

# EITC Lessons Learned: Building Our Internal Security Intelligence Capability

SESSION ID: SEC-W08

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# Quick introduction to EITC



# Why do need security intelligence?



Security threats have evolved drastically



Prevention alone is no longer sufficient



Traditional detection capabilities are limited



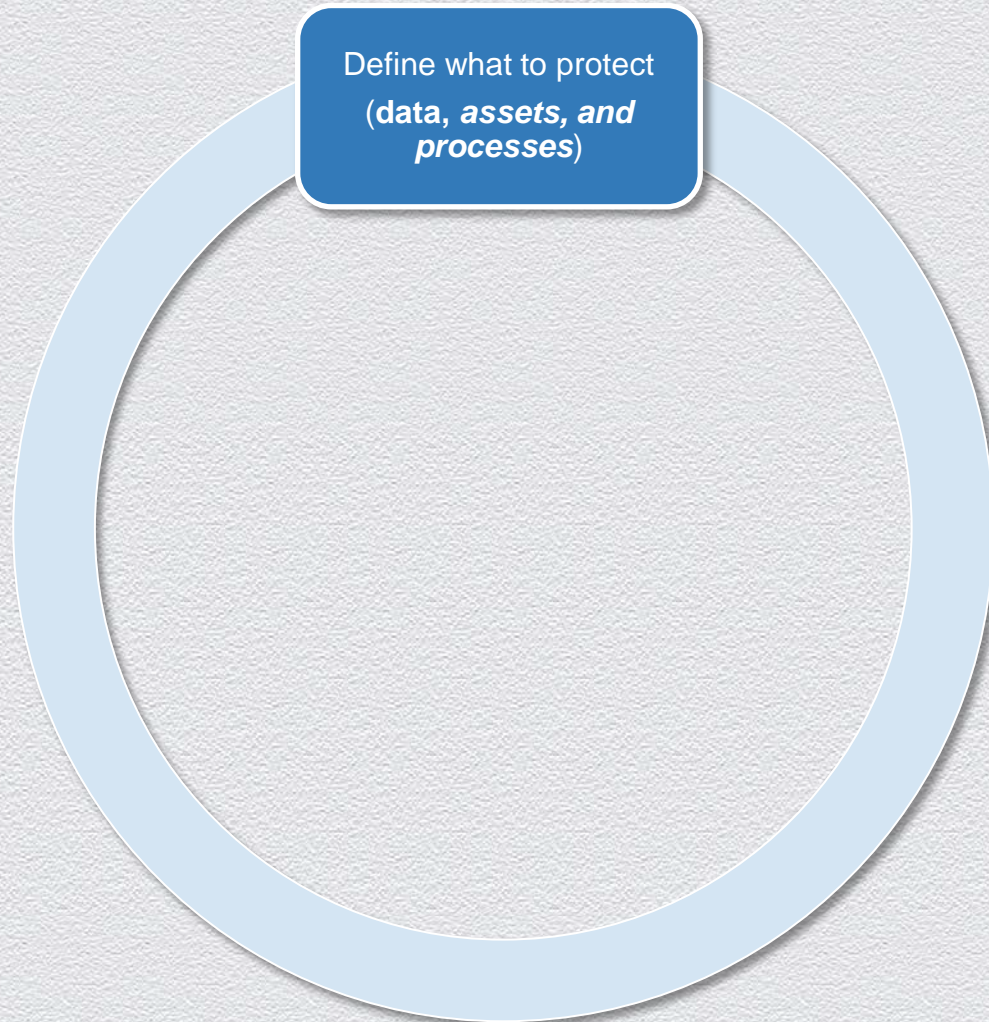
Published statistics are disturbing

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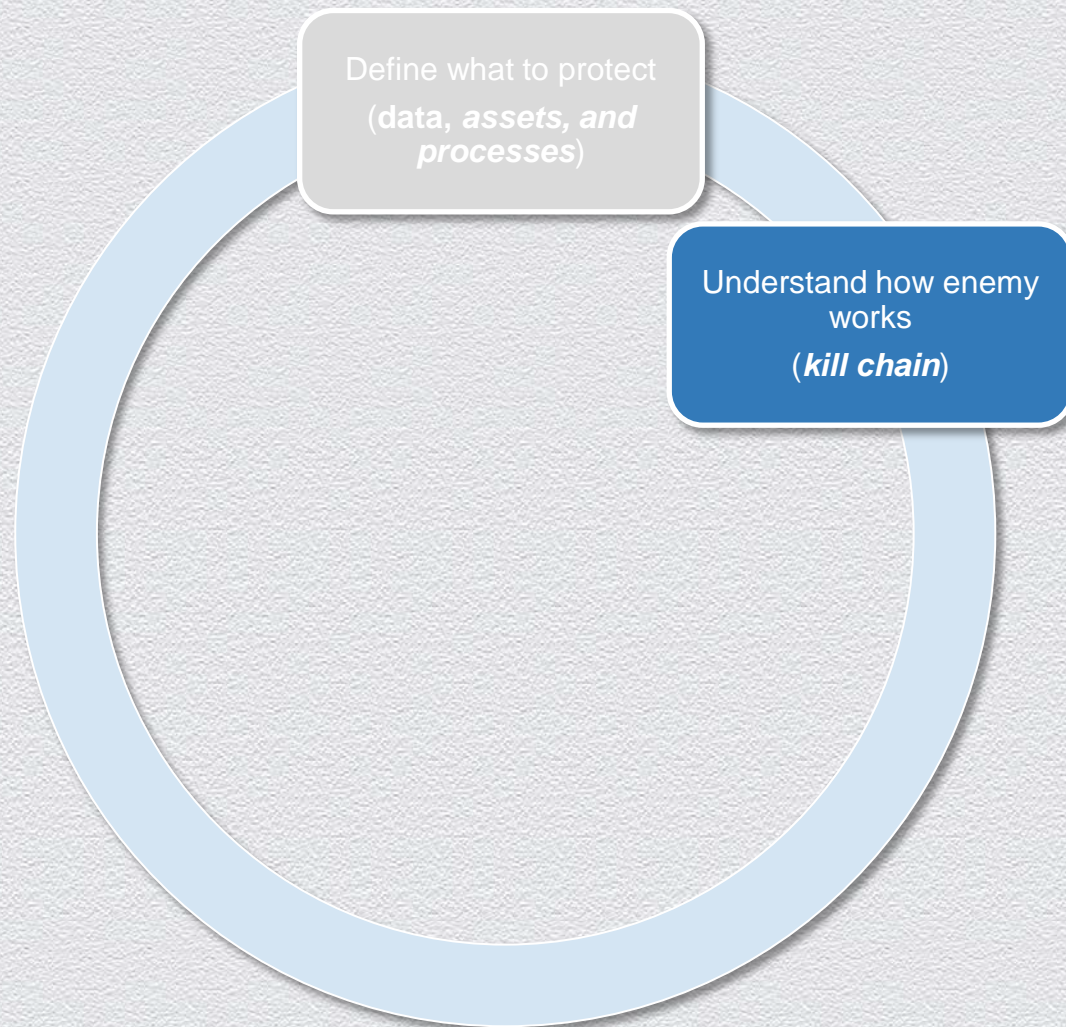


