

Making and keeping Netflix highly available

MesosCon Europe 2017

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NETFLIX

By the numbers.

100+ Million

Customers

We want

100+ Million

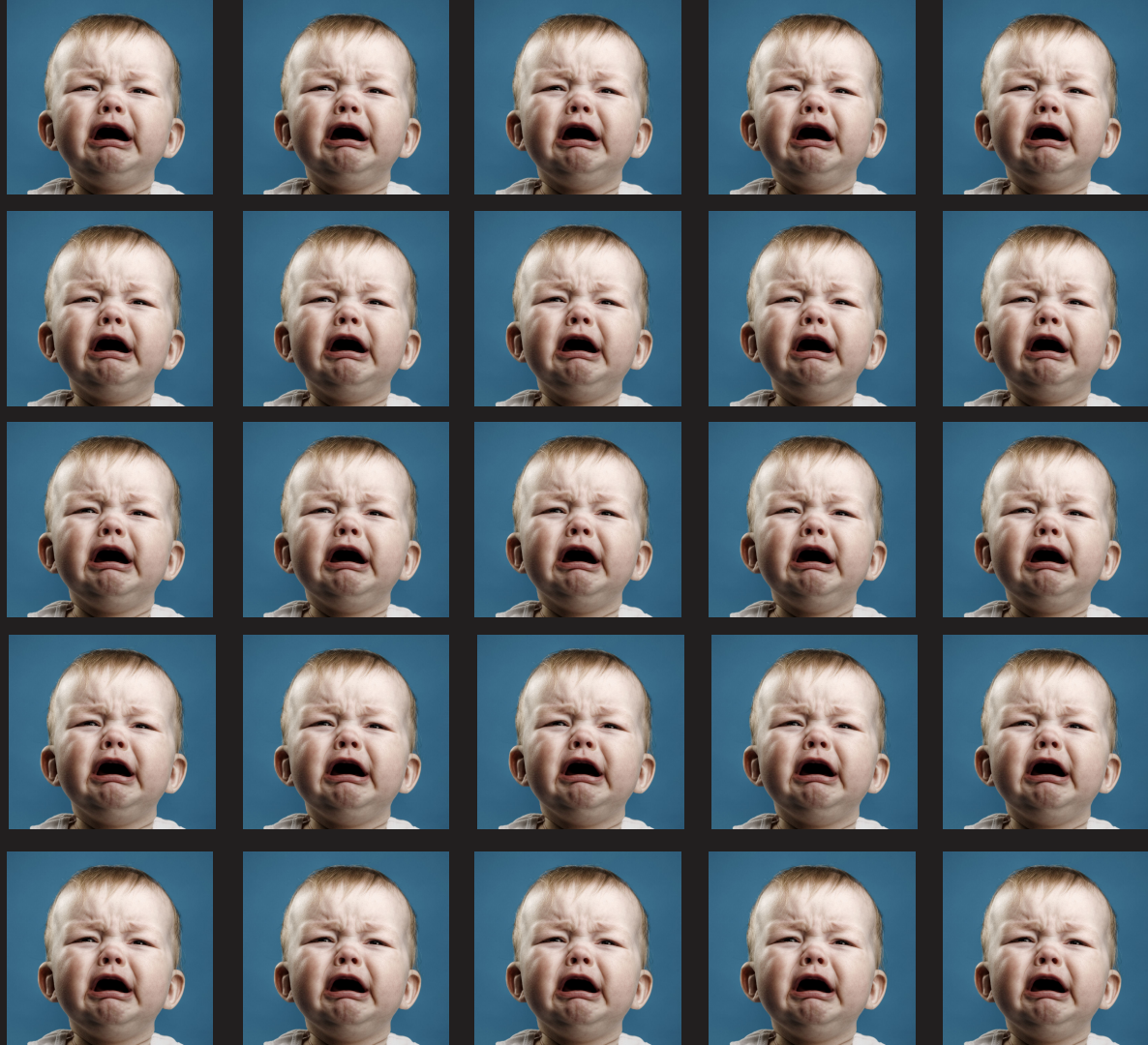
Happy customers.

