



Pentaho BI Suite Archive-Based Installation Guide



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Archive-Based Installation Overview

Pentaho provides several installation paths to meet a variety of customer needs. This guide explains how to install the BI Suite Enterprise Edition 3.7.0 from pre-configured .zip or .tar.gz packages.

The Pentaho Archive Packages Will Provide	You Must Supply On Your Own
Application server: Tomcat 6.0 BI Server: <ul style="list-style-type: none">• Pentaho User Console• Pentaho Analyzer• Pentaho Dashboard Designer• Pentaho Enterprise Console Data preparation tools: <ul style="list-style-type: none">• Schema Workbench• Pentaho Data Integration Design tools: <ul style="list-style-type: none">• Report Designer• Design Studio	An operating system: <ul style="list-style-type: none">• Linux (Red Hat Enterprise Linux 5, SUSE Linux Enterprise Linux 10)• Solaris 10• Windows (XP, Vista, Server 2008, 7) A Sun JRE version 1.6.0 (6.0) installed on the server and each workstation that you will install the design or data preparation tools to A supported database to store solutions in: <ul style="list-style-type: none">• MySQL 5.0• PostgreSQL 8.2• Oracle 10g One or more data sources: <ul style="list-style-type: none">• Any JDBC-compliant database• A spreadsheet• A flat file containing comma-separated values

Are you installing on a Mac? Mac users should consult the *Pentaho BI Suite Mac Installation Guide* for instructions.

This may not be the best installation path for your production environment. This procedure expects you to provide your own database to store BI Suite solutions, content, and schedules in; and you must use the included Tomcat application server to host the BI Server Web application.

If you would prefer to build the application from source, if you want to use a different solution database or application server, if you plan to implement single sign-on through Central Authentication Service, or if you prefer to use your own Tomcat and MySQL instances, refer instead to the *Pentaho BI Server Manual Deployment Guide*.

Installation Checklist

The Installation Checklist is a concise list of instructions intended to show a high-level overview of the archive-based installation and configuration process. It also serves as a quick reference for administrators and developers who have performed several installations in the past and only need a brief rehash of the necessary steps. If you need more details than are provided in this checklist, consult the appropriate section in the verbose instruction set that comprises the rest of this guide.

Step	Procedure	Done
Step 1	Establish a PENTAHO_JAVA_HOME system variable that points to a Sun JRE or JDK version 1.6.0.	
Step 2	Download archive packages for the BI Server, Pentaho Enterprise Console, and any BI Server plugins that you have licenses for from the Enterprise Edition FTP site or Knowledge Base.	
Step 3	If you are installing on Linux, create a pentaho local user account, then switch to that user account to continue the rest of these instructions.	
Step 4	Create a <code>/pentaho/server/</code> directory in a location accessible to the user account that will run the application server (the <code>/home/pentaho/</code> directory on Linux), then unpack the BI Server and Pentaho Enterprise Console archives to it.	
Step 5	Using the included SQL scripts for your database of choice, initialize your Pentaho solution repository.	
Step 6	For Oracle or PostgreSQL solution databases, modify the context.xml , pentaho.xml , hibernate-settings.xml , and applicationContext-spring-security-hibernate.properties files appropriately.	
Step 7	If necessary, modify the appropriate XML configuration files to change the default hostname from localhost .	
Step 8	If necessary, modify Tomcat's server.xml to change the BI Server and Pentaho Enterprise Console port numbers.	
Step 9	If you have Dashboards Enterprise Edition or Pentaho Analysis Enterprise Edition support entitlements, install the Pentaho Dashboard Designer and Pentaho Analyzer plugins by unpacking them to <code>/pentaho/server/biserver-ee/pentaho-solutions/system/</code> .	
Step 10	Start the BI Server, then start the Pentaho Enterprise Console (you must be logged in as the pentaho user to do this if you are on Linux or Solaris) by running the <code>/pentaho/server/biserver-ee/start-pentaho</code> and <code>/pentaho/server/enterprise-console/start-pec</code> scripts, respectively.	
Step 11	Log into the Pentaho Enterprise Console at <code>http://localhost:8088</code> (or whatever address and port you configured), then install licenses; establish users, roles, and data sources; and perform any other necessary configuration information. Use the <i>Pentaho BI Suite Administrator's Guide</i> and the <i>Pentaho BI Suite Security Guide</i> for assistance.	
Step 12	Optionally, modify your Linux or Windows startup configuration so that the BI Server and Pentaho Enterprise Console will start automatically at boot time.	
Step 13	On each client workstation, create an accessible <code>/pentaho/design-tools/</code> directory, then download the archive packages for all Pentaho client tools that you have support entitlements for, and unpack them to that directory.	
Step 14	Access the BI Server from a workstation and verify that you can log in as a normal user, and create reports, analysis views, and dashboards.	
Step 15	When you are ready to move this server to development or production, remove the Pentaho sample data and solutions.	

Prerequisites

In order to install the Pentaho BI Suite, you should be familiar with system administration operations pertaining to network services, including modifying your firewall to open specific ports, and adding services to the system startup and shutdown scripts. In most installation scenarios, this will require you to be comfortable using your operating system's command line interface and/or graphical system administration tools. You must have the ability to install software, open firewall ports, and start and stop system services on the machine you are installing on. If you don't have the requisite access or permissions, having the cooperation of someone who does (the sysadmin or DBA) is probably good enough.

Installing the BI Suite client tools onto end-user workstations is a much simpler process which requires little more than being able to run the graphical installation utility.

Hardware Requirements

The Pentaho BI Suite does not have strict limits on computer or network hardware. As long as you meet the minimum software requirements (note that your operating system will have its own minimum hardware requirements), Pentaho is hardware agnostic. There is, however, a recommended set of minimum system specifications:

Server:


RAM	At least 2GB
Hard drive space	At least 2GB for the software, and more for solution and content files
Processor	Dual-core AMD64 or EM64T

Workstation:


RAM	At least 1GB
Hard drive space	At least 1GB for the software, and more for solution and content files
Processor	Dual-core AMD64 or EM64T

It's possible to use less capable machines, but in most realistic scenarios, the too-limited system resources will result in an undesirable level of performance.

Your environment does not have to be 64-bit, even if your processor architecture supports it; while all modern desktop, workstation, and server machines have 64-bit processors, they often ship by default with 32-bit operating systems. If you want to run the Pentaho BI Suite in a pure 64-bit environment, you will have to install a 64-bit operating system, ensure that your solution database and Java Runtime Environment are 64-bit, and install the BI Suite via the archive-based or manual deployment methods.


 **Note:** A 32-bit JRE has a hard memory limit of 2GB (1.5GB on Windows), so if you have 2GB or more of RAM, you must use a 64-bit JRE on a 64-bit operating system to take full advantage of it.

Software Requirements

 **Note:** The system requirements listed below apply to the BI Suite. The BI Suite graphical installation utility, however, will only work on Windows or Linux.

In terms of operating systems, Windows (XP SP2, 2008, 7) modern Linux distributions (SUSE Linux Enterprise Desktop and Server 10 and Red Hat Enterprise Linux 5 are officially supported, but most others should work), Solaris 10, and Mac OS X 10.5 are all officially supported.

