



## BF Request Catalog.doc

Last Updated: 26-Aug-2013

# TABLE OF CONTENTS

- [1](#) [Modification History](#) .....3
- [2](#) [Request Catalog](#) .....4
  - [2.1](#) [Input Form](#).....4
  - [2.2](#) [Processing Rules](#) .....5
  - [2.3](#) [Form Validations](#) .....5
  - [2.4](#) [Thank you Message](#) .....5
  - [2.5](#) [Email](#) .....6
- [3](#) [Technical Notes](#) .....7

## 1 Modification History

---

Date	Who	Comments
11-Jul-11	Solveda	Split Request Catalog into a new document (originally in General Concepts)
21-Dec-11	Solveda	Modifications: <ul style="list-style-type: none"><li>- Added a "Country" to the form, should follow standard requirements as defined in BF-Country-Considerations</li><li>- Enhanced to store the details of the request in the CUST_REQUEST entity</li></ul>
18-Jan-12	Solveda	Changes to reflect a 255 character limit on the comment entry field.
26-Aug-13	Solveda	Note added, the attributes of this form are controlled as part of the DIV Sequencing strategy

## 2 Request Catalog

---

### 2.1 Input Form

#### Request Catalog

Page Content Spot:

Content Menu: "PAGE\_TOP\_SPOT" (MENU\_CONTAINER)

Content ID: "PTS\_REQUEST\_CATALOG"

[client specific message]

Please enter your contact details below:

\* First Name:

\* Last Name:

\* Country:

\* Address 1:

Address 2:

\* City:

\* State:

\* Zip:

\* Email Address:

Contact Phone:

Comment:

255 characters left

**SUBMIT**

## 2.2 Processing Rules

- for the BF baseline implementation the [client specific message] is to display as follows:

Fill out the form below to get your FREE Product Catalog, we will do everything we can to respond within [2 business days].

- If the user is logged into the website then pre-populate as indicated. [data entry] fields can be free form, including telephone number
- All entry fields should be restricted to 255 entry
- The comment field has a "character countdown" indicating how many more characters the customer may type. For an implementation approach see:
  - <http://www.codingforums.com/showthread.php?t=52340>
- This form should use the DIV Sequencing strategy
  - See spec "*BF Admin Module DIV Sequencer.doc*" for more details

## 2.3 Form Validations

- Validations are performed for mandatory fields. Error messages:
  - Please enter your First Name.
  - Please enter your Last Name.
  - Please enter your Email Address.
  - Please enter a valid Email Address.
  - Please enter your Address.
  - Please enter your City.
  - Please enter your State.
  - Please enter your Zip.
  - Please enter a valid Zip.

## 2.4 Thank you Message

- Upon success a contact-us email is sent
- Control is then passed to the generic "Confirm" page
  - Passed UI-Caption property keys are:
    - ConfirmH1RequestCatalog
    - ConfirmH2RequestCatalog
    - ConfirmTextRequestCatalog

## **2.5 Email**

See BF Configuration and specific client\_Configuration documents for details.

### 3 Technical Notes

---

#### ■ COMMUNICATION\_EVENT

- Two entries will be made in the COMMUNICATION\_EVENT entity
- One to reflect that the customer completed the Request Catalog Form
- One to reflect an email sent to the client from the customer

#### ■ CUST\_REQUEST

- CUST\_REQUEST\_TYPE\_ID = "RF\_CATALOG"
- STATUS\_ID = "CRQ\_DRAFT"
- With appropriate ATTR\_NAME and ATTR\_VALUE entries in the CUST\_REQUEST\_ATTRIBUTE entity
- ATTR\_NAME settings as follows (note that the attributes are defined in order to accommodate various countries):

FIRST\_NAME  
LAST\_NAME  
ADDRESS1  
ADDRESS2  
ADDRESS3  
CITY\_TOWN  
STATE\_PROVINCE  
ZIP\_POST\_CODE  
COUNTRY  
EMAIL\_ADDRESS  
CONTACT\_PHONE  
COMMENT  
IS\_DOWNLOADED (set to value "N")  
DATETIME\_DOWNLOADED (set to value "")