



# Opening the Kimono: Automating Behavioral Analysis for Mobile Apps

**Michael Sutton**  
Zscaler

Session ID: MBS-108

Session Classification: Intermediate

**RSA**CONFERENCE  
EUROPE 2012

# whois



- Zscaler
  - SaaS based solution for end user web and email security
  - ThreatLabz – security research arm of the company
- Michael Sutton
  - VP, Security Research
  - Previously with SPI Dynamics (HP) and iDefense (Verisign)
  - Frequent speaker at international security conferences including Blackhat, Defcon, CanSecWest, Shmoocon and RSA



# Overview

- Background – How mobile changes the game
  - App stores
  - Analysis – static vs dynamic analysis
- ZAP – Zscaler Application Profiler
  - Goals
  - Architecture
  - Demo
- Findings – Are mobile apps secure?
- Conclusion
  - Where do we go from here?

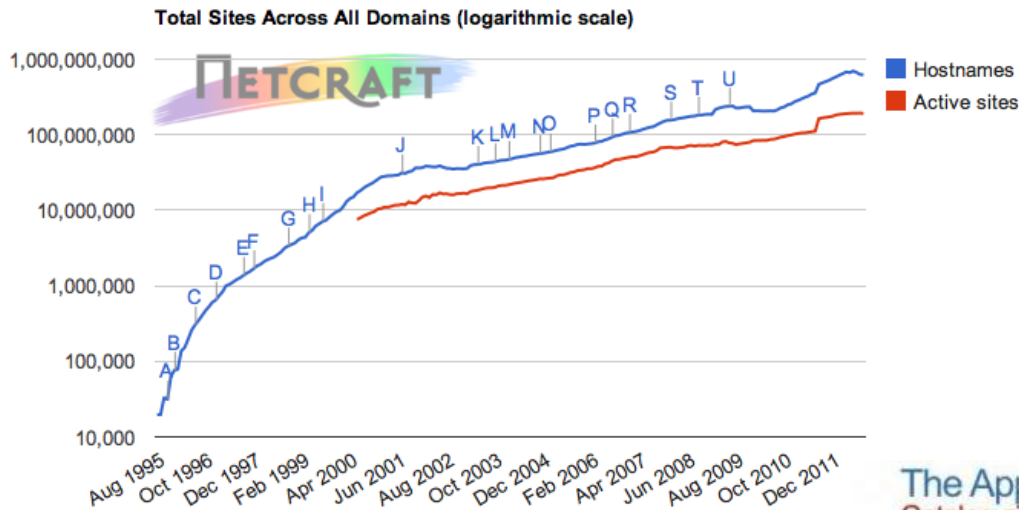


# Background

## How mobile changes the game



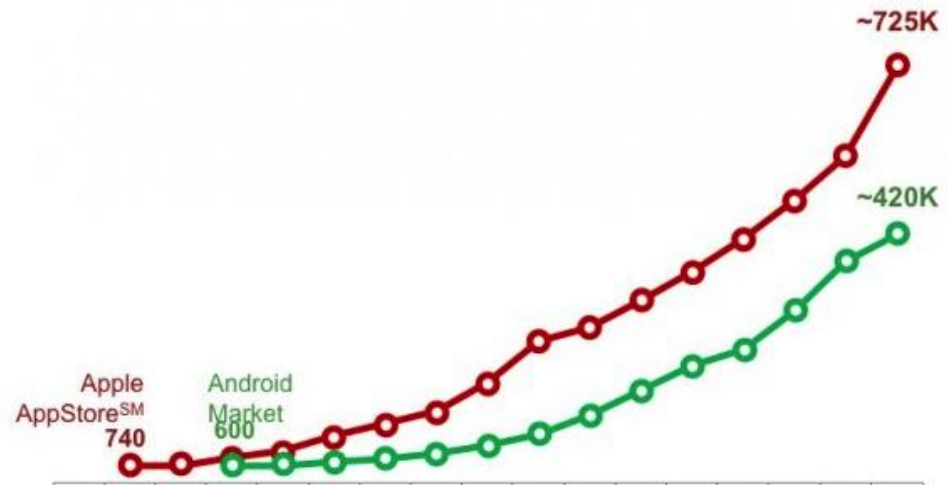
# Rapid Growth



- Rapid adoption of web development at the turn of the century ensured that security was an afterthought...

The App Store economy  
Catalog size Apple AppStore<sup>SM</sup> & Android Market, by quarter

- ...history is repeating itself in the mobile space
- Many apps are outsourced to 3<sup>rd</sup> parties and not properly tested for vulnerabilities and data leakage



# Malicious Applications

**The Register**

John Leyden  
6th July 2012 15:58 GMT

## Phone-raiding Trojan slips past Apple's App Store censors

A mobile Trojan that secretly sends the phone's whereabouts and its address book to spammers has slipped into Apple's App Store and Google's Play marketplace.

**ZDNet**

## Loozfon Android malware targets Japanese female users

By Dancho Danchev for Zero Day  
August 27, 2012 -- 14:32 GMT (07:32 PDT)

Security researchers from Symantec have detected a new Android trojan currently circulating in the wild, attempting to socially engineer Japanese female users into downloading and executing the application on their mobile device.