No matter which operating system you use, you must have the Sun Java Runtime Environment (JRE) version 1.6 (sometimes referenced as version 6.0) installed. Other versions will not work, and Pentaho does not officially support them.

 **Note:** The GNU Compiler for Java, or GCJ for short, interferes with the way many native Java programs work on Linux, including some of the components of the Pentaho BI Suite. If you are using a Linux distribution that installs GCJ by default (which includes all of the most popular distros), then before you begin installation you must remove, disable, or circumvent GCJ. If you cannot remove it, you can simply ensure that your

PENTAHO_JAVA_HOME variable is properly set (instructions for this are below), and add the Java Runtime Environment's /bin/ directory to the beginning of your PATH variable in ~/.bashrc or /etc/environment, then relog before continuing.

Workstations will need to have reasonably modern Web browsers to access Pentaho's Web interface. Internet Explorer 7 or higher; Firefox 3.7 or higher (or the Mozilla or Netscape equivalent); and Safari 4 or higher will all work.

Your environment can be either 32-bit or 64-bit as long as it meets the above requirements.

The aforementioned configurations are officially supported by Pentaho. Other operating systems such as FreeBSD and OpenBSD; other Java virtual machines like Blackdown; other application servers such as Liferay and Websphere; and other Web browsers like Opera may work without any problems. However, the Pentaho support team will probably not be able to help you if you have trouble installing or using the BI Suite under these conditions.



Note: Some Pentaho client tools, such as Metadata Editor, Aggregation Designer, Pentaho Data Integration, and Design Studio, require that the Eclipse SWT JAR be in your Java classpath. This can be an issue in scenarios where standalone client tools are installed onto a machine that does not also have the BI Server installed, particularly on platforms other than Windows and Linux.



Note: The Pentaho Reporting engine requires a graphical environment in order to create charts. If you are installing the BI Server onto a headless Linux, BSD, or Solaris server and do not have X11R6 on it, you should install the **Xvfb** package on your server to satisfy the charting dependency.

Important Note on Local User Accounts For Linux/Unix

The section below advises you to create a local user account called **pentaho**. In this new user's home directory you will put the pentaho-solutions directory and store license information recorded by the Pentaho Enterprise Console. You will have to adjust your init scripts to start your Web application server (which will run the BI Server) and the Pentaho Enterprise Console as this user. If you are unable to do this, you must modify the instructions in the rest of this guide to support your own custom user and directory configuration.



Caution: If you do not run the Pentaho Enterprise Console and the application server that runs the BI Server as the same system user, the BI Server will not be able to find the appropriate license information and will not operate with full functionality. If you need to launch the Pentaho Enterprise Console and the BI Server as separate users or services, you will have to set a **-D** parameter in your Web application server's service configuration or startup scripts to specify a static location for your Pentaho license file. The Java parameter is **-Dpentaho.installed.licenses.file=C:\pentaho\installedLicenses.xml**, though you will need to change this example to match your configuration.



Caution: If you choose to put the pentaho-solutions directory in a parent directory that the pentaho user (or whatever user account you are running your Pentaho services as) does not have write access to, you will not be able to save any reports, analysis views, or dashboards, and you will not be able to set user permissions on any existing content.

Creating a Pentaho System User (Linux/Solaris)

This is for Linux, Solaris, and other Unix-like operating systems only. Windows users do not need to follow this procedure. Theoretically, you can use a different local user account than the one suggested here. However, you will have to modify all of the instructions from here onward to match that configuration.

Pentaho licenses are installed to an XML file in the home directory of the user that starts the Pentaho Enterprise Console. While you can use any system user to install licenses, it is easier to create a new user to start and stop the Pentaho Enterprise Console, and to install and update licenses with.

1. Open a local terminal on, or an OpenSSH session to the server you are hosting the BI Server on.

```
ssh pgibbons@192.168.1.133
```

2. With root permissions, create a new user account called **pentaho**.

Bash is not a requirement, but it is typically the shell that Linux users want to standardize on. On many Linux distributions, the default new user shell is /bin/sh or some equivalent (such as Dash) that may not use the ~/.bashrc configuration file that you will work with later. If you don't have or want to use Bash, adjust the instructions throughout this guide accordingly.

```
sudo useradd -s /bin/bash -m pentaho
```

3. Set a password for the pentaho user (note that when using the **sudo** command, you must first supply the root password).

```
sudo passwd pentaho
```


4. Verify that you can log in using the credentials you specified.

```
su pentaho -
```

You now have a user account created specifically for running the BI Server and controlling Pentaho Enterprise Console start and stop scripts. You should stay logged into this new account to create the pentaho directory in the next section, and all other installation tasks that do not explicitly require root access.

You must use this new user account for starting and stopping the Pentaho Enterprise Console, and for installing and updating licenses if you use the command line tool to manage them instead of the graphical interface in Pentaho Enterprise Console. If you create any RC or init scripts to start Pentaho Enterprise Console automatically at boot time, then you will have to fashion those scripts such that they start the service with the **pentaho** user credentials.

How to Check Your Java Version

The Pentaho BI Suite requires a Java Runtime Environment (JRE) or Java Development Kit (JDK) version 1.6 (sometimes referred to as 6.0). Follow the procedure below to see which version of Java is installed on your system and configured to be the default Java executable.



Note: There may be multiple JREs or JDKs on your system, but only one can be set as the global default. Any of these Java instances can be explicitly used for any Java program; if no specific Java executable is called, the default is used. Pentaho establishes a specific system variable named **PENTAHO_JAVA_HOME** to declare which Java instance it will use.

1. Open a terminal or command prompt window.
2. Type this command in: **java -version** and press **Enter**.

Along with the Java version, the bit-ness (32-bit or 64-bit) and patch level will also show in the output.

```
java version "1.6.0_21"  
Java(TM) SE Runtime Environment (build 1.6.0_21-b06)  
Java HotSpot(TM) 64-Bit Server VM (build 17.0-b16, mixed mode)
```

Setting the PENTAHO_JAVA_HOME Variable on Linux and Solaris

To ensure that the BI Suite will always use the correct Sun Java Runtime Environment, especially in software environments that contain multiple JREs, you must create a **PENTAHO_JAVA_HOME** system variable for your **pentaho** user account and point it to a JRE or JDK version 1.6. If you do not set this variable, the BI Suite will use the JRE that the **JAVA_HOME** variable, which is generally established on most systems that run Java programs, points to. However, this variable may currently be pointing to a newer JRE that is required by a non-Pentaho program and cannot be changed, or it may change automatically in the future due to a Java upgrade and cause unexpected operation in the BI Suite. Therefore, Pentaho recommends that you set **PENTAHO_JAVA_HOME** as explained below.

1. Edit your **~/.bashrc** file with a text editor.

If Bash is not your default shell, edit the configuration file for the shell you are using, and modify the export statement below appropriately.

2. Add this line in a convenient place (replacing the path with the location of the JRE on your system): **export PENTAHO_JAVA_HOME=/usr/lib/jvm/java-6-sun**.

On Ubuntu Linux, you can alternatively add this line to **/etc/environment** instead of **~/.bashrc**.

