

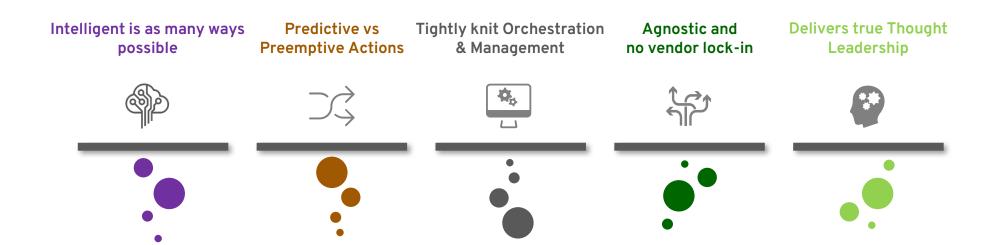
# How to build and deliver an Intelligent Orchestration Platform

Denise Glasscock Global Strategy Lead, Accenture Emerging Technology May 2<sup>nd</sup>, 2017

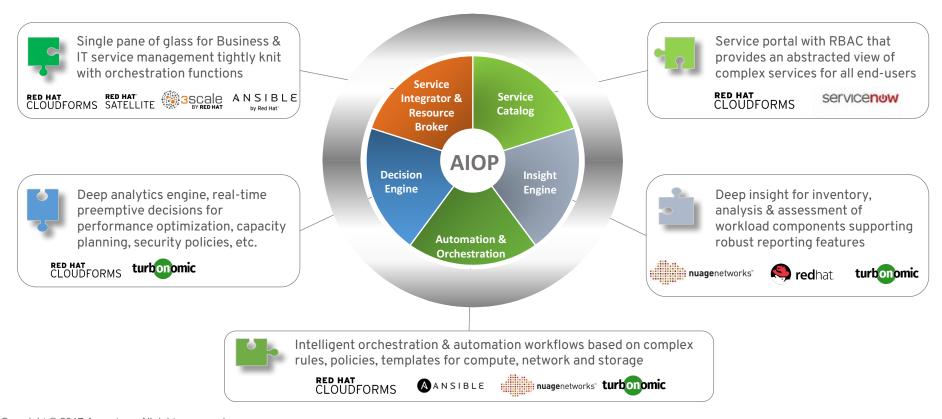
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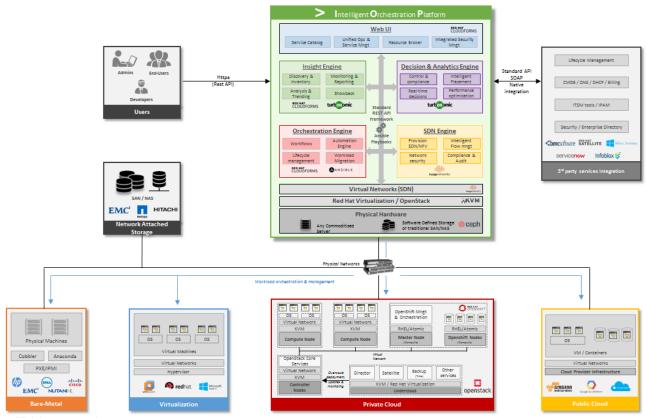
### Differentiation Points for Building an Intelligent Orchestrator



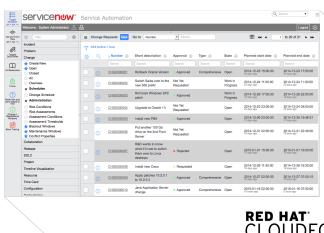
#### A Common Framework



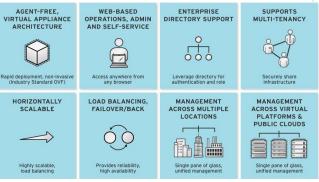
#### **Logical Architecture**



### **Orchestration Framework Components**



**CLOUDFORMS** 



- Service UI based on Open Source
- Customizable
- Common IT policies

#### Orchestration Framework Components - Service Integration

**CMDB** 

**ITSM Tools / IPAM** 

**Lifecycle Management** 

**Security & Enterprise Directory** 

**DevOps** 

**DNS / DHCP** 

**Service Management** 

Integration of Event Management

**Billing & Metrics** 

Service Catalog

**COTS** 

**Backup Management** 

#### Orchestration Framework Components – Decision Engine



CONTROL your workloads
SOFTWARE-DRIVEN builds agility and tight integration
OPTIMIZE your Infrastructure
STABILIZE your Cloud
INTELLIGENTLY Place workload at SCALE

