

# Data Science in a Spreadsheet

John Foreman Data Scientist, MailChimp.com 2014











#### Reviews that mention hipster in San Francisco

hangover

hipster noodles pasta patio pbr

....

#### Choose a city

Austin Boston Chicago London Los Angeles New York Paris

Philadelphia Portland San Diego San Francisco Seattle Toronto Washington DC









- Choose tools first
- Know a fraction of what's possible
- Flail about



- Know a fraction of what's possible
- Flail about
- Create Infographic





Girleg or go huwe

## Know what's possible

- Data
- Techniques
- Technologies
- Identify problems & opportunities
- Choose what solves
   the problem

#### Know what's possible •

- Data
- Techniques
- Technologies
- Identify problems & opportunities
- Choose what solves the problem



WILEY

#### What are we doing here?

- We're here to learn to:
  - -Differentiate
  - -Prototype
- Why Excel?

WARNING: I've never done this before. There will be stammering. We'll get through it.

WARNING #2: There's math ahead. And formulas.

## Agenda

- Supervised Machine Learning
- Forecasting
- Optimization

- FOR LATER:
  - @John4man
  - John.4man@gmail.com

#### Naïve Bayes





- A naïve Bayes model is a supervised Al model
  - -Takes in past data (in our case, word usage by category) and uses it to classify future observations
  - -But in order to use naïve Bayes, we need to learn probability

**Introduction to Probability** 

• *p*(*Michael Bay's next film will be terrible*) = 1 = 100%

• p(I eat wings today) = .5 = 50%

**Conditional Probability** 

• *p*(John Foreman will ever go vegan) = 0.0000001

• *p*(John Foreman will go vegan | you pay him \$1B) = 1

Law of Total Probability

#### **Joint Probability**

- *p*(*John eats Taco Bell*) = .2
- *p*(John listens to cheesy electronic music) = .8
- *p*(John eats Taco Bell, John listens to cheese) = ?

#### The Chain Rule:

p(John eats Taco Bell, John listens to cheese)
 = p(John eats Taco Bell) \*
 p(John listens to cheese | John eats Taco Bell)

But these are independent:

- p(John listens to cheese | John eats Taco Bell) = p(John listens to cheese)
- p(John eats Taco Bell, John listens to cheese) =
   p(John eats Taco Bell) \* p(John listens to cheese) = .2\*.8 = .16

#### What happens in a dependent situation?

- *p*(*John listens to cheese*) = .8
- *p*(*John listens to Depeche Mode*) = .3
- *p*(John listens to cheese | John listens to Depeche Mode) = 1
- p(John listens to cheese, John listens to DM) = p(John listens to Depeche Mode) \* p(John listens to cheese | John listens to Depeche Mode) = .3 \* 1
  - = .3

#### **Bayes' Rule**

- p(John listens to cheese) = .8
- *p*(*John listens to Depeche Mode*) = .3
- *p(John listens to cheese | John listens to Depeche Mode) = 1* But what about:

• *p*(John listens to Depeche Mode | John listens to cheese)

Bayes' Rule allows you to flip what you know around:

•p(a | b) = p(a) \* p(b | a) / p(b)

• p(DM | cheese) = p(DM) \* p(cheese | DM) / p(cheese) = .3 \* (1/.8) = .375

#### Using Bayes Rule to create an AI model

```
We care about comparing:
```

- *p*(*app* | *word1*, *word2*, *word3*, ...)
- •p(other | word1, word2, word3, ...)

## **Bayes:**

- p(app | word1, word2, ...) = p(app) p(word1, word2, ...| app) / p(word1, word2, ...)
- p(other | word1, word2, ...) =
   p(other) p(word1, word2, ...| other) /
   p(word1, word2, ...)

## Drop the denominator!

#### Using Bayes' Rule to create an AI model

Let's get stupid and compare:

• *p*(*app*) *p*(*word1*, *word2*, ...| *app*) =

p(app) p(word1| app) p(word2| app) p(word3| app)...

• p(other) p(word1| other) p(word2| other) p(word3| other)...