3. You must log out and log back into the operating system for the change to take effect.
4. Verify that the variable is properly set.

```
env | grep PENTAHO_JAVA_HOME
```

The **PENTAHO_JAVA_HOME** variable is now set, so all Java applications will be able to access the JRE binaries and other resources.

Setting the PENTAHO_JAVA_HOME Variable on Windows

To ensure that the BI Suite will always use the correct Sun Java Runtime Environment, especially in software environments that contain multiple JREs, you must create a **PENTAHO_JAVA_HOME** system variable and point it to a JRE or JDK version 1.6. If you do not set this variable, the BI Suite will use the JRE that the **JAVA_HOME** variable, which is generally established on most systems that run Java programs, points to. However, this variable may currently be pointing to a newer JRE that is required by a non-Pentaho program and cannot be changed, or it may change in the

future due to a Java upgrade and cause unexpected operation in the BI Suite. Therefore, Pentaho recommends that you set PENTAHO_JAVA_HOME as explained below.

1. Right-click on **My Computer**, then click **Properties** in the context menu.
The **System Properties** window will come up.
2. In the System Properties window, click the **Advanced** tab, then click **Environment Variables**.
3. In the System Variable section, click **New**.
4. A popup dialog will ask for a variable name and value. Type **PENTAHO_JAVA_HOME** into the name field, and the directory you installed the JRE to into the value field, then click **OK**.
5. In the parent window, click **Apply Changes**.
6. You must restart your computer for the change to take effect.
7. Verify that the variable is properly set.

```
set | %windir%\system32\find "PENTAHO_JAVA_HOME"
```

The PENTAHO_JAVA_HOME variable is now set, so all Java applications will be able to access the JRE binaries and other resources.

Preparing a Headless Linux or Solaris Server

There are two headless server scenarios that require special procedures on Linux and Solaris systems. One is for a system that has no video card; the other is for a system that has a video card, but does not have an X server installed. In some situations -- particularly if your server doesn't have a video card -- you will have to perform both procedures in order to properly generate reports with the BI Server.

Systems without video cards

The **java.awt.headless** option enables systems without video output and/or human input hardware to execute operations that require them. To set this application server option when the BI Server starts, open the `/pentaho/server/biserver-ee/start-pentaho.sh` script with a text editor, then add the following item to the list of CATALINA_OPTS parameters: **-Djava.awt.headless=true**.

The entire line should look something like this:

```
export CATALINA_OPTS="-Djava.awt.headless=true -Xms256m -Xmx768m -XX:MaxPermSize=256m -Dsun.rmi.dgc.client.gcInterval=3600000 -Dsun.rmi.dgc.server.gcInterval=3600000"
```



Note: If you do not have an X server installed, you must also follow the below instructions.

Systems without X11

In order to generate charts, the Pentaho Reporting engine requires functionality found in X11. If you are unwilling or unable to install an X server, you can install the **xvfb** package instead. xvfb provides X11 framebuffer emulation, which performs all graphical operations in memory instead of sending them to the screen.

Use your operating system's package manager to properly install xvfb.

Supported Solution Databases

You must have a supported database installed, running, and available before you continue. The database can be running on the same server that the BI Server is being installed to, or it can be on a remote machine that is accessible from this one. The BI Server 3.7.0 can use the following databases to store the solutions:

- MySQL version 5.0 or higher
- PostgreSQL version 8.2 or higher
- Oracle 10g

Obtaining the Installation Materials

As an Enterprise Edition customer, you can obtain the BI Server and client tool pre-configured packages from the Pentaho Enterprise Edition FTP site by using your Pentaho account login credentials. If you are unfamiliar with these details, consult the Welcome Kit provided to you by Pentaho customer support as part of the Enterprise Edition enablement process.

With the exception of Design Studio, which has separate packages for Linux, OS X, and Windows, all of the below-listed files are platform-agnostic, so there is only one download for all operating systems, databases, and application servers. Most Windows servers do not typically have software to unpack a .tar.gz file, so it is repackaged in .zip format for Windows admins. Other than this archive technology difference, the BI Suite packages are identical.

The Pentaho Enterprise Console is included in the BI Server package, so you do not need to download it separately.

The **Pentaho User Console plugins** items below refer to add-ons for the Pentaho User Console, such as Dashboard Designer and Pentaho Analyzer.

Windows

The packages you will need for a Windows server are:

- **BI Server (includes the Pentaho Enterprise Console):** /3.7.0-GA/server/windows/biserver-ee-3.7.0-GA.zip
- **Pentaho Analyzer plugin:** /3.7.0-GA/server/plugins/paz/
- **Pentaho Dashboard Designer plugin:** /3.7.0/server/plugins/pdd/
- **BI Server Hadoop plugin:** /3.7.0/server/plugins/pdi-hadoop/
- **BI Server Hadoop Enterprise Edition plugin:** /3.7.0/server/plugins/pdi-hadoop-ee/

The packages you will need for your Windows workstations are:

- **Report Designer:** /3.7.0-GA/client/windows/prd-ee-3.7.0-GA.zip
- **Metadata Editor:** /3.7.0-GA/client/windows/pme-ee-3.7.0-GA.zip
- **Schema Workbench:** /3.7.0-GA/client/windows/psw-ee-3.2.1.13852.zip
- **Design Studio for 32-bit Windows:** /3.7.0-GA/client/windows/pds-ee-win-32-3.7.0-GA.zip
- **Design Studio for 64-bit Windows:** /3.7.0-GA/client/windows/pds-ee-win-64-3.7.0-GA.zip
- **Design Studio plugins for existing Eclipse installations:** /3.7.0-GA/client/design-studio/org.pentaho.designstudio.editors.actionsequence_3.7.0.GA.zip
- **Aggregation Designer:** /3.7.0-GA/client/windows/pad-ee-1.2.1-GA.zip

Linux and Solaris

The packages you will need for a Linux or Solaris server are:

- **BI Server (includes the Pentaho Enterprise Console):** /3.7.0-GA/server/nix/biserver-ee-3.7.0-GA.tar.gz
- **Pentaho Analyzer plugin:** /3.7.0-GA/server/plugins/paz/
- **Pentaho Dashboard Designer plugin:** /3.7.0/server/plugins/pdd/
- **BI Server Hadoop plugin:** /3.7.0/server/plugins/pdi-hadoop/
- **BI Server Hadoop Enterprise Edition plugin:** /3.7.0/server/plugins/pdi-hadoop-ee/

The packages you will need for your Linux or Solaris workstations are:

- **Report Designer:** /3.7.0-GA/client/nix/prd-ee-3.7.0-GA.tar.gz
- **Metadata Editor:** /3.7.0-GA/client/nix/pme-ee-3.7.0-GA.tar.gz
- **Schema Workbench:** /3.7.0-GA/client/nix/psw-ee-3.2.1.13852.tar.gz
- **Design Studio for 32-bit Linux:** /3.7.0-GA/client/nix/pds-ee-linux-32-3.7.0-GA.tar.gz
- **Design Studio for 64-bit Linux:** /3.7.0-GA/client/nix/pds-ee-linux-64-3.7.0-GA.tar.gz
- **Design Studio plugins for existing Eclipse installations:** /3.7.0-GA/client/design-studio/org.pentaho.designstudio.editors.actionsequence_3.7.0.GA.zip
- **Aggregation Designer:** /3.7.0-GA/client/nix/pad-ee-1.2.1-GA.tar.gz

Deploying the BI Server

Follow the directions below to install the BI Server and the Pentaho Enterprise Console onto your server. The examples assume a Linux or Solaris environment; adjust the paths accordingly for Windows-based machines.