## HELP NET SECURITY

### Bogus GTA Vice City Android game leads to SMS Trojan

Posted on 11.09.2012

GFI has recently spotted a fictitious Vice City version of Grand Theft Auto being offered on a third-party site that tricks users into downloading a Trojan masquerading as a Flash update. Once the victims download, install and run the bogus app, they are faced with a big button they have to press in order to start the game. But clicking on just makes another message appear, saying "Flash Player is required" and offering a download link



# Differing Approaches to Mobile App Security



	Apple	Google
Philosophy	Walled garden	Open
Approval process	Rigid – apps cannot diminish user experience or replicate functionality in native apps	Apps rarely rejected Security via a ‘crowdsourcing model’
Rejected applications	Violate SDK (i.e. Path) Censored (i.e. Drones+/Clueful) Content (‘over the line’) Weak (‘amateur hour’)	Known malicious applications or copyright violations
App permissions	SDK restricts permissions and users must explicitly allow permissions as needed	SDK permits broad access Users must explicitly allow all necessary permissions at installation



# App Store Approval Process

	App Store	Google Play
Process	<ul style="list-style-type: none"> <li>• Manual review</li> <li>• Automated - private APIs</li> </ul>	<ul style="list-style-type: none"> <li>• Bouncer – homegrown</li> <li>• Crowdsourcing</li> </ul>
System	Unknown	Linux, QEMU emulator
Rejected Apps	<ul style="list-style-type: none"> <li>• Apps that crash</li> <li>• Do not perform tasks described</li> </ul>	<ul style="list-style-type: none"> <li>• Known malware, spyware and Trojans</li> <li>• [bad] behavior</li> </ul>
Coverage	???	New and existing apps
Other	???	<ul style="list-style-type: none"> <li>• Tests originate from known IP address block</li> <li>• 40% drop in malicious apps per Google</li> </ul>
Known bypass techniques	???	<ul style="list-style-type: none"> <li>• Source IP/domain</li> <li>• System properties</li> <li>• Canary data (15555215504)</li> </ul>





**ZAP**

# Zscaler Application Profiler



# ZAP - Zscaler Application Analyzer

<http://zap.zscaler.com>



## ZAP - Zscaler Application Profiler

How safe is your mobile application?

Search

Scan

About

### Search a Mobile App

App Name:

Search App

### Links

Zscaler ThreatLabZ

Gartner Magic Quadrant

State of the Web Report

Zscaler Analyst Scrapbook

Zscaler IPAbuseCheck



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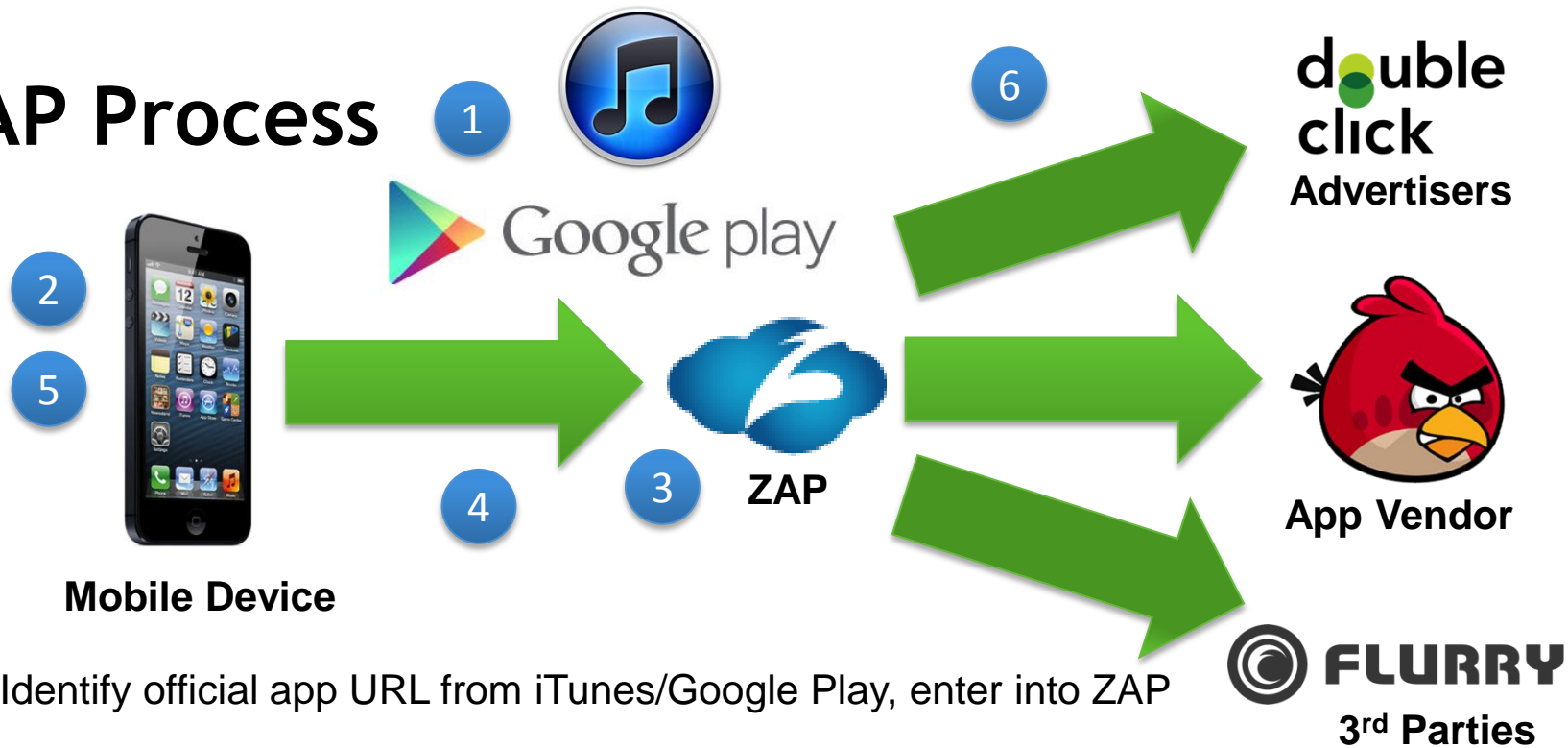


