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# Reduce operational risk with Red Hat Access Insights

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# Industry leaders are driving transformation through IT-enabled business innovation

"It is clear from survey results that every organization should strive to become an ***Innovation Accelerator.*** These companies have moved from a 'keep the lights on' strategy to one where they are driving strategic initiatives like customer experience and service innovation."

Lee Congdon, CIO, Red Hat

*“Software is eating the world”*

- Marc Andreesen



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Gartner

CompTIA

80%

336k/hr

65%

# We cannot

## JUST THROW PEOPLE AT THE PROBLEM,

# We need

# TECHNOLOGY



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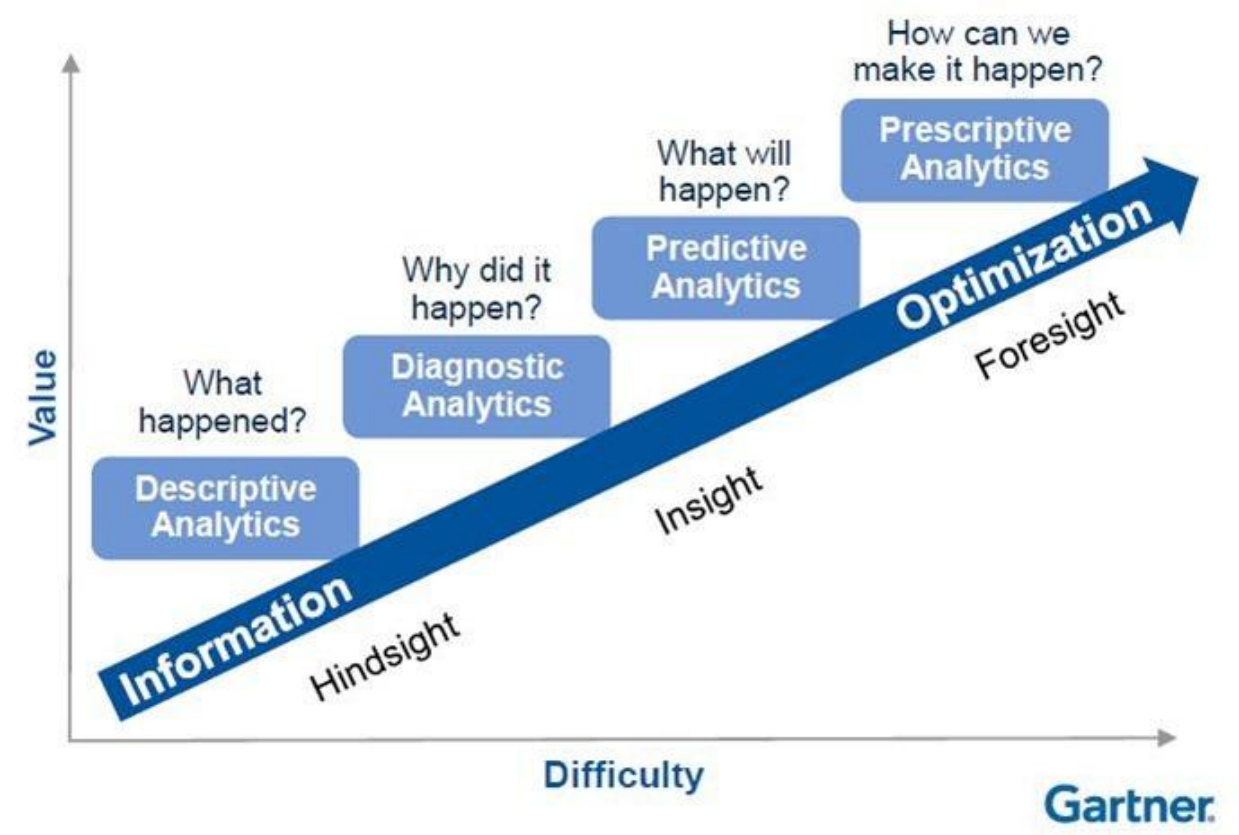
# IT Operational Analytics



