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# Architectural Considerations for Hadoop Applications

Strata+Hadoop World Barcelona – November 19<sup>th</sup> 2014 tiny.cloudera.com/app-arch-slides

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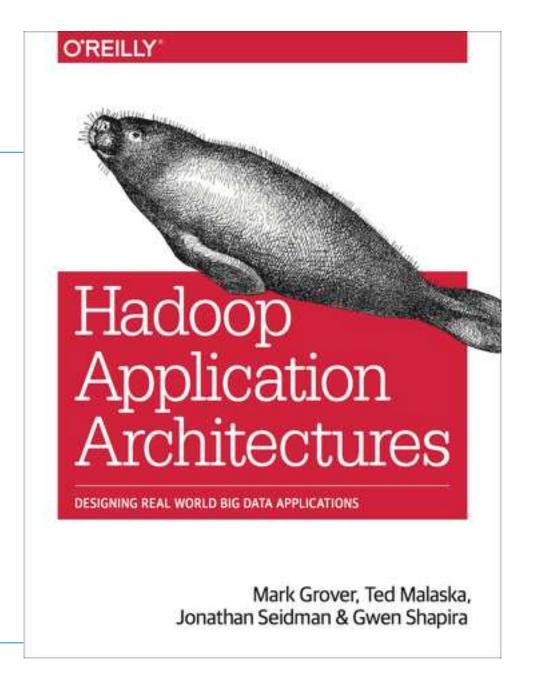
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Gwen Shapira | @gwenshap



#### About the book

- @hadooparchbook
- hadooparchitecturebook.com
- github.com/hadooparchitecturebook
- slideshare.com/hadooparchbook



#### About the presenters

#### Ted Malaska

- Principal Solutions
   Architect at Cloudera
- Previously, lead architect at FINRA
- Contributor to Apache Hadoop, HBase, Flume, Avro, Pig and Spark

#### Jonathan Seidman

- Senior Solutions Architect/ Partner Enablement at Cloudera
- Previously, Technical Lead on the big data team at Orbitz Worldwide
- Co-founder of the Chicago Hadoop User Group and Chicago Big Data

#### About the presenters

#### Gwen Shapira

- Solutions Architect turned Software Engineer at Cloudera
- Contributor to Sqoop, Flume and Kafka
- Formerly a senior consultant at Pythian, Oracle ACE Director

#### Mark Grover

- Software Engineer at Cloudera
- Committer on Apache Bigtop,
   PMC member on Apache
   Sentry (incubating)
- Contributor to Apache
   Hadoop, Spark, Hive, Sqoop,
   Pig and Flume

#### Logistics

- Break at 3:30-4:00 PM
- Questions at the end of each section



## Case Study

Clickstream Analysis

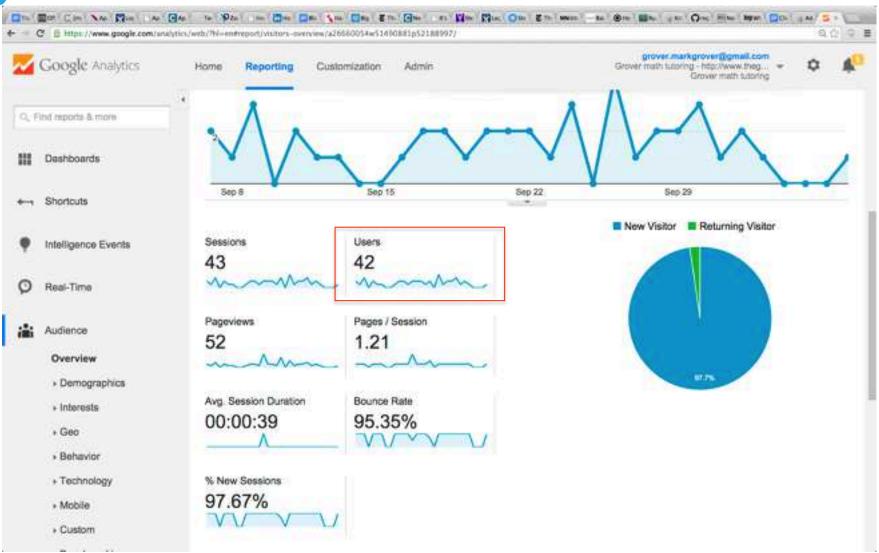








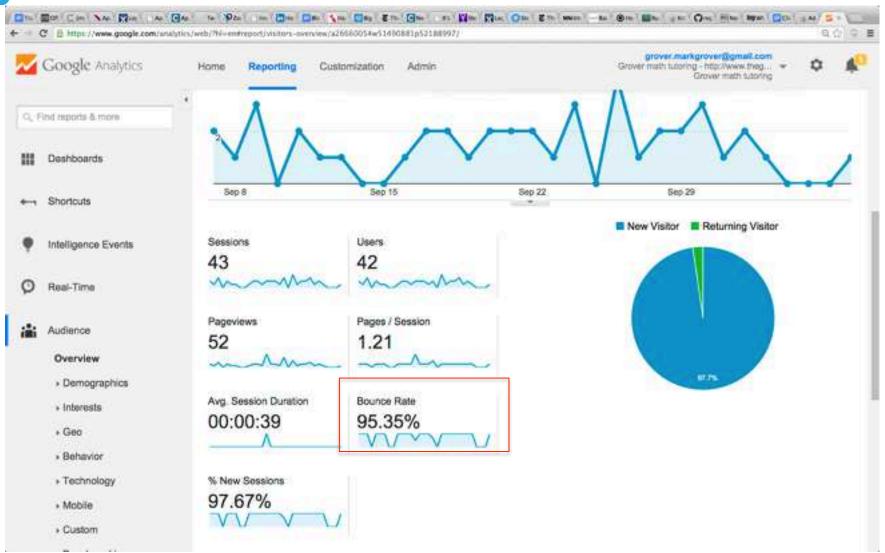




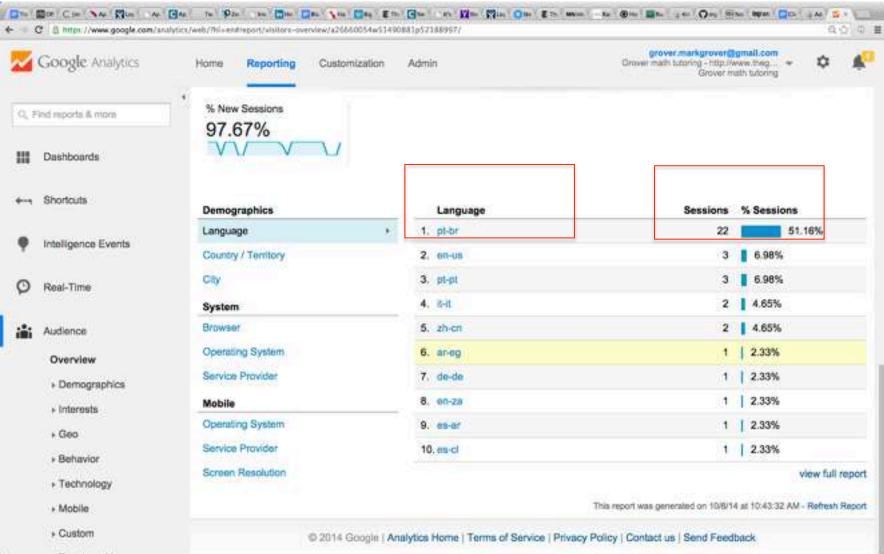














#### Web Logs – Combined Log Format

```
244.157.45.12 - - [17/Oct/2014:21:08:30 ] "GET /seatposts HTTP/1.0" 200 4463 "http://bestcyclingreviews.com/top_online_shops" "Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_2) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/36.0.1944.0 Safari/537.36" 244.157.45.12 - - [17/Oct/2014:21:59:59 ] "GET /Store/cart.jsp? productID=1023 HTTP/1.0" 200 3757 "http://www.casualcyclist.com" "Mozilla/5.0 (Linux; U; Android 2.3.5; en-us; HTC Vision Build/GRI40) AppleWebKit/533.1 (KHTML, like Gecko) Version/4.0 Mobile Safari/533.1"
```

#### Clickstream Analytics

```
244.157.45.12 - - [17/Oct/

2014:21:08:30 ] "GET /seatposts

HTTP/1.0" 200 4463 "http://

bestcyclingreviews.com/

top_online_shops" "Mozilla/5.0

(Macintosh; Intel Mac OS X 10_9_2)

AppleWebKit/537.36 (KHTML, like

Gecko) Chrome/36.0.1944.0 Safari/

537.36"
```



#### Similar use-cases

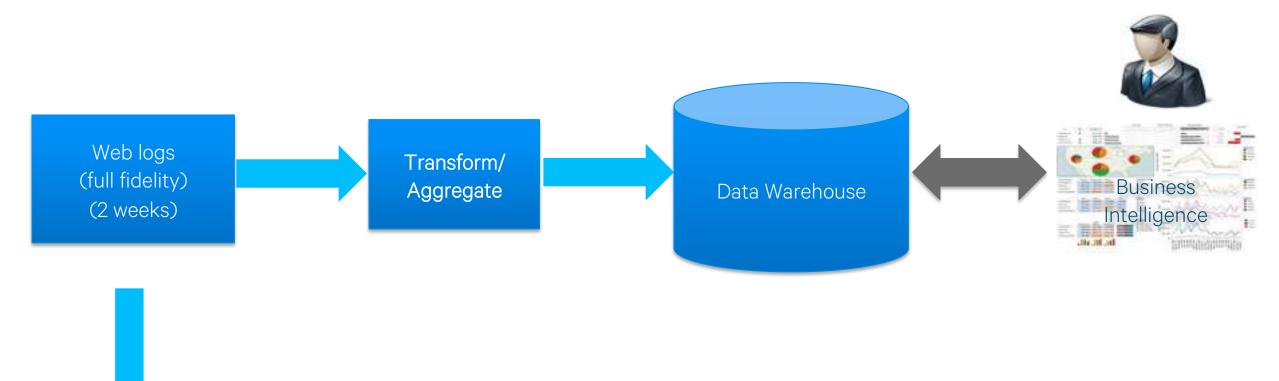
- Sensors heart, agriculture, etc.
- Casinos session of a person at a table



### Pre-Hadoop Architecture

**Clickstream Analysis** 

#### Click Stream Analysis (Before Hadoop)









#### Problems with Pre-Hadoop Architecture

- Full fidelity data is stored for small amount of time (~weeks).
- Older data is sent to tape, or even worse, deleted!
- Inflexible workflow think of all aggregations beforehand



#### Effects of Pre-Hadoop Architecture

- Regenerating aggregates is expensive or worse, impossible
- Can't correct bugs in the workflow/aggregation logic
- Can't do experiments on existing data



# Why is Hadoop A Great Fit?

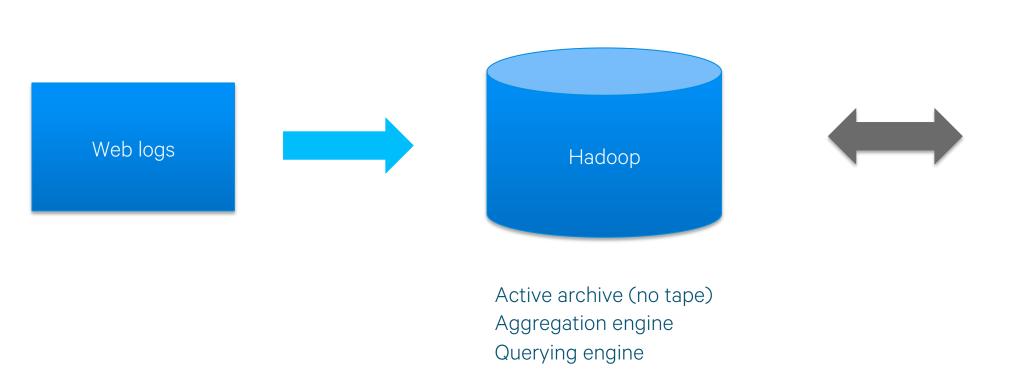
Clickstream Analysis

#### Why is Hadoop a great fit?

- Volume of clickstream data is huge
- Velocity at which it comes in is high
- Variety of data is diverse semi-structured data
- Hadoop enables
  - active archival of data
  - Aggregation jobs
  - Querying the above aggregates or raw fidelity data