But sometimes, something
goes wrong.

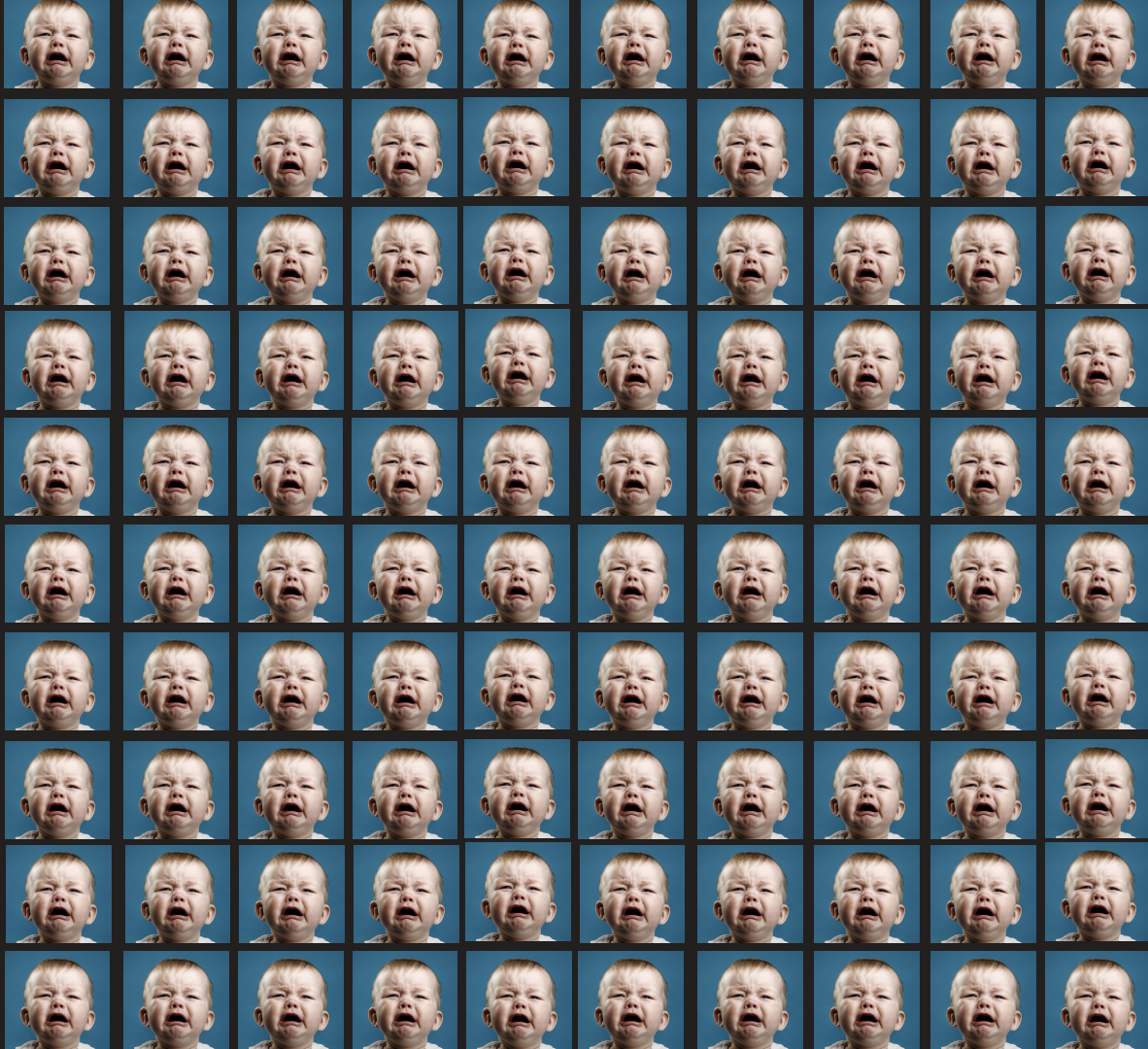
One unhappy
customer



25 unhappy
customers



100 unhappy
customers



Guess how many?