## EITC Approach

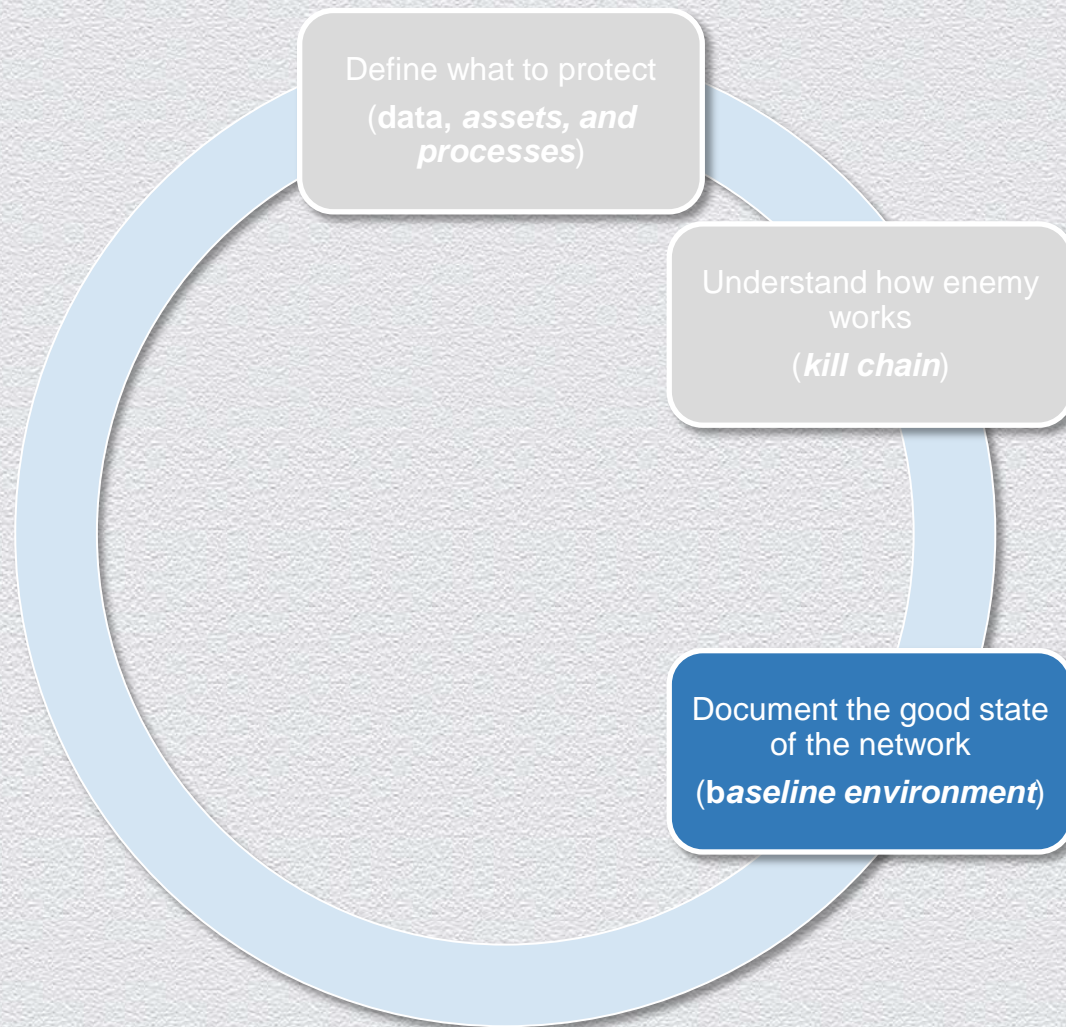
# Approach we used



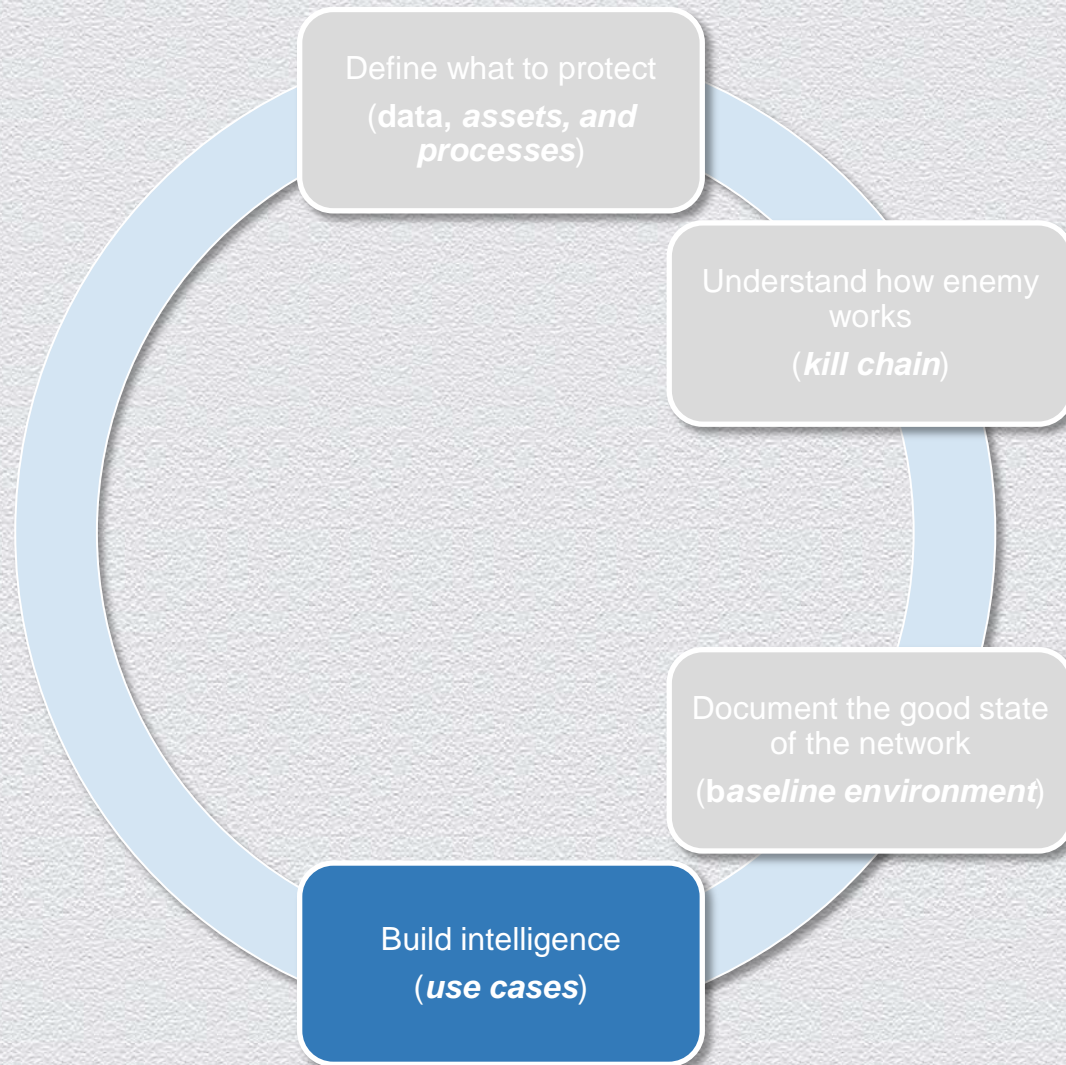
# Approach we used



# Approach we used

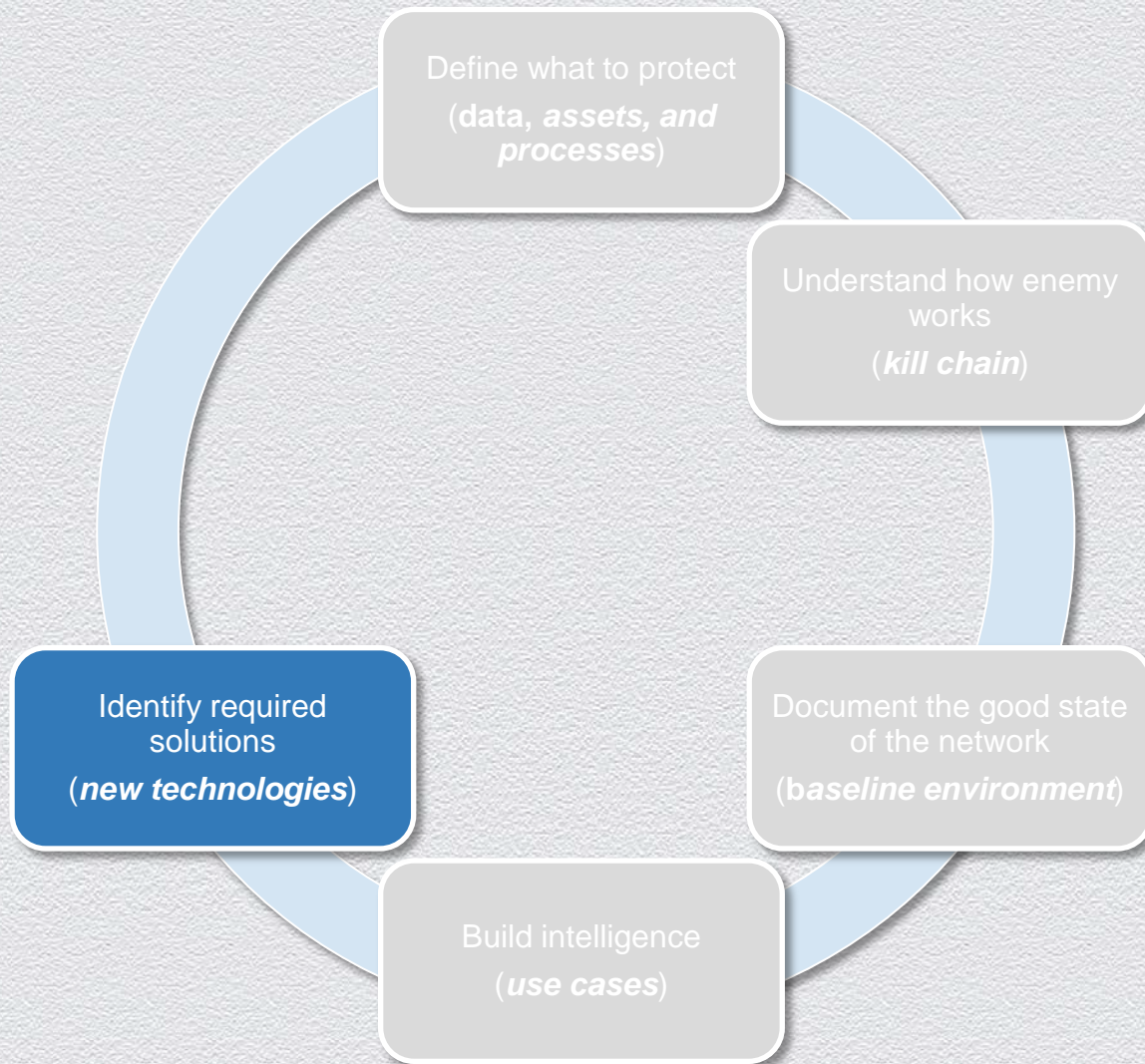


# Approach we used

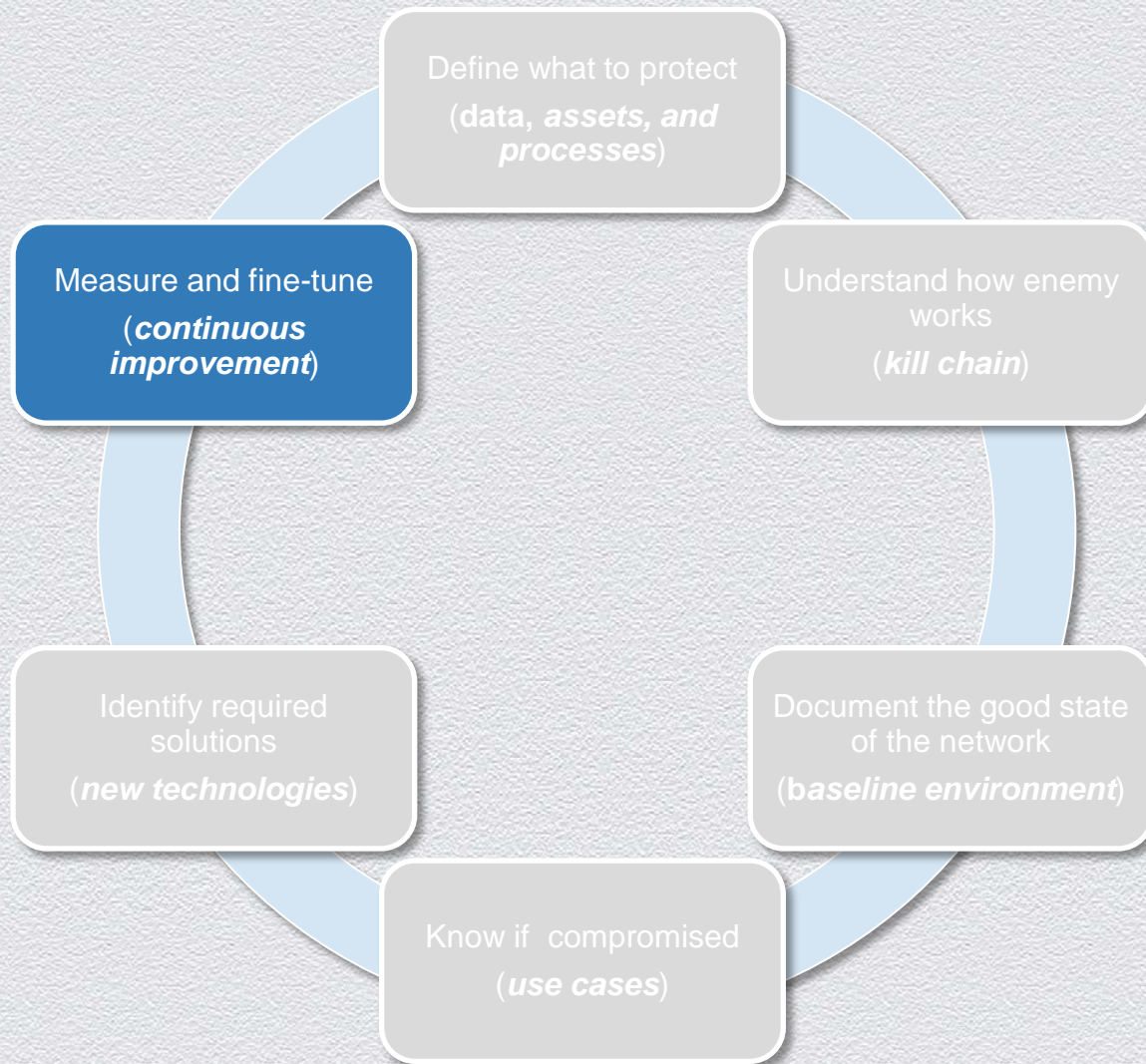




# Approach we used



# Approach we used



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**Deeper dive into EITC  
security intelligence**

# Understand how enemy works

## Prepare

Reconnaissance  
Weaponization

# Prepare: reconnaissance

- ❑ Social network analysis
- ❑ Open source intelligence
- ❑ Watch lists



- ❑ Twitter, Pastebin, and Zone-h
- ❑ Google alerts
- ❑ Honeypots
- ❑ Denied traffic on firewall
- ❑ IPs and URLs from intelligence feeds
- ❑ TOR exit nodes
- ❑ Hiding proxies list
- ❑ Criminal ISPs feed



- ❑ Follow twitter accounts such as anonymous, OpPetrol, etc.
- ❑ Twitter search for keyword combinations related to EITC, du, UAE, etc.