#### Click Stream Analysis (with Hadoop)









#### Challenges of Hadoop Implementation





#### Challenges of Hadoop Implementation





#### Other challenges - Architectural Considerations

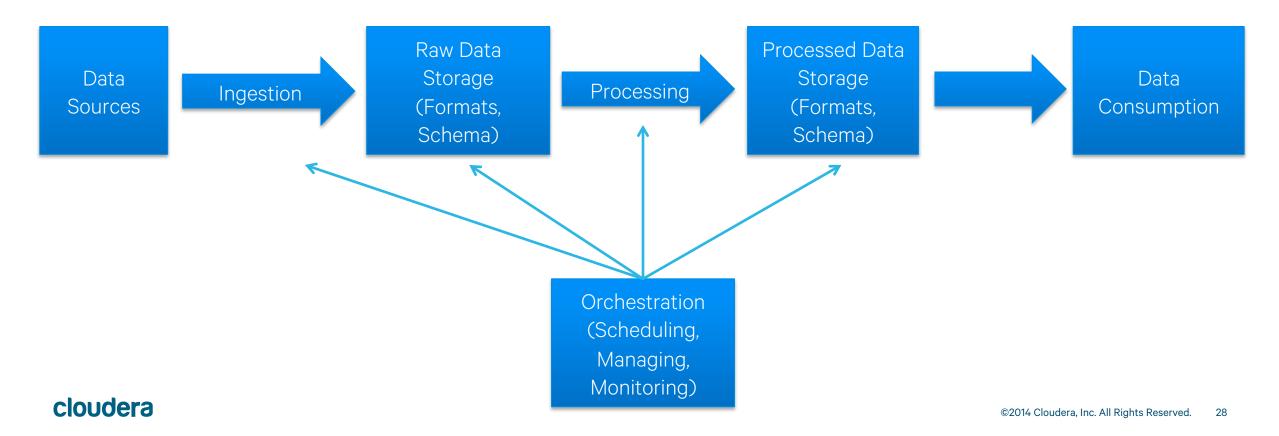
- Storage managers?
  - HDFS? HBase?
- Data storage and modeling:
  - File formats? Compression? Schema design?
- Data movement
  - How do we actually get the data into Hadoop? How do we get it out?
- Metadata
  - How do we manage data about the data?
- Data access and processing
  - How will the data be accessed once in Hadoop? How can we transform it? How do we query it?
- Orchestration
  - How do we manage the workflow for all of this?



# Case Study Requirements

**Overview of Requirements** 

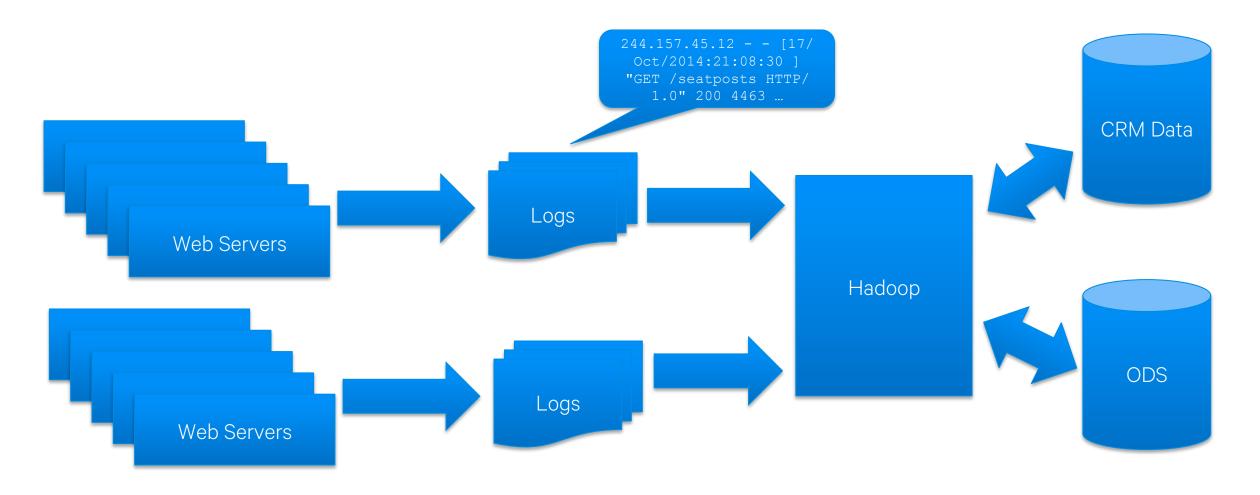
#### Overview of Requirements



# Case Study Requirements

**Data Ingestion** 

#### Data Ingestion Requirements





#### Data Ingestion Requirements

- So we need to be able to support:
  - Reliable ingestion of large volumes of semi-structured event data arriving with high velocity (e.g. logs).
  - Timeliness of data availability data needs to be available for processing to meet business service level agreements.
  - Periodic ingestion of data from relational data stores.



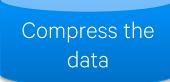
# Case Study Requirements

**Data Storage** 

#### Data Storage Requirements



Make the data accessible for processing





# Case Study Requirements

**Data Processing** 

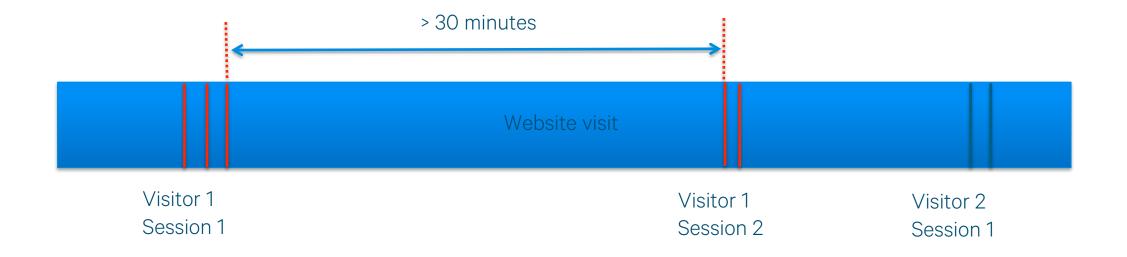
#### Processing requirements

Be able to answer questions like:

- What is my website's bounce rate?
  - i.e. how many % of visitors don't go past the landing page?
- Which marketing channels are leading to most sessions?
- Do attribution analysis
  - Which *channels* are responsible for most *conversions*?



#### Sessionization





# Case Study Requirements

Orchestration

Orchestration is simple
We just need to execute actions
One after another

Actually,
we also need to handle errors
And user notifications

• • • •

### And...

- Re-start workflows after errors
- Reuse of actions in multiple workflows
- Complex workflows with decision points
- Trigger actions based on events
- Tracking metadata
- Integration with enterprise software
- Data lifecycle
- Data quality control
- Reports

OK, maybe we need a product
To help us do all that



# Architectural Considerations

**Data Modeling** 

## Data Modeling Considerations

- We need to consider the following in our architecture:
  - Storage layer HDFS? HBase? Etc.
  - File system schemas how will we lay out the data?
  - File formats what storage formats to use for our data, both raw and processed data?
  - Data compression formats?



# Architectural Considerations

Data Modeling - Storage Layer

## Data Storage Layer Choices

Two likely choices for raw data:







## Data Storage Layer Choices



- Stores data directly as files
- Fast scans
- Poor random reads/writes



- Stores data as Hfiles on HDFS
- Slow scans
- Fast random reads/writes

### Data Storage – Storage Manager Considerations

- Incoming raw data:
  - Processing requirements call for batch transformations across multiple records for example sessionization.
- Processed data:
  - Access to processed data will be via things like analytical queries again requiring access to multiple records.
- We choose HDFS
  - Processing needs in this case served better by fast scans.



# Architectural Considerations

Data Modeling – Raw Data Storage

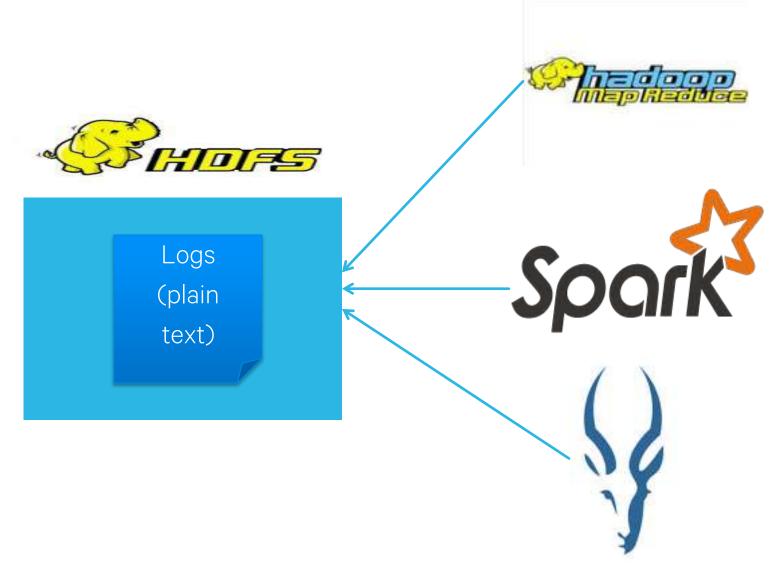
### Storage Formats – Raw Data and Processed Data



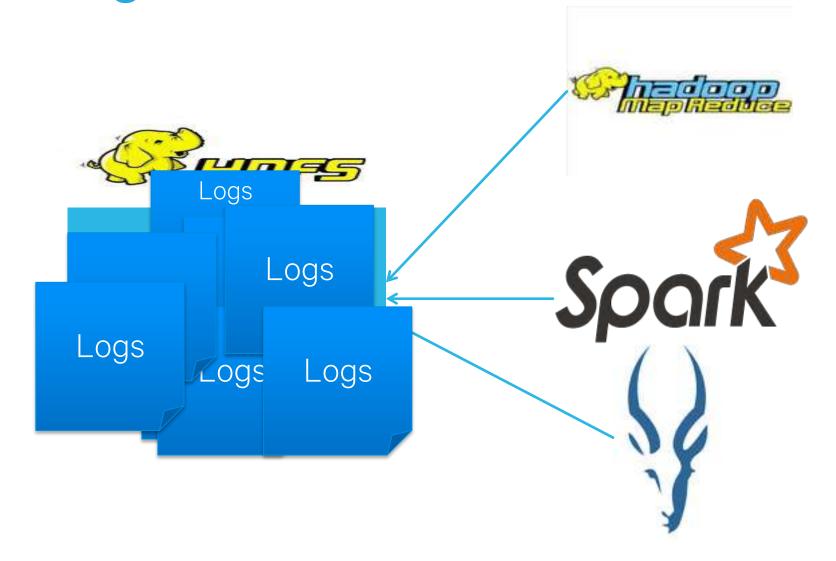




## Data Storage – Format Considerations



## Data Storage – Format Considerations



## Data Storage – Compression





Splittable. Getting better...





## Raw Data Storage – More About Snappy

- Designed at Google to provide high compression speeds with reasonable compression.
- Not the highest compression, but provides very good performance for processing on Hadoop.
- Snappy is not splittable though, which brings us to...



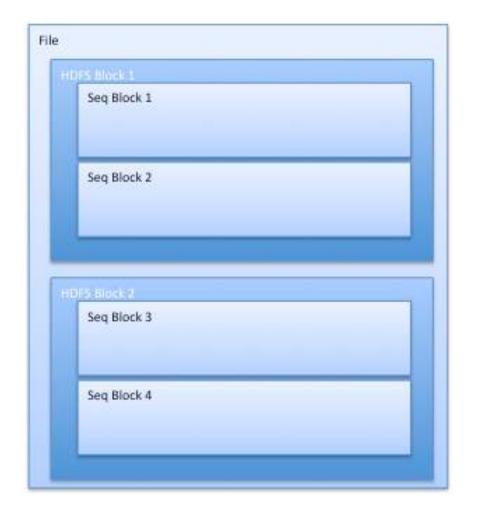
## Hadoop File Types

- Formats designed specifically to store and process data on Hadoop:
  - File based SequenceFile
  - Serialization formats Thrift, Protocol Buffers, Avro
  - Columnar formats RCFile, ORC, Parquet



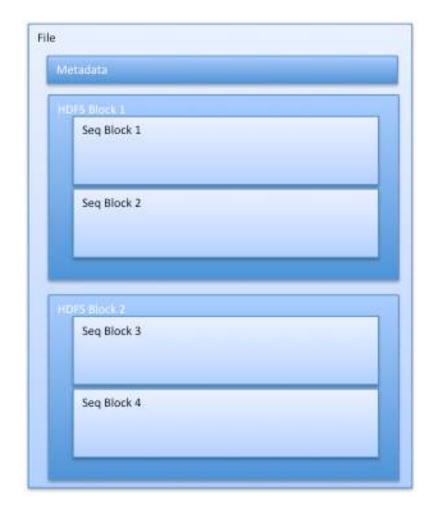
## SequenceFile

- Stores records as binary key/value pairs.
- SequenceFile "blocks" can be compressed.
- This enables splittability with non-splittable compression.