Note: Solaris users: The default behavior of the tar utility in Solaris 10 is to truncate long file names when unpacking an archive created with GNU tar, as the Pentaho archives are. Therefore, you must use GNU tar instead of Solaris tar for this procedure. The path to GNU tar on Solaris 10 is typically `/usr/sfw/bin/gtar`. If you do not have gtar installed on your system, you will need to install it or some other GNU tar-compatible utility (such as star).

1. In a place that is accessible to the user account that will run and control the BI Server, create a `/pentaho/server/` directory.

```
mkdir -p /home/pentaho/pentaho/server/
```

2. Change to the directory you just created.

```
cd /home/pentaho/pentaho/server/
```

3. Untar or unzip the **biserver-ee-3.7.0-GA** archive from wherever you downloaded it to your current location.

```
tar zxvf /home/amenethil/downloads/biserver-ee-3.7.0-GA.tar.gz
```

This will create new **biserver-ee** and **enterprise-console** subdirectories.

The BI Server and Pentaho Enterprise Console are now extracted into the proper directories. You must now configure the BI Server for your preferred solution repository database. To do that, you must initialize your database, then potentially add the appropriate database drivers for the included Tomcat application server. Below are instructions for all supported databases. Only follow the sections that apply to your software environment.

Copying Solution Database JDBC Drivers

This is only for Pentaho solution databases. You will also need to install JDBC drivers for your data sources at a later time, but the instructions in this section are focused solely on solution database configuration and connectivity with the BI Server.

Follow the below process to enable the BI Server to connect to an Oracle, MySQL, or PostgreSQL solution database.

1. Find or retrieve a JDBC driver JAR from your database vendor or third-party driver developer.

Due to licensing restrictions, Pentaho is unable to provide the necessary JDBC driver JARs. You can retrieve a JDBC driver from your database vendor. To that end, you may find these links helpful:

- **Oracle:** http://www.oracle.com/technology/tech/java/sqlj_jdbc/index.html
- **MySQL:** <http://www.mysql.com/downloads/connector/j/>
- **PostgreSQL:** <http://jdbc.postgresql.org/download.html>

2. Copy the appropriate JDBC driver JAR file to the `/tomcat/lib/` directory for Tomcat, or the `/jboss/server/default/lib/` directory for JBoss.

The BI Server now has the necessary driver to communicate with your solution repository database.

Initializing a MySQL Database

In order to complete this process, you need to have the MySQL client installed on your machine, and the MySQL database server must be running as a service.



Caution: You must use the **ASCII** character set in order for these scripts to execute properly. UTF-8 is known not to work because of text string length limitations.

This procedure will initialize Pentaho-related databases on your MySQL server. You must execute the scripts below in the order they are presented in the instructions, or else the solution repository database may not be properly initialized.

1. Navigate to the `/pentaho/server/biserver-ee/data/mysql5/` directory.

There are several scripts in this directory. You should only run the ones mentioned below.

2. Execute the **create_quartz_mysql.sql** script via your preferred utility or process.

There are a variety of ways to execute an SQL script. The simplest way is by using the MySQL client from the terminal.

```
mysql -u root -p <create_quartz_mysql.sql
```

3. Execute the **create_repository_mysql.sql** script.

```
mysql -u root -p <create_repository_mysql.sql
```

MySQL is now configured to act as a Pentaho BI Server solution repository.

Initializing a PostgreSQL Database

In order to complete this process, you need to have the PostgreSQL native client tools installed, and the database server running as a service. Your PostgreSQL configuration must also support logins from all users; this is not the default configuration in all cases, so you may have to edit your **pg_hba.conf** file to support this option.

This procedure will initialize Pentaho-related databases on your PostgreSQL server.


1. Navigate to the `/pentaho/server/biserver-ee/data/postgresql/` directory.
There are several scripts in this directory. You should only run the ones mentioned below.
2. Edit the **create_repository_postgresql.sql** and **create_quartz_postgresql.sql** scripts and set the password references to the passwords you want to use for the Pentaho administrator and user accounts.
The user account specified here is not for a specific Pentaho BI Server user; rather it is a generic account that the software uses to update the database when any regular user is logged in.
3. Execute the schedule database initialization script as the PostgreSQL root user by running this command from a terminal (change "postgres" to the name of your PostgreSQL root user): **psql -U postgres < create_quartz_postgresql.sql**.
4. Next, initialize your repository database: **psql -U postgres < create_repository_postgresql.sql**.

PostgreSQL is now configured to act as a Pentaho BI Server solution repository.

PostgreSQL Solution Repository Configuration

Follow the below directions to configure the BI Server to use PostgreSQL as a solution repository with the default Pentaho security data access object. Even if you will end up using some other authentication method, follow all of these directions anyway so that you can verify that the BI Server works with a basic configuration.


1. Open the `/pentaho/server/biserver-ee/pentaho-solutions/system/applicationContext-spring-security-hibernate.properties` file in a text editor.
2. Edit the file and change the following values to those in this example, modifying the details for your specific PostgreSQL configuration:

 **Note:** Alternatively, you can copy over a PostgreSQL-primed version of this file from `/pentaho-solutions/system/dialects/postgresql/` and then change the details by hand.

```
jdbc.driver=org.postgresql.Driver
jdbc.url=jdbc:postgresql://localhost:5432/hibernate
jdbc.username=admin
jdbc.password=pentaho
hibernate.dialect=org.hibernate.dialect.PostgreSQLDialect
```

3. Save and close the file, then edit `/pentaho/server/biserver-ee/tomcat/webapps/pentaho/META-INF/context.xml`
4. Change the hibernate and quartz **driverClassName** entries to `org.postgresql.Driver`
5. Change the hibernate **url** property to:

```
jdbc:postgresql://localhost:5432/hibernate
```

 **Note:** If you are using a different port number, change it accordingly in this and the next step. If your PostgreSQL database server is not hosted on the same machine as your BI Server, you will need to change **localhost** to the hostname or IP address of your PostgreSQL database server. There are other files you must modify as well; refer to the Changing the Solution Database Hostname later in this guide for further instruction.

6. Change the quartz **url** property to `jdbc:postgresql://localhost:5432/quartz`

7. Replace the value of **validationQuery** with **"select 1"**.

```
validationQuery="select 1"
```

8. Save and close the file, then edit `/pentaho/server/biserver-ee/pentaho-solutions/system/hibernate/hibernate-settings.xml`

9. Replace the value of the `<config-file>` element with the following:

```
system/hibernate/postgresql.hibernate.cfg.xml
```

10. Save and close the file, then edit the database-specific configuration file that you just specified in the config-file element.

11. Change the default hostname, port number, and user credentials to match your database configuration, then save and close the file.

Even if you plan to use the default settings, open the file to verify that the defaults are what you expect them to be.

The BI Server is now fully configured to connect to a PostgreSQL solution repository.