- ❑ Pastebin and google alerts for keywords combination
- ❑ Hints posted on defaced websites (zone-h)
- ❑ Communications from suspicious IP addresses



# Prepare: reconnaissance

The image displays a Twitter thread and a website screenshot. The Twitter thread consists of two tweets from the account 'GlobalRevolution @AnonOpSaudiX' dated 24 Dec. The first tweet reads: 'TangoDown ---> Mobiles UAE | du --> du.ae #Anonymous'. The second tweet reads: 'Tango to HELL --->'. The website screenshot shows a banner with the text 'HACKED BY STTEAM' on a black background with red and white text. Below the banner, there is a search bar and a news section with a 'News' tab. The news section contains a list of items, including one dated '2014...' with a 'read more' link. The website header includes navigation links like 'Home', 'About Us', 'Feed Street', 'Our Priorities', 'Sitemap', and 'Contact Us'.

# Prepare: weaponization



# Understand how enemy works

## Prepare

Reconnaissance  
Weaponization

## Sneak-in

Delivery  
Compromise



# Sneak-in: delivery

- ❑ Watch lists
- ❑ E-mail header analysis
- ❑ Malware analysis



- ❑ Exchange message tracking
- ❑ In-house script to read e-mails coming from internet
- ❑ Network threat detection



- ❑ Combination of keywords in e-mails
- ❑ Binaries executed from removable device
- ❑ Malicious URLs access
- ❑ Suspicious e-mails sent to privileged and/or VIP users
- ❑ E-mails from IPs in our watch lists



# Sneak-in: compromise

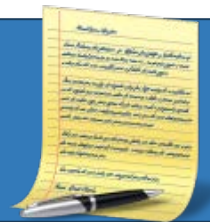
- Suspicious hash database
- Application whitelisting
- Environment base-lining
- User/system behavior analysis



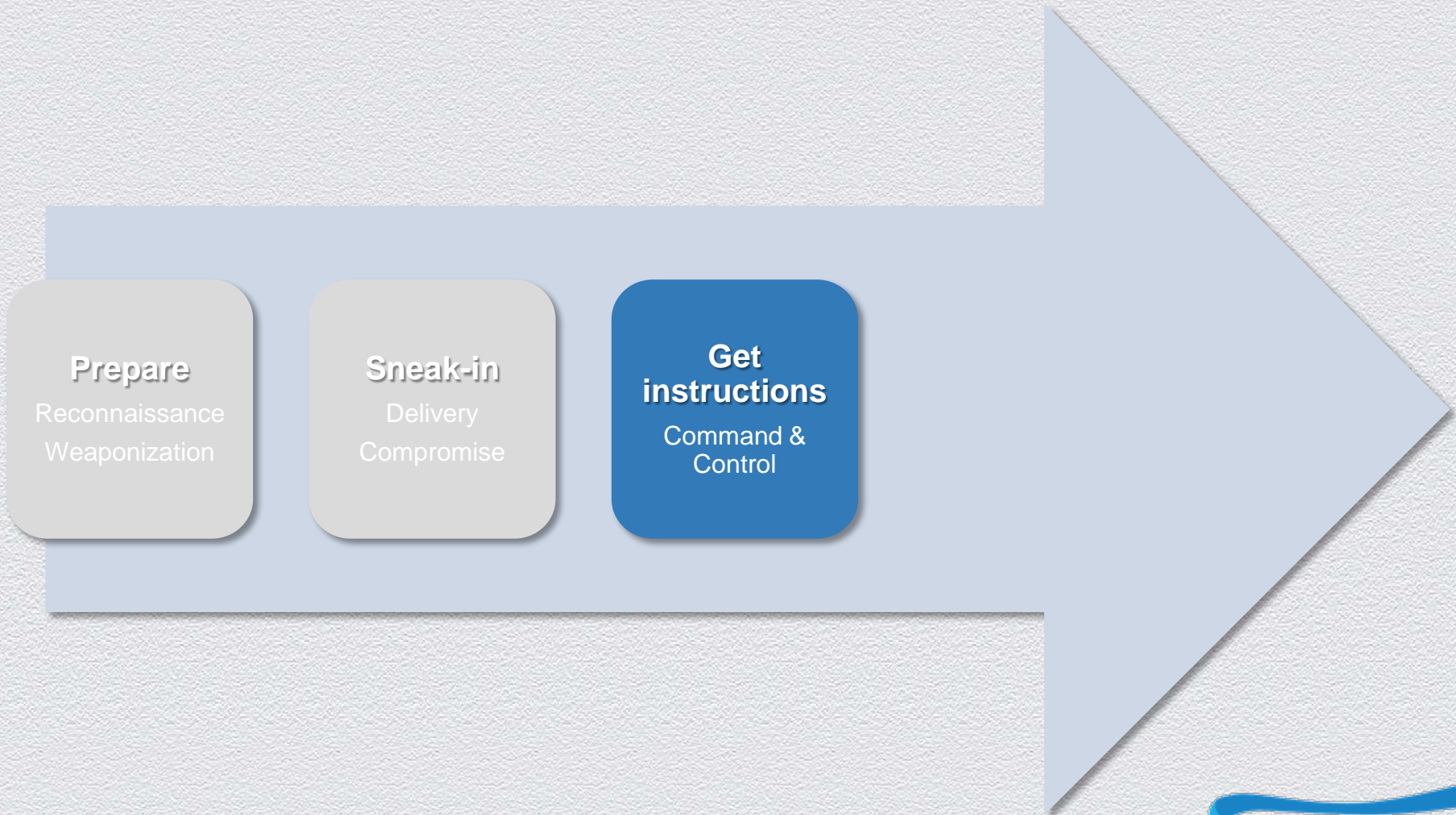
- Endpoint advanced protection
- MWcrawler
- Honeypot
- Previous incidents
- Published IOCs
- Host based IDS
- Antivirus