# ZAP Goals

- Overall
  - Simple, web based tool to quickly determine the level of risk posed by any iPhone/Android application
- Functionality
  - Scan
    - Capture of mobile app HTTP(S) traffic
    - Automated traffic analysis to identify privacy/security issues
    - Ease of use – security expertise not required
  - Search
    - Query database to view summarized historical results
- Reporting
  - Simple assessment of security/privacy risks
  - Overall risk score



# ZAP Process



- 1 Identify official app URL from iTunes/Google Play, enter into ZAP
- 2 Install mitmproxy SSL certificate (optional)
- 3 Enter fake personally identifiable information (PII) (optional)
- 4 Enter ZAP proxy settings in iOS/Android device (2 minute timeout)
- 5 Start ZAP proxy, launch app and use all functionality (2 minute timeout)
- 6 Stop proxy, download MiTM file (optional) and analyze traffic



# ZAP Architecture



**User Interface**

- PHP
- JavaScript



**Database**

- MySQL



**Proxy**

- mitmproxy



**Scanning Engine**

- RegEx based rules identifying:
  - Advertising sites
  - 3<sup>rd</sup> party sites
  - Shared personally identifiable info. (PII)
  - Shared device info.
  - Weak auth.



# Install SSL Certificate (Optional)

## Android:

- [Click here](#) to download the SSL certificate and
- Scan the QR code from below



## SSL Certificate Download

For the best results download and install SSL certificate on to the mobile device. There are two ways to install the SSL certificate on your device. Either you can manually install the SSL certificate by downloading it or by scanning the QR code.

## iOS:

- [Click here](#) to download the SSL certificate and to install follow the instructions from this [link](#).
- Scan the QR code from below

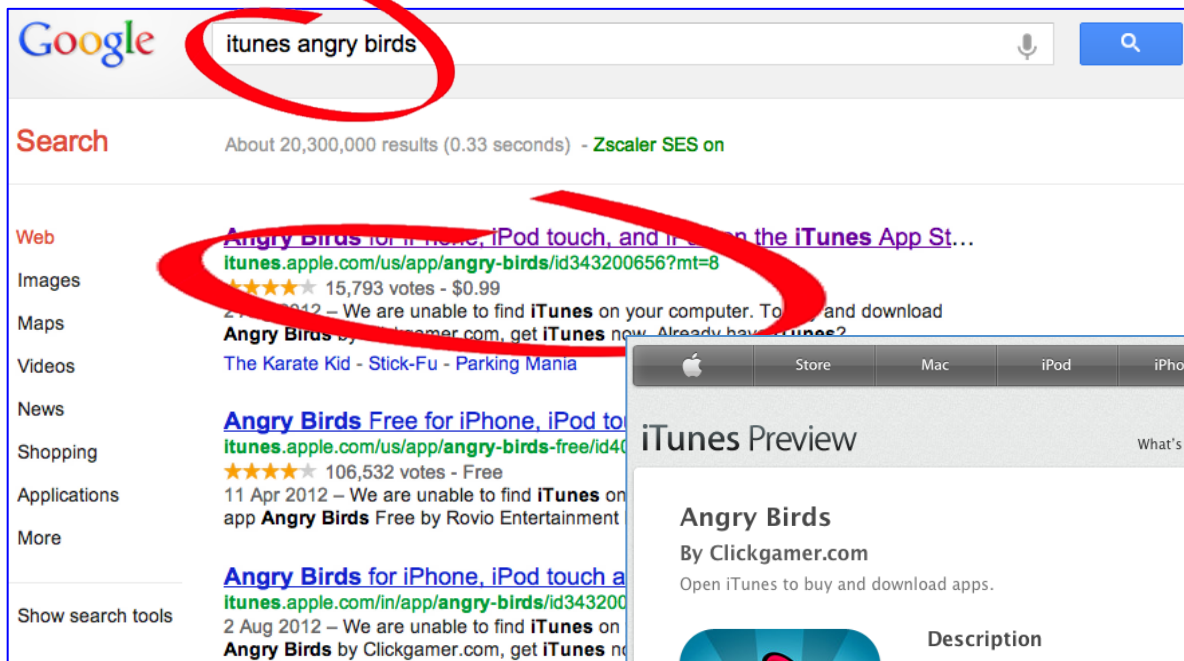


- Optional but ensures complete analysis
- Apps explicitly checking server cert. may fail to communicate