Configuring Quartz For PostgreSQL

The default JobStore JDBC database driver does not work properly with PostgreSQL. Follow the below procedure to replace the generic JDBC driver with one specific to PostgreSQL.

1. Open the `/pentaho/server/biserver-ee/pentaho-solutions/system/quartz/quartz.properties` file in a text editor.
2. Find the following line in the properties file: `org.quartz.jobStore.driverDelegateClass = org.quartz.impl.jdbcjobstore.StdJDBCDelegate`
3. In the aforementioned line, replace the **org.quartz.impl.jdbcjobstore.StdJDBCDelegate** portion with this:
org.quartz.impl.jdbcjobstore.PostgreSQLDelegate
4. Save the file and close the text editor.

The BI Server's scheduling (quartz) database is now configured to work with PostgreSQL.

Configuring Audit Logging For PostgreSQL

Audit logging is enabled by default in the BI Server, but it expects a MySQL database. To configure it for PostgreSQL, follow the below process.

1. Copy all of the files from `/pentaho/server/biserver-ee/pentaho-solutions/admin/audit/dialects/postgresql/` to the `/pentaho/server/biserver-ee/pentaho-solutions/admin/audit/` directory, overwriting the existing files there.
2. Copy the **audit_sql.xml** file from `/pentaho/server/biserver-ee/pentaho-solutions/system/dialects/postgresql/` to `/pentaho/server/biserver-ee/pentaho-solutions/system/`, overwriting the existing version there.

Audit logging is now configured for PostgreSQL and working as intended.

Initializing an Oracle Database

In order to complete this process, Oracle should be installed and running, and you should have a basic familiarity with Oracle database management.

This procedure will initialize a Pentaho table space on your Oracle server.

1. Start the Oracle Database Configuration Manager and use it to create a database called **pentaho**.
This database will house your BI Server solutions.
2. Navigate to the `/pentaho/server/biserver-ee/data/oracle10g/` directory.
There are several scripts in this directory. You should only run the ones mentioned below.
3. Edit the **create_quartz_ora.sql** and **create_repository_ora.sql** scripts and replace the **admin/password** portion of the **conn** lines with the username and password you use to manage your Oracle database.

The user credentials you type in here should have permission to create tables in the **pentaho** database, create users to access that database, and create and manage permissions for tables in it as well. This connection instance will be called **sampdata**.

4. Edit the **datafile** path with the path to your Oracle installation, then save and close your text editor.
5. Run the SQL scripts with your preferred utility or process, in the order shown above.
SQL*Plus is probably the easiest tool to use for this purpose.

Oracle is now configured to act as a Pentaho BI Server data repository.

Oracle Solution Repository Configuration

Follow the below directions to configure the BI Server to use Oracle as a solution repository with the default Pentaho authentication backend. Even if you will end up using some other authentication method, follow all of these directions anyway so that you can verify that the BI Server works with a basic configuration.

1. Open the `/pentaho/server/biserver-ee/pentaho-solutions/system/applicationContext-spring-security-hibernate.properties` file in a text editor.
2. Edit the file and change the following values to those in this example, modifying the details for your specific Oracle configuration:

```
jdbc.driver=oracle.jdbc.driver.OracleDriver
jdbc.url=jdbc:oracle:thin:@localhost:1521:XE
jdbc.username=hibuser
jdbc.password=password
hibernate.dialect=org.hibernate.dialect.Oracle10gDialect
```

3. Save and close the file, then edit `/pentaho/server/biserver-ee/pentaho-solutions/system/hibernate/hibernate-settings.xml`
4. Replace the value of the `<config-file>` element with the following:
`system/hibernate/oracle10g.hibernate.cfg.xml`
5. Save and close the file, then edit `/pentaho/server/biserver-ee/tomcat/webapps/pentaho/META-INF/context.xml`
6. Change the hibernate and quartz **driverClassName** entries to `oracle.jdbc.OracleDriver`
7. Change the hibernate **url** property to `jdbc:oracle:thin:@localhost:1521:XE`

If you are using a different port number, change it accordingly in this and the next step. If your Oracle database server is not hosted on the same machine as your BI Server, you will need to change **localhost** to the hostname or IP address of your Oracle machine. Lastly, **XE** must change to match your Oracle service name. There are other files you must modify as well; refer to the Changing the Solution Database Hostname later in this guide for further instruction.

8. Change the quartz **url** property to the following:
`jdbc:oracle:thin:@localhost:1521:XE`
9. Save and close the file, then edit the database-specific configuration file that you just specified in the config-file element.
10. Change the default hostname, port number, and user credentials to match your database configuration, then save and close the file.

Even if you plan to use the default settings, open the file to verify that the defaults are what you expect them to be.

The BI Server is now fully configured to connect to an Oracle solution repository.

Configuring Audit Logging For Oracle

Audit logging is enabled by default in the BI Server, but it expects a MySQL database. To configure it for Oracle, follow the below process.

Copy all of the files from `/pentaho/server/biserver-ee/pentaho-solutions/admin/audit/dialects/oracle10g/` to the `/pentaho/server/biserver-ee/pentaho-solutions/admin/audit/` directory, overwriting the existing files there.

Audit logging is now configured for Oracle and working as intended.

Changing the Solution Database Hostname

The Pentaho BI Server's default configuration assumes that your solution database server and the Pentaho BI Server are going to be on the same machine, both accessible via **localhost**. If they are not on the same machine, you will have to modify some files in order to connect the two servers.

1. Open the `/pentaho/server/biserver-ee/tomcat/webapps/pentaho/META-INF/context.xml` file with a text editor.
2. Replace the **localhost** reference with your solution database server's hostname, domain name, or IP address.
3. Save and close the file, then edit the `/pentaho/server/biserver-ee/pentaho-solutions/system/applicationContext-spring-security-hibernate.properties` file and replace the **localhost** reference accordingly.
4. Save and close the file, then navigate to the `/pentaho/server/biserver-ee/pentaho-solutions/hibernate/` directory.
5. Edit the `database.hibernate.cfg.xml` file, where *database* is the name of your solution database (shown below) and change the **localhost** reference appropriately.

The file you have to edit will be one of these:

- `mysql5.hibernate.cfg.xml`
- `postgresql.hibernate.cfg.xml`
- `oracle10g.hibernate.cfg.xml`

The Pentaho BI Server is now configured to connect to a remote solution database.

Changing the Default Port Numbers

The Pentaho-provided Tomcat instance is preconfigured to run on port **8080**, and the Pentaho Enterprise Console is configured for port **8088**. If you want to change these port numbers, follow the below procedure.

