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# Practical Standards-based Security and Identity

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“SAML, SaaS, OAuth, OpenID, OpenSocial,  
.. Oh my!”

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Unnamed security "expert"

## Part One: Federated Logon (user authentication)

- Especially for enterprise SaaS vendors who target small-medium sized businesses

## Part Two: Web service authentication

- Enabling web apps to identify each other across multiple platforms (Windows, Linux, Force.com, App Engine, Gadgets, Azure, Amazon, ...)



# Part One: User authentication



# Software IDPs for large enterprises

## Large enterprises

### Central single-signon (SSO) system

- Frequently purchased from a software vendor
- Run on multiple servers and data-centers for high reliability

### Multiple Software-as-a-Service (SaaS) vendors

- Salesforce.com
- Google Apps Premier Edition
- etc.

SAML=open standard for federated login, supported by some SaaS vendors

# But what if you are not a large enterprise?

## Small-Medium sized business (SMBs)

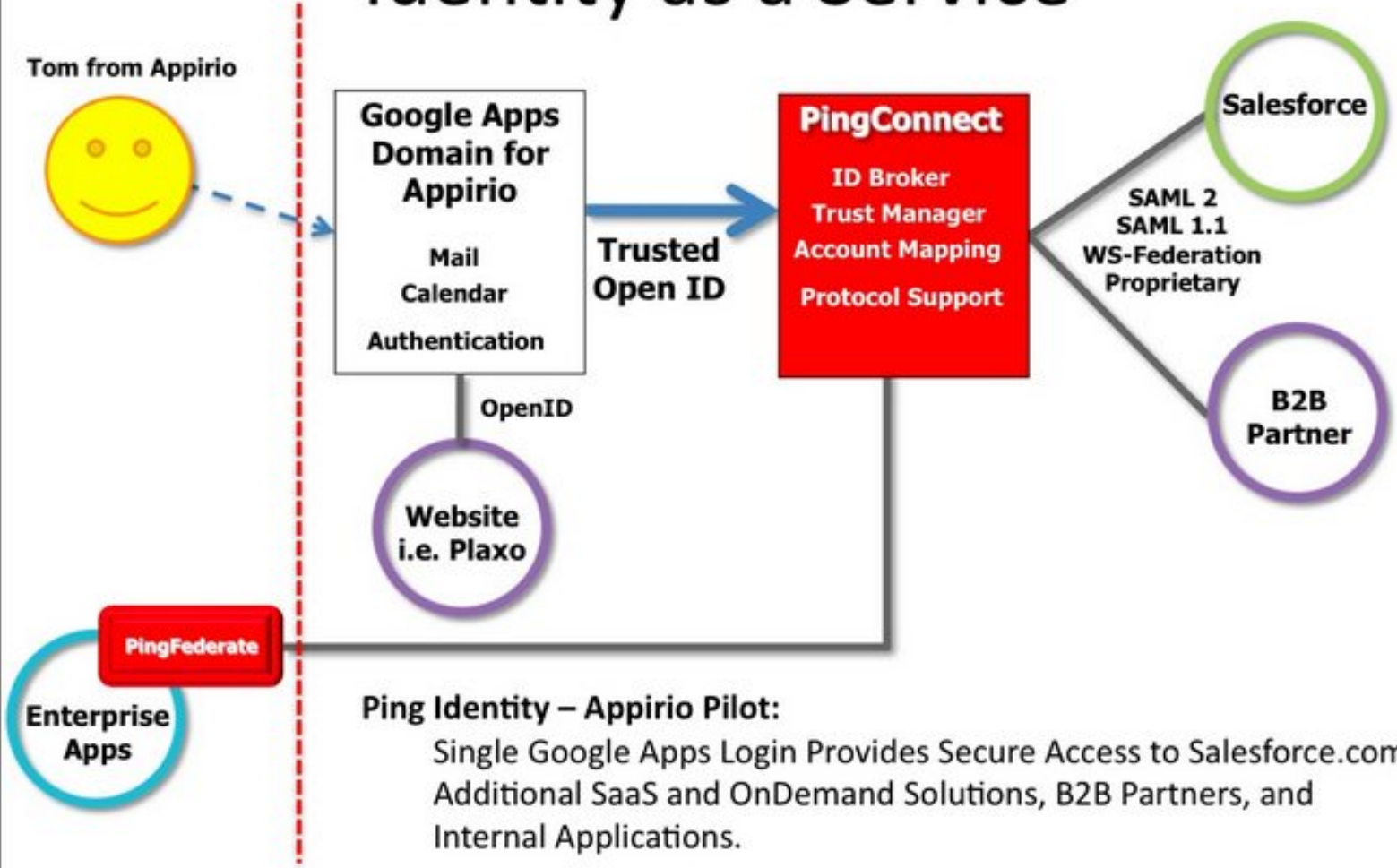
### Option 1: On-premise

- Usually Active Directory or nothing
- Don't make SSO a Single Source Of failure!

### SSO/IDP as a service

- Growing set of vendors (Ping Connect, Symplified, MS Azure, Google Apps, Lotus Live, ...)

# Identity as a Service



## Ping Identity – Appirio Pilot:

Single Google Apps Login Provides Secure Access to Salesforce.com, Additional SaaS and OnDemand Solutions, B2B Partners, and Internal Applications.



# Guidance for SMBs

Smaller businesses using SaaS offering can similarly use a service based sign-on offering

Quickly evolving space, especially the next few months...

- Chained identity providers
- SAML
- OpenID
- Stronger authentication
- Provisioning
- Group membership
- etc.

Watch for more vendor/service provider interoperability results

# What if you are a SaaS vendor?

## Demand is changing

- Historically only large enterprises wanted federated login to SaaS vendors.
- Expect growing demand from SMBs

## Options

- Roll your own
- Purchase SAML or OpenID relying party software
- Use a RP (relying party) service as a bridge (Janrain, Ping, etc.)

# Two challenges to consider

## SaaS vendors with native (non-browser) apps

- Most apps are hard-coded to ask for Email/password, and do not work with Federated Login