### Avro

- Kinda SequenceFile on Steroids.
- Self-documenting stores schema in header.
- Provides very efficient storage.
- Supports splittable compression.



#### Our Format Recommendations for Raw Data...

- Avro with Snappy
  - Snappy provides optimized compression.
  - Avro provides compact storage, self-documenting files, and supports schema evolution.
  - Avro also provides better failure handling than other choices.
- SequenceFiles would also be a good choice, and are directly supported by ingestion tools in the ecosystem.
  - But only supports Java.



### But Note...

• For simplicity, we'll use plain text for raw data in our example.



# Architectural Considerations

Data Modeling - Processed Data Storage

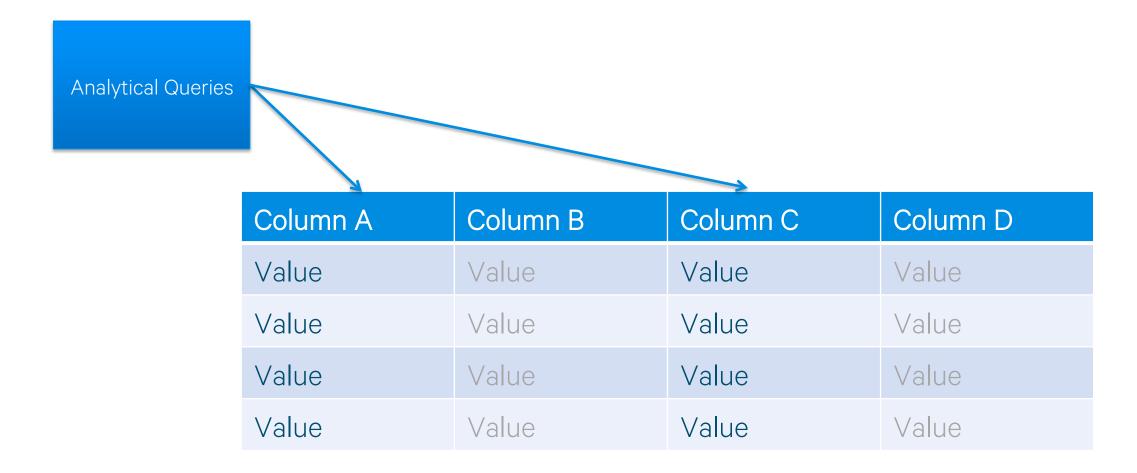
### Storage Formats – Raw Data and Processed Data







#### Access to Processed Data





#### Columnar Formats

- Eliminates I/O for columns that are not part of a query.
- Works well for queries that access a subset of columns.
- Often provide better compression.
- These add up to dramatically improved performance for many queries.

1	2014-10-13	abc	1	2	3
2	2014-10-14	def	2014-10-13	2014-10-14	2014-10-15
3	2014-10-15	ghi	abc	def	ghi



#### Columnar Choices – RCFile

- Designed to provide efficient processing for Hive queries.
- Only supports Java.
- No Avro support.
- Limited compression support.
- Sub-optimal performance compared to newer columnar formats.



### Columnar Choices – ORC

- A better RCFile.
- Also designed to provide efficient processing of Hive queries.
- Only supports Java.



## Columnar Choices – Parquet

- Designed to provide efficient processing across Hadoop programming interfaces
   MapReduce, Hive, Impala, Pig.
- Multiple language support Java, C++
- Good object model support, including Avro.
- Broad vendor support.
- These features make Parquet a good choice for our processed data.



# Architectural Considerations

Data Modeling - Schema Design

### HDFS Schema Design – One Recommendation

```
/user/<username> - User specific data, jars, conf files
/etl - Data in various stages of ETL workflow
/tmp - temp data from tools or shared between users
/data - processed data to be shared data with the entire organization
/app - Everything but data: UDF jars, HQL files, Oozie workflows
```



## **Partitioning**

- Split the dataset into smaller consumable chunks.
- Rudimentary form of "indexing". Reduces I/O needed to process queries.



## **Partitioning**

Un-partitioned HDFS directory structure

dataset file1.txt file2.txt filen.txt Partitioned HDFS directory structure

dataset
col=val1/file.txt
col=val2/file.txt
...
col=valn/file.txt

## Partitioning considerations

- What column to partition by?
  - Don't have too many partitions (<10,000)</li>
  - Don't have too many small files in the partitions
  - Good to have partition sizes at least ~1 GB, generally a multiple of block size.
- We'll partition by timestamp. This applies to both our raw and processed data.



## Partitioning For Our Case Study

- Raw dataset:
  - /etl/BI/casualcyclist/clicks/rawlogs/year=2014/month=10/day=10
- Processed dataset:
  - /data/bikeshop/clickstream/year=2014/month=10/day=10



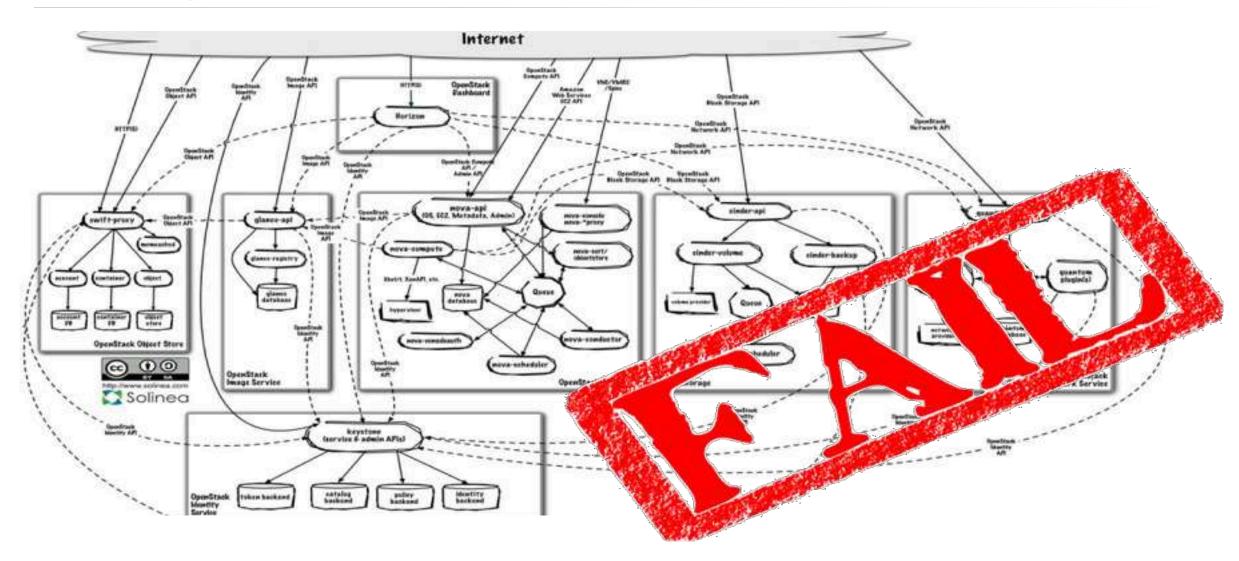
# Architectural Considerations

**Data Ingestion** 

### Typical Clickstream data sources

- Omniture data on FTP
- Apps
- App Logs
- RDBMS

# Getting Files from FTP





### Don't over-complicate things

```
curl ftp://myftpsite.com/sitecatalyst/
myreport 2014-10-05.tar.gz
--user name:password | hdfs -put - /etl/clickstream/raw/
sitecatalyst/myreport 2014-10-05.tar.gz
```

### Event Streaming – Flume and Kafka

Reliable, distributed and highly available systems

That allow streaming events to Hadoop



#### Flume:

- Many available data collection sources
- Well integrated into Hadoop
- Supports file transformations
- Can implement complex topologies
- Very low latency
- No programming required

#### We use Flume when:

"We just want to grab data from this directory and write it to HDFS"



#### Kafka is:

- Very high-throughput publish-subscribe messaging
- Highly available
- Stores data and can replay
- Can support many consumers with no extra latency

#### Use Kafka When:

"Kafka is awesome.
We heard it cures cancer"



### Actually, why choose?

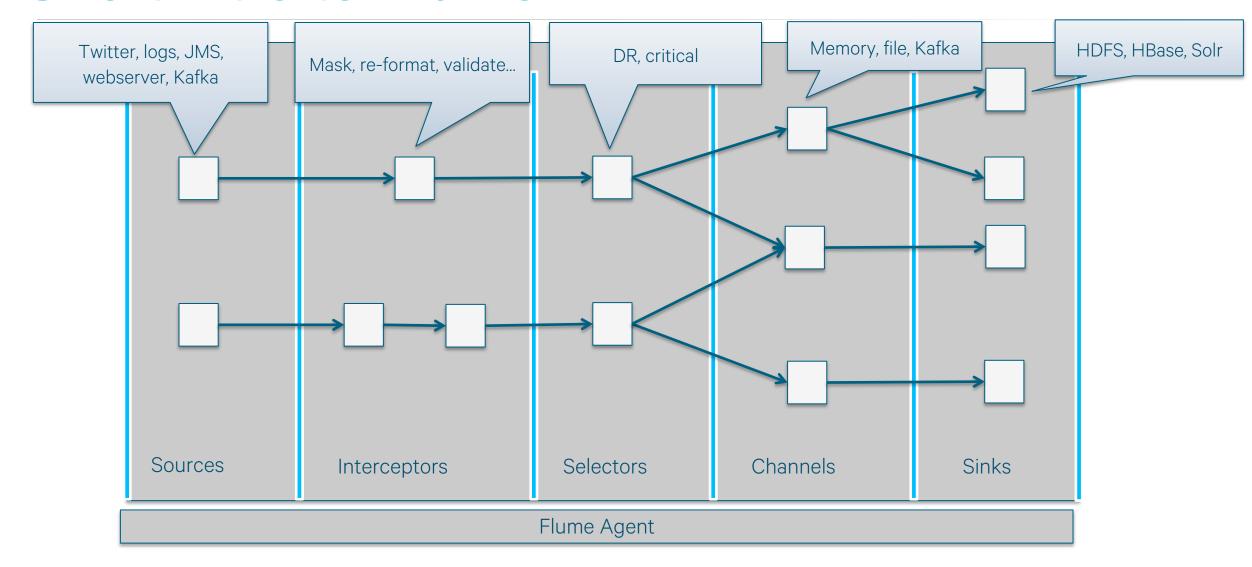
- Use Flume with a Kafka Source
- Allows to get data from Kafka, run some transformations write to HDFS, HBase or Solr

### In Our Example...

- We want to ingest events from log files
- Flume's Spooling Directory source fits
- With HDFS Sink

- We would have used Kafka if...
  - We wanted the data in non-Hadoop systems too

#### Short Intro to Flume



### Configuration

- Declarative
  - No coding required.
  - Configuration specifies how components are wired together.

```
# example.conf: A single-node Flume configuration
# Name the components on this agent
a1.sources = r1
a1.sinks = k1
a1.channels = c1
# Describe/configure the source
a1.sources.r1.type = netcat
a1.sources.r1.bind = localhost
a1.sources.r1.port = 44444
# Describe the sink
a1.sinks.k1.type = logger
# Use a channel which buffers events in memory
a1.channels.c1.type = memory
a1.channels.c1.capacity = 1000
a1.channels.c1.transactionCapacity = 100
# Bind the source and sink to the channel
al.sources.rl.channels = cl
a1.sinks.k1.channel = c1
```

### Interceptors

- Mask fields
- Validate information against external source
- Extract fields
- Modify data format
- Filter or split events

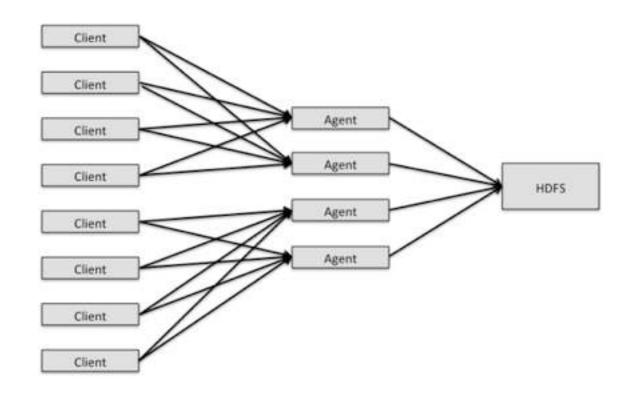


Any sufficiently complex configuration Is indistinguishable from code



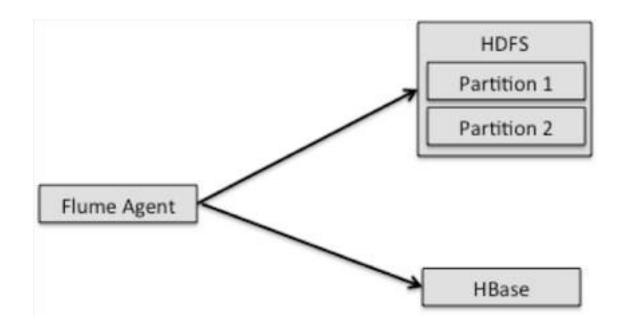
#### A Brief Discussion of Flume Patterns – Fan-in

- Flume agent runs on each of our servers.
- These client agents send data to multiple agents to provide reliability.
- Flume provides support for load balancing.