900, and they're
already faceless



By the numbers.

100+

125+

Million

Million

380

1000+

Customers

Hours
watched per
day

Micro-
services in
production

Device
types

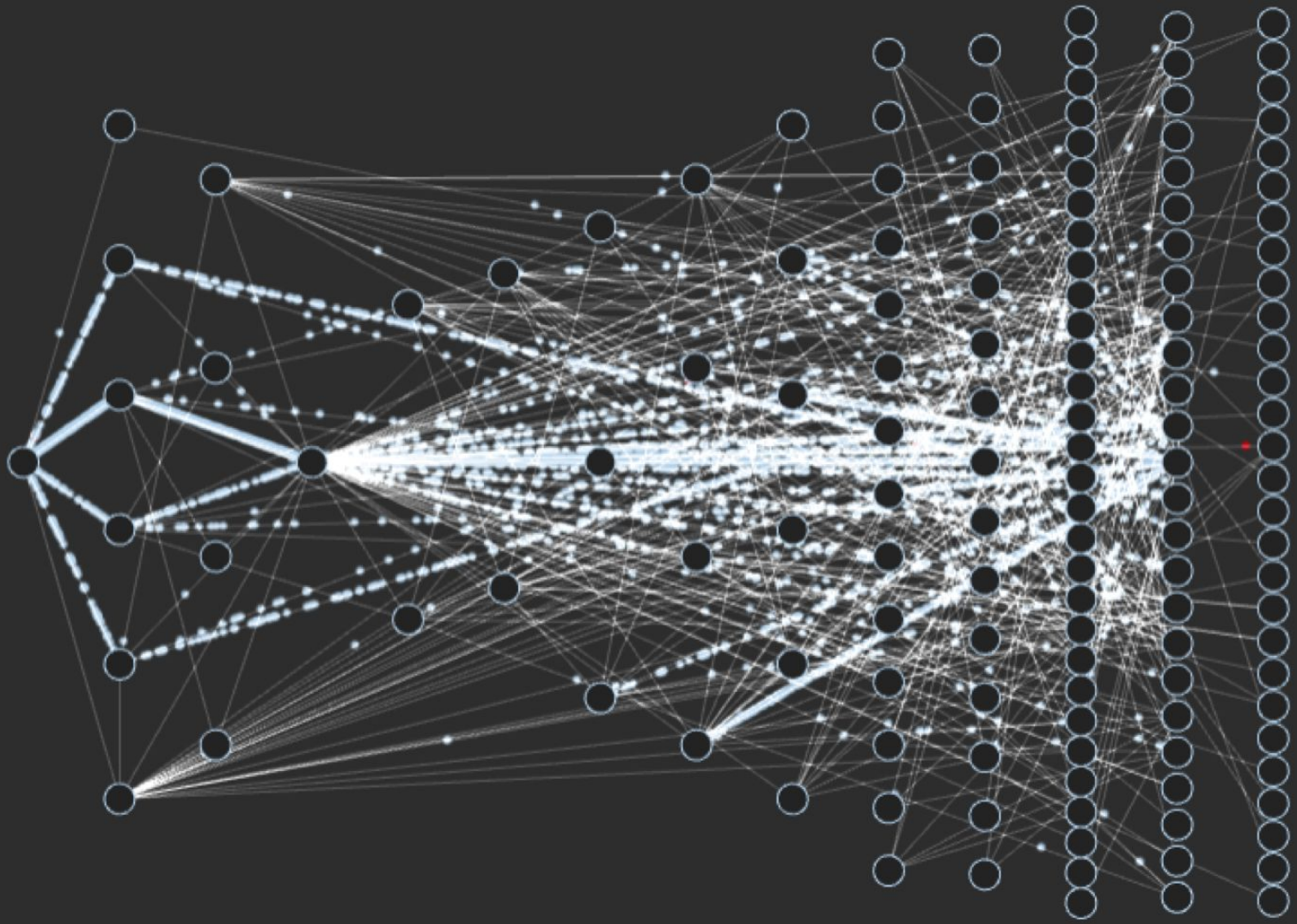
By the numbers.