- Try OAuth

## Login box

- Traditional Email/password login box is not sufficient
- Try asking for E-mail address first without a password

...search for "goog oauth" for a site with more details

# What if you are a super techie?

Join a standards community!

- OpenID
- OAuth
- SAML
- etc.

Many of the techniques will be shared across those standards.

Lots of work left to do

- Improved user experience
- Automated setup of federated login
- Better crypto hygiene
- Integration with provisioning and group membership



## Part Two: Web service authentication



I know how to authenticate a user accessing my app, but how do I authenticate another web-service accessing my app?

# Common problems

1. I want to build a frontend app on my Windows server to access a backend hosted on Linux.
2. I want to write a system management console on App Engine to monitor my app running on Amazon (or a different app running on App Engine)
3. I want to build a frontend on App Engine to manage data stored in my ERP system

# Welcome the crypto experts

Numerous proprietary and standard options

If API calls route through firewalls, REST API format is frequently the easiest

Try OAuth. The standard is small (spec is only a few pages) and extensible

*For more crypto details, visit the Google I/O OAuth helpdesk*





# Quick version

## Traditional REST API call

acme.com/salary?u=sara&s=90000

## REST API call + OAuth

acme.com/salary?u=sara&s=90000

&oauth\_consumer\_key=frontend.acme.com

&oauth\_signature=A23F68

consumer\_key=claimed name of the calling app

signature=digital signature to prove it came from that app,

and that the URL has not been modified

# Okay, a little hard

Generating (and verifying) the OAuth signature parameter is the key technique that is standardized by OAuth

Easy to get it wrong, so use open source libraries where possible

<http://oauth.net>

# Crypto hygiene

The signer and verifier need to agree upon the crypto mechanism

1. HMAC (symmetric) - Simpler, less CPU intensive
2. RSA (Public Key, asymmetric) - Verifier cannot impersonate the signer

If there are multiple calling apps, issue each of them a different HMAC secret or RSA key pair

I want to build a frontend app on my Windows server to access a backend hosted on Linux.