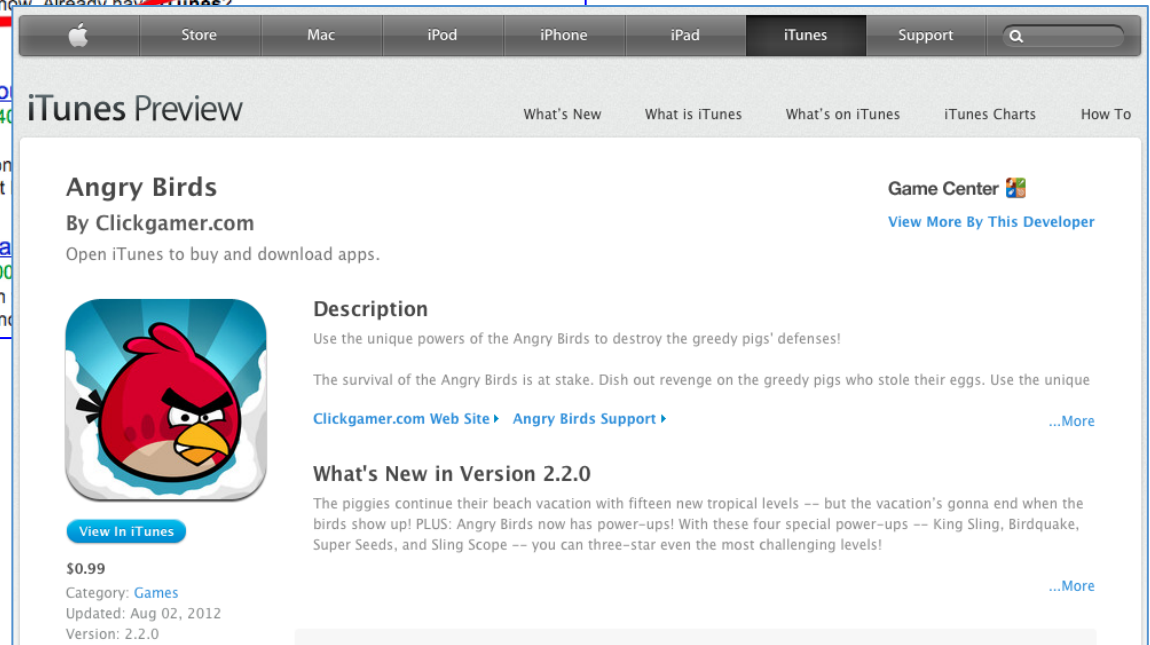


# Identify App URL - iTunes

- Other official/unofficial app stores will be supported in future



- App URL needed for meta data
- Pulled from iTunes/Google Play



<http://itunes.apple.com/us/app/angry-birds/id343200656?mt=8>



# Enter Personally Identifiable Information (PII)

```
[-] http://www.bligoo.com/bligoo/apiproxy
Method: POST
Host: www.bligoo.com
User-Agent: iGloo/2.0 CFNetwork/548.1.4 Darwin/11.0.0
Request Body: apiKey=81dc9bdb52d04dc20036dbd8313ed055&method=userCreate&address=392 Potrero avenue&birthdate=1980-07-16&password=Zscal3r!&gender=female&email=apps@zscaler.com&singleness=complicated&username=unzscaler
Server Response: Q(K-* , 3PRH , )J-. , )
```

```
[+] http://www.bligoo.com/bligoo/apiproxy
[+] http://www.bligoo.com/bligoo/apiproxy
[+] http://www.bligoo.com/bligoo/apiproxy
[+] http://www.bligoo.com/bligoo/apiproxy
[+] http://www.bligoo.com/bligoo/apiproxy
[+] http://www.bligoo.com/bligoo/apiproxy
```

- Adding PII will make leak detection much more accurate
- Fake PII should be entered
- Variables don't matter as long as they're unique

Note: Only Apple iTunes and Google Play apps are supported at this time. Please enter the official Apple iTunes/Google Play URL for the app that you wish to analyze in the form below.

App URL:

#### Basic Option

Note: This information is leveraged to detect data leaks. As the information must be collected for analysis, please enter only fake credentials in the form below.

Username:

Password:

Email:

Phone Number:

Location:

Address:

Proxy Scan





# Enter ZAP Proxy Settings - iPhone

**Scan Mobile Application Traffic**

**Proxy Details**  
IP Address: 23.20.184.52  
Port: 8881  
Status: assigned

**App Name:** Angry Birds Rio  
**Device:** iOS  
**URL:** <http://itunes.apple.com/us/app/angry-birds-rio/id420635506?mt=8>