< 10

Core SREs

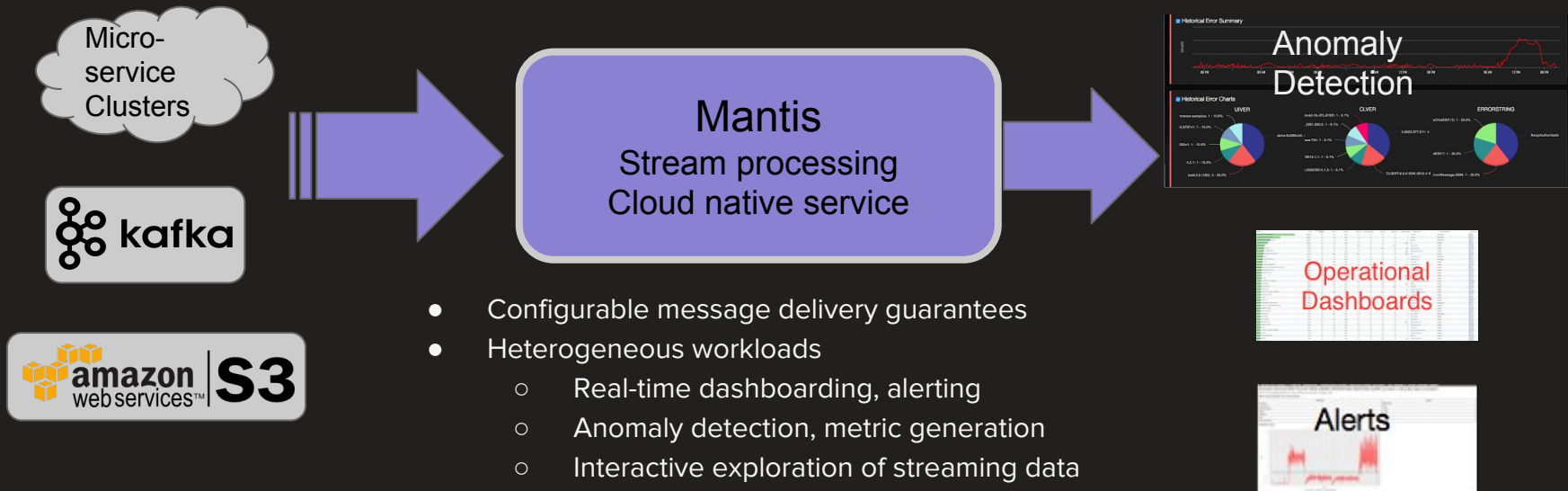
What??