High-level class probabilities are often assumed to be equal. So we need only compare:

p(word1| app) p(word2| app) ... >=
 p(word1| other) p(word2| other) ...

#### Using Bayes Rule to create an AI model

So what is p(word | app):

 p("spark" | app) = sum of "spark" in training app tweets divided by total number of words in app tweets

#### **Rare Words**

```
p(word1| app) p(word2| app) ... >=
p(word1| other) p(word2| other) ...
```

But what if we've never seen one of the words? That's a problem. (Shortened links, new handles, etc.)

The solution: Additive smoothing.

• Give it a 1.

And add 1 to all the counts!

#### Floating point underflow

*p(word1| app) p(word2| app)* ... = .00001 \* .000073 \* .0000002 \* ... = BARF

Instead, take the log: In(p(word1| app) p(word2| app) ...) = In(p(word1| app)) + In(p(word2| app)) ... = -11.5 + -9.5 + ... = A nice looking negative number

#### **Everybody take a break**

Stretch Drink coffee Escape out the back

#### Forecasting (and a little simulation and optimization)

Forecasting is a lot like machine learning. Take past data and turn it into a future prediction. E.g. demand, supply, weather, population ...

In machine learning though, usually you have lots of features. In forecasting, you generally only have a **time series**. A time series is a collection of values over time: (80s: 2 comic book movies, 90s: 10 comic book movies, 00s: 111 comic book movies, ...)

Time series analysis has been around for forever, but it's gotten some new life thanks to Google, Twitter, etc. (trend and anomaly detection)

#### **Exponential smoothing**

One of the best ways to forecast is via a technique called **exponential smoothing.** In exponential smoothing, you decompose the time series and then use its components to project out.

#### Today we'll learn **Triple Exponential Smoothing with Multiplicative Seasonality.**

Exponential Smoothing is an industry standard technique used by Fortune 500s and start-ups alike...and it can be implemented in a spreadsheet



























#### **Everybody take a break**

Stretch Drink coffee Escape out the back

#### **Optimization – Making good decisions**

- Predictive Modeling
  - Given the inputs, what is my output?
  - You can't control anything here
- Optimization Modeling
  - Given the inputs, how do I optimize my output?
  - You can change the future!
- Examples:
  - Scheduling
  - Investment
  - Pricing

#### **Optimization – Why care?**

- Optimization can directly touch the bottom line
  - Saves time and money
  - Minimizes risk, maximizes profit
- Optimization is embedded in many data science techniques

## Optimization – So how are optimization problems stated and solved?

- Objective
- Decisions
- Constraints
- And if these are *linear* then there's an awesome algorithm for solving these problems

#### **Optimization – An example problem**

- Decisions:
  - Guns
  - Butter
- Objective:
  - Maximize Revenue
    - Guns: \$195
    - Butter: \$150
- Constraints:
  - Cellar: 21 Cubic Meters
    - Guns: 0.5 Cubic Meters
    - Butter: 1.5 Cubic Meters
  - Budget: \$1800
    - Guns: \$150 cost
    - Butter: \$100 cost



#### **Optimization – Linear?**

• Objective:

-Maximize Revenue

- •\$195\*Guns + \$150\*Butter
- Constraints:
  - -Cellar:  $0.5^*$ Guns +  $1.5^*$ Butter  $\leq 21$
  - -Budget: \$150\*Guns + \$100\*Butter ≤ \$1800

-Nonnegative: Guns, Butter  $\geq 0$ 

#### **Optimization – Linear?**

- Objective:
  - -Maximize Revenue
    - \$195\*Guns + \$150\*Butter
- Constraints:
  - -Cellar:  $0.5^{Guns} + 1.5^{Butter} \le 21$
  - -Budget: \$150\*Guns + \$100\*Butter ≤ \$1800
  - -Nonnegative: Guns, Butter  $\geq 0$
- Things that are linear in Excel:
  - -+/- decisions. \*/÷ decision by constants
  - -SUM() of decision
  - -SUMPRODUCT() where decisions are in one range only
  - -AVERAGE() or decisions













