

Hyperic HQ Datasheet



All Systems Go.

BENEFITS

- Install, set up and start managing your web infrastructure with one click
- Auto-discovery capability gives you a continuously accurate inventory of all the hardware, software, and services in your infrastructure
- Organize the Operations Dashboard, metrics, charts and alerts to view your infrastructure the way you do
- Understand the real performance of your virtualized environment, from the both the host and the guest perspectives
- Compare performance data with configuration changes, log data and security events for fast problem ID and resolution
- Define intelligent alerts, acknowledgements and response actions to help anticipate problems before they cause outages
- Execute control operations to stabilize environments directly through the HQ user interface
- Accurately model and display the relationships between your hardware, software and services
- Analyze real-time and historical metrics from your production hardware, network and application layers

At A Glance

Hyperic HQ is the only open source systems and applications management software purpose-built to maximize availability for the Next Generation Data Center. Hyperic's software provides unprecedented cross-stack visibility and helps enterprises to pinpoint, correct and prevent problems at every layer - including hardware, networks, virtualization, middleware and applications. Hyperic's technology-neutral approach enables manageability across today's technologies in the market today as well as those of tomorrow.



Hyperic 3.0 Open Source

Designed to be installed, operated and used by both system administrators and application developers, Hyperic HQ 3.0 delivers unprecedented visibility for web infrastructure to today's IT professional. Users of HQ 3.0 Open Source can:

- Auto-Discover asset inventory with one click
- Monitor metrics of 45+ technologies across 9 OSEs & 6 architectures
- Track performance, configuration and security changes
- Manage availability with alerting and corrective control actions to address problems before they occur
- Extend, Customize visibility to best manage your unique environment

Hyperic 3.0 Enterprise Extensions

Built on and bundled with the Hyperic HQ 3.0 Open Source software, Hyperic HQ Enterprise Extensions enable IT managers and system administrator teams to manage large scale IT operations. The Enterprise Extensions include portal add-ins that provides further automation and control for enterprises including:

- Access Control for managing team visibility
- Policy Control for supporting organization and group rules on alerting
- Enterprise Alerting extends definitions to include recovery and multi-conditional alerts, as well as alerts for groups of resources
- Scheduled Control actions for maintenance or conditional responses
- Smart Trend baselining automates trend analysis to flag deviations for fast problem ID in large deployments

How to Download

You can download Hyperic HQ Open Source on the web at www.hyperic.com/downloads

How to Buy

The first thing to know about purchasing is that you don't have to! To start enjoying the benefits of robust systems management software simply download and use HQ 3.0 Open Source software. If you need support or more enterprise features, we have a subscription that's just right for you:

- **Silver Support** – Includes Hyperic HQ 3.0, indemnification, and business hours support
- **Gold Support** – Includes Hyperic HQ 3.0 Enterprise Extensions, indemnification, and business hours support
- **Diamond Support** – Includes Hyperic HQ 3.0 Enterprise Extensions, indemnification, and 24x7 support

To order contact Hyperic sales at: sales@hyperic.com or call us at:

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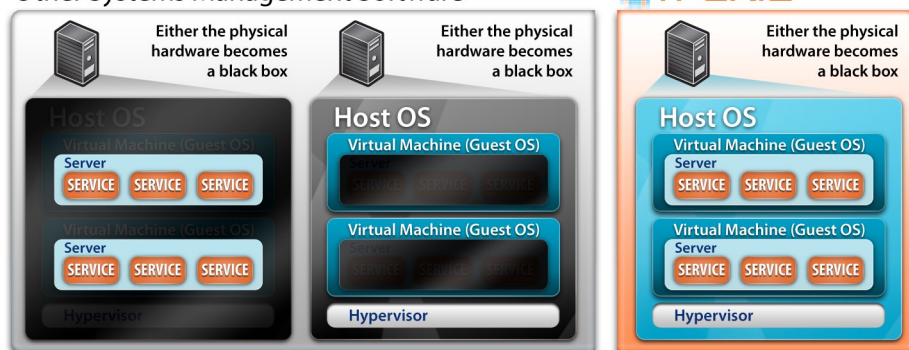
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Hyperic HQ Product Overview

Hyperic HQ for VMware

Hyperic HQ's portal provides system administrators with a complete perspective of the performance and availability of their VMware virtualized environments. Equipped with the unique ability to analyze performance metrics from the physical hardware, VMware software, and all the operating systems, software and services of the guest virtual machines, Hyperic HQ provides the only complete performance picture of VMware environments in the market today. This layered view of the infrastructure deployment allows system administrators to readily diagnose performance issues that are easily missed when looking from the traditional hardware only perspective. Historical charting, event correlation capabilities, and configurable graphs allow system administrators to quickly review, drilldown and refine performance data analysis to achieve results.

Other Systems Management Software



Managed Products

Hyperic HQ manages a broad range of products including web servers, application servers, databases, operating systems, messaging servers, directory servers, and much more. Hyperic HQ relies on the native management capabilities of the managed products, and can easily be extended to cover more products through our Plugin Development Kit (PDK), usually with only a few lines of XML.

OPERATING SYSTEMS	AIX, HP/UX, Linux, Solaris, Windows, Mac OS X, FreeBSD
WEB SERVERS	Apache, Microsoft IIS, Sun ONE/iPlanet
APPLICATION SERVERS	BEA WebLogic, IBM WebSphere, JBoss, Apache Geronimo, Macromedia ColdFusion, Macromedia JRun, Microsoft .NET Runtime, Novell Silverstream, Tomcat, Caucho Resin
DATABASES	IBM DB2, Microsoft SQL Server, MySQL, Oracle, PostgreSQL, Sybase Adaptive Server
MESSAGING MIDDLEWARE	ActiveMQ, IBM MQ Series, MuleSource, Memcached
MICROSOFT TECHNOLOGIES	Microsoft Exchange, Microsoft Active Directory, .NET
VIRTUALIZATION	VMware, Citrix Metaframe, Microsoft Terminal Services
OTHER TECHNOLOGIES	SNMP Network Devices, SNMP Network Services, Nagios, Bugzilla, SQL Queries, Bind, Sun JVM, and more
APPLICATION PLATFORMS	LAMP, LAM-J, J2EE, JMX / MX4J