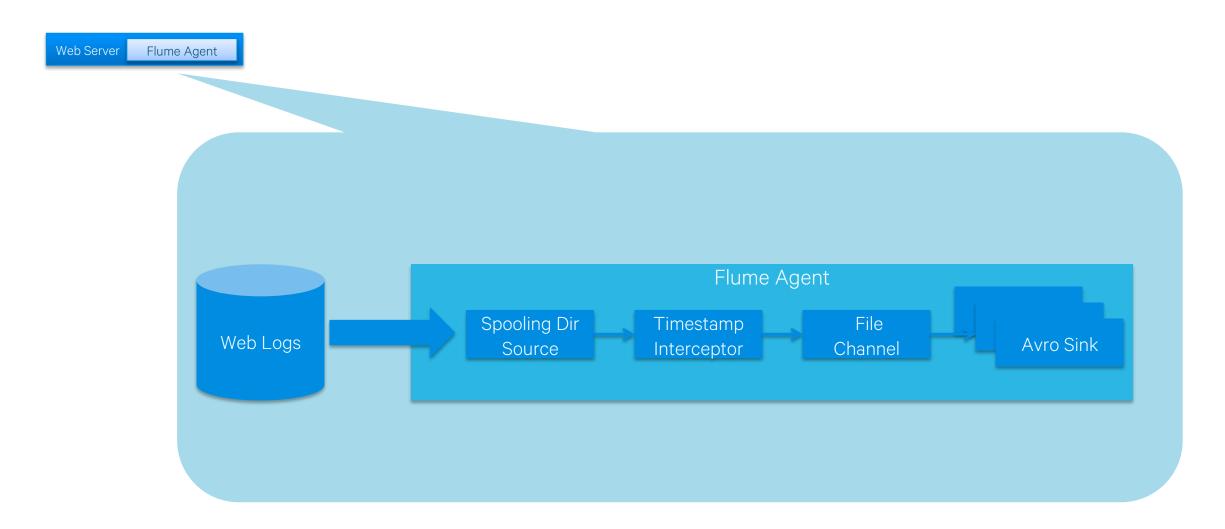


### A Brief Discussion of Flume Patterns – Splitting

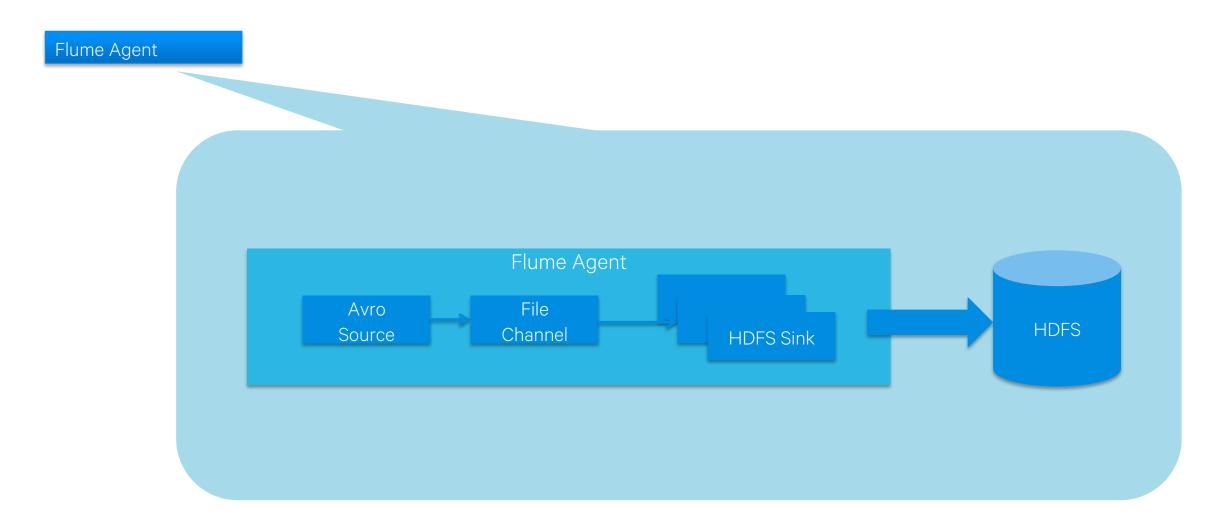
- Common need is to split data on ingest.
- For example:
  - Sending data to multiple clusters for DR.
  - To multiple destinations.
- Flume also supports partitioning, which is key to our implementation.



#### Flume Architecture – Client Tier



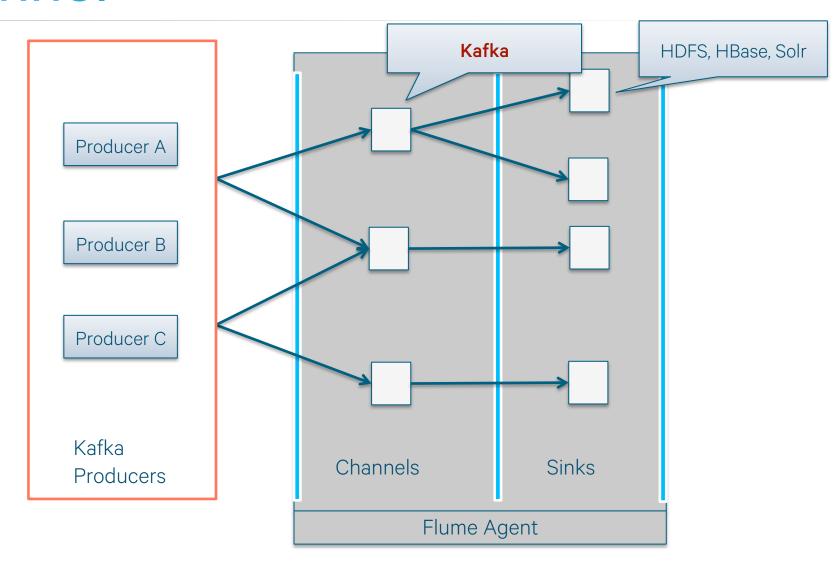
#### Flume Architecture – Collector Tier



#### What if.... We were to use Kafka?

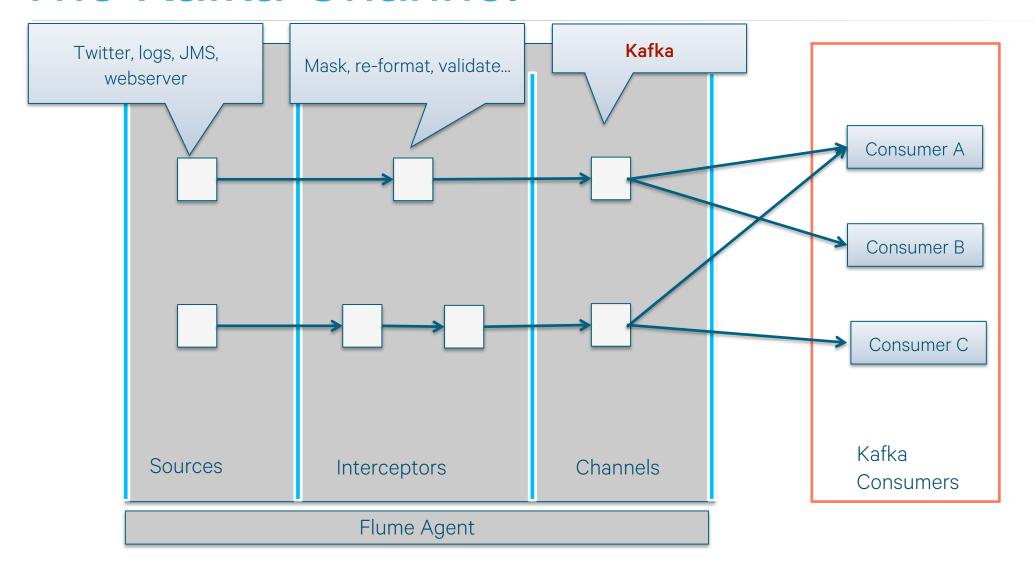
- Add Kafka producer to our webapp
- Send clicks and searches as messages
- Flume can ingest events from Kafka
- We can add a second consumer for real-time processing in SparkStreaming
- Another consumer for alerting...
- And maybe a batch consumer too

#### The Kafka Channel



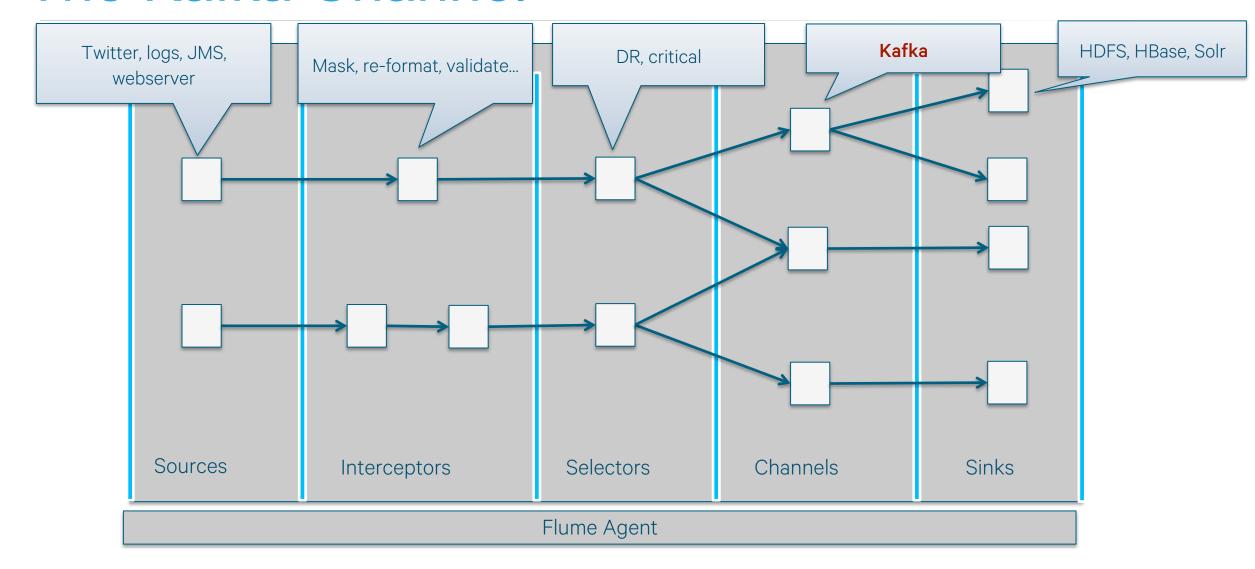


#### The Kafka Channel





#### The Kafka Channel



# Architectural Considerations

Data Processing – Engines tiny.cloudera.com/app-arch-slides

# **Processing Engines**

- MapReduce
- Abstractions
- Spark
- Spark Streaming
- Impala

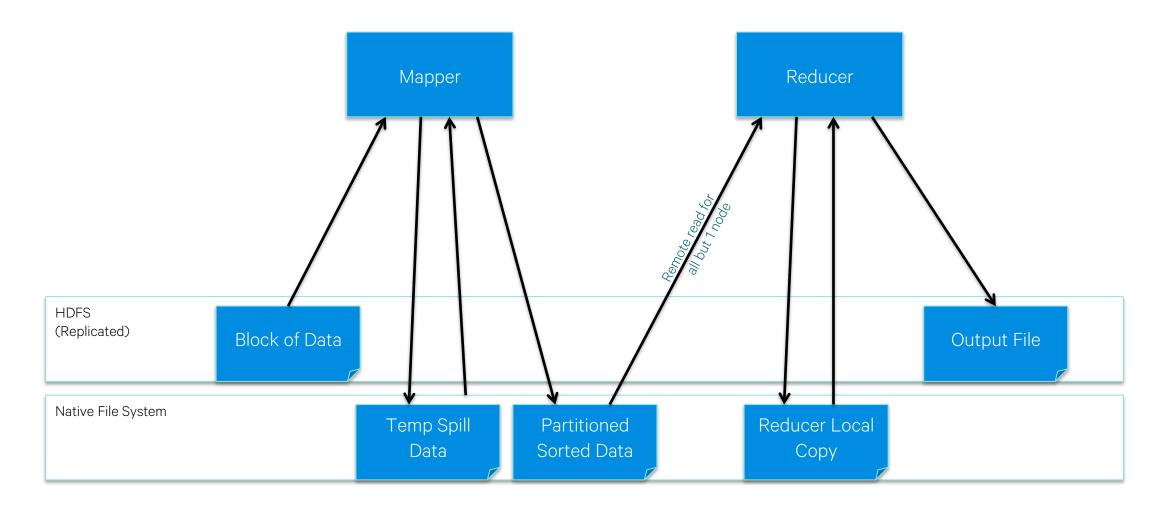


### MapReduce

- Oldie but goody
- Restrictive Framework / Innovated Work Around
- Extreme Batch