#### Setting up a spreadsheet

000				LPIntro.xlsx						
2) 🛅 🖘 🔜 🚔 🔀 🗅				Q- (Search in Sheet						
•	Home	Layout	Tables	Charts	Smar	tArt		>> ~ 3	* 1	
	M45	‡ €	) © (~ f	×	<i>W</i>				1	
2	1	A		B		C		D		
1	Revenue									
2			100							
3			Guns	1	Butter	(tons)			1	
4	Purchase Amount		unt							
5							ĺ			
6			Guns	Guns		Butter (tons)		Limit		
7	Stora	ge		0.5		1.5		21		
8	Price		\$	150	\$	100	\$	1,800		
9	Rever	nue	\$	195	\$	150	2.			
-	mm) H		GunAndButte	r / + /			t:	11	1	
	No	rmal View	Ready							

#### Pierre gives a \$500 bonus



- Not linear in Excel:
- IF(), AND(), OR()
- MAX(), MIN(), LARGE(), PERCENTILE()
- LOOKUP(), INDEX(), MATCH()

#### **Evolutionary Algorithms**

00	Solver Parameters	
Set Objective:	85 IJ	
To: 💽 Max 🔘 By Changing Variable	Min 🕜 Value OF Cells:	0
\$8\$4:\$C\$4		
Subject to the Constru	sints:	
\$8\$4:SC\$4 <= 25		Add
SES7 <- SDS7 SES8 <- SDS8		Change
		Delete
		Reset All
		Load/Save
Make Unconstrain	ed Variables Non-Negati	we
Select a Solving Metho	ed Evolutionary	Options
Solving Method Select the GRG Nonline nonlinear. Select the L and select the Evolutio smooth.	ear engine for Solver Proble P Simplex engine for linear many engine for Solver prot	ms that are smooth Solver Problems, dems that are non-
	Close	Solve

- Generate a pool of initial solutions
- Solutions breed through crossover
- Solutions *mutate* to create new solutions
- Some amount of *local* search takes place
- Selection occurs

#### Moving on to a larger problem – Orange Juice



• Astringency

#### **Input Data**

•	Home Layout	Tables	Charts Sma	rtArt For	mulas Dat	a Review	Develope	iii 🗍		~ *
	A1 : 0	O - fx	Varietal			1			1	
1		6	C	D.	E	L IE	6	11		1. Bell
1	Varietal	Region	Available (1,000 Gallons)	Brix / Acid Ratio	Acid (%)	Astringency Color (1-10 (1-10 Scale) Scale)		Price (per 1K Gallons)	Shipping	
2	Hamlin	Brazil	672	10.5	0.60%	3	3	\$ 500.00	5	100.00
3	Mosambi	India	400	6.5	1.40%	7	1	\$ 310.00	5	150.00
4	Valencia	Florida	1200	13	0.95%	3	3	\$ 750.00	5	10000
5	Hamlin	California	168	11	1.00%	3	5	\$ 600.00	\$	60.00
б	Gardner	Arizona	84	12	0.70%	1	5	\$ 600.00	s	75.00
7	Sunstar	Texas	210	10	0.70%	1	5	\$ 625.00	5	50.00
8	Jincheng	China	588	ş	1.35%	7	3	\$ 440.00	5	120.00
9	Berna	Spain	168	15	1.10%	4	8	\$ 600.00	5	110.00
10	Verna	Mexico	300	1	1.30%	8	3	\$ 300.00	5	90.00
11	Biondo Commune	Egypt	210	19	1.30%	3	5	\$ 460.00	5	130.00
12	Belladonna	Italy	180	14	0.50%	3	9	\$ 505.00	5	115.00

- Objective:
  - -Minimize Cost of Juice Procurement for 3 Months
- Decisions:
  - -How much to order of what in which month
- Constraints:
  - -Availability
  - -Demand: [600, 600, 700]
  - -Valencia: 40% for a tax break
  - -BAR: 11.5 12.5
  - -Acid: .0075 .0100
  - -Astringency: 0 4
  - -Color: 4.5 5.5

- •You can only buy from 4 suppliers
- So you need to flick a switch each time you purchase any amount and then total up how many switches got flicked