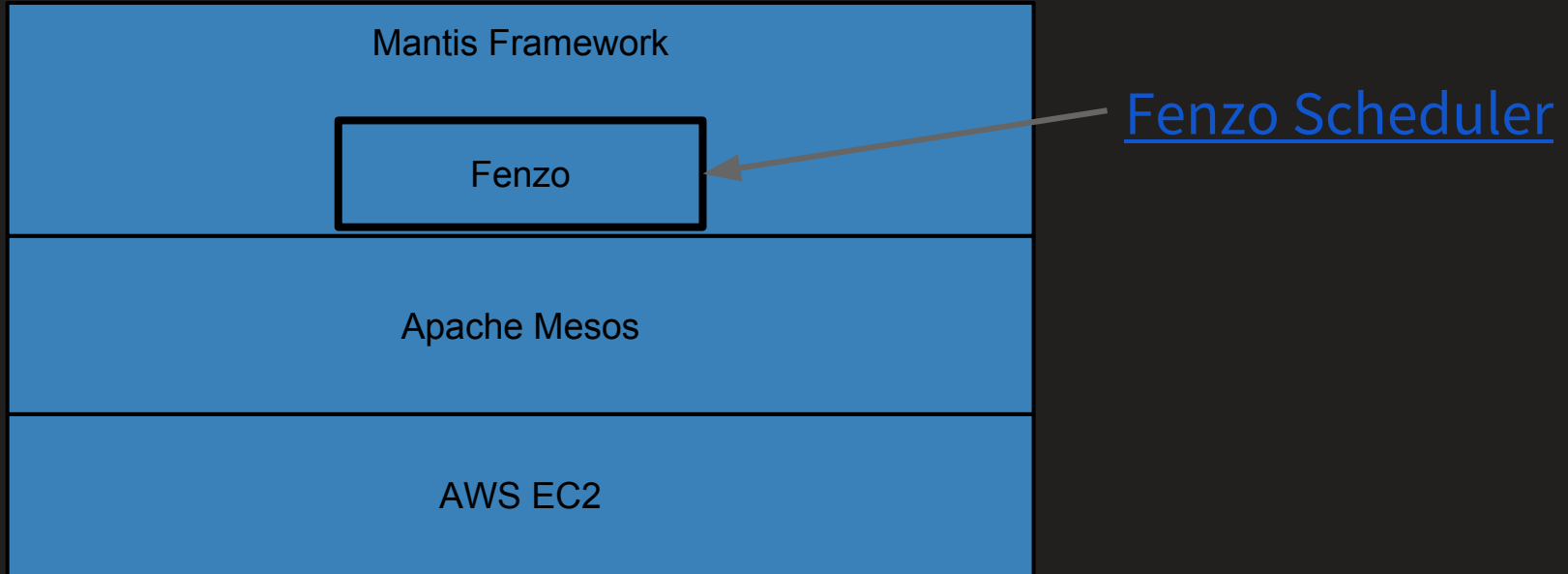


Insights are
everything

Mantis overview



Core architectural components



Fenzo

Optimized for cloud

Fitness criteria, e.g.,

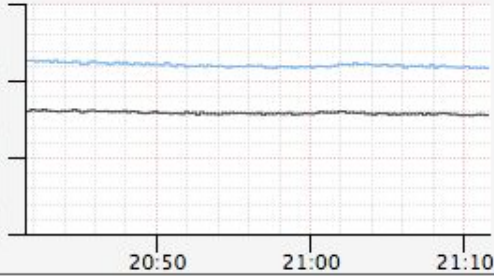
- bin packing
- spreading tasks across EC2 AZs for high availability