### MapReduce Basic High Level





### MapReduce Innovation

- Mapper Memory Joins
- Reducer Memory Joins
- Buckets Sorted Joins
- Cross Task Communication
- Windowing
- And Much More



#### Abstractions

- SQL
  - Hive
- Script/Code
  - Pig: Pig Latin
  - Crunch: Java/Scala
  - Cascading: Java/Scala

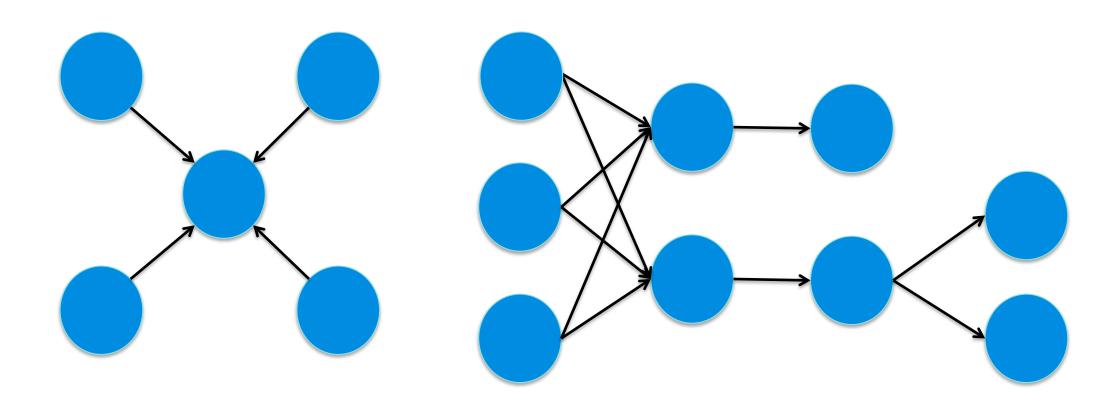


### Spark

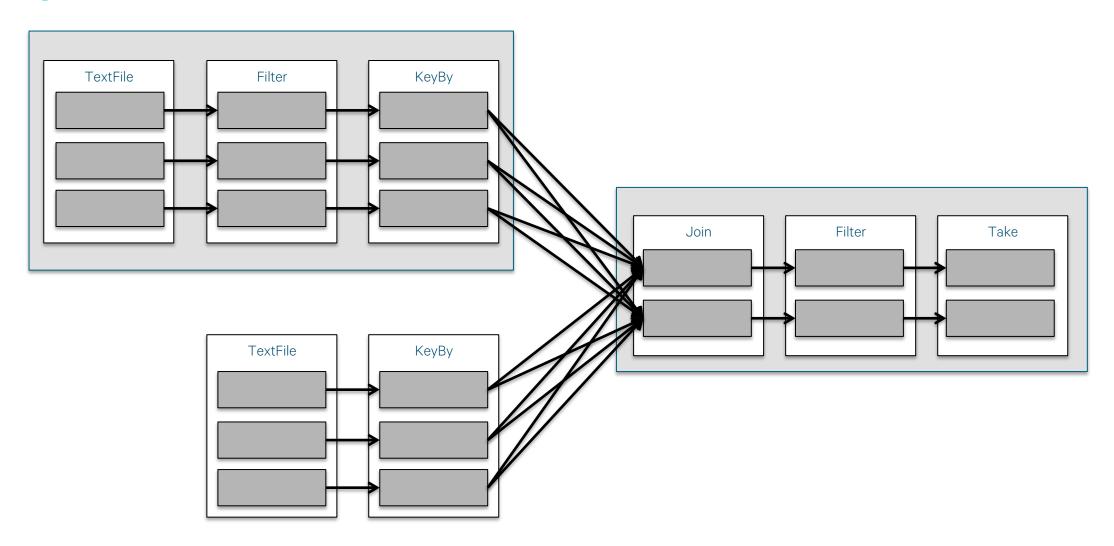
- The New Kid that isn't that New Anymore
- Easily 10x less code
- Extremely Easy and Powerful API
- Very good for machine learning
- Scala, Java, and Python
- RDDs
- DAG Engine



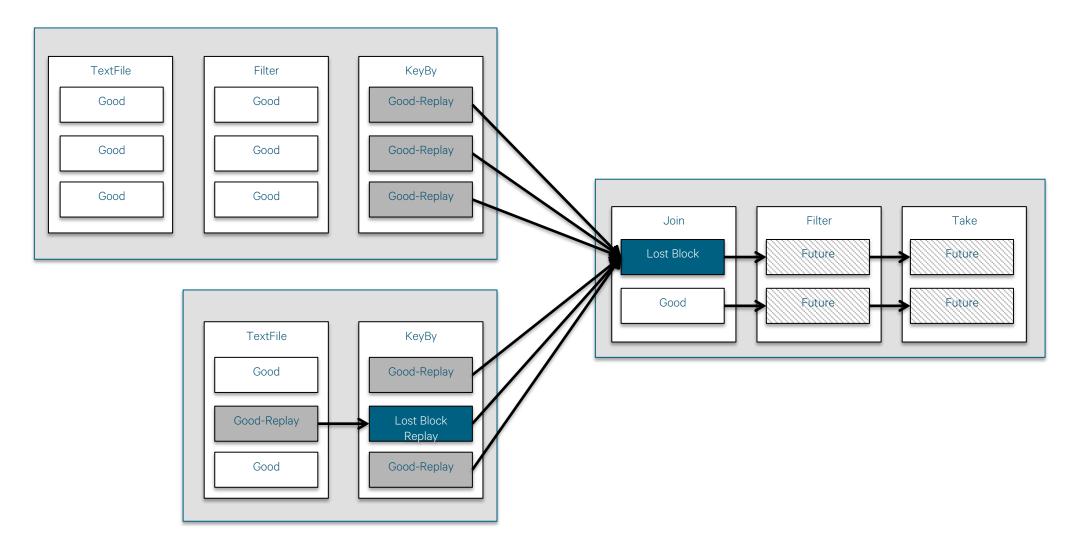
# Spark - DAG



# Spark - DAG



# Spark - DAG



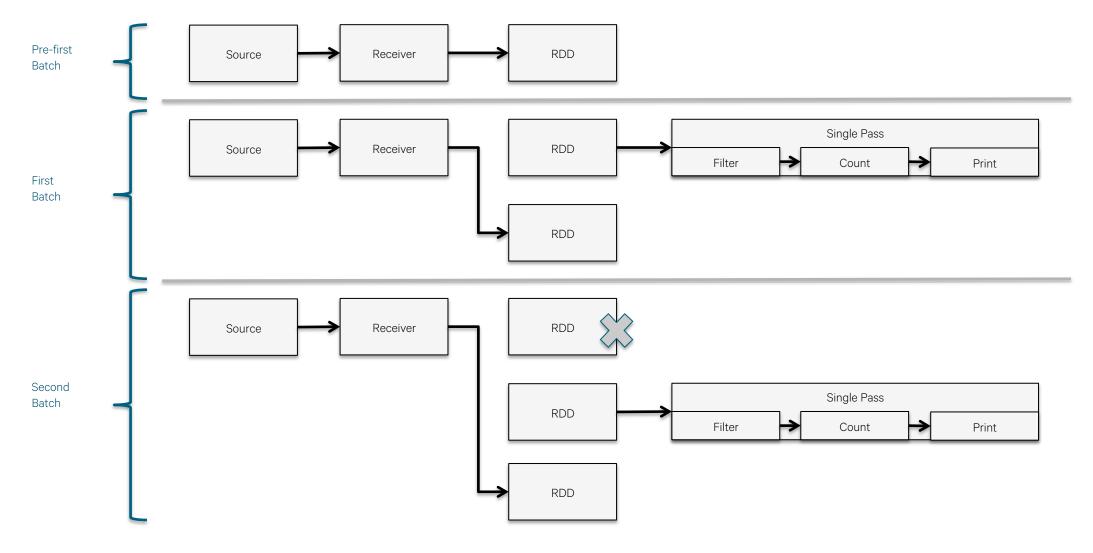


### **Spark Streaming**

- Calling Spark in a Loop
- Extends RDDs with DStream
- Very Little Code Changes from ETL to Streaming

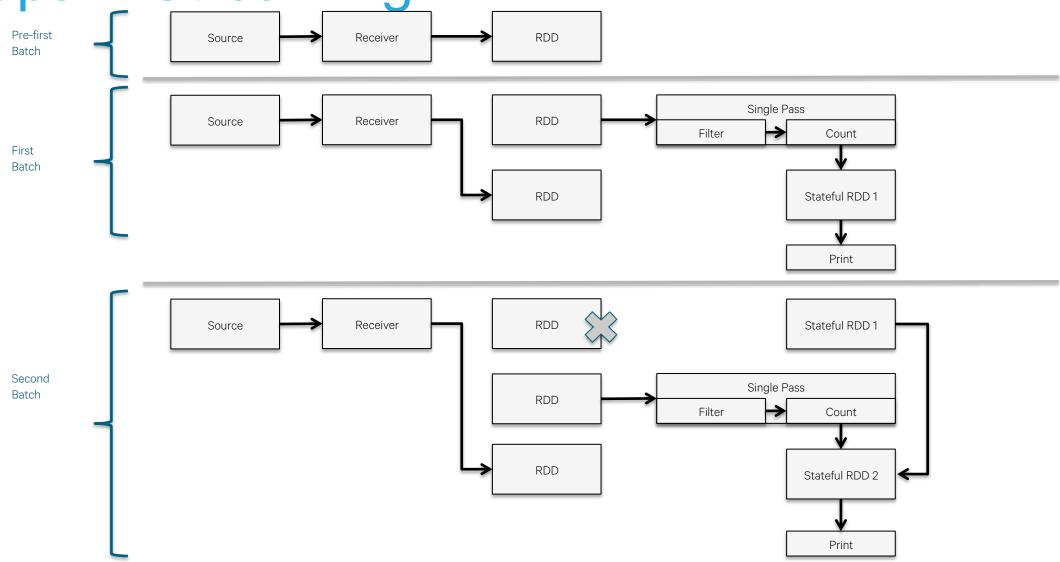


# **Spark Streaming**





Spark Streaming



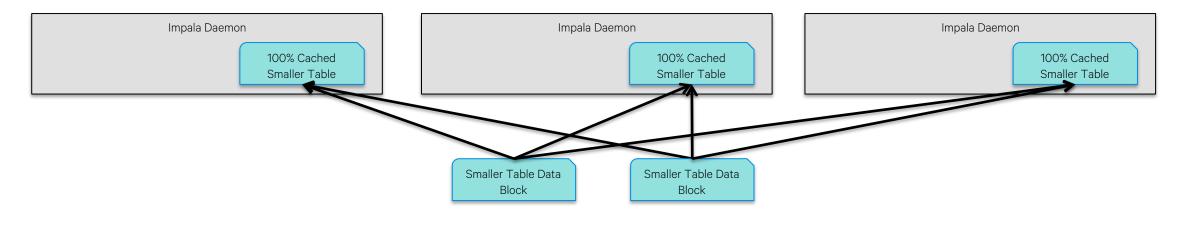


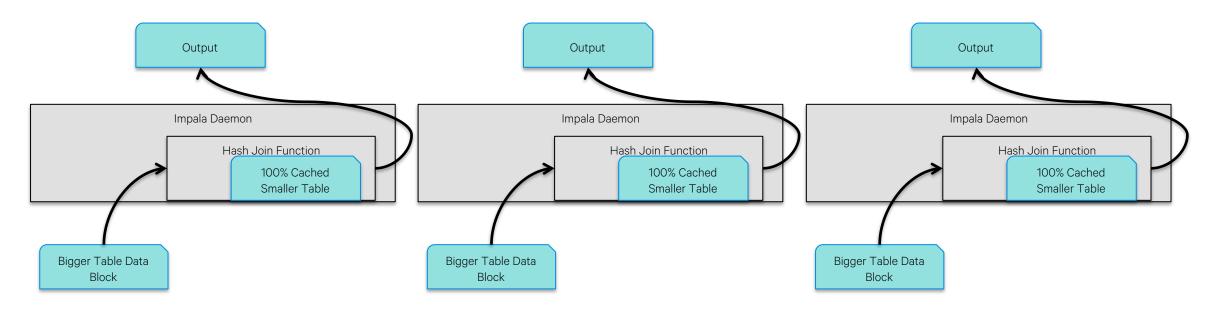
### Impala

- MPP Style SQL Engine on top of Hadoop
- Very Fast
- High Concurrency
- Analytical windowing functions (C5.2).