**Timer**  
Time elapsed: 48

**Start Capture**

- ZAP Proxy IP/Port set on mobile device
- Timeout after 2 minutes

AT&T 8:46 AM 91%

Wi-Fi Zscaler

**Renew Lease**

**HTTP Proxy**

Off **Manual** Auto

**Server** 23.20.184.52

**Port** 8881

**Authentication** OFF

**Manage this Network**



# Demo

<http://zap.zscaler.com>



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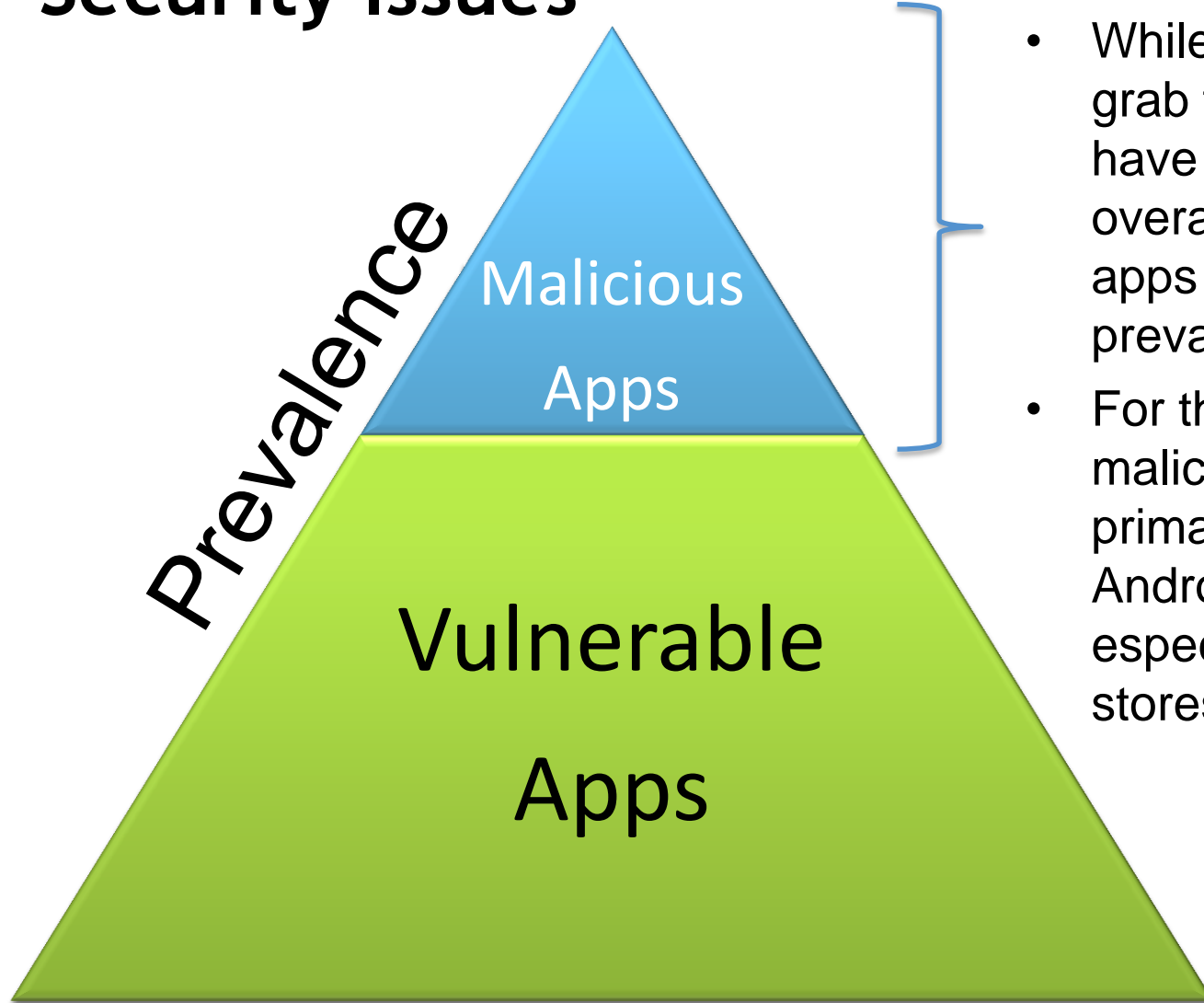
Zscaler IPAbuseCheck



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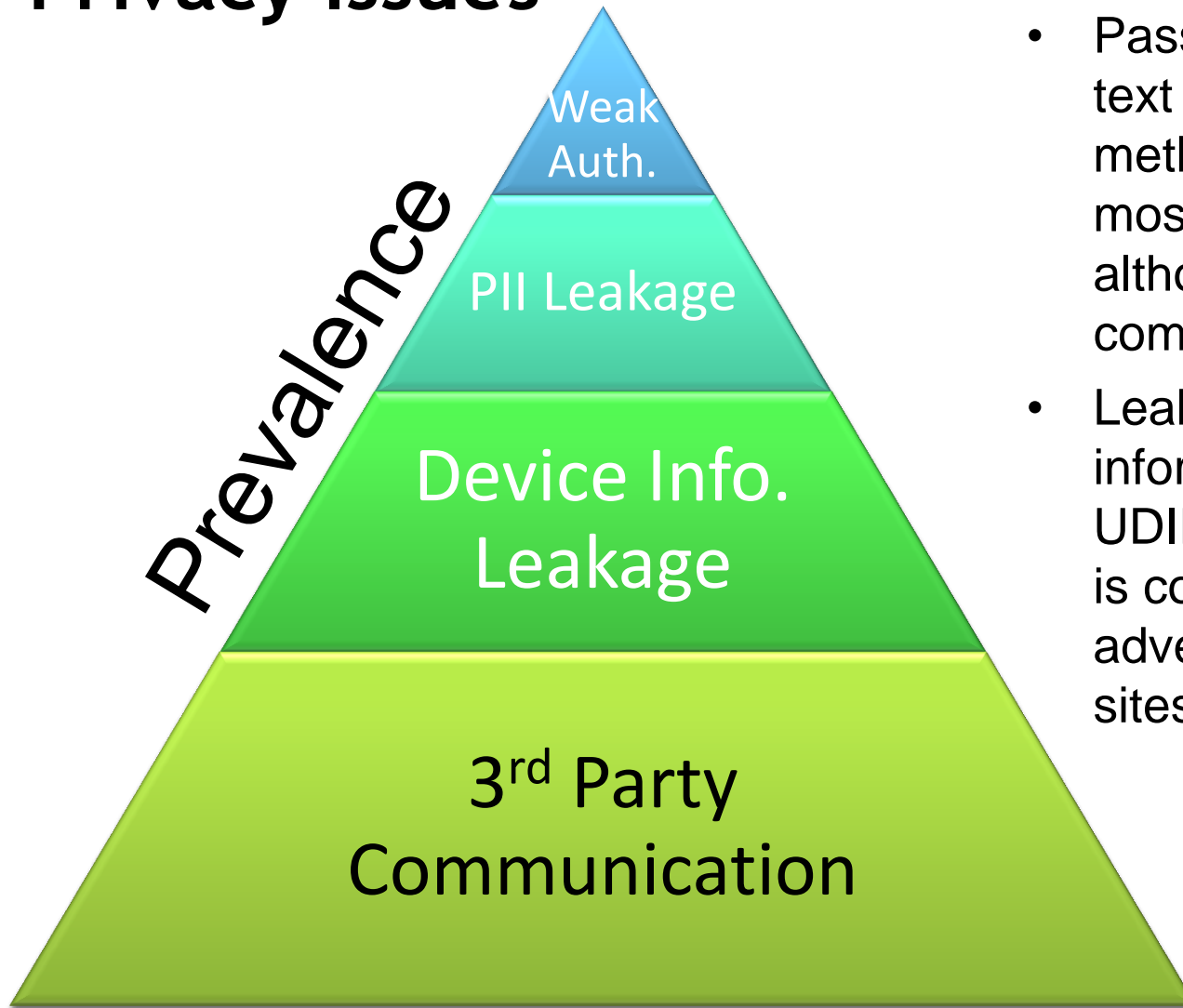
# Security Issues