- Harness Control to enforce policies across any platform, any Cloud any where
- Software Decisions can be automated, build intelligence, deliver at speed with no error. Delivers strategic direction
- Optimize your infrastructure to deliver more efficient services, lower hardware costs, and increase agility
- Stabilize through consistency. Holistically manage infrastructure or public cloud from top down approach
- Real-time decisioning ensures workloads receive proper resources
- Integration to Service Management and ITSM systems
- Intelligent placement across platforms at global scale

#### Orchestration Framework Components – Core Orchestrator



- Manages and coordinates all workflows and tasks needed to operate enterprise workloads
- Used to deliver templates, policies, security integration, governance and more
- The CMP has a Catalog and CMDB as part of its core framework

#### Orchestration Framework Components - Automation



- Integrated automation and DevOps to drive continuous deployment capabilities through Agile methods and common DevOps processes
- Run as an API software integrated solution
- AIOP can deliver the capability through the orchestration platform
- All operational automation in a defined library; easy to access for operational staff and orchestration developers

#### Orchestration Framework Components - Network



Software-Defined provides liquid assets
Policy-Based control between resources, cloud platforms
and physical layer
Integrated Orchestration and automation provide greater
control

- AIOP offers integrated network orchestration for SDN and NFV solutions
- Allows control from custom UI and ensures an integrated operation processes
- Allows operations to leverage liquid resources (infrastructure and/or people)
  - logical views
  - workflows
  - policy management
  - governance
  - analytics
  - blueprinting

#### Making Operational Decisions

### **Choosing core components**

**Decisioning from Source to Target** 

**Compliance and Audit control** 

Optimize, Stabilize, Placement

Take Control:

**Process Automation Brown vs Green** 

**Application integration** considerations

**Integration of Existing** and New Tools

Reduce complexity through prescriptive design

Software Controlled Decisioning

**Collapsing consoles Single Pane of Glass** 

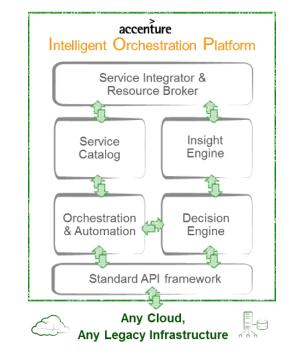
Catalogs, CMDB

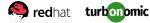
On Boarding...

#### Delivering Value Through Intelligent Orchestration

#### **Key Levers**

- > Service Integrator & Resource Broker
- ➤ Service Catalog
- ➤ Orchestration Engine
- ➤ Insight Engine
- > Analytics & Decision Engine







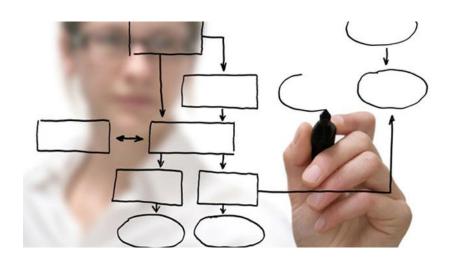




#### **Key Outcomes**

- ✓ Tightly knit Orchestration & Management to drive Cloud strategy
- ✓ Faster speed-to-market to increase customer satisfaction
- ✓ Increased performance, Reduced Noise & Optimized processes
- ✓ Rapid integration with any Cloud & Legacy tools
- ✓ Increased visibility & security
- ✓ Reduced TCO to Drive Innovation

### Accenture Advantage #1: Going Beyond COTS



- OPEN API driven
- No one tool solves breadth of problem domain
- Analytics to provide Decisioning for Workload optimization, placement, and Day 2 operations
- Integrated automation
- Software-driven, not script driven

#### Accenture Advantage #2: Open Source Contributor



- Developed technology requirements for Ansible OpenStack automation and integration
- Developed requirements for integration of Ansible into CloudForms (4.5 release)
- Developed network requirements for Nuage integration into CloudForms
- Developed Turbonomic integration points into CloudForms

#### Accenture Advantage #3: The Power of Partnerships







High performance. Delivered.