- Non approved software
- Applications running from unusual paths
- Binaries in suspicious hash database
- Startup registry modifications
- Suspicious filenames and extensions
- Long file names > 30 characters
- Files with double extensions
- Files appear and disappear in short period



# Understand how enemy works



# Get instructions: Command and control

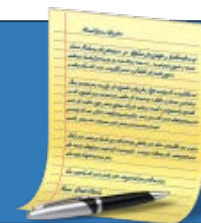
- Malware analysis
- Intelligence feeds
- Base-lining the environment
- Security analytics



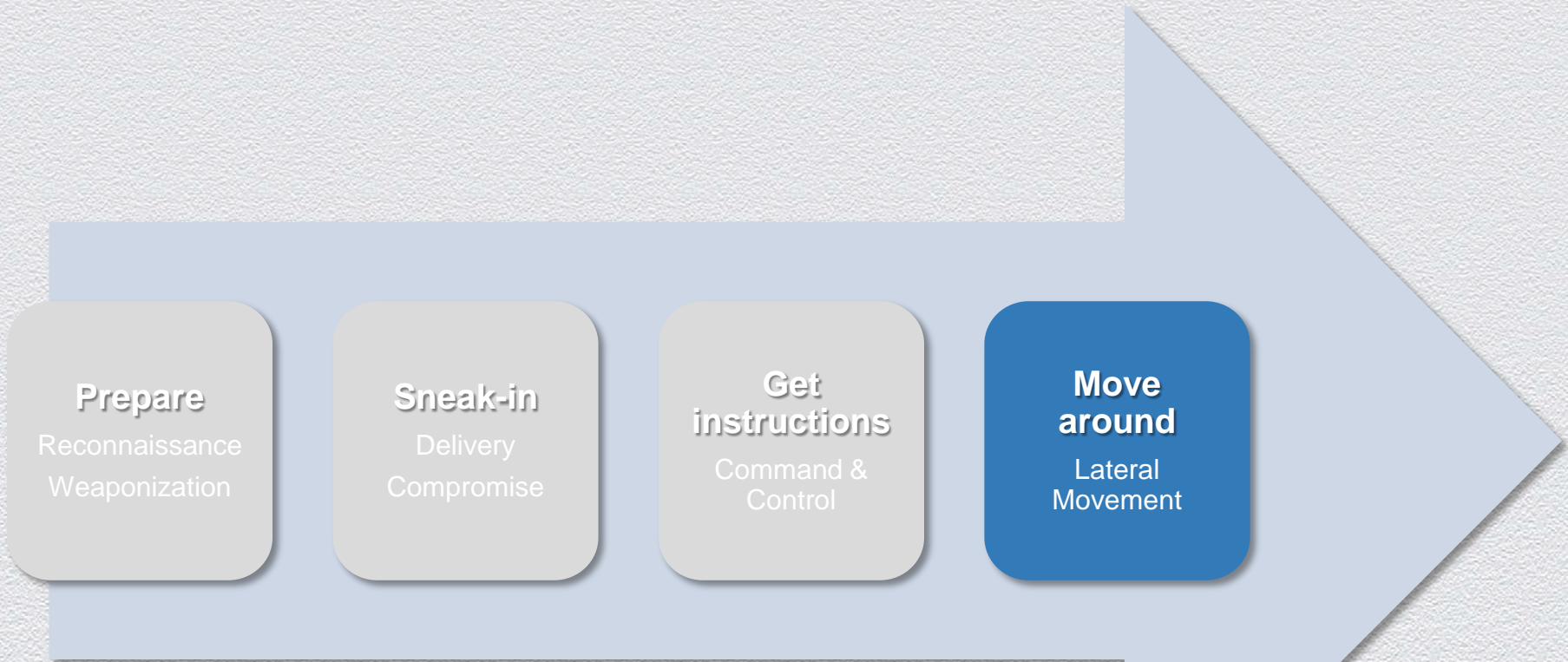
- Endpoint advanced protection
- Sandbox
- Proxy logs
- DNS logs
- Firewall logs
- Free/commercial feeds



- Binaries attempting to access internet without proxy
- Call backs detected by Sandbox
- Communication using IPs not domains
- Access to known C&C servers
- DNS queries above average
- Domains accessed by few users
- High invalid domains queried by same host



# Understand how enemy works



# Move around: lateral movement

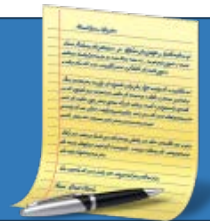
- ❑ Logical confinement
- ❑ User/system behavior analysis
- ❑ Environment base-lining
- ❑ Security analytics



