

MySQL bug

From birthday to the end

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PERCONA
LIVE

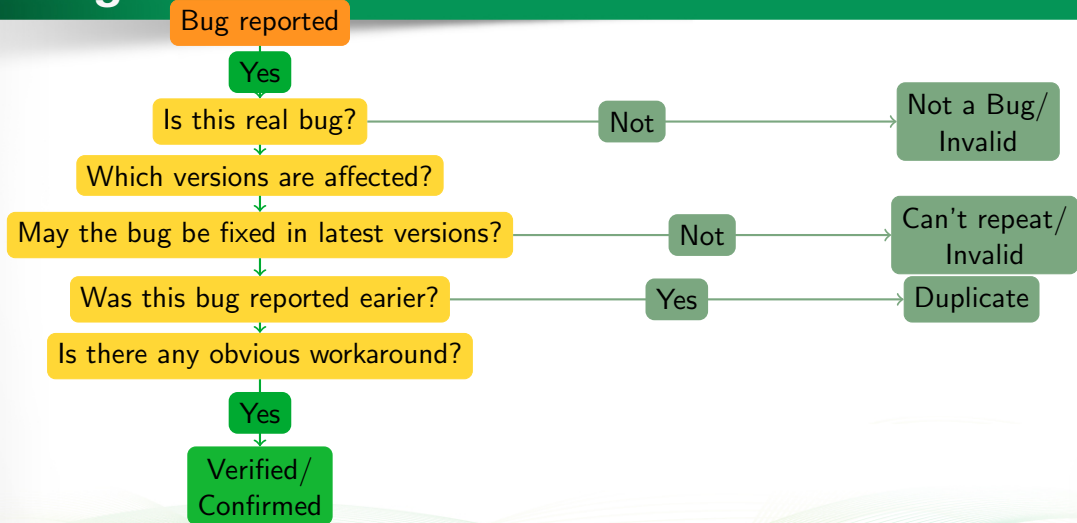
Bugs have different lives

2

- Bug #20786
 - Verified in year 2006
 - Still not fixed
- Bug #989
 - 3 Runtime worklogs implemented
 - Author's blog
- Bug #23427
 - Opened: October, 18, 2006
 - Patch pushed: October, 20, 2006

Bug verification workflow

3



Bug priority

4

- Some bugs get fixed in hours, others wait forever
- Usually decision makers take in account:
 - How bad is the bug
 - Known and potential impact of the bug
 - Number of support customers affected
 - Number of subscribed users
 - Number of users who click on “Affects Me” or similar buttons
 - Explicit customer’s requests to fix the bug

How to affect decisions

5

- Don't be silent
- Study tools which company uses

bugs.mysql.com/bug.php?id=31778

Bugs Home	Report a bug	Statistics	Advanced search	Saved searches	Tags
Bug #31778 show binlog events crashes server					
Submitted:		23 Oct 2007 9:43			
Reporter:		Sveta Smirnova			
Status:		Verified			
Category:		Server: Replication			
Version:		4.1 BK, 5.0 BK, 5.1 BK			
		Email Updates:		<input type="button" value="Subscribe"/>	
		Impact on me:		None <input type="button" value="Affects Me"/>	
		Severity:		S2 (Serious)	
		OS:		Any	

- Open Support tickets

Thank you!

6

The screenshot shows a web browser with two tabs. The active tab is <https://bugs.launchpad.net/percona-server/+filebug>, displaying the "Percona Server with XtraDB" bug report form. The form includes a "Report a bug" heading, instructions to describe the bug, and a "Summary:" input field with a "Next" button. Below this are buttons for "Impact on me" (None, Affects Me) and "Severity" (S3 (Non-critical)). The form also has fields for "Category", "Version", "OS", "Tags", and "Details". A checkbox for "Does this bug report represent a security vulnerability?" is present, with "No" selected. The background tab shows the Percona support page with a "Create New Issue" button and a "MySQL" logo.

Support Switch

PERCONA
Performance Consulting Experts

Create New Issue

[bugs.mysql.com/report.php?login=1](#)

MySQL

Developer Zone Bugs Home View your bugs

Before you report a bug, make sure to search for similar bugs.

If you are not sure that what you're about to report is a bug, please check the FAQ.

Failure to follow these instructions may result in your bug simply being marked as "not a bug".

If you have a test case (SQL dump, backtrace or similar) as a file, please enter the information about the file.

Be sure to include the version information for all relevant software: the server, any connectors being used, and the client program.

Synopsis:

Category: Severity: [test file](#)

Version: OS: Details:

Tags: (comma separator)

Does this bug report represent a security vulnerability? ☐ Yes ☒ No