1. Create a REST (or SOAP) endpoint on the Linux app
2. Make REST calls to it from the Windows app
3. Have the Windows app add `oauth_consumer_key` with a name that references the Windows app
4. Agree on a crypto scheme
5. Have the Windows app add `oauth_signature` with a signed version of the REST URL
6. Have the Linux app require a signature on all requests, and verify the signature
7. Confirm the verified calling app is authorized to perform the request (such as changing an employee's salary)

# OAuth terminology/history

Basic version: 2-legged OAuth

Original version: 3-legged (consumer scenarios)

Developed in 2007 by a number of consumer oriented websites (Yahoo, AOL, Google, Flickr, Plaxo, Twitter, Digg, ...) to replace similar proprietary mechanisms

# Making OAuth even simpler

Some applications run in containers such as an OpenSocial gadget container, App Engine, Google Spreadsheets, etc.

Those containers can perform signing on behalf of apps

## Traditional REST API call

`acme.com/salary?u=sara&s=90000`

## Container based REST API call

`URLFetch(acme.com/salary?u=sara&s=90000, SIGNED)`

*Note: function names vary by container. Search for "oauth proxy" for an example*

# Verifying a "signed-fetch"

## Final output from container

```
acme.com/salary?u=sara&s=90000  
  &opensocial_app_url=hrtool.appspot.com  
  &oauth_consumer_key=appspot.com  
  &oauth_signature=D1C952A
```

consumer\_key=the container  
app\_url=the app on the container

The container picks the crypto mechanism (including rotation), and the app name. The receiving system just needs to read the container documentation.

# I want to write a system management console on App Engine to monitor my app on Amazon

1. Create a REST endpoint on the Amazon app
2. Make URLFetch calls to it from the AppEngine app
3. Have the Amazon app require a signature on all requests, and verify the signature
4. Confirm the verified calling app is authorized to perform the request (such as adding more virtual servers at Amazon)

Search for "oauth google app engine" for software examples.





I want to build a frontend on App Engine to manage data stored in my ERP system

How do I get through my firewall?

VPN, Google Secure Data Connector, ...

Back to our example:

`acme.com/salary?u=sara&s=90000`

But who wants to change sara's salary?

Best practice:

`acme.com/salary?u=sara&s=90000  
&opensocial_viewer_email=tom`

In this case, Tom is logged into the calling app. Any parameter name can be used, however..

# Domain APIs



Standard names improve interoperability

For example

- Company X hosts their email/calendars at Google
- Their admin can register a 2-legged OAuth consumer key and secret with Google
- The company can then run an app to access the calendars of all their employees, for example:

`calendar.google.com/?opensocial_viewer_email=tom`

For more information, attend the Google I/O Session "Building Enterprise applications in the cloud"

# Containers adding identity information

If a container is used:

URLFetch(acme.com/salary?u=sara&s=90000, SIGNED)

Final output from container

acme.com/salary?u=sara&s=90000

**&opensocial\_viewer\_email=tom**

&opensocial\_app\_url=hrtool.appspot.com

&oauth\_consumer\_key=appspot.com

&oauth\_signature=D1C952A

# Standards under development

Google App Engine

`URLVerify(a signed OAuth URL)`

Three step process

1. Calling app gets secret from Google
2. Use secret to sign urls in external apps
3. App engine can have Google infrastructure verify signature without managing the secret itself

Search for "app engine oauth verify" for software examples.

# How simple can we make it?

## GAE app 1

```
URLFetch(acme.com/salary?u=sara&s=90000,SIGNED)
```

## GAE app 2

```
URL=acme.com/salary?u=sara&s=90000  
&opensocial_viewer_id=tom  
&opensocial_app_url=hrtool.appsport.com  
&oauth_consumer_key=appspot.com  
&oauth_signature=D1C952A)
```

```
If URLVerify(URL)
```

```
  if trustedapp(URL.param(opensocial_app_url,  
                oauth_consumer_key)
```

```
  if URL.param(u).mananger =  
    URL.param(opensocial_viewerid)
```

```
  URL.param(u).salary=URL.param(s)
```

# Secure mashups are possible!

salesforce.com<sup>®</sup>  
Success On Demand.™



Azure



# Questions?

Visit us at the Google I/O OAuth helpdesk staffed by Brian Eaton and Kevin Brown

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For more information, use the OAuth mailing list or do a Google search for "oauth goog" for a site with more details

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