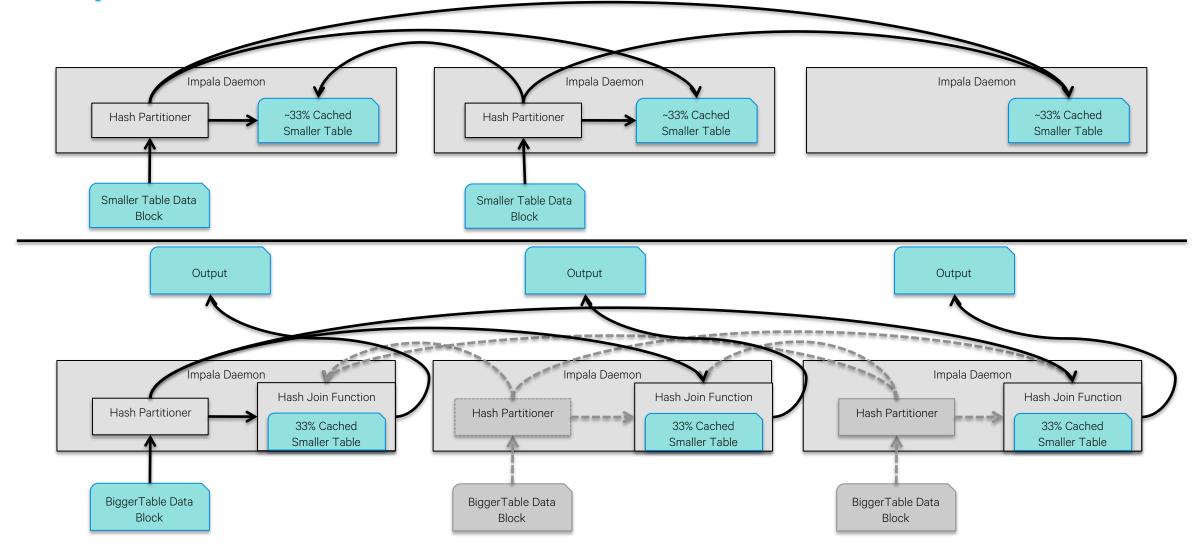
# Impala – Broadcast Join







# Impala – Partitioned Hash Join





## Impala vs Hive

- Very different approaches and
- We may see convergence at some point
- But for now
  - Impala for speed
  - Hive for batch



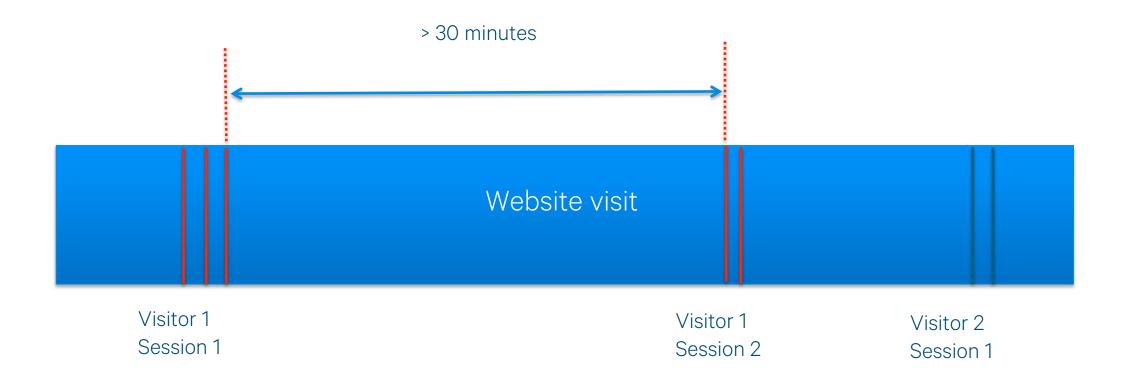
# Architectural Considerations

Data Processing – Patterns and Recommendations

# What processing needs to happen?

- Sessionization
- Filtering
- Deduplication
- BI / Discovery

## Sessionization





# Why sessionize?

Helps answers questions like:

- What is my website's bounce rate?
  - i.e. how many % of visitors don't go past the landing page?
- Which marketing channels (e.g. organic search, display ad, etc.) are leading to most sessions?
  - Which ones of those lead to most conversions (e.g. people buying things, signing up, etc.)
- Do attribution analysis which *channels* are responsible for most *conversions*?

#### Sessionization

```
244.157.45.12 - - [17/Oct/2014:21:08:30 ] "GET /seatposts HTTP/1.0" 200 4463 "http://bestcyclingreviews.com/top_online_shops" "Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_2) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/36.0.1944.0 Safari/537.36" 244.157.45.12+1413580110 244.157.45.12 - - [17/Oct/2014:21:59:59 ] "GET /Store/cart.jsp?productID=1023 HTTP/1.0" 200 3757 "http://www.casualcyclist.com" "Mozilla/5.0 (Linux; U; Android 2.3.5; en-us; HTC Vision Build/GRI40) AppleWebKit/533.1 (KHTML, like Gecko) Version/4.0 Mobile Safari/533.1" 244.157.45.12+1413583199
```



#### How to Sessionize?

- 1. Given a list of clicks, determine which clicks came from the same user (Partitioning, ordering)
- 2. Given a particular user's clicks, determine if a given click is a part of a new session or a continuation of the previous session (Identifying session boundaries)



#### #1 – Which clicks are from same user?

- We can use:
  - IP address (244.157.45.12)
  - Cookies (A9A3BECE0563982D)
  - IP address (244.157.45.12) and user agent string ((KHTML, like Gecko) Chrome/36.0.1944.0 Safari/537.36")



#### #1 – Which clicks are from same user?

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```



# #2 – Which clicks part of the same session?

> 30 mins apart = different sessions

```
244.157.45.12 - - [17/Oct/2014:21:08:30 ] "GET /seatposts HTTP/1.0" 200 4463 "http://bestcyclingreviews.com/top_online_shops" "Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_2)
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244.157.45.12 - - [17/Oct/2014:21:59:59 ] "GET /Store/cart.jsp?productID=1023 HTTP/1.0"
200 3757 "http://www.casualcyclist.com" "Mozilla/5.0 (Linux; U; Android 2.3.5; en-us; HTC
Vision Build/GRI40) AppleWebKit/533.1 (KHTML, like Gecko) Version/4.0 Mobile Safari/533.1"
```

# Sessionization engine recommendation

- We have sessionization code in MR and Spark on github. The complexity of the code varies, depends on the expertise in the organization.
- We choose MR
  - MR API is stable and widely known
  - No Spark + Oozie (orchestration engine) integration currently

# Filtering – filter out incomplete records

```
244.157.45.12 - - [17/Oct/2014:21:08:30 ] "GET /seatposts HTTP/1.0" 200 4463 "http://bestcyclingreviews.com/top_online_shops" "Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_2) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/36.0.1944.0 Safari/537.36"

244.157.45.12 - - [17/Oct/2014:21:59:59 ] "GET /Store/cart.jsp?productID=1023 HTTP/1.0"

200 3757 "http://www.casualcyclist.com" "Mozilla/5.0 (Linux; U...
```



# Filtering – filter out records from bots/spiders

```
244.157.45.12 - - [17/Oct/2014:21:08:30 ] "GET /seatposts HTTP/1.0" 200 4463 "http://bestcyclingreviews.com/top_online_shops" "Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_2) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/36.0.1944.0 Safari/537.36"

209.85.238.11 - - [17/Oct/2014:21:59:59 ] "GET /Store/cart.jsp?productID=1023 HTTP/1.0"

200 3757 "http://www.casualcyclist.com" "Mozilla/5.0 (Linux; U; Android 2.3.5; en-us; HTC Vision Butld/CRI40) AppleWebKit/533.1 (KHTML, like Gecko) Version/4.0 Mobile Safari/533.1"
```

Google spider IP address

# Filtering recommendation

- Bot/Spider filtering can be done easily in any of the engines
- Incomplete records are harder to filter in schema systems like Hive, Impala, Pig, etc.
- Flume interceptors can also be used
- Pretty close choice between MR, Hive and Spark
- Can be done in Spark using rdd.filter()
- We can simply embed this in our MR sessionization job

# Deduplication – remove duplicate records

```
244.157.45.12 - - [17/Oct/2014:21:08:30 ] "GET /seatposts HTTP/1.0" 200 4463 "http://bestcyclingreviews.com/top_online_shops" "Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_2)

AppleWebKit/537.36 (KHTML, like Gecko) Chrome/36.0.1944.0 Safari/537.36"

244.157.45.12 - - [17/Oct/2014:21:08:30 ] "GET /seatposts HTTP/1.0" 200 4463 "http://bestcyclingreviews.com/top_online_shops" "Mozilla/5.0 (Macintosh; Intel Mac OS X 10_9_2)

AppleWebKit/537.36 (KHTML, like Gecko) Chrome/36.0.1944.0 Safari/537.36"
```



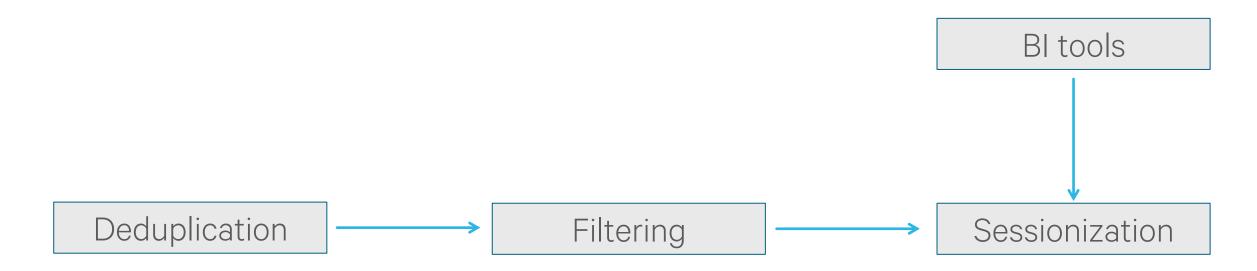
## Deduplication recommendation

- Can be done in all engines.
- We already have a Hive table with all the columns, a simple DISTINCT query will perform deduplication
- reduce() in spark
- We use Pig

# BI/Discovery engine recommendation

- Main requirements for this are:
  - Low latency
  - SQL interface (e.g. JDBC/ODBC)
  - Users don't know how to code
- We chose Impala
  - It's a SQL engine
  - Much faster than other engines
  - Provides standard JDBC/ODBC interfaces

# End-to-end processing



# Architectural Considerations

Orchestration

## Orchestrating Clickstream

- Data arrives through Flume
- Triggers a processing event:
  - Sessionize
  - Enrich Location, marketing channel...
  - Store as Parquet
- Each day we process events from the previous day

# Choosing Right

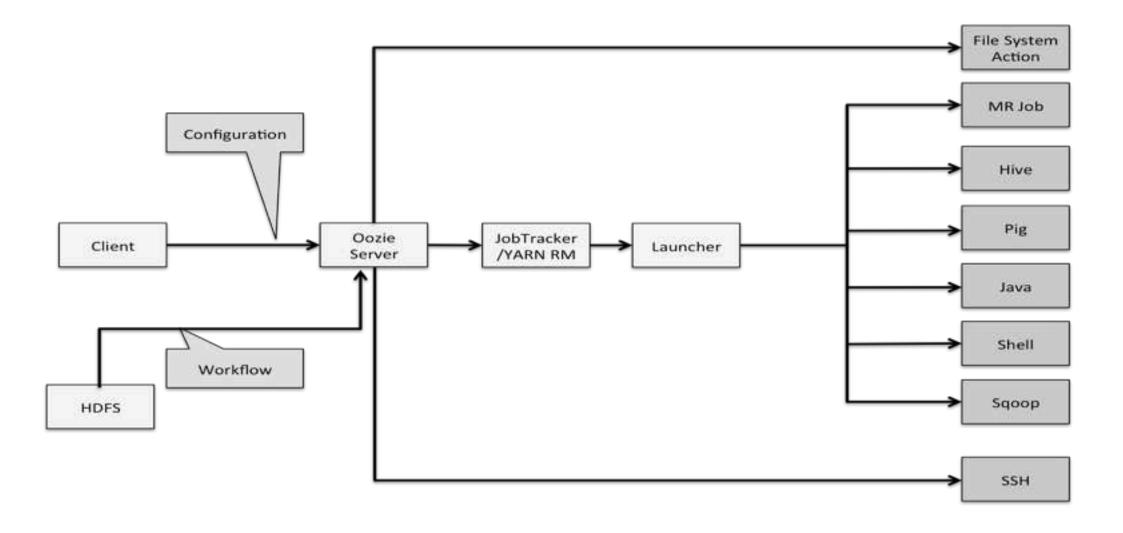
- Workflow is fairly simple
- Need to trigger workflow based on data
- Be able to recover from errors
- Perhaps notify on the status
- And collect metrics for reporting