1. Navigate to the `/pentaho/server/biserver-ee/tomcat/conf/` directory
2. Edit the **server.xml** file found there, and search for **Define a non-SSL HTTP/1.1 Connector**. Change the port number in the **Connector port** element below that from **8080** to your preferred port number.

```
<!-- Define a non-SSL HTTP/1.1 Connector on port 8080 -->
<Connector port="18080" maxHttpHeaderSize="8192"
    maxThreads="150" minSpareThreads="25" maxSpareThreads="75"
    enableLookups="false" redirectPort="8443" acceptCount="100"
    connectionTimeout="20000" disableUploadTimeout="true" />
```

3. Save and close the file, then navigate to the `/pentaho/server/biserver-ee/tomcat/webapps/pentaho/WEB-INF/` directory and edit the **web.xml** file found there.
4. Change the **fully-qualified-server-url** entry to match the new port number you specified in `server.xml`.

```
<context-param>
  <param-name>fully-qualified-server-url</param-name>
  <param-value>http://localhost:8080/pentaho/</param-value>
</context-param>
```

5. Save and close the file, then navigate to the `/pentaho/server/enterprise-console/resource/config/` and edit the **console.properties** file found there.
6. Change the **console.start.port.number** and **console.stop.port.number** values to match the port numbers you want to run Enterprise Console on.

```
console.start.port.number=8088
console.stop.port.number=8033
```

Installing PDI and Hadoop Hive Plugins

In order to proceed with this task, you must have already purchased a Pentaho BI Suite For Hadoop support entitlement.

The BI Server requires special Pentaho Data Integration plugins in order to use Hive metadata, and to use PDI transformations in action sequences. Follow the instructions below to install these plugins in the BI Server.

1. If you have not already done so, download the plugin packages from the Pentaho Enterprise Edition FTP site, or the Pentaho Knowledge Base.

The package names are:

- pdi-hadoop-plugin
- pdi-hadoop-plugin-ee

2. Unpack the plugin package to the `/pentaho/server/biserver-ee/pentaho-solutions/system/kettle/plugins/` directory.

The plugins you downloaded are now installed, though you will still need to register your license file in the Pentaho Enterprise Console, or with the command line license management tool. There are instructions for that process later in this guide. For now, continue on to the next section.

Installing Pentaho User Console Plugins

In order to proceed with this task, you must have already purchased an Enterprise Edition support entitlement for the products you want to install.

The Pentaho User Console is built with a plugin architecture that enables you to expand its functionality with new client tools and functions. Follow the directions below to install any of the following plugins:

- Pentaho Analyzer
- Pentaho Dashboard Designer



Note: Pentaho Analyzer requires that Dashboard Designer also be installed.

1. If you have not already done so, download the plugin packages from the Pentaho Enterprise Edition FTP site, or the Pentaho Knowledge Base.

The Dashboard Designer package name always begins with **pdd**; the Pentaho Analyzer package always begins with **paz**.

2. Unpack the plugin package to the `/pentaho/server/biserver-ee/pentaho-solutions/system/` directory. This will create a subdirectory for the plugin.

The plugins you downloaded are now installed, though you will still need to register your license files in the Pentaho Enterprise Console, or with the command line license management tool. There are instructions for that process later in this guide. For now, continue on to the next section.

Initial Startup of the BI Server and Pentaho Enterprise Console

The basic installation procedures are now complete, so it's time to start the BI Server and Pentaho Enterprise Console so that you can proceed with low-level system configuration.

1. Execute the `/pentaho/server/biserver-ee/start-pentaho` script.

This script has a **.bat** extension on Windows, and a **.sh** extension on Linux, Solaris, and OS X.

2. Execute the `/pentaho/server/enterprise-console/start-pec` script.

This script has a **.bat** extension on Windows, and a **.sh** extension on Linux, Solaris, and OS X. It may take a few moments to complete the startup sequence.

Both the Pentaho BI Server and the Pentaho Enterprise Console server are now running and should be accessible via a Web browser.

Post-Install Configuration

After you've successfully built and deployed the BI Server, you must set up your configuration information and other details. All of this is done through the Pentaho Enterprise Console.

1. Open a Web browser and navigate to **http://localhost:8088** (change **localhost** to the IP address, hostname, or domain name of your BI Platform).
2. Log in as **admin**, using **password** as the password.
3. Click the **+** (plus) button in the upper right corner of the Subscriptions section.
An **Install License** dialogue will appear.
4. Click **Browse**, then navigate to the location you saved your LIC files to, click on one of the LIC files, then click **Open**.
LIC files for each of your supported Pentaho products were emailed to you along with your Pentaho Welcome Kit. If you did not receive this email, or if you have lost these files, contact your Pentaho support representative. If you do not yet have a support representative, contact the Pentaho salesperson you were working with.
5. Click **OK**.

The Setup screen will change according to the LIC file you installed. **Repeat the LIC file installation process for each support entitlement you have purchased.**



Note: After installing license files, Linux and Solaris users must restart the application server before they can use any functions in the Pentaho User Console. The Pentaho Enterprise Console does not have to be restarted, so you can continue configuring the system, but you must restart JBoss or Tomcat when you are finished.

6. In the **Solution Directory** field, enter `/pentaho/server/biserver-ee/pentaho-solutions/`, or whatever the path to your pentaho-solutions directory is.
7. In the **Backup Directory** field, type in the location that you'd like to save Pentaho Enterprise Console backup data to.
This can be any local directory that your application server has permissions to write to. You cannot, however, use relative paths in this or any other configuration field in this screen -- **all paths must be absolute**.
8. In the **Pentaho Web-App Path** field, enter `/tomcat/webapps/pentaho/`, or whatever the path to the unpacked pentaho.war directory is for your application server.
9. In the **Platform Administrator User Name** field, type in **admin**, or if you already have Pentaho User Console accounts established, type in the account name that you will use to manage reports and schedules.
This user account does not have to exist yet, and you can change this value later.
10. Click **OK**.

The rest of the settings in this screen do not need to change right now.

11. Click **Configuration** in the menu on the left side of Pentaho Enterprise Console.
12. Click the **Web Settings** tab at the top of the screen.
13. Change the **Fully Qualified Server URL** setting to match your server's hostname, domain name, or IP address. Do not change the directory or port number.

If you need to change the port number, consult the *Pentaho BI Suite Administrator's Guide*.

Your Pentaho BI Server now has a minimal configuration. If you need to return to this screen, click on the wrench/screwdriver icon in the upper right corner of the screen.

Your administration work is only beginning; you should now consult the *Pentaho BI Suite Administrator's Guide* to learn your way around the Pentaho Enterprise Console.

Starting the BI Server At Boot Time On Linux

This procedure assumes that you will be running your BI Server and Pentaho Enterprise Console server under the **pentaho** local user account, as recommended by Pentaho and explained earlier in this guide. If you are using a different account to start these services, use it in place of the pentaho user account in the script below.

You can start and stop the BI Server at any time by running the **start-pentaho.sh** and **stop-pentaho.sh** scripts. To start the Tomcat server automatically at boot time, and stop automatically during shutdown, follow the below procedure.