Scale underlying agent cluster

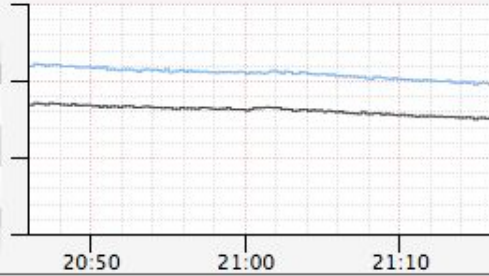


Real-time SPS

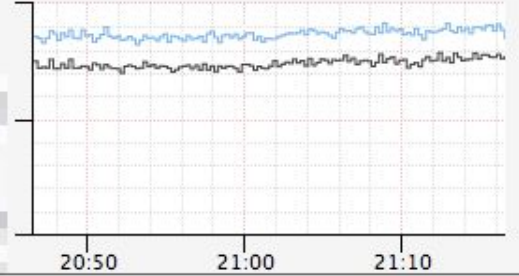
MANTIS US-West SPS w/ DES



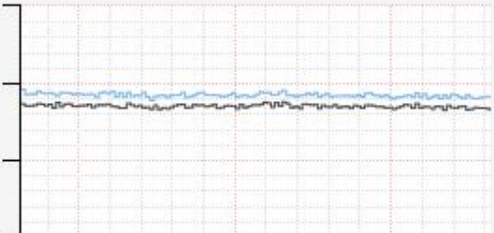
MANTIS US-East SPS w/ DES



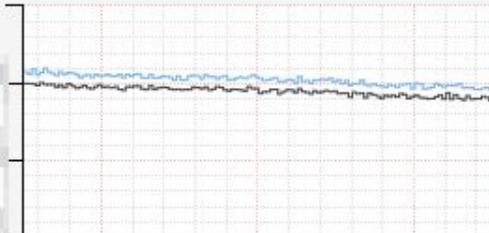
MANTIS EU-West SPS w/ DES



MANTIS US-West SPS



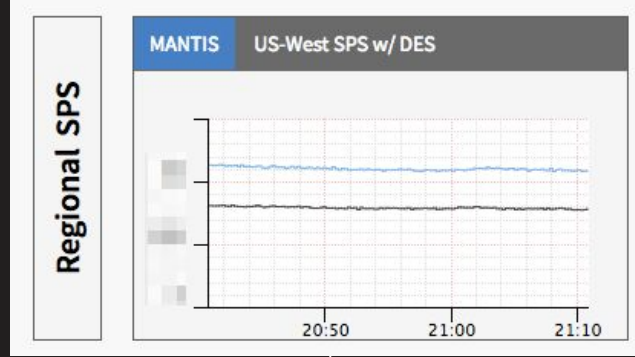
MANTIS US-East SPS



MANTIS EU-West SPS



Real-time SPS



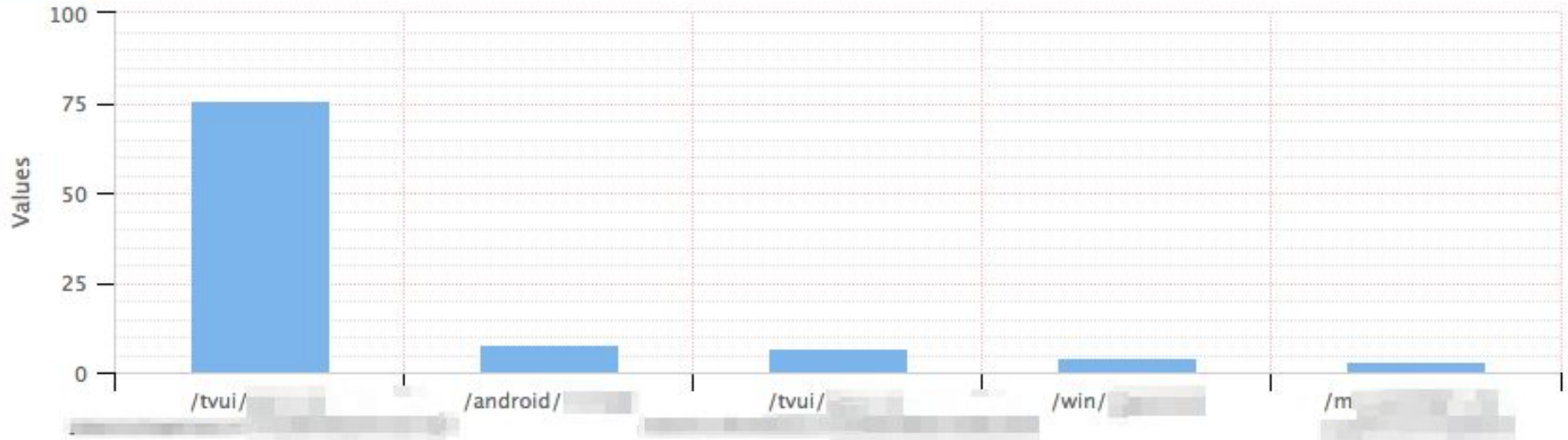
Know something is wrong in seconds, not minutes