- While malicious apps grab the headlines and have a greater impact on overall risk, vulnerable apps are far more prevalent
- For the most part, malicious apps are primarily an issue in Android app stores, especially non-official stores



# Privacy Issues



- Passwords sent in clear text or weak encoding methods represent the most significant risk, although it is the least common threat
- Leakage of device information such as a UDID is very common as is communication with advertising and analytics sites



# Weak Authentication - Password Hash

App Name: Twitxr

Version: 0.13 (September 5, 2012)

Category: Social Networking

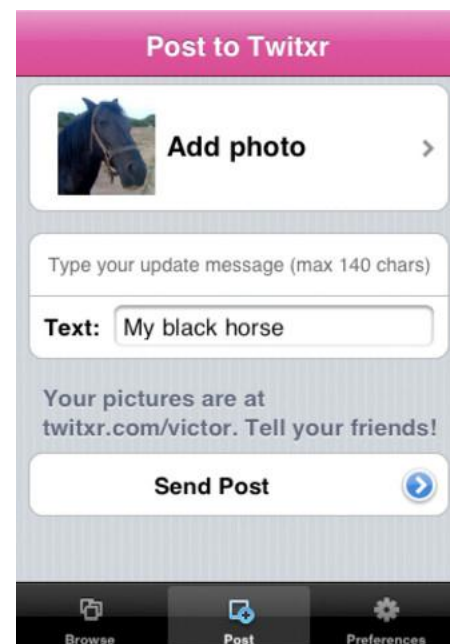
Ratings: 484

Platform: iOS



```
Michael$ md5 -s Zscal3r!  
MD5 ("Zscal3r!") = 42ef56a0090b7b29ab5ee54fc57dc156
```

```
[-  
] http://www.twitxr.com/api/rest/registerNewUser?username=unz  
scaler&password=42ef56a0090b7b29ab5ee54fc57dc156&email=apps@  
zscaler.com  
Method: GET  
Host: www.twitxr.com  
User-Agent: Twitxr/1.3 CFNetwork/548.1.4 Darwin/11.0.0  
Server Response: EwNay , 6PvJ  
[+]http://www.twitxr.com/api/rest/checkUserData  
[+]http://m.twitxr.com/?user=unzscaler&md5pass=42ef56a0090b7  
b29ab5ee54fc57dc156  
[+]http://m.twitxr.com/unzscaler/with_friends  
[+]http://m.twitxr.com/unzscaler/with_friends/  
[+]http://m.twitxr.com/style_mobile_v1.0.css
```



# Device Info. - MAC Address

App Name: Virtual Table Tennis 2: Ping Pong  
Online

Version: 2.2.1 (April, 24 2012)

Category: Games

Ratings: 2,061

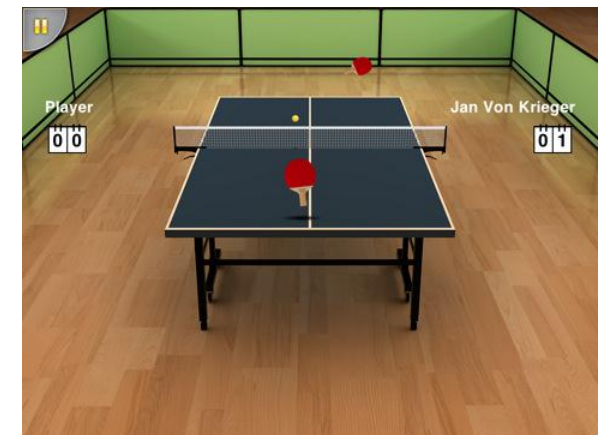
Platform: iOS



[+] [http://met.adwhirl.com/exmet.php?appid=83689b572e784b64b9fb1a676a6e0e37&nid=1bf229998736452a986b4c0e6c44a5fc&type=17&country\\_code=en\\_US&appver=310&client=1](http://met.adwhirl.com/exmet.php?appid=83689b572e784b64b9fb1a676a6e0e37&nid=1bf229998736452a986b4c0e6c44a5fc&type=17&country_code=en_US&appver=310&client=1)