1. With root permissions, create a file in `/etc/init.d/` called **pentaho**.
2. Using a text editor, copy the following content into the new pentaho script, changing **mysql** to the name of the init script for your database if it is running on the remote machine, or remove **mysql** entirely if you are using a remote database. Secondly, you must adjust the paths to the BI Server and Pentaho Enterprise Console scripts to match your situation.

```
#!/bin/sh -e
### BEGIN INIT INFO
# Provides: start-pentaho stop-pentaho
# Required-Start: networking mysql
# Required-Stop: mysql
# Default-Start: 2 3 4 5
# Default-Stop: 0 1 6
# Description: Pentaho BI Server
### END INIT INFO

case "$1" in
"start")
su - pentaho -c "/home/pentaho/pentaho/server/biserver-ee/start-pentaho.sh"
su - pentaho -c "cd /home/pentaho/pentaho/server/enterprise-console && ./start-pec.sh"
;;
"stop")
su - pentaho -c "/home/pentaho/pentaho/server/biserver-ee/stop-pentaho.sh"
su - pentaho -c "cd /home/pentaho/pentaho/server/enterprise-console && ./stop-pec.sh"
;;
*)
echo "Usage: $0 { start | stop }"
;;
esac
exit 0
```

3. Save the file, then open `/home/pentaho/pentaho/server/biserver-ee/start-pentaho.sh`.
4. Change the last `if` statement to match the following example:

```
if [ "$?" = 0 ]; then
cd "$DIR/tomcat/bin"
export CATALINA_OPTS="-Xms256m -Xmx768m -XX:MaxPermSize=256m -
Dsun.rmi.dgc.client.gcInterval=3600000 -Dsun.rmi.dgc.server.gcInterval=3600000"
env JAVA_HOME=$_PENTAHO_JAVA_HOME sh ./startup.sh
fi
```

5. Save the file and close the text editor.
6. Make the init script executable.
7. Add the pentaho init script to the standard runlevels so that it will run when the system starts, and stop when the system is shut down or rebooted, by using the `update-rc.d` command.
This command may not exist on your computer if it is not Debian-based. If that is the case, consult your distribution documentation or contact your distribution's support department to determine how to add init scripts to the default runlevels.

```
update-rc.d pentaho defaults
```

The Pentaho BI Server will now start at boot time, and shut down when the system stops or restarts.

Starting the BI Server At Boot Time On Solaris

Solaris 10 uses two methods to configure system services: traditional RC scripts (the "legacy" method), and `svcadm`, which is the newer, preferred method. You should create a startup script or service definition file according to your company standards, and add it to the appropriate runlevel. Pentaho does not provide a reference startup script or service configuration file for Solaris at this time.

Installing the Pentaho Client Tools

Follow the directions below to install the Pentaho client tools onto your user workstations. The examples assume a Linux or Solaris environment; adjust the paths accordingly for Windows-based machines.

1. In a place that is accessible to the user accounts that will run the client tools, create a `/pentaho/design-tools/` directory.

```
mkdir -p /home/amenethil/pentaho/design-tools/
```

2. Change to the directory you just created.

```
cd /home/amenethil/pentaho/design-tools/
```

3. Untar or unzip the archive packages for all of the client tools you have support entitlements for.

```
tar zxvf /home/amenethil/downloads/prd-ee-3.7.0-GA.tar.gz
```

4. Optional: If you are a Pentaho BI Suite For Hadoop customer, you must install your Pentaho Hadoop Enterprise Edition and Pentaho PDI Enterprise Edition licenses to the following client tools after installation if you want to have access to Hive-specific functionality: Pentaho Report Designer, Pentaho Metadata Editor, Pentaho Data Integration. Use the **install_license** utility in the `license-installer` directory that is included with each client tool package.

```
cd /pentaho/design-tools/report-designer/license-installer/  
./install_licenses.sh install /home/amenethil/downloads/Pentaho\ Hadoop\ Enterprise\  
Edition.lic /home/amenethil/downloads/Pentaho\ PDI\ Enterprise\ Edition.lic
```

There are no further required steps for installing the Pentaho client tools, but you may want to create desktop shortcuts to them for your users.

Installing the Pentaho Design Studio Eclipse Plugin

You must have the Java Runtime Environment (or Development Kit) version 1.6, and Eclipse version 3.2 or later installed before continuing.

Pentaho Design Studio is typically installed as a complete Eclipse-based application, including the Eclipse development environment. However, if you already have your own Eclipse instance, you can install the Design Studio plugin for Eclipse instead.

1. Exit Eclipse if it is running.
2. If you have not done so already, download the **org.pentaho.designstudio.editors.actionsequence_3.7.0.GA.zip** package from the Pentaho Enterprise Edition FTP site or Knowledge Base.
3. Unzip both files into your Eclipse home directory.
4. Verify that the plugin is present by looking for a directory that has a name beginning with **org.pentaho.designstudio.editors** in the plugins directory of your Eclipse home directory.
5. Start Eclipse.

Design Studio is now installed as an Eclipse plugin.

Internet Explorer 8 Workaround For Ad Hoc Reporting Content

This procedure only applies to Pentaho User Console users who have Internet Explorer version 8.

Internet Explorer 8 has extra security features that prevent users from downloading content files generated by the ad hoc reporting interface. In order to work around this, you must force IE8 to recognize the BI Server host as an intranet zone.

1. Start Internet Explorer.
2. Go to the **Tools** menu, then select **Internet Options**.
The Internet Options window will appear.
3. Click the **Security** tab, then the **Local Intranet** icon, then the **Sites** button.
An intranet-specific options screen will appear with four checkboxes.
4. Un-check the **Automatically detect intranet network** option, then click **OK** to close this window.

5. Click **OK** to close the Internet Options window.

The Pentaho User Console should now be correctly detected as an intranet, and you should now be able to download content generated with the ad hoc reporting tool.

Testing and Using Your Server

Open a Web browser and navigate to the Pentaho BI Server Web address. If you installed the application onto your local machine, then the URL to reach the reporting and analysis samples is **http://localhost:8080/pentaho**. If you are trying to reach the application from a remote machine, the URL will be **http://example.com:8080/pentaho**, substituting **example.com** with the remote machine's hostname, IP address, or domain name. When the page loads, you should see a Web page similar to the below picture:



You won't be able to log into the Pentaho User Console until you've established user accounts and roles in the Pentaho Enterprise Console.

When your system is properly configured, log in with your administrator account, then verify that you can do the following, assuming your data has been prepared for reporting and analysis:

- Create a new analysis view.
- Create a new ad hoc report.
- If you are a Dashboards Enterprise Edition customer, create a new dashboard with the Dashboard Designer plugin.
- If you are a Pentaho Analysis Enterprise Edition customer, create a new analysis report with the Pentaho Analyzer plugin.
- Schedule a report to run at a regular interval.
- Using Pentaho Report Designer, publish a report to the BI Server.

Removing Pentaho Sample Data and Solutions

By default, Pentaho provides a sample data source and a solution directory filled with example content. These samples are provided for evaluation and testing. Once you are ready to move from an evaluation or testing scenario to development or production, you should remove the samples so that they do not get in the way of your BI content. Follow the instructions below to completely remove the Pentaho sample data and solutions.

1. Stop the BI Server.

2. Edit the `/pentaho/WEB-INF/web.xml` file inside of the deployed `pentaho.war`.

As laid down by the Pentaho graphical installer and archive packages, this path should be `/pentaho/server/biserver-ee/tomcat/webapps/pentaho/WEB-INF/web.xml`. If you performed a manual WAR build and deployment, then you must adjust the path to fit your configuration.