## Oozie or Azkaban?





## **Oozie Architecture**



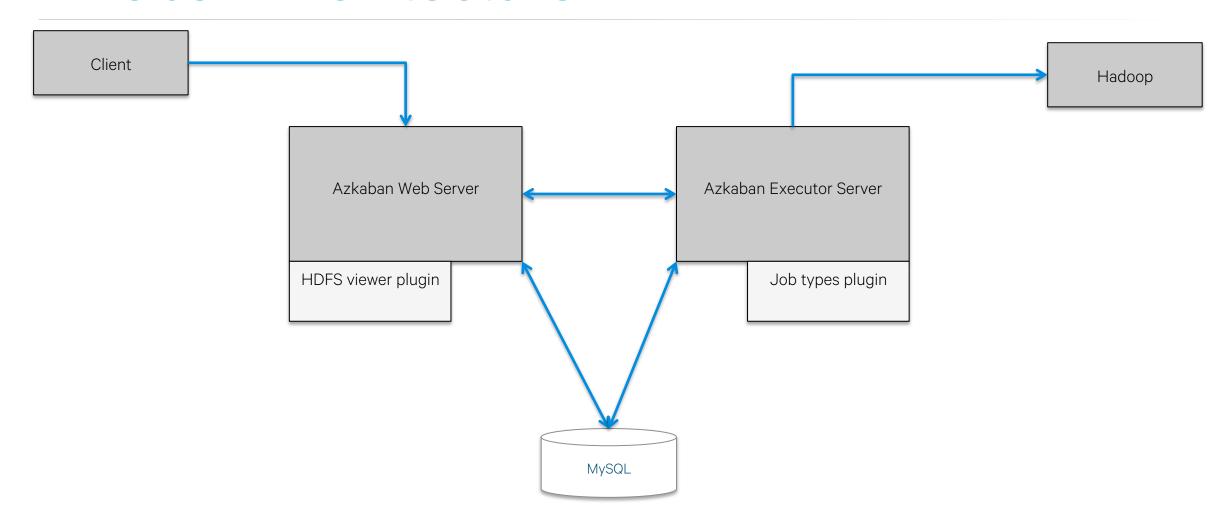
## Oozie features

- Part of all major Hadoop distributions
- Hue integration
- Built -in actions Hive, Sqoop, MapReduce, SSH
- Complex workflows with decisions
- Event and time based scheduling
- Notifications
- SLA Monitoring
- REST API

#### **Oozie Drawbacks**

- Overhead in launching jobs
- Steep learning curve
- XML Workflows

## Azkaban Architecture



#### Azkaban features

- Simplicity
- Great UI including pluggable visualizers
- Lots of plugins Hive, Pig...
- Reporting plugin

## **Azkaban Limitations**

- Doesn't support workflow decisions
- Can't represent data dependency



# Choosing...

- Workflow is fairly simple
- Need to trigger workflow based on data
- Be able to recover from errors
- Perhaps notify on the status
- And collect metrics for reporting

Easier in Oozie

# Choosing the right Orchestration Tool

- Workflow is fairly simple
- Need to trigger workflow based on data
- Be able to recover from errors
- Perhaps notify on the status
- And collect metrics for reporting

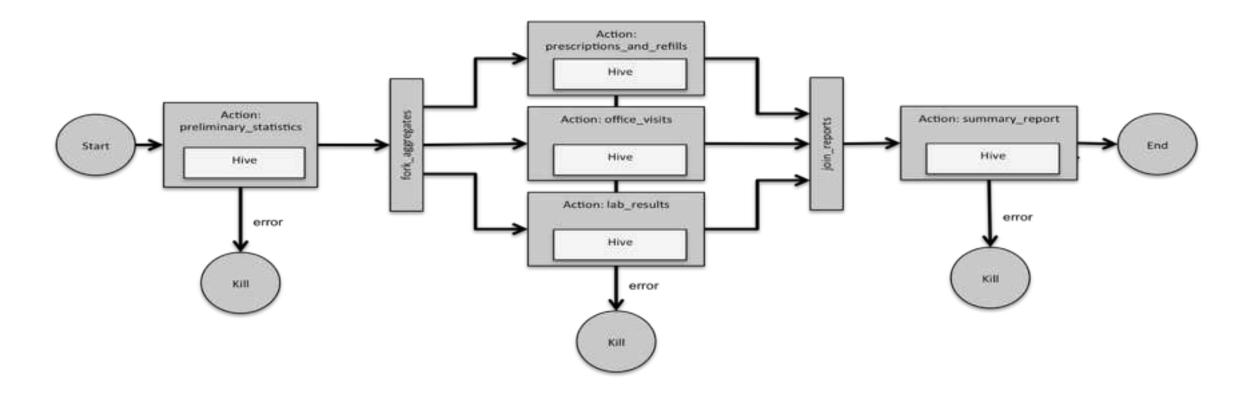
Better in Azkaban

## Important Decision Consideration!

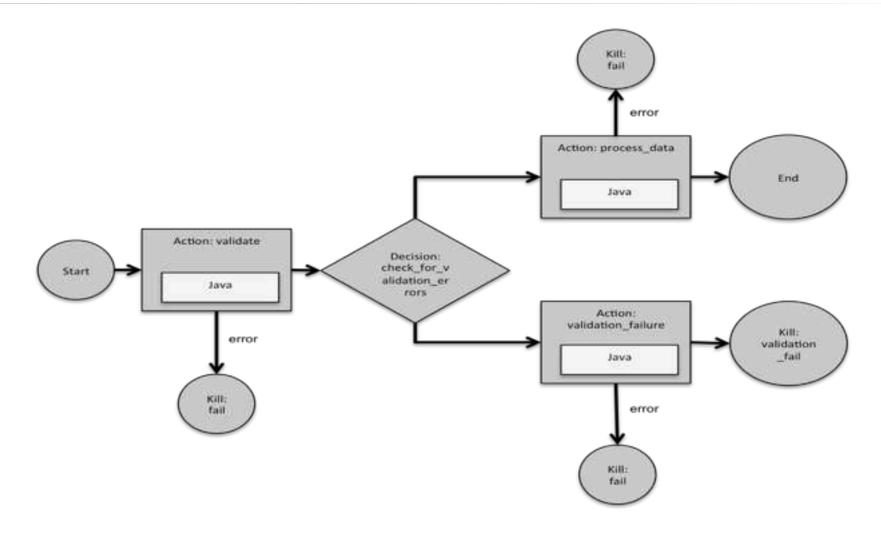
The best orchestration tool is the one you are an expert on