[+] [https://ws.tapjoyads.com/get\\_vg\\_store\\_items/user\\_account?country\\_code=US&device\\_type=iPod%20touch&app\\_id=551609c1-da09-4ee2-8568-ed4e860bf845&plugin=native&os\\_version=5.1.1&library\\_version=8.1.8&language\\_code=en&lad=0&tamp=1346237623&sdk\\_type=offers&platform=iOS&connection\\_type=wifi&mac\\_address=00c610c03723&display\\_multiplier=1.000000&app\\_version=2.2.1&device\\_name=iPod4%2C1&publisher\\_user\\_id=M00c610c03723\\_M00c610c03723&verifier=5d63d97fe9a2c3de3066f1ff081745959ce8403f30ce1abdaa8dd98dc1e49143](https://ws.tapjoyads.com/get_vg_store_items/user_account?country_code=US&device_type=iPod%20touch&app_id=551609c1-da09-4ee2-8568-ed4e860bf845&plugin=native&os_version=5.1.1&library_version=8.1.8&language_code=en&lad=0&tamp=1346237623&sdk_type=offers&platform=iOS&connection_type=wifi&mac_address=00c610c03723&display_multiplier=1.000000&app_version=2.2.1&device_name=iPod4%2C1&publisher_user_id=M00c610c03723_M00c610c03723&verifier=5d63d97fe9a2c3de3066f1ff081745959ce8403f30ce1abdaa8dd98dc1e49143)

ed4e860bf845&plugin=native&os\_version=5.1.1&library\_version=8.1.8&language\_code=en&lad=0&tamp=1346237623&sdk\_type=offers&platform=iOS&connection\_type=wifi&mac\_address=00c610c03723&display\_multiplier=1.000000&app\_version=2.2.1&device\_name=iPod4%2C1&publisher\_user\_id=M00c610c03723\_M00c610c03723&verifier=5d63d97fe9a2c3de3066f1ff081745959ce8403f30ce1abdaa8dd98dc1e49143



# Weak Authentication - Clear Text Username

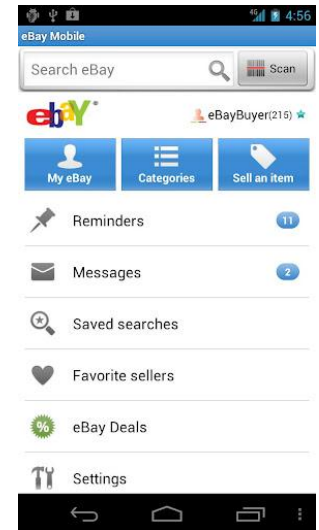
App Name: Official eBay Android App

Version: 1.8.3.5 (September 13, 2012)

Category: Shopping

Ratings: 167,826

Platform: Android



```
[-]http://open.api.ebay.com/shopping
```

```
Method: POST
```

```
Host: open.api.ebay.com
```

```
User-Agent: eBayAndroid/1.8.3.5
```

```
Request Body: Details,FeedbackHistoryswap102010
```

```
Server Response: VF}@ , ]Wku , giqL , vBF|1 , f FzH , W , -kb>i , @mq?  
, >%so , %JN. , , v:#{
```

```
[+]https://svcs.ebay.com/services/mobile/v1/DeviceConfigurationService
```

```
...
```

```
[-]https://svcs.ebay.com/services/mobileor/v1/IPhoneApplicationProcessService
```

```
Method: POST
```

```
Host: svcs.ebay.com
```

```
User-Agent: eBayAndroid/1.8.3.5
```

```
Request Body: swap102010
```

```
Server Response: B%Rlf , , UUypd , >%WLu , MEi) , ~[vg , , ]/c4 , ] , 3tX@
```



# Leaked Device IDs



## Hackers AntiSec claim FBI is collecting Apple IDs

By Scott Martin, USA TODAY | Updated 9/4/2012 8:15 PM

SAN FRANCISCO – The Internet was abuzz Tuesday with charges and countercharges as **AntiSec released information on 1 million Apple customers** that the Internet hacker collective claims was **collected by the FBI**.

## Slate FBI Denies It Was Source of Hacked Apple User Information

By Will Oremus | Posted Tuesday, Sept. 4, 2012, at 10:42 AM ET

**Update, Sept. 4, 5:32 p.m.:** The **FBI** has issued a statement **denying that it was the source of the leaked Apple user information**.

Or, at least, denying that there's any evidence that it was the source of the leaked Apple user information. Here's the full statement:

## CBS NEWS

### Anonymous did not get Apple IDs from FBI, Blue Toad CEO says

By Chenda Ngak | September 10, 2012 4:13 PM

NBC News reports that it was actually an Orlando, Fla. publishing company that was hacked, knocking down claims that a group calling themselves Antisec obtained data from an FBI laptop. **Blue Toad chief executive officer Paul DeHart told NBC News he is certain that the files released by Antisec were actually from his company.** Blue Toad technicians downloaded and compared the files released by Antisec with its own database. The data set was a 98 percent match.