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# RED HAT ACCESS INSIGHTS



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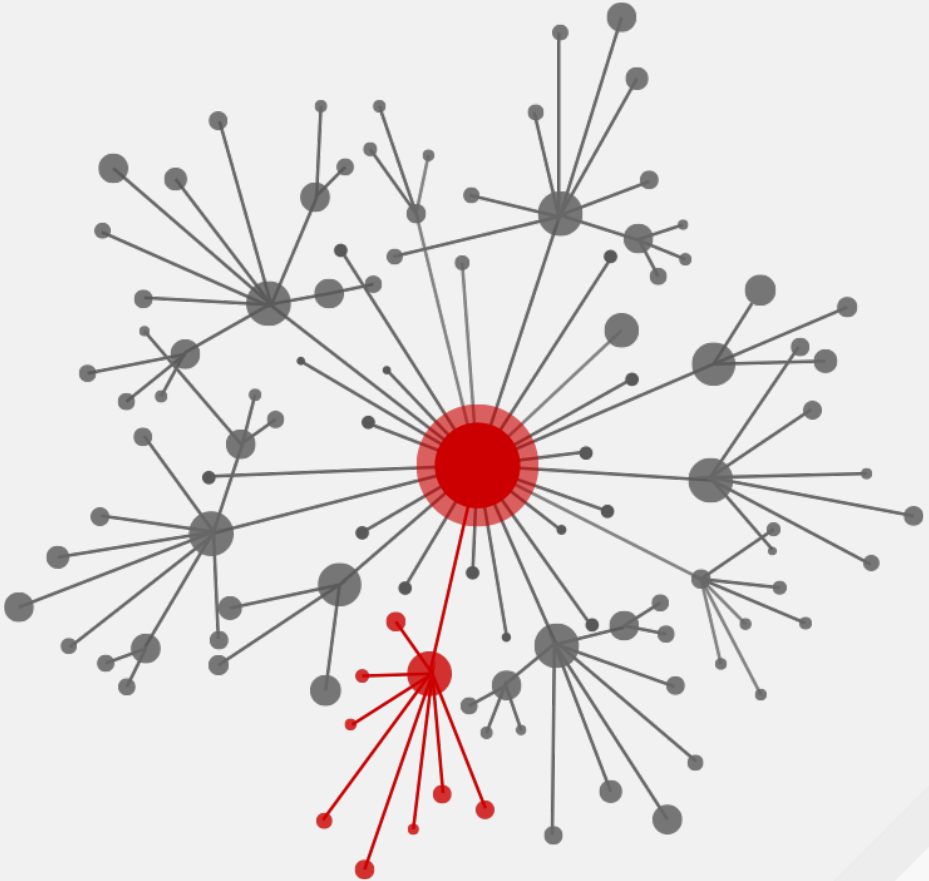
- Discover
- Validate
- Automate





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# New intelligence powered by. . .

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1,000,000 solved cases

30,000 Unique Solutions

700 Engineers Globally

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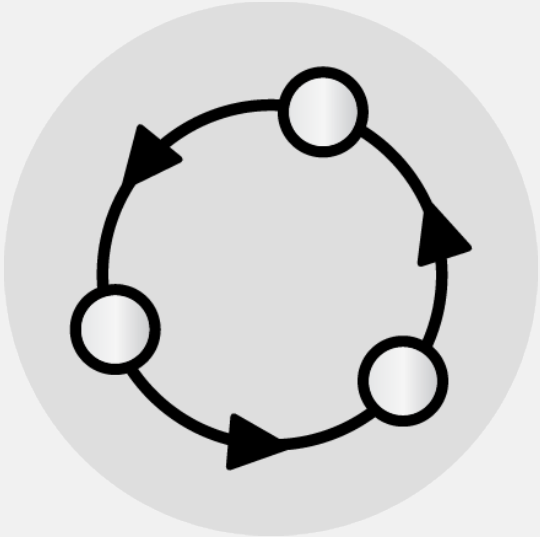
ACCESS INSIGHTS

