

Executive Insights

Maximizing Competitive Advantage
with Enterprise Open Source Software

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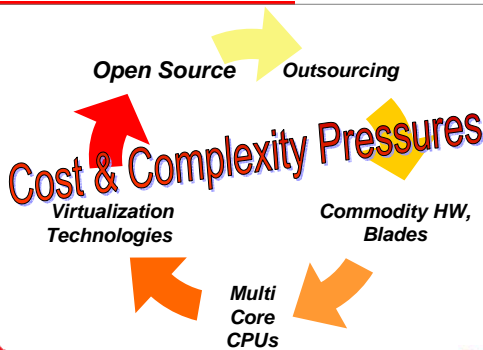
Agenda

How to Maximize Competitive Advantage?



- Analyze Market Factors
- Understand OSS Business Strategies
- Assess OSS Solutions
- Example:
 - ✓ Red Hat / JBoss

Factors Impacting Software Market



Gartner on Open Source

- **Open-source software is a catalyst that will restructure the industry**
 - ✓ Producing **higher-quality software at lower cost.**
- By 2008
 - ✓ OSS solutions will directly compete with closed-source products **in all software infrastructure markets.**
 - ✓ 95 percent of Global 2000 organizations will have formal open-source acquisition and management strategies.
- PROOF POINT:
 - ✓ Enterprise App Servers Magic Quadrant
 - ✓ Leaders: IBM, BEA, Oracle, Microsoft, **and JBoss**

Gartner Sources:
Apr2005, Magic Quadrant for Enterprise Application Servers, 2005
Feb2005, Positions 2005: Open-Source Solutions Will Restructure the Software Industry

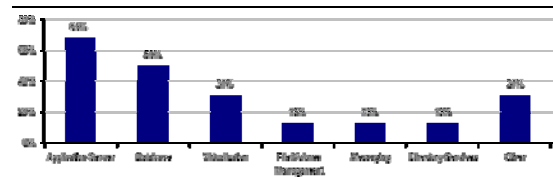
Gartner on Open Source (cont'd)

- By 2010
 - ✓ Global 2000 IT organizations **will consider open-source products in 80 percent** of their infrastructure-focused software investments.
 - ✓ At least 15 percent of Global 2000 companies will be involved in open-source development, or will have considered a **"build and open-source"** approach.

Gartner Sources:
Apr2005, Magic Quadrant for Enterprise Application Servers, 2005
Feb2005, Positions 2005: Open-Source Solutions Will Restructure the Software Industry

Survey of CIOs on OSS Adoption

Global Open Source Adoption by Operating System Layer



Source: Gartner

- Survey of 55 CIOs in Fortune 1000 across:
 - ✓ Financial Services, Construction, Retail, Consumer, Healthcare, Energy, Manufacturing, Materials, and Transportation

Reference: UBS CIO Pulse (Sep 6, 2005): A Quarterly Snapshot of IT Trends

Open Source Directions

- Software Stacks



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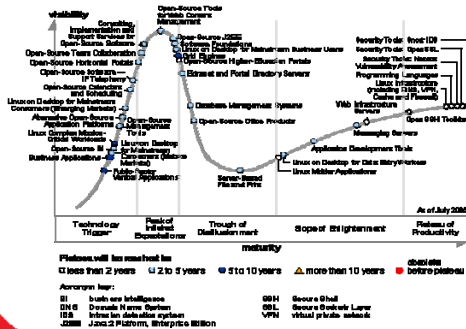
Open Source Directions

- Next Generation of Standards
 - ✓ Hibernate -> EJB3 -> JBoss Seam
- Accelerated Innovation
 - ✓ Release early, release often
 - ✓ Community/customer driven

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Gartner Open Source Hype Cycle



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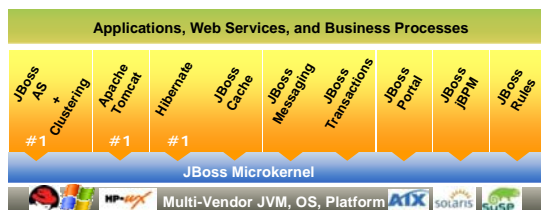
Open Source Directions

- Infrastructure
 - ✓ Management
 - JBoss ON / Red Hat Network
- Vertical Infrastructure
 - ✓ Telco
- Business Applications
 - ✓ End Users Take Control

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Open Source & SOA



"Increasingly, platform vendors are using a 'microkernel' style of architecture, where the platform consists of the kernel and numerous plug-in functional components."