### Orchestration Patterns – Fan Out

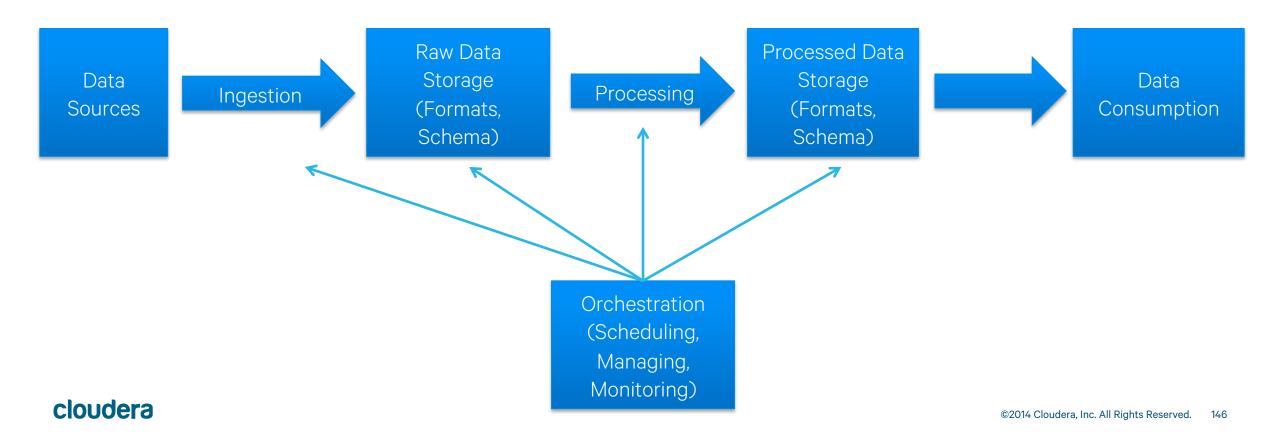


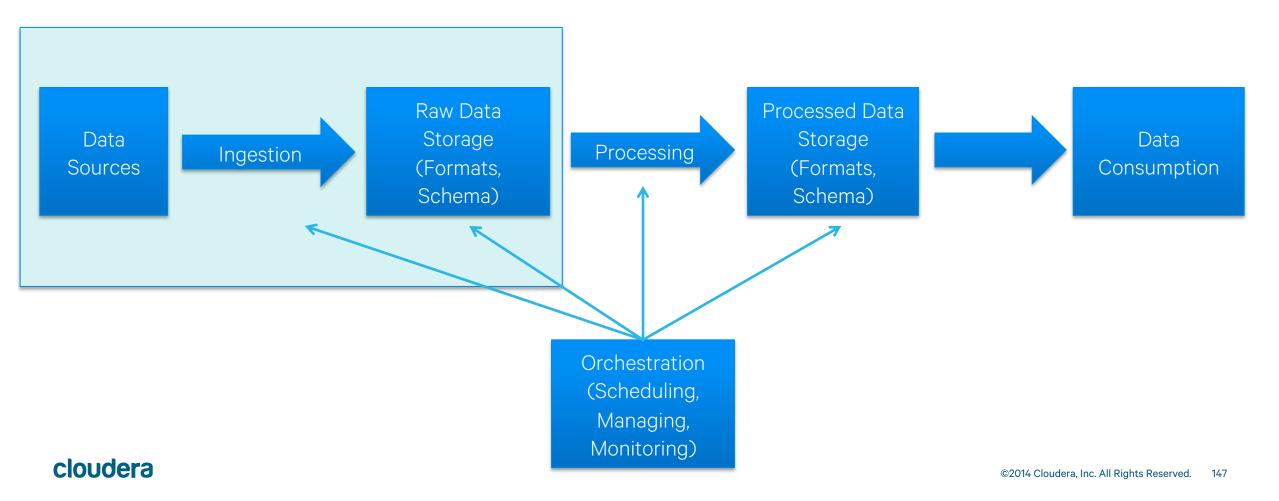
# Capture & Decide Pattern



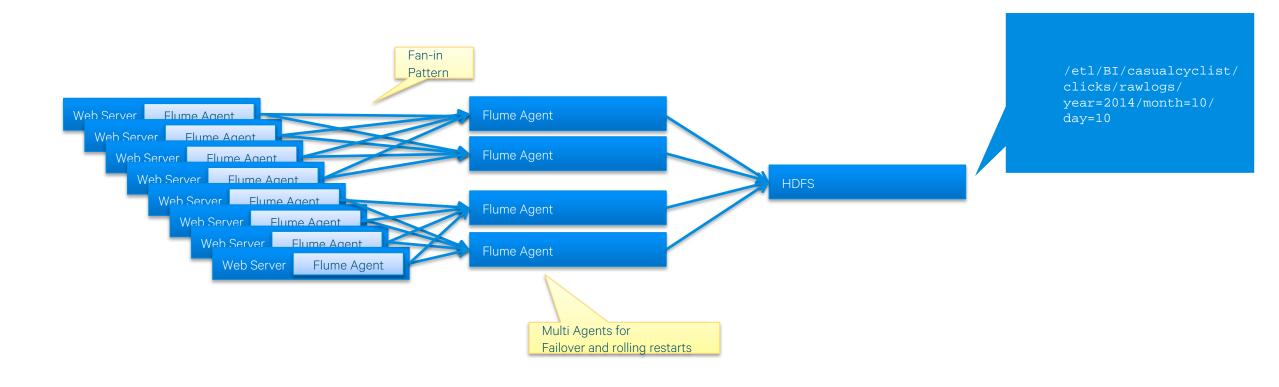
# Putting It All Together

**Final Architecture** 

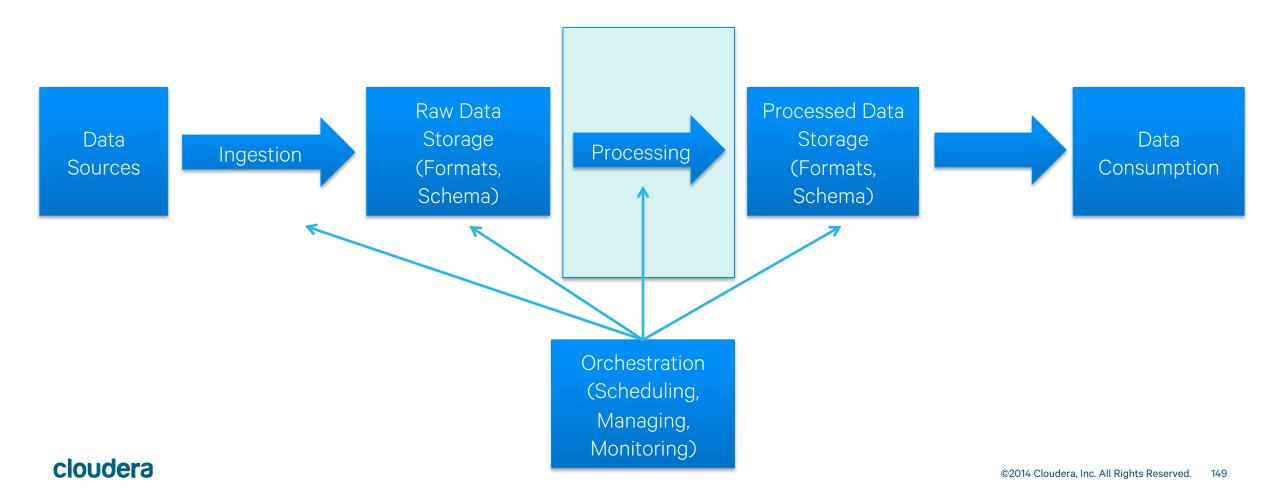




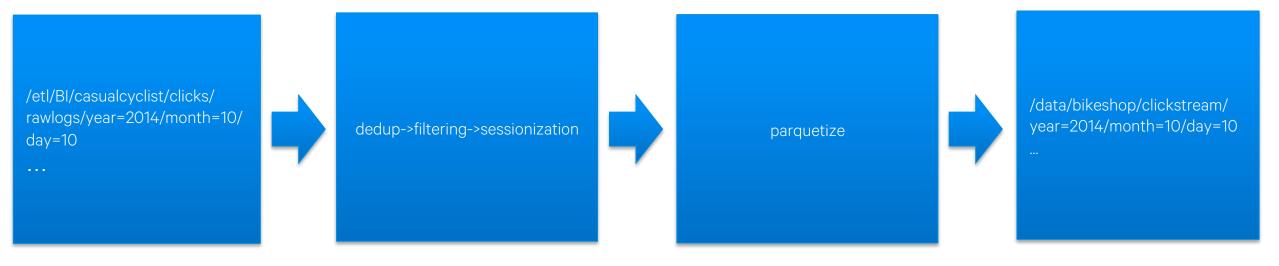
# Final Architecture – Ingestion/Storage



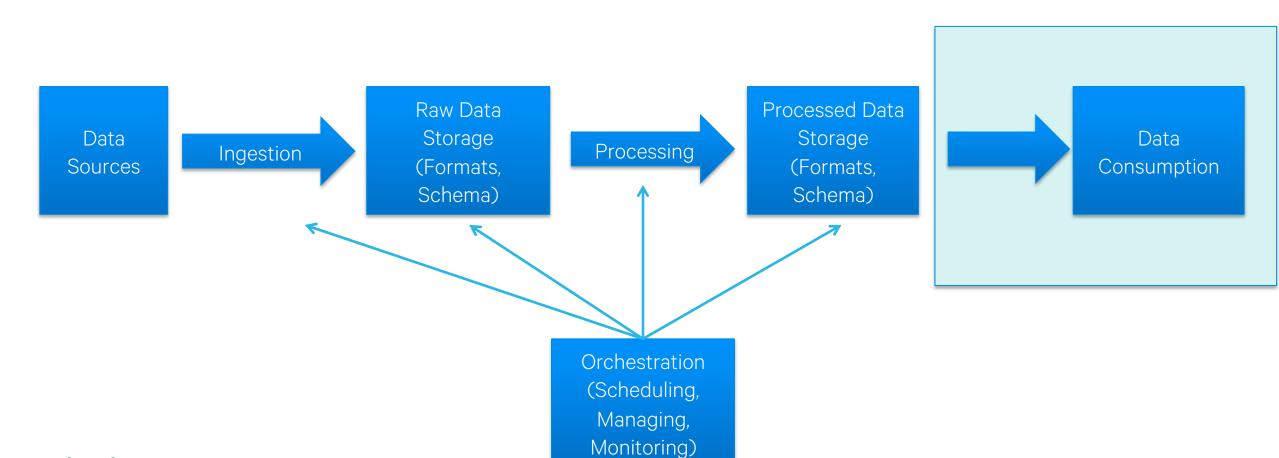




# Final Architecture – Processing and Storage

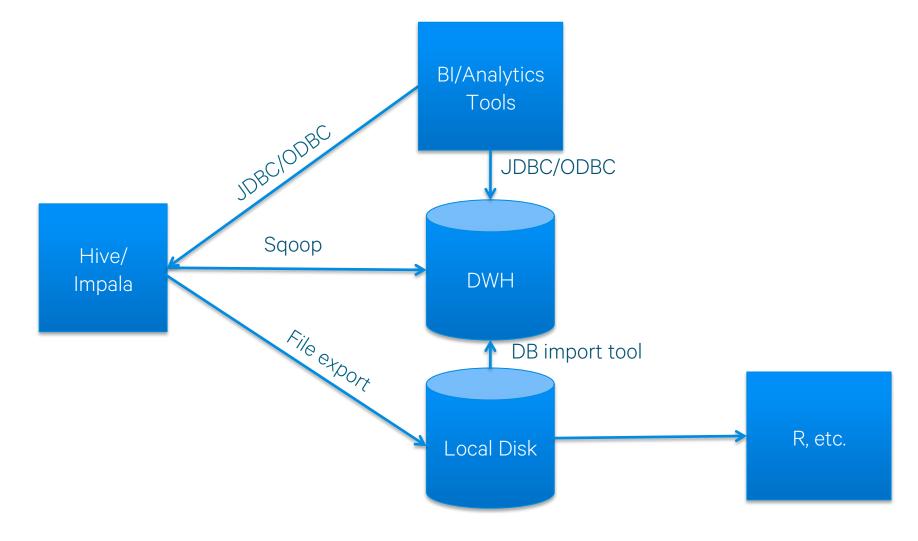






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## Final Architecture – Data Access





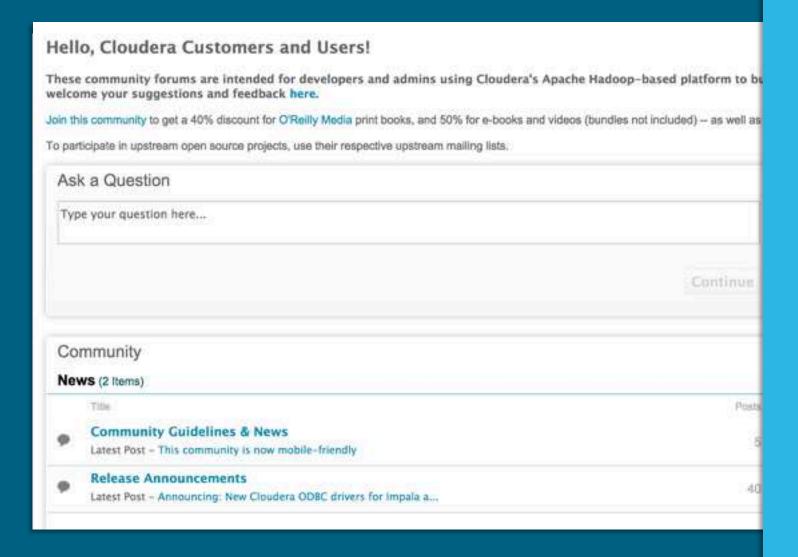
## Demo



# Stay in touch!

@hadooparchbook
hadooparchitecturebook.com
slideshare.com/hadooparchbook

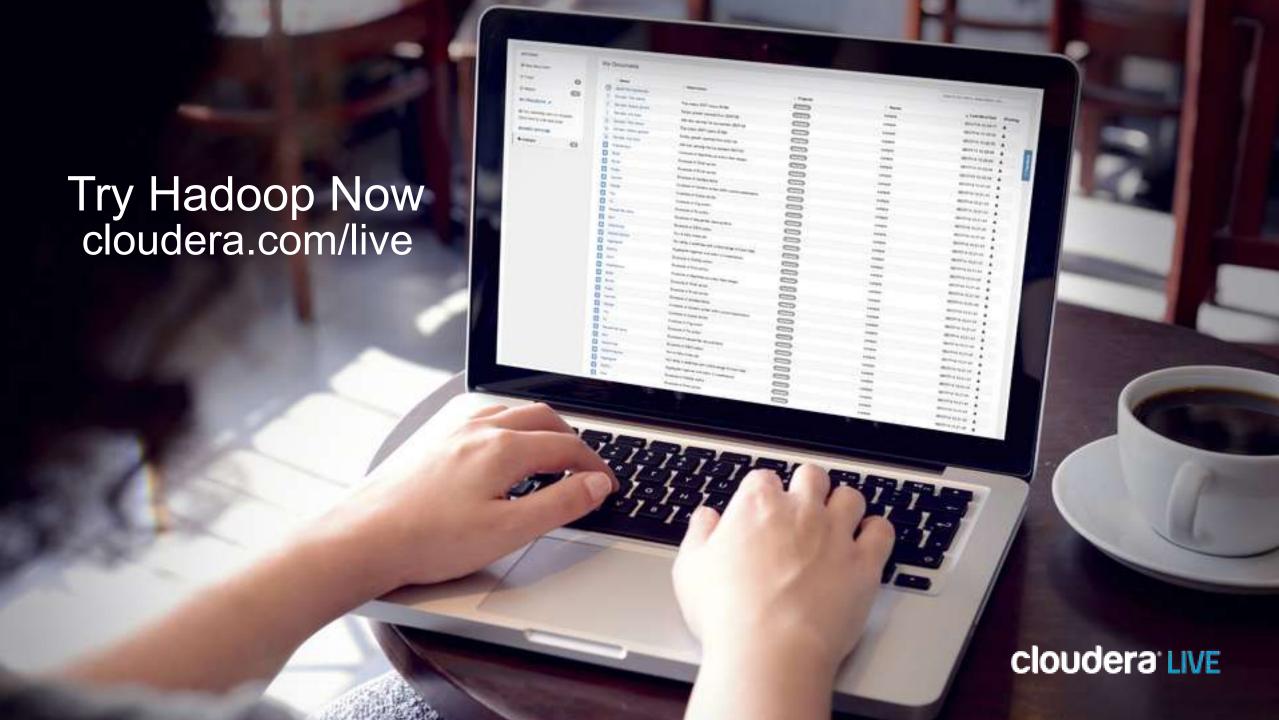
## Join the Discussion



Get community help or provide feedback

cloudera.com/community





# Visit us at the Booth #408

Highlights:

Hear what's new with 5.2 including Impala 2.0

Learn how Cloudera is setting the standard for Hadoop in the Cloud

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#### **BOOK SIGNINGS**



#### THEATER SESSIONS



**TECHNICAL DEMOS** 



### **GIVEAWAYS**



# We are hiring in Europe

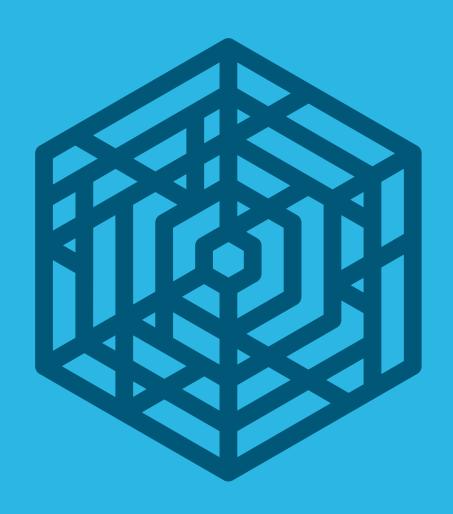
cloudera.com/careers



### Free books and office hours!

- Book signings
  - Nov 20, 3:15 3:45 PM in Expo Hall Cloudera Booth (#408)
  - Nov 20, 6:25 6:55PM in Expo Hall O'Reilly Booth
- Office Hours
  - Mark and Ted, Nov 20, 1:45 PM Table A





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# Thank you