3. Remove the sample servlets by commenting them out or removing them from the file:

```
<!-- [BEGIN SAMPLE SERVLETS] -->
<servlet>
  <servlet-name>UpdateSampleEmails</servlet-name>
  <jsp-file>/jsp/UpdateSampleEmails.jsp</jsp-file>
</servlet>

<servlet>
  <servlet-name>Widgets</servlet-name>
  <jsp-file>/jsp/Widgets.jsp</jsp-file>
</servlet>

<servlet>
  <servlet-name>SampleDashboard</servlet-name>
  <jsp-file>/jsp/SampleDashboard.jsp</jsp-file>
</servlet>

<servlet>
  <servlet-name>ChartSamplesDashboard</servlet-name>
  <jsp-file>/jsp/ChartSamplesDashboard.jsp</jsp-file>
</servlet>

<servlet>
  <servlet-name>SampleDrill</servlet-name>
  <jsp-file>/jsp/SampleDrill.jsp</jsp-file>
</servlet>

<servlet>
  <servlet-name>SWDashboard</servlet-name>
  <jsp-file>/jsp/SWDashboard.jsp</jsp-file>
</servlet>

<servlet>
  <servlet-name>Map</servlet-name>
  <jsp-file>/jsp/Map.jsp</jsp-file>
</servlet>

<servlet>
  <servlet-name>SampleFlashDashboard</servlet-name>
  <jsp-file>/jsp/SampleFlashDashboard.jsp</jsp-file>
</servlet>
<!-- [END SAMPLE SERVLETS] -->
```

4. Remove the sample servlet mappings in the same fashion:

```
<!-- [BEGIN SAMPLE SERVLET MAPPINGS] -->
<servlet-mapping>
  <servlet-name>UpdateSampleEmails</servlet-name>
  <url-pattern>/UpdateSampleEmails</url-pattern>
</servlet-mapping>

<servlet-mapping>
  <servlet-name>Widgets</servlet-name>
  <url-pattern>/Widgets</url-pattern>
```



```

</servlet-mapping>

<servlet-mapping>
  <servlet-name>SampleDashboard</servlet-name>
  <url-pattern>/SampleDashboard</url-pattern>
</servlet-mapping>

<servlet-mapping>
  <servlet-name>ChartSamplesDashboard</servlet-name>
  <url-pattern>/ChartSamplesDashboard</url-pattern>
</servlet-mapping>

<servlet-mapping>
  <servlet-name>SampleDrill</servlet-name>
  <url-pattern>/SampleDrill</url-pattern>
</servlet-mapping>

<servlet-mapping>
  <servlet-name>SWDashboard</servlet-name>
  <url-pattern>/SWDashboard</url-pattern>
</servlet-mapping>

<servlet-mapping>
  <servlet-name>Map</servlet-name>
  <url-pattern>/Map</url-pattern>
</servlet-mapping>

<servlet-mapping>
  <servlet-name>SampleFlashDashboard</servlet-name>
  <url-pattern>/SampleFlashDashboard</url-pattern>
</servlet-mapping>
<!-- [END SAMPLE SERVLET MAPPINGS] -->

```

5. Remove the **SampleDataStartupListener**:

```

<listener>
  <listener-class>org.pentaho.platform.web.http.context.HsqldbStartupListener</
listener-class>
</listener>

```


6. Remove the **hsqldb-databases** section:

```

<!-- [BEGIN HSQLDB DATABASES] -->
  <context-param>
    <param-name>hsqldb-databases</param-name>
    <param-value>sampledata@../data/hsqldb/sampledata</param-value>
  </context-param>
<!-- [END HSQLDB DATABASES] -->

```

7. Remove the **SystemStatusFilter** filter:

 **Note:** This is not part of the Pentaho samples; it provides error status messages that are only useful for development and testing purposes, and should be removed from a production system.

```

<filter>
  <filter-name>SystemStatusFilter</filter-name>
  <filter-class>com.pentaho.ui.servlet.SystemStatusFilter</filter-class>
  <init-param>
    <param-name>initFailurePage</param-name>
    <param-value>InitFailure</param-value>
    <description>This page is displayed if the PentahoSystem fails to properly
initialize.</description>
  </init-param>
</filter>

```

8. Remove the filter mapping for the **SystemStatusFilter**:

```

<filter-mapping>
  <filter-name>SystemStatusFilter</filter-name>
  <url-pattern>/*</url-pattern>
</filter-mapping>

```

9. Save and close the web.xml file.

10.Delete the `/pentaho/server/biserver-ee/data/` directory.

This directory contains a sample database, control scripts for that database and the environment settings it needs to run, and SQL scripts to initialize a new Pentaho solution repository.

11.Start the BI Server and ensure that your production content is still working as intended.

Your BI Server instance is now cleaned of samples and development/testing pieces, and is streamlined for production.

Troubleshooting

If you have trouble with some part of the installation process and the answer is not covered in a previous section, there are a few further steps you can take on your own before contacting Pentaho support.

Version check

The instructions in this guide are specific to the Pentaho BI Server Enterprise Edition version 3.7.0-GA. The installation process can change significantly between BI Server releases to address new features and bug workarounds, so the instructions in this guide should be assumed not to work with any other BI Server version, including the open source BI Server Community Edition version 3.7.0-stable.

File names and paths

Many of the configuration files and paths in this guide are similar, and it is easy to confuse them, which could result in modifying the wrong files or copying to the wrong locations. Double-check your file names and paths and ensure that you've copied all of the right files to all of the correct directories.

Trailing slashes are important; both their inclusion and their absence, depending on the file and parameter or element you are modifying. Follow the examples in this guide exactly unless otherwise directed.

Log files

If the BI Server fails to start or work properly, the log file you should consult is **pentaho.log** in the `/pentaho/server/biserver-ee/tomcat/bin/` directory.

JDBC driver problems

Java 6 requires JDBC version 4 database drivers. JDBC version 3 drivers will probably not work, and will cause errors.

Licenses not found after installation

If you've successfully installed the BI Server and Pentaho Enterprise Console, then installed licenses, and are later unable to access Dashboard Designer, Pentaho Analyzer, or ad hoc Reporting through the Pentaho User Console due to missing licenses, then you must either reinstall those licenses under the user account that will always start the Pentaho Enterprise Console and BI Server services, or you must set a Java virtual machine parameter to point to a static license path. This will override the default license path, which changes depending on which user started the Pentaho Enterprise Console and BI Server services or servers. The parameter is appended to the Tomcat or JBoss service execution commands, and to the Pentaho Enterprise Console **start-pec** script. Examples are shown below:

Windows Tomcat service adjustment command

```
tomcat5 //US//pentahobiserver ++JvmOptions "-Dpentaho.installed.licenses.file=C:\Pentaho\installedLicenses.xml"
```

Linux start-pec.sh script snippet

```
"$_PENTAHO_JAVA" -Dpentaho.installed.licenses.file="/home/pentaho/.pentaho/.installedLicenses.xml" -Xmx512M -XX:PermSize=64M -XX:MaxPermSize=128M -Djava.awt.headless=true -DCONSOLE_HOME=$DIR_REL -Dlog4j.configuration=resource/config/log4j.xml -cp $CLASSPATH com.pentaho.pac.server.ProJettyServer
```

Cannot create hibernate tables in MySQL

The Pentaho solution repository uses long text strings that require a longer maximum character limit than the default UTF-8 configuration allows. Therefore, if your MySQL character set is configured to use UTF-8, you must change it to **ASCII** instead in order to use it as a Pentaho solution database. Using UTF-8 will prevent the MySQL initialization scripts from running during installation.