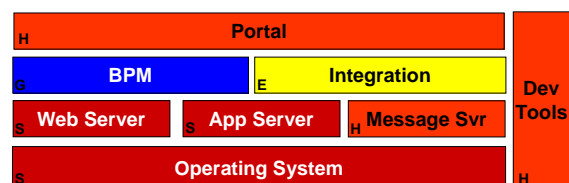
Yefim Natis, Gartner, Oct 2005

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OSS Market Penetration – 2007/8

- Open Source Dominates Lower Stack, App Server
- Open Source Leads Portal, Dev Tools and Messaging
- Gaining Ground in Integration, BPM



Commercial Vendor Alert Levels: Low (L), Guarded (G), Elevated (E), High (H), Severe (S)

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SD Times on Open Source

"For some companies, such as JBoss and Novell, open-source projects are **central to their entire business model**.

Others, like IBM and Sun, **use open source strategically** to gain support for their proprietary platforms and professional services.

Still others, like Borland and Compuware, offer **closed-source tools that support open-source software**.

Of course, some players, most notably Microsoft, **shun the whole idea**."



Source: SD Times, May 15, 2005

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OSS Business Strategies

John Koenig
IT Manager's Journal
<http://management.itsmanagersjournal.com/management/04/05/102052216.shtml?16-85>

1. Optimization Strategy
 - Hosted Strategy
 - Embedded Strategy
 - Consulting Strategy
2. Patronage Strategy
3. Dual License Strategy
4. Subscription Strategy

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Impact of OSS Business Models

Remember, it's a "Disruptive" model

- FOSS products are not "sold" per se
 - ✓ They are "acquired" freely, organically
- This wreaks havoc on processes for acquiring software
 - ✓ Ex. Commercial vendors offset cost of product evals, sales and marketing with price of license
- FOSS businesses are typically structured to offer support, maintenance, services, etc. after you have chosen the product

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Open Source – Safe for Enterprise?

- Open Source Maturity Model
 - ✓ Bernard Golden – *Succeeding with Open Source* – Addison Wesley - <http://www.navicasoft.com/>
 - ✓ Three Step Model
 - Phase 1: Assessing Product Elements
 - Phase 2: Apply Product Element Weightings
 - Phase 3: Calculate Overall Product OSMM Score
- Business Readiness Rating
 - ✓ A Proposed Open Standard to Facilitate Assessment and Adoption of Open Source Software - <http://www.openbrr.org/>
 - ✓ Carnegie Mellon, Intel, SpikeSource

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Core vs. Context ala Geoffrey Moore

- When processes no longer result in marketplace differentiation, **they go from being core to context**, but all too many continue to consume the bulk of an enterprise's resources
- Core vs. Context analysis helps with reallocating resources for competitive advantage
- Has been handy for decisions re: Outsourcing, why not decisions re: Open Source?

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Questions to Ponder

1. What OSS should I use directly with no participation?
2. What OSS should I use but also participate in?
3. What OSS should I sponsor/create directly?
4. Can I leverage OSS development techniques on internal software projects?

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The Challenge

"Lack of support is the number one concern when it comes to using open source software in the enterprise."

Forrester Research, Inc.



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JBoss, a division of Red Hat

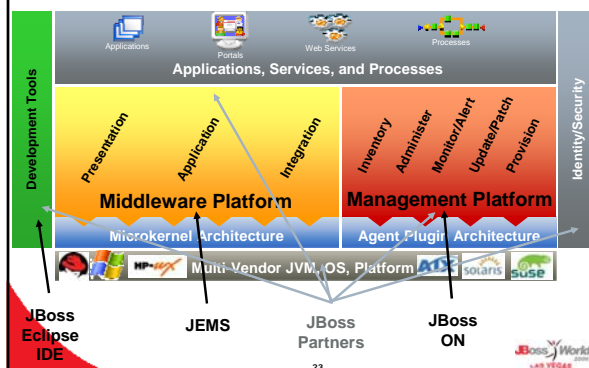
- Leading the Open Source Revolution
 - ✓ Large and vibrant open source communities
- Expanded Global Reach
- Integrated Services Organizations
 - ✓ Subscription-based model
 - ✓ Continued access to JBoss experts!
- End-to-end Open Source Platform



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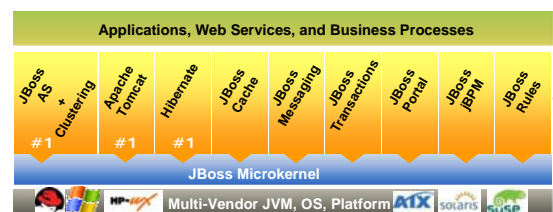
Enterprise Platform



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JBoss Enterprise Middleware Suite



- JEMS is "The Open-Source Platform for SOA"
- Market-leading products for enhancing business agility
- Modularity enables standardizing on JEMS at your own pace
- Simplicity decreases time to develop and deploy new business solutions

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Summary

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