# Proactive system management

- Reduced downtime
- Less time researching
- Identify threats before they are threats





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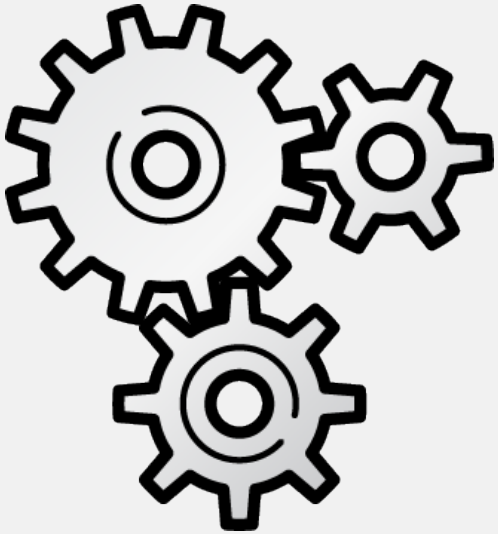
# Insights technology



- Statistically frequent critical issues targeted
- Hosted analysis model
- Integrated with tools you already use (Satellite, CloudForms, Customer Portal)



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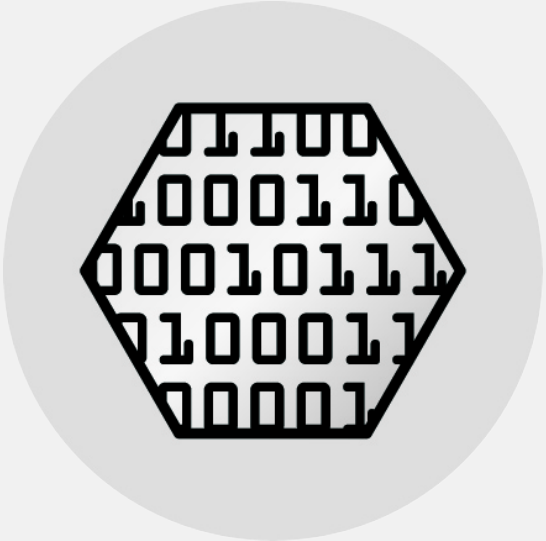
# Lightweight data collection

- <1 % of the data involved in a support case is collected
- Data collected daily or weekly
- Data collection scheduled during off-hours





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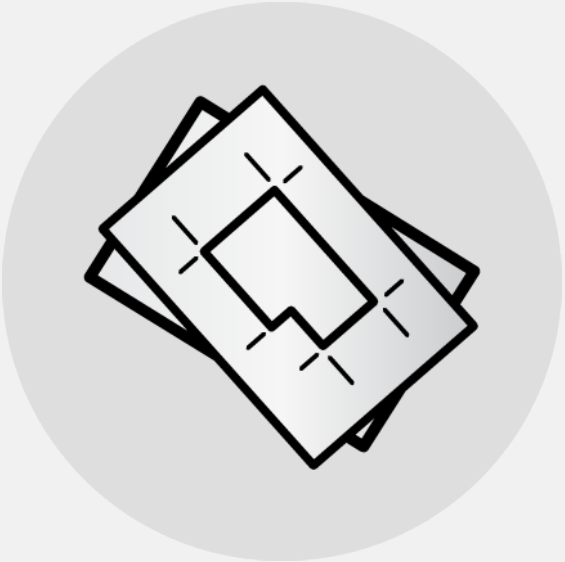
# Actions, made clear



- Identifies what's wrong and how to fix it
- Presents tailored resolution steps per host
- Delivers intelligence you can act on