Breakdown by device type

Breakdown by region

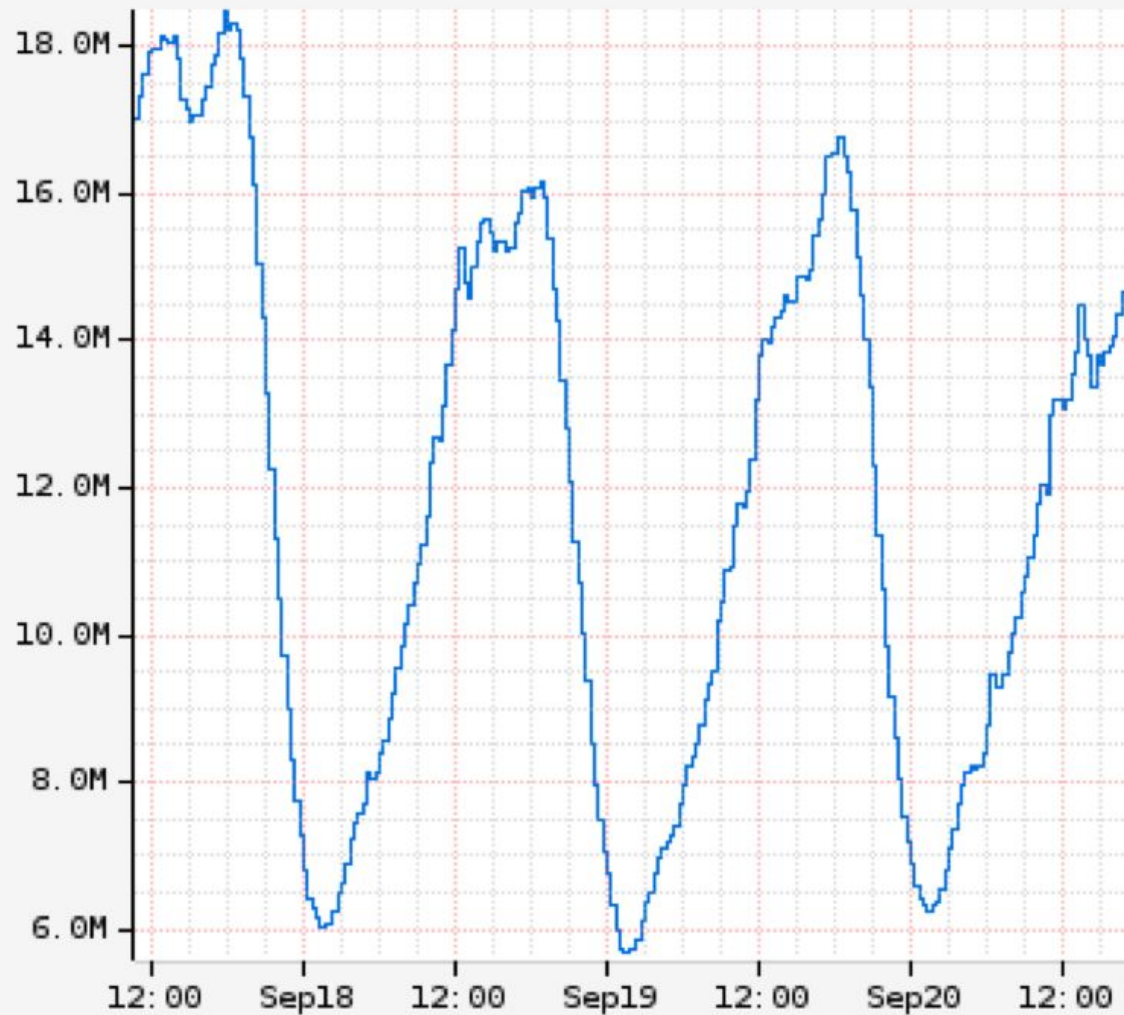
Real-time metrics

MANTIS API 500 per path (eu .)