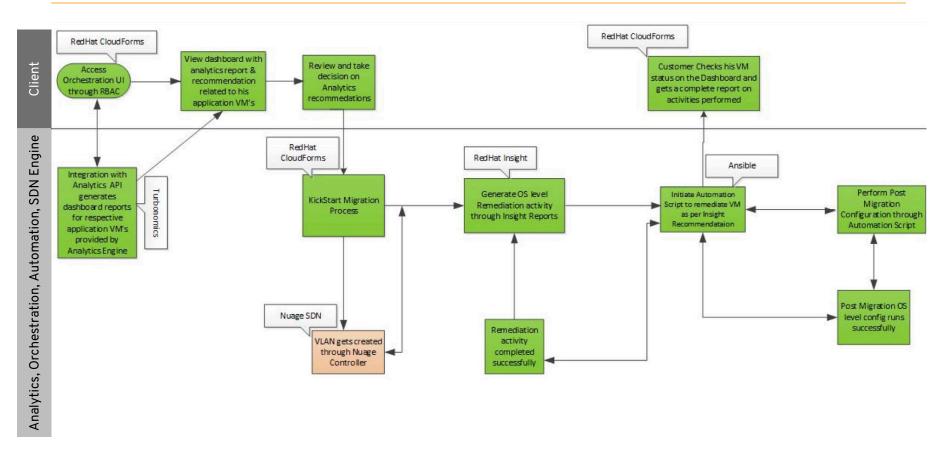
- Holistic capability in multiple industries
- Diverse skill sets across alliance
- Developed new patterns and enabled partner technology

### Use Case:

Intelligent Management of workloads between virtual infrastructure and Cloud Environments



### Use Case: Intelligent Management of Workload Through AIOP



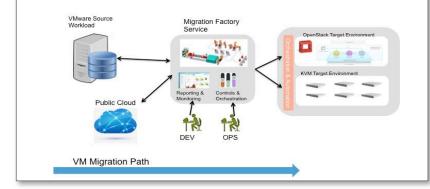
#### Migration Tooling: from Virtualization to Cloud (on-prem and public)

#### Overview

Accenture and Red Hat developed a fully automated service, leveraging Accenture's Cloud Migration methods and Red Hat open source tooling to migrate virtual workloads to cloud for a Financial Sector Client.

Migrating legacy virtual environments to cloud Provides:

- · Reduced cost in license and management fees
- Reduced complexity
- End to End automation, orchestration, and service management
- Enhanced speed to market



#### **Tools & Methods**

The Virtual to Cloud accelerator and core Orchestration methods allow the team to migrate large volumes of legacy virtual workloads at scale.



#### Virtual to Cloud Converter

Integrated tool that provides capability of automation to orchestrator. Fully supported opensource code allows customization for unique client needs.



#### Orchestration

Provides policy and rule management for source and target environment. Supported opensource solution is the backbone for machine templates, rules engine and integration to CMDB and ticketing system.

#### **Value Delivered**

- · Migrated 10,000+ VMs to date
- Significantly increased migration throughput, with the ability to migrate 3 terabytes of workloads in 4 hours delivered using NFS
- · Reduced migration support headcount by 75%
- Workload upgrades are virtually seamless, significantly reduced dependencies on application teams and reducing the potential for human error
- · Significant reduction in software licensing, maintenance
- · Reduction of complexity through single pane of glass
- · Developed core set of templates to reduce complexity and drive measureable success



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