# Device Info Leakage - UDID

App Name: Hangman (R)(S)(C)

Version: 2.2.6 (July 20, 2012)

Category: Games

Ratings: 22,356

Platform: iOS



[+] <http://ads.mopub.com/m/open?v=8&udid=sha...EDC6FBBD41&id=366248637>

[+] [https://ws.tapjoyads.com/connect?mobile\\_network\\_code=&country\\_code=US&device\\_type=iPod%20touch&app\\_id=02aa9e96-7734-47b9-a199-187e294ca557&os\\_version=5.1.1&library\\_version=8.1.6&language\\_code=en&lad=0&tamp=1346830292&platform=iOS&allows\\_voip=yes&carrier\\_country\\_code=&mobile\\_country\\_code=&mac\\_address=00c610c03723&display\\_multiplier=1.000000&udid=c5a53500780d25743c08f079184903a2d246baad&app\\_version=1.20&carrier\\_name=&verifier=37d48f9d34a996dfcda2fd5bb8ee21229afa6f4bfd26d3b2f4edbcd70af81411](https://ws.tapjoyads.com/connect?mobile_network_code=&country_code=US&device_type=iPod%20touch&app_id=02aa9e96-7734-47b9-a199-187e294ca557&os_version=5.1.1&library_version=8.1.6&language_code=en&lad=0&tamp=1346830292&platform=iOS&allows_voip=yes&carrier_country_code=&mobile_country_code=&mac_address=00c610c03723&display_multiplier=1.000000&udid=c5a53500780d25743c08f079184903a2d246baad&app_version=1.20&carrier_name=&verifier=37d48f9d34a996dfcda2fd5bb8ee21229afa6f4bfd26d3b2f4edbcd70af81411)

[-] <https://www.chartboost.com/api/install.json>

Method: POST

Host: www.chartboost.com

User-Agent: HangmanFree/1.20 CFNetwork/548.1.4 Darwin/11.0.0

Request Body:

sdk=2.5.11&os=5.1.1&udid=c5a53500780d25743c08f079184903a2d246baad&app=4ed32026cb6015bd11000000&ui=0&signature=ecf69ddb296fe193d8963e8a12795707&country=US&bundle=1.20&language=en&model=iPod%20touch&



# Dijit



# PII Leakage - Social Networks

App Name: Dijit Universal Remote and TV Show Guide with Netflix Listings

Version: 3.0.1 (January 08, 2012)

Category: Entertainment

Ratings: 949

Platform: iOS

```
[+]http://www.dijit.com/update_with_udid.json
[+]http://www.dijit.com/phone_states.json
[-]http://www.dijit.com/user_check_ins.json?user_id=46947
Method: GET
    Host: www.dijit.com
    User-Agent: Dijit 3.0.1 (iPad; iPhone OS 6.0; en_US)
    Server Response: [{"created_at":"2012-03-04T15:04:59Z", "user":{"name":"Michael Sutton", "user_id":46947, "udid":"3b1999a3c15ceda95c918e7cae87d21f15828031", "member_since":"2012-03-04T15:04:59Z", "pic_url":"http://graph.facebook.com/100000195781259/picture"}, "tms_id":"SP002598330000", "dijit_id":9101408, "dijit_root_id":9101408, "title":"MLB Preseason Baseball", "comment":"likes this", "id":37871, "updated_at":"2012-03-04T15:04:59Z", "episode_title":"Houston Astros at Washington Nationals", "thumb":2, "category":"t"}, {"created_at":"2012-02-17T04:12:09Z", "user":{"name":"Michael Sutton", "user_id":46947, "udid":"3b1999a3c15ceda95c918e7cae87d21f15828031", "member_since":"2012-02-17T04:12:09Z", "pic_url":"http://graph.facebook.com/100000195781259/picture"}, "tms_id":"SH000199170000", "dijit_id":186674, "dijit_root_id":186674, "title":"Report sCenter", "comment":"likes this"...
```



# PII Leakage - Social Networks (cont'd)

1 [-] [http://www.dijit.com/user\\_check\\_ins.json?user\\_id=46947](http://www.dijit.com/user_check_ins.json?user_id=46947)

- No authentication required for request
- User\_id is an incrementing integer for every user
- Response often includes user name and link to facebook picture

2 [-] [http://www.dijit.com/user\\_check\\_ins.json?user\\_id=46936](http://www.dijit.com/user_check_ins.json?user_id=46936)

```
Server Response: [{"created_at": "2011-12-26T01:54:02Z", "user": {"name": "Julia Ballard", "user_id": 46936, "udid": "1135edd62cd6962039b666648ce679cbc44e75fd", "member_since": "2011-12-26T01:54:02Z", "pic_url": "http://graph.facebook.com/762035580/picture"}, "tms_id": "EP011583840038", "dijit_id": 8513643, "dijit_root_id": 3561536, "title": "The Good Wife", "comment": "likes this", "episode_season": "2", "episode_number": "14", ...
```

3 [-] <http://graph.facebook.com/762035580/>

Server Response:

```
{ "id": "762035580", "name": "Julia Kinningham Ballard", "first_name": "Julia", "middle_name": "Kinningham", "last_name": "Ballard", "link": "https://www.facebook.com/ballardtnn", "username": "ballardtnn", "gender": "female", "locale": "en_US" }
```



# Weak Authentication - Clear Text