

DRIVING REAL WORLD SUCCESS WITH RED HAT CONSULTING AND TRAINING

Ken Goetz VP, Global Training and Certification Jason Smith VP, NA Consulting May 2, 2017



RED HAT GLOBAL SERVICES

Closing the gap in our clients' skills and knowledge

RED HAT[®]

TRAINING

RED HAT CONSULTING

OUR FOCUS AREAS

- Ensure client success with Red Hat technology
- Deliver subject matter **expertise** via Red Hat product practices

RED HAT

OPEN INNOVATION LABS

- Partner with Red Hat Engineering on first-of-a-kind deployments
- Enable business partners to expand the ecosystem
- Work with Red Hat business partners on joint projects
- Mitigate risks and maximize customer's investment in our tech
- Enable adoption through skills assessment, training, and certification

FOCUS AREAS FOR OUR BUSINESS PARTNERS

ONLINE PARTNER

ETWORK

Outsourcing

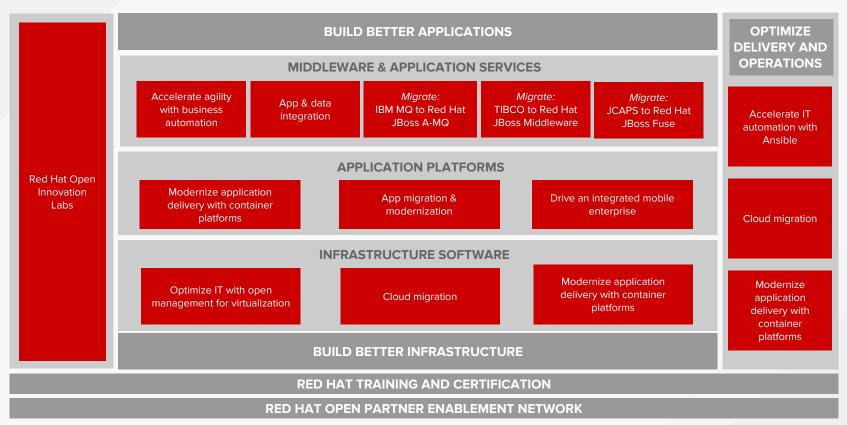
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RED HAT

- Systems integration and offshoring
- Business strategy consulting
- Managed services



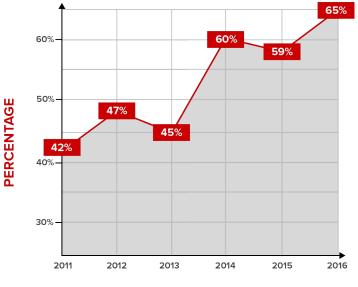
SOLUTIONS PROGRAM





DIGITAL TRANSFORMATION IS SKILLS TRANSFORMATION

PORTION OF I.T. LEADERS REPORTING A TECHNOLOGY SKILLS SHORTAGE



65%

IT leaders report a skills shortage holding them back, up from 59% last year

"People represent the single largest cost in typical private cloud implementation."

- The Stack, March 2016

"Talent is now recognized globally as the single biggest issue standing in the way of CIO's achieving their objectives."

- Gartner CIO Agenda, March 2016

YEARS Source: The 2016 Harvey Nash / KPMG CIO Survey

RED HAT TRAINING & CERTIFICATION: HOW WE DO IT

Red Hat Learning Subscription

CLOSE THE GAP BETWEEN KNOWLEDGE AND MASTERY WITH:

EXPERT SEMINARS

LEARNING PATHS LEADING TO CERTIFICATIONS

ONGOING ACCESS TO THE LATEST CURRICULUM

- INSTRUCTOR OFFICE HOURS
- ACCESS TO CERTIFICATION EXAMS
 - \triangleright Hands-on Instructor Video Instructor Learning Certification Expert labs videos courses seminars office hours paths

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exams

Online Red Hat

courses

BASIC

STANDARD

ONLY RED HAT TRAINING CAN OFFER...



Complete coverage of the entire Red Hat product portfolio



Training based on the same software actually used in production - not generic concepts



all training methods

Consistency of content and labs across



Training led by certified experts averaging over 11 years of experience on Red Hat products



The shortest time to market on training related to new product releases



Content built using the industry leading expertise of our support, consulting, engineering and product management teams



Global availability with course translations in up to 9 languages and exams in 12



100% Performance-based certification testing to validate skills



Customer Case Study #1





RANDY HAMILTON

Company-wide training lead for linux based technologies. Open Cloud Academy instructor.



Customer Case Study #2



MUKANDA MBUALUNGU BPM architect, Serco North America



Customer Case Study #3



OOSIC DR. DOROTHÉE RHEIN STRAUB DR. ANDRÉ BAUMGART Co-founders, easiER AG



SERVICES ENSURE CUSTOMER SUCCESS

RISK REDUCTION

MAXIMIZE INVESTMENTS

BETTER RESULTS, FASTER

SELF-RELIANT TEAMS

CONTINUOUS LEARNING ON EMERGING TECHNOLOGIES Learn more about Red Hat Training and attend a Discovery Session in the Services Showcase in the Partner Pavilion





THANK YOU



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RED HAT SUMMIT

LEARN. NETWORK. EXPERIENCE OPEN SOURCE.

MAKING THE MOST OF RED HAT **TECHNOLOGY**

SECURITY AND COMPLIANCE

	SERVICES)	RED HAT							
	CORE SEI	CONTAINER DEVELOPMENT KIT	RED HAT ENTERPI DEVELOPER SUITE		ENSHIFT BEVE	IAT' ENTERPRISE LINUX' LOPER TOOLSET			
A N S I B L E	OTHER	APPLICATION SERVICES (MIDDLEWARE)							
	RED HAT SATELLITE (S	RED HAT JBOSS	RED HAT JBOSS	RED HAT JBOSS DATA VIRTUALIZATION	BPM SUITE	RED HAT JBOSS BRMS	RED HAT SERVICES	TRA CER	CON
		S OPENSHIFT	EEE MAT JOSSO ENTERPRISE APPLICATION PLATFORM	RED HAT JBOSS WEB SERVER	red hat jboss DATA GRID	MOBILE APPLICATION PLATFORM		CONSULTING	
	ORMS	INFRASTRUCTURE SOFTWARE							
	CLOUDFORMS	ENTERPRISE LINUX	ENTERPRISE LINU) ATOMIC HOST	STORAGE	RED HAT OPENSTACK PLATFORM	ENTERPRISE VIRTUALIZATION			

HYBRID MANAGEMENT



PROFESSIONA

INNOVATION THE RED HAT WAY

MISSION

To accelerate the delivery of our customer's innovative ideas, and create infectious enthusiasm for building applications the Red Hat Way, by leveraging community-powered innovation to deliver an outstanding labs experience.

VISION

To empower our customers to deliver the most innovative software success stories of the 21st century.

RED HAT OPEN INNOVATION LABS



NEXT-GEN APPLICATION DEVELOPMENT

At a hands-on, engaging residency

PRE-WORK	RESIDENCY	RETROSPECTIVE
Discovery Session	Agile, Scrum, DevOps	Backlog and Roadmap
PUSH-B INFRASTR CONTRACTOR CONTRA	RUCTURE	



and that's why we chose a provider

