# **DB Ops**

## Easy and Effective Operation for production systems with PostgreSQL

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## Agenda

- Introduce ourselves
- Needs to introduce PostgreSQL
- Map of peripheral tools
- Demonstraion

## Introduce NTT

- Nippon Telegram and Telephone Group profile
  - Revenue: 10.2 trillion yen (\$113 billion)
    - Second largest telecommunication company.
  - Number of employees: 200,000.
  - Businesses
    - Number of Consolidated Subsidiaries: 536
    - Telecommunication
      - Subscribers: 93 million (incl. regional, long distance, mobile)
    - System Integration
      - Large company and government systems
    - Others

## View of NTT's Production systems

- Target of OSS introduction in NTT in-house system
  - NTT runs several hundreds systems
  - Survay shows 80% of system can be introduced PostgreSQL
- Trend of PostgreSQL introduction
  - From small-scale and less available system to largescale and high available ones





### Character of NTT system

- Telecommunication <u>operation system</u> (OpS)
  - Large-scale
    - Each DB is large (e.g. 100GB) and some communicate each other.
  - High availability and reliability
    - telephone system is available more than 99.999%.
- Issues





## Understand user needs;

## *How to introduce PostgreSQL?*

- Information on performance
  - Show good and stable performance
  - Availability/reliability
  - Sizing Info. for hardwares (HDDs, CPUs etc.)
- Operation capability
  - Usability
  - compatibility with other operation tools
- Technical support
  - Q and A, trouble shooting, consultation, etc.

### **Essentials on Operations**

Tools support house-keeping tasks

- temporal; (initial) data loading, data migration
- daily; back-up, performance observation, audit, maintenance
- Skills to cope with such tasks

back-up via PITR

observe DB activities via statistics

not only tools but skills are required

## Episode on data loading

PostgreSQL COPY was not fast

it took 2 or 3 times that <u>Oracle SQL\*Loader</u> did. PostgreSQL unable to introduce.

COPY is too restrictive

even an error fails (huge) data loading. more flexible error handling desired.

We need fast and flexible data loader!

We often consulted; migrate data from other DB and they may contain some invalid data. we have to filter out invalid data from the source, and correct them into valid data.

## Episode on DB observation

Elusive performance problem

#### reproduction takes long time

data logger for post-mortem analysis required.

which queries? how they planned? resource consumption?

PostgreSQL's statistics are useful to know these facts. *Read* them and fix problems requires know-hows on PostgreSQL internals, with which production engineer is unfamiliar.

## Episode on DB back-up

PITR is powerful. but...

procedures are (relatively) complex.

Which archived logs are required to recover DB?

- When we can expire (huge) bunch of archive logs?
- How we can recover (crashed) DB?

(how to use the latest log files)

We often asker these questions. Especially recovery procedure is complex and

#### Lessons from our episodes.

Only User knows real issues

- data loading include invalid data
- DB activity data logger for post-mortem analysis

Management tool for multiple back-up data

- not only Simple operation but Operation know-how are required
  - which statistics should be logged?
  - which archive log data recover production data?
- user community share know-how to make tools (and ourselves :-) mature.



## PostgreSQL introduction with Op. tools

Most systems accompanied with Op tools below;

- pg\_statsinfo to shoot performance troubles
- pg\_rman to simplify backup procedures.
- pg\_reorg and bg\_bulkload to reduce operation efforts.

Tools above have been developed to meet needs from our production engineers; *Must-have items* for system integration.

## PostgreSQL introduction with Op. tools

#### **PostgreSQL** introduced each year



## Database Ops -demos-

#### PostgreSQL Conference 2012 17 May

M.Sakamoto, NTT

#### (Recap) What we are working on

NTT Groups have been developing numbers of tools to enhance PostgreSQL, almost of which are available as open source software.



#### pg\_statsinfo visualizes databases' statistics.

You can get visualized summary of your instances via web browser. No special knowledge on system catalogs, and no maintenance tasks are required to use pg\_statsinfo.



#### pg\_reorg reorganizes a table without blocking.

VACUUM FULL blocks other concurrent queries. On the other hand, pg\_reorg doesn't block!



pg\_reorg is a good alternative of VACUUM FULL / CLUTER in 365/24 systems.

#### pg\_rman simplifies backup and PITR ops.

Everything related to backup is just a one-line operation when using pg\_rman.

Managing generations and Incremental backups are outstanding features!



#### pg\_bulkload can load skipping malformed rows.

COPY command just succeeds or not, which makes it very difficult to load a huge number of rows with a little portions of malformed rows.

When pg\_bulkload finds some malformed rows, it puts them to bad files and proceeds loading.



#### Demos

#### Thanks for listening.

#### Softwares NTT contributes

Software	Available at
pg_statsinfo	http://pgstatsinfo.projects.postgresql.org/index.html
pg_reorg	http://reorg.projects.postgresql.org/index.htm
pg_rman	http://code.google.com/p/pg-rman
pg_bulkload	http://pgbulkload.projects.postgresql.org/index.html
dblink_plus	http://sourceforge.net/projects/interdbconnect/
syncdb	http://sourceforge.net/projects/interdbconnect/
db-syntax-diff	https://github.com/db-syntax-diff/
Postgres-XC	http://postgres-xc.sourceforge.net/
PG-REX	http://sourceforge.jp/projects/pg-rex/
direct_cp	Coming soon