Autoscaling

18+ million / sec
messages at
peak



Streaming
on demand



Ad-hoc queries

Source

APIRequestSource

Select fields in event | [Select All](#)

path x esn x method x duration x response.header.X-Netflix.dependency-command.executions x status x

Conditions

[Edit Raw](#)

duration



==



number



response.header



==



string



status



==



number



path



==



string



"OR" all

Environment



test



prod



Fetch only a 2% sample

Region(s)

us-east-1

us-west-2

eu-west-1

Time to Live (TTL)

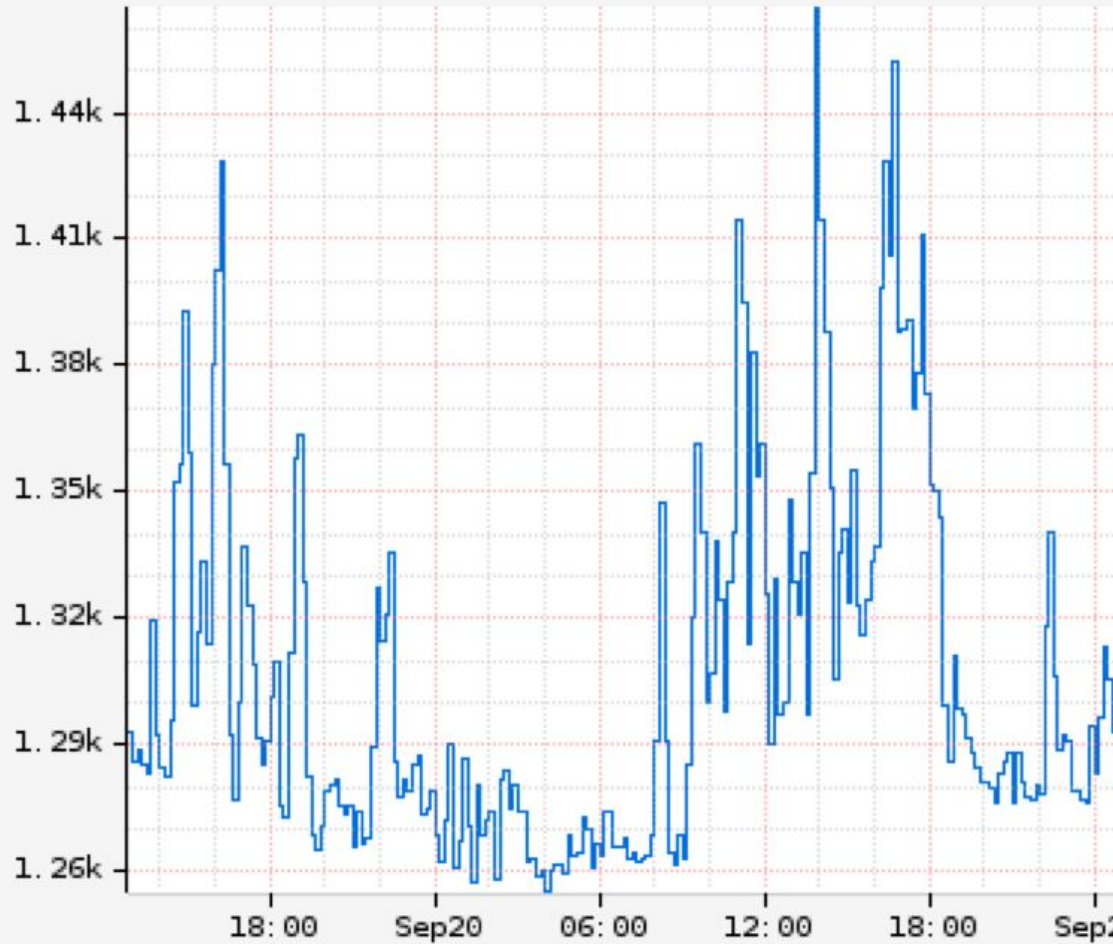
Until I leave



Persist in Elastic Search

Autoscaling

Almost 1,500
active jobs at
peak



What does this all mean?

Faster detection



Faster mitigation



Faster insights into causes

Happier customers!

Contact

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