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# Security comes standard

- Data encrypted in flight & at rest
- Security hardened codebase
- Minimal data retention
- Granular control of what is collected

# Availability

- **Red Hat Access Insights for Red Hat Enterprise Linux**
  - Delivered via Customer Portal and Red Hat Satellite
  - Supported in Red Hat Enterprise Linux 6+
  - Availability announced at Summit 2015

- **Red Hat Access Insights for Cloud**
  - Delivered via Customer Portal and Red Hat CloudForms
  - Supported in Red Hat Cloud Infrastructure 6+
  - Early Adopter Program announced at Summit 2015

# Learn more

**For more information:**

- **Stop by** the Red Hat Access Insights booth in Customer Central in Hall A.
- **Attend** Red Hat Access Insights Lightning Talks.
- **Download** the Red Hat Access Insights data sheet in the Summit app.
- **Visit** access.redhat.com/insights.
- **Contact** your Red Hat sales team to sign up for Red Hat Access Insights.

# THANK YOU

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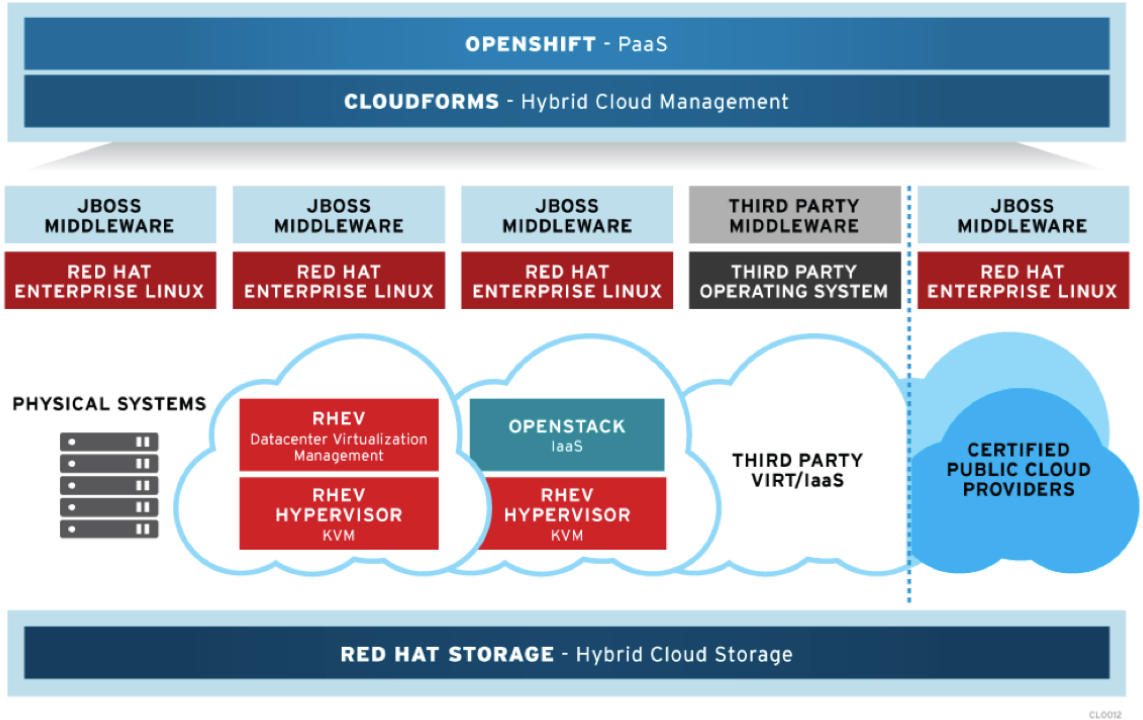
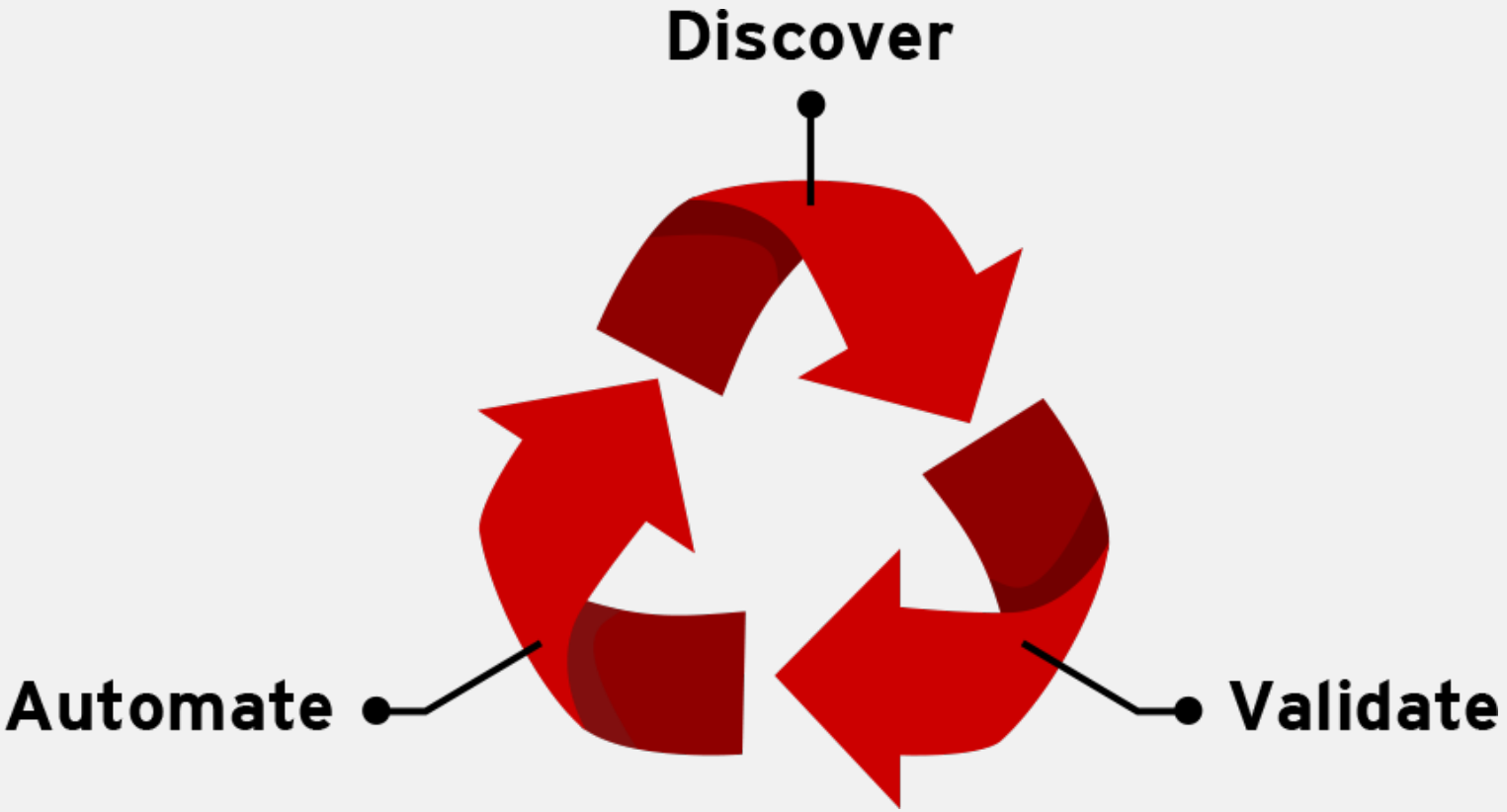
# RED HAT OPEN HYBRID CLOUD





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# SECTION HEADLINE



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