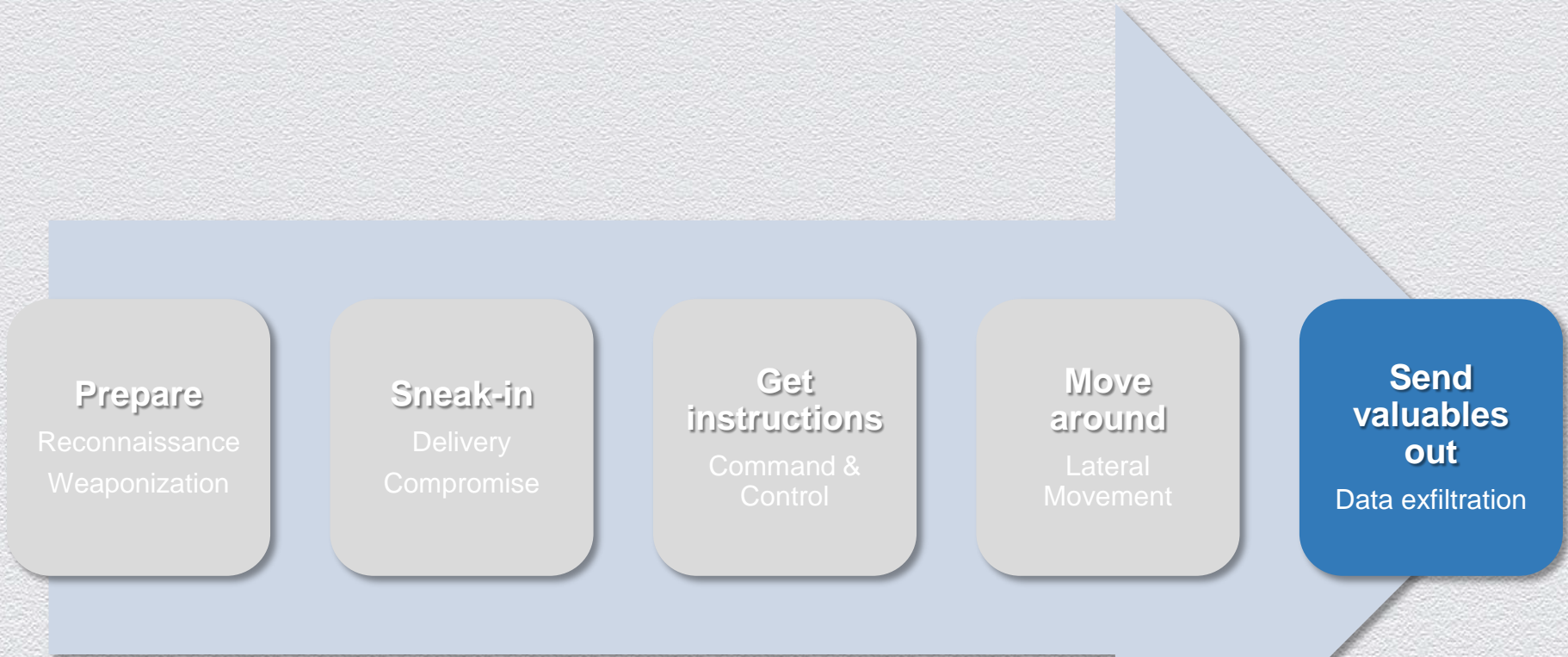
- ❑ Endpoint advanced protection
- ❑ Host based IDS
- ❑ Antivirus
- ❑ Data leakage prevention
- ❑ Database activity monitoring
- ❑ Access control tools



- ❑ Admin accounts created on hosts
- ❑ Non-standard account names
- ❑ Simultaneous access from different locations
- ❑ Privileged access outside confined zones
- ❑ Database access by non-authorized tools
- ❑ Database errors
- ❑ Excessive file access
- ❑ Excessive data queries
- ❑ Execution of suspicious or uncommon commands



# Understand how enemy works



# Send valuables out: exfiltration

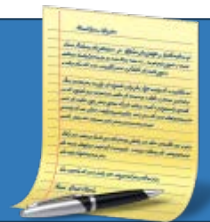
- ❑ Base-lining the environment
- ❑ Social network analysis
- ❑ Open source intelligence
- ❑ Security analytics



- ❑ Proxy logs
- ❑ Firewall logs
- ❑ DNS logs
- ❑ Twitter, Pastebin, and Zone-h
- ❑ Google alerts



- ❑ High internet uploads over HTTPS, FTP, etc.
- ❑ Access to suspicious countries
- ❑ Duration of internet connection > 30 minutes
- ❑ Communication over IP not domain names
- ❑ Large outbound e-mails
- ❑ Long internet session time
- ❑ Account details leaked on internet



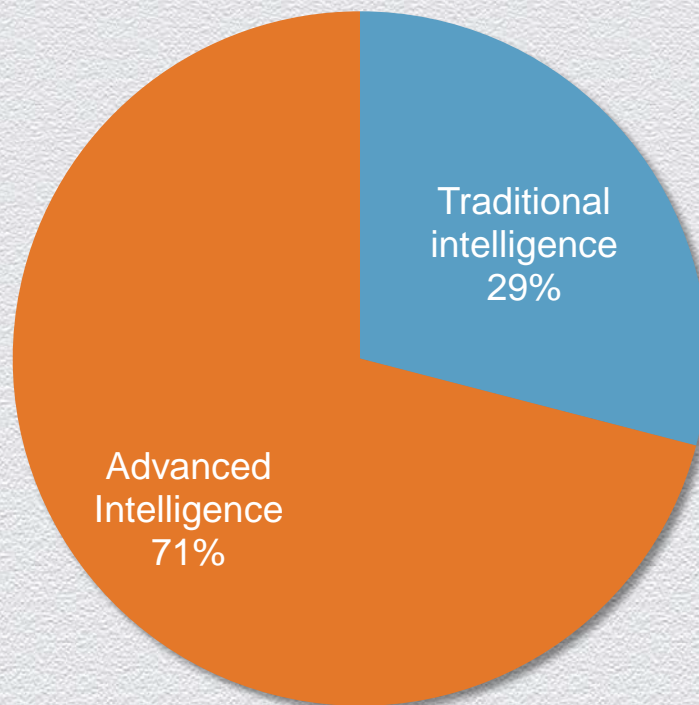


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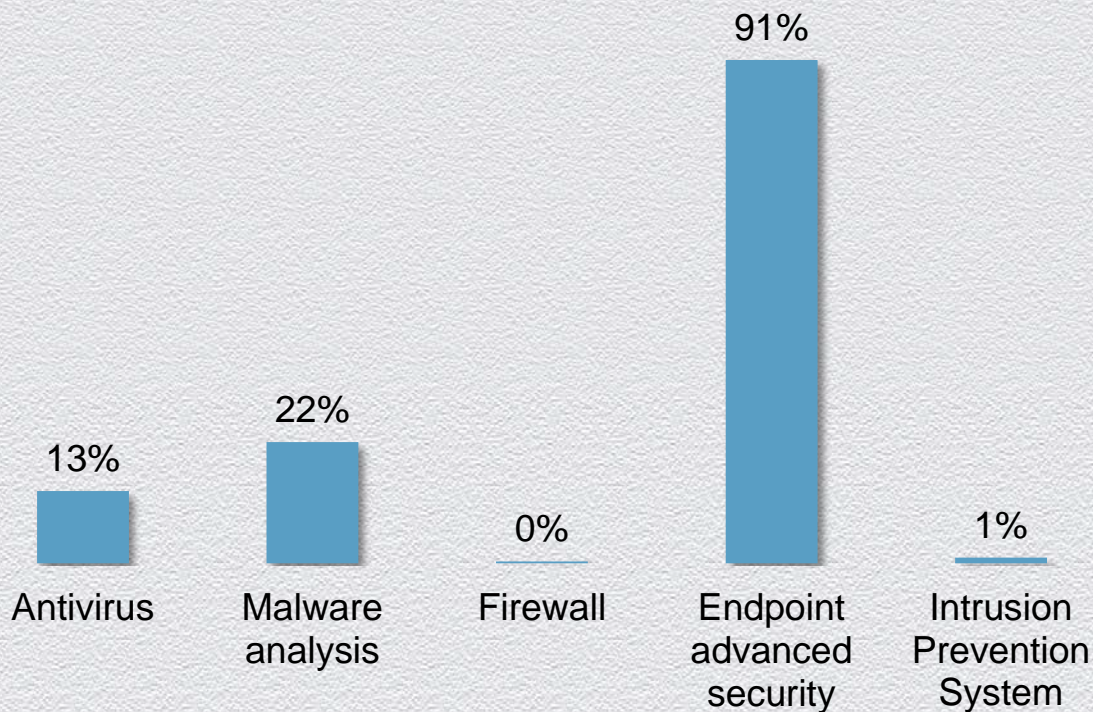
How our KPIs got  
enhanced?

# Advanced Vs. traditional intelligence



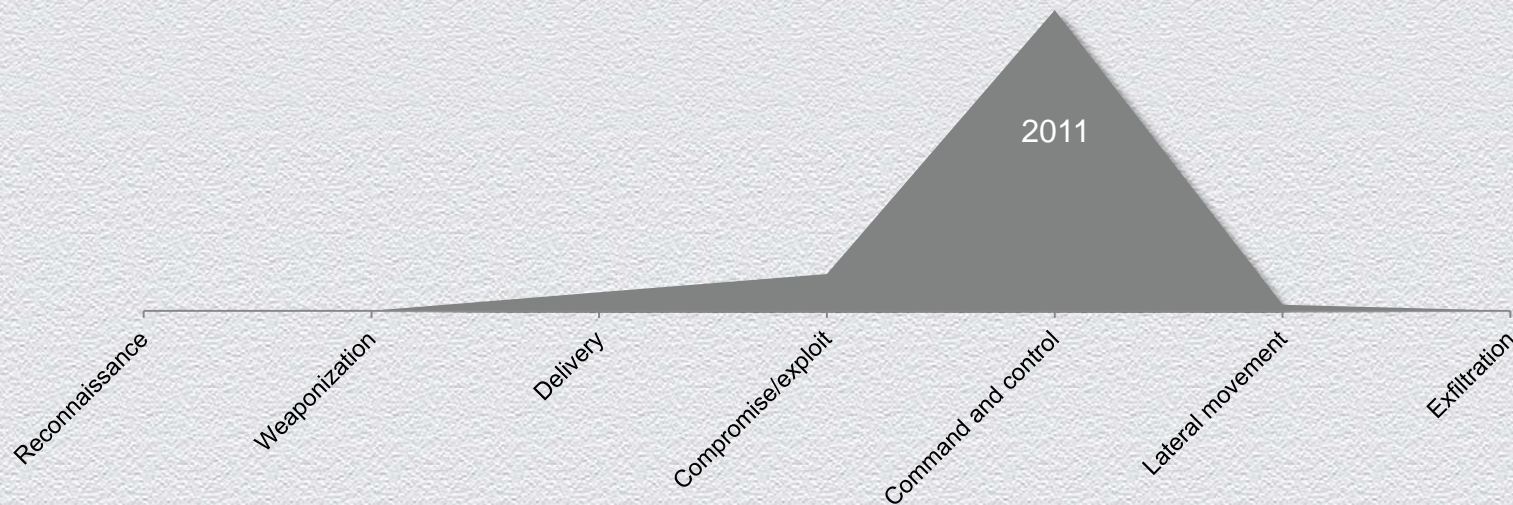
Contribution in incidents detection

# Technology efficiency (incident Vs Alerts)

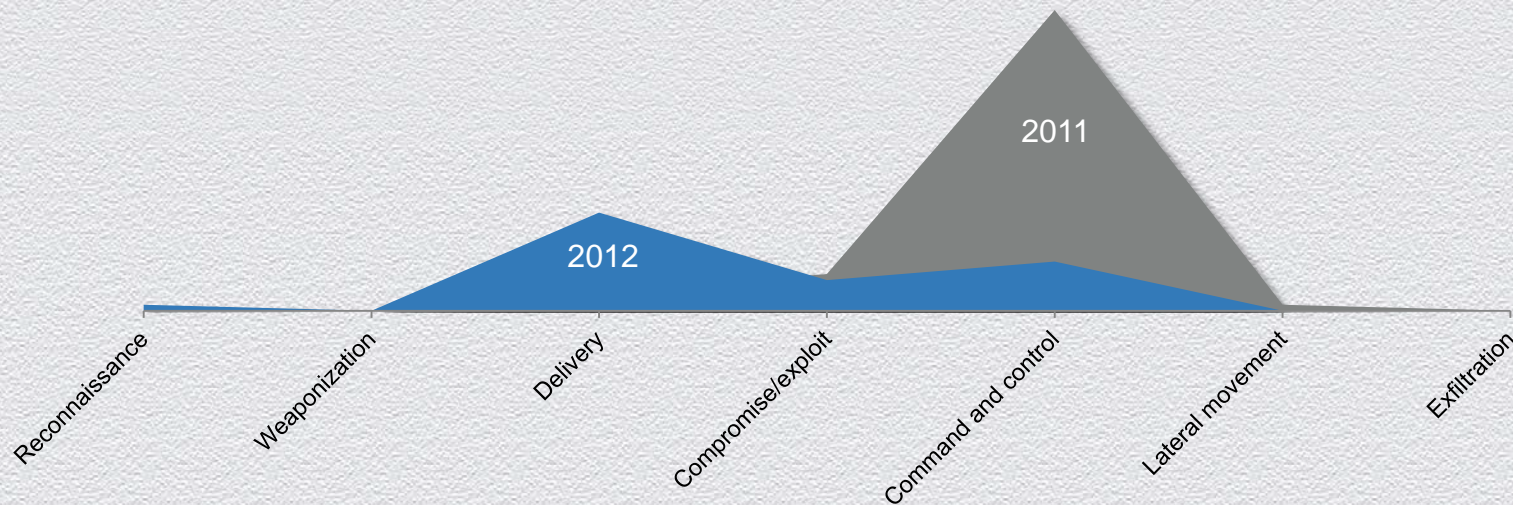


Alert Vs. incidents per technology

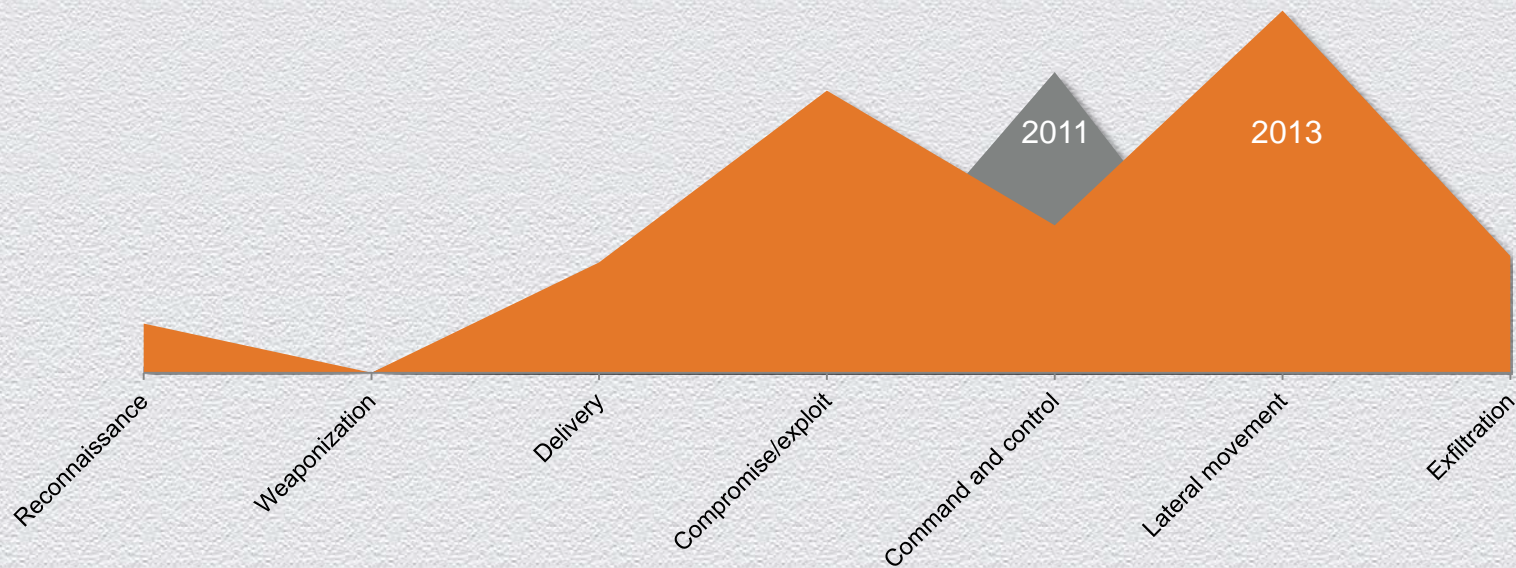
# Incident detection per kill chain phase



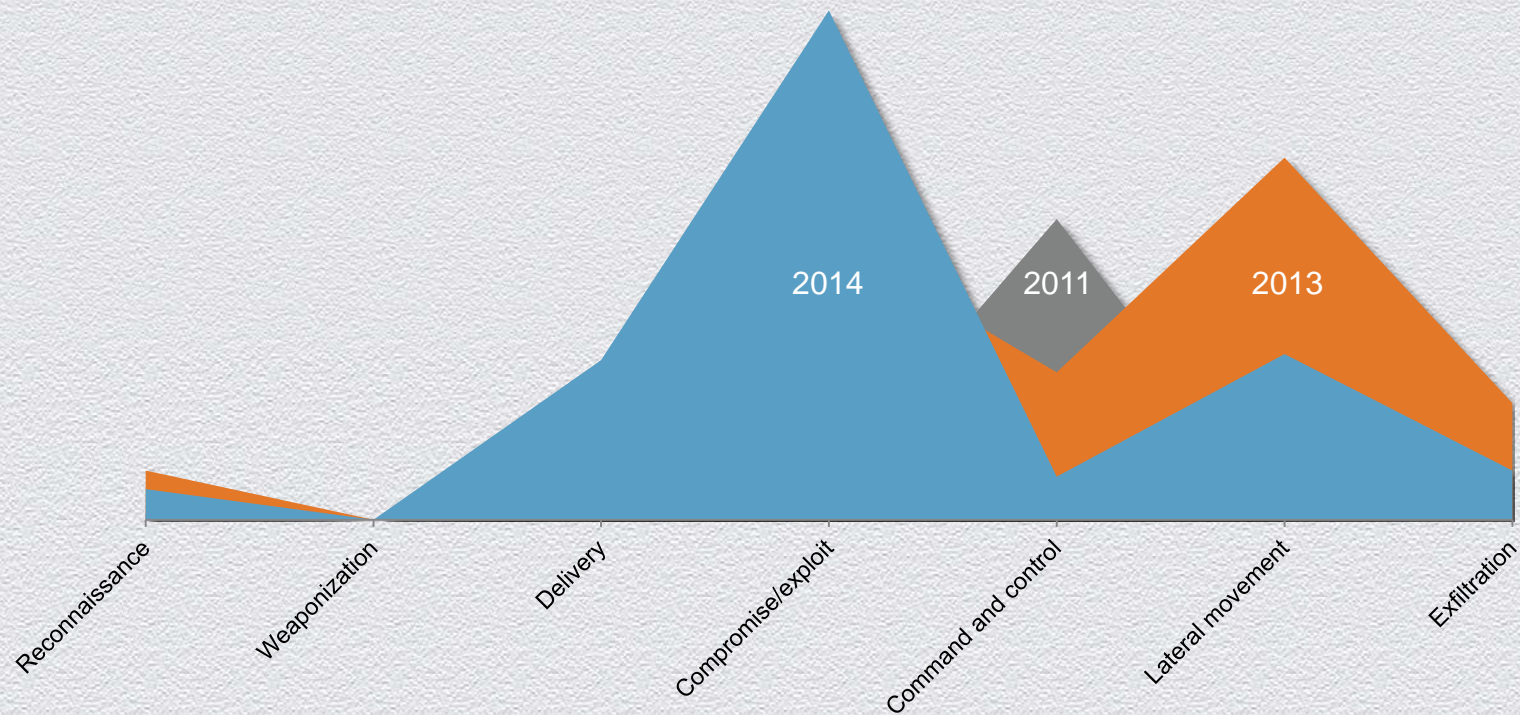
# Incident detection per kill chain phase



# Incident detection per kill chain phase



# Incident detection per kill chain phase



# Average time between compromise attempt and detection



12.4

days average between compromise attempt and detection compared to **19.6** in 2013.



82%

of compromise attempts are detected in less than **24** hrs.



# EITC now and then



**1,500**

Log sources in 2014 compared to **1,300** in 2011.



**4,500**

Analyzed EPS in 2014 compared to **3,000** in 2011.



**540**

Intelligence use cases in 2014 compared to **72** in 2011.



**1,000**

Average monthly alerts in 2014 compared to **7,000** in 2011.



**25**

Incidents for every 1,000 alerts in 2014 compared to **0.7** in 2011.

# Takeaways

- ◆ Our defenses need transformation.
- ◆ Detection and incident response became a must.
- ◆ Think like the bad guy when building security intelligence.
- ◆ Build layers of security intelligence.
- ◆ Unconventional threats require unconventional solutions.
- ◆ It is a long journey, so enjoy it.

# Video



EITC in-house developed security dashboard

Your thoughts?