

#### "Run corporate applications on Google App Engine? Yes we do."

Ben Fried, Google CIO Justin McWilliams Matt Simmons Irwin Boutboul 2010-05-19



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http://bit.ly/appengine2



#### Introductions







#### What?



## Why?



#### The problem with IT















## Just Say "No"



#### There's a better way



#### Have to do things differently





## It's not easy



## We've figured it out





## We'll show you how



Introducing AppReduce, Tech Stop Online, and CloudCourse



#### AppReduce

Justin McWilliams, CorpEng Developer



#### **Reduce License Spend**



	Tatal Anneliantian Cast	****	
Uninstall	Foo Product 2	\$350.00	View
Uninstall	Foo Product 1	\$200.00	View
Uninstall	Application	Cost	Alternative(s)

#### Total Application Cost \$550.00



#### **Design Iterations - LAMP**





#### **Framework Familiarities**

- Python
- Django
- Google Closure JavaScript Library
- Google Chart API
- Google Analytics





#### • Accessing corp APIs and services



#### SDC Background

Secure Data Connector (aka SDC) allows for a secure tunnel to Corp HTTP services.





#### SDC: Wrap non-HTTP services







- Accessing corp APIs and services
- Realtime user performance



#### Cache corp data with Bulkloader

Bulkloader makes it easy to import large amounts of data from anywhere into AppEngine.





#### **Design Iterations - GAE**





#### **Results and Success**

- Putting information into employees' hands can be powerful
- \$450K+ worth of returns to date
- \$150K+ in first 24 hours after launch
   50 QPS spike; 20 QPS sustained
- Built, released and supported by only 2 engineers



#### **TechStop Online**

#### Matthew Simmons, CorpEng Developer



#### Tech Stop Online: What's in a name?

- Home of internal Google IT support
- "Self-powered"





#### **Tech Stop Online**

- Documentation repository
- Managed LAMP -> App Engine
- Django + App Engine + Closure
- SDC, Task Queues, Bulk Loader



#### **Motivations and Challenges**

- Scalability
- Search
- Long running tasks





#### What is "Bursty" demand?





#### Scalability

- Old platform: Scalability == Expensive
- Cycles from application development "stolen" by platform concerns.





#### AppEngine: Scalable by default

- It just works
- What did we do with our extra time?



#### Tech Stop Online: Navigation is king.



My computer is broken :(

Google Search I'm Feeling Lucky

- Problem: No native TextProperty indexing
- Solutions
  - DIY indexing
  - Offload to Google Search Appliance



#### Search - Solution 1: DIY Indexing



#### Search - Solution 2: GSA Indexing



- Indexing
  - Problem: content behind authentication
  - $\circ$  Push feed to GSA index over SDC
- Searching
  - Pull from GSA API over SDC
  - Display results inline



#### Using SDC

from google.appengine.api import urlfetch

```
result = urlfetch.fetch(
    url='http://corp.example.com/people.csv',
    headers={'use_intranet': 'yes'})
```

```
if result.status_code == 200:
    parseCSV(result.content)
```

Secure Data Connector - http://code.google.com/securedataconnector



#### **Computing Similarity**

- Goal: Automatically generate "related articles"
- Idea: Use document x document similarity
- Feasible, but...
  - New documents need to be added
  - $\circ$  Updates too much for a single request



#### Task Queues

- Defer expensive jobs to Task Queue
- Write a handler like usual, but run it asynchronously
- Gets the technology out of the way of the task.



#### Flatten Your Data

- Kiss BCNF goodbye!
- Datastore denormalization
- Use Reference properties where necessary
- Watch out for reference properties in loops
- It's OK to create "cached" copies of data on multiple models



#### Testing Instances: The Easy Way

```
application: techstop-online
version: 1
runtime: python
api_version: 1
handlers:
- url: /
script: main.py
application: techstop-online-qa
version: 1
```

runtime: python api version: 1

```
handlers:
- url: /
script: main.py
```



#### Testing Instances: Another Easy Way

```
application: techstop-online-qa
version: matt
runtime: python
api_version: 1
handlers:
- url: /
script: main.py
application: techstop-online-qa
version: justin
runtime: python
api version: 1
```

```
handlers:
- url: /
```

```
script: main.py
```



#### Summary

- Scalable by default!
- Fetch corporate data with SDC
- Defer expensive jobs to Task Queue
- Datastore denormalization
- Set up a -qa instance and iterate away



#### CloudCourse

Irwin Boutboul, CorpEng Developer



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			Activity type	In-person O Video O Virtual classroom/webinar O Assesment or test
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			Difficulty	Choose difficulty level
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Next month in MTV

Search



#### Technology

- App Engine / Python
- Django (w/ patch)
- Closure
- GData



#### Challenges

- No joins
- Long running computation
- High performance transactional system



#### Challenges

- No joins
- Long running computation
- High performance transactional system



#### Schema - Relational



Python 101

June 5th - MTV June 6th - SFO June 6th - Webcast



#### Schema - non relational

Activity name [session1 session2... sessionN] [date1:location1 ... dateN:locationN]

Python 101 [session1 .... sessionN] [June 5th:MTV, ..., June 6th:VC]

- exploding indices
- 1 MB limit

...

• performance / quota



#### Schema - non relational



- exploding indexes
- 1 MB limit
- performance / quota
- trade-offs



#### Challenges

- No joins
- Long running computation
- High performance transactional system



#### Long running computation

- Push burden of work to backend processes
- Defer tasks / transactional
- Tasks chaining / cron jobs



#### Challenges

- No joins
- Long running computation
- High performance transactional system



#### Schema - App Engine





#### **Enterprise constraints**

- Each signup is a transaction on an activity
- 1-10 writes/sec per entity group
- Too slow !



#### Schema - App Engine





#### Schema - App Engine









#### Solution

- memcache.incr(max\_people)
- Conservative response
- High level locks offline -> correct response



#### Scalability

#### Online ~ 600 ms per enrollment



100+ writes per second for an activity



#### Scalability



#### Summary

- De-normalization trade-offs
- Asynchronous processing
- Leverage memcache atomic ops



#### **Releases and Sandbox Demos**

CloudCourse

http://code.google.com/p/cloudcourse

AppReduce

- http://code.google.com/p/appreduce
- http://code.google.com/p/gord

Techstop Online: coming soon

Visit our sandbox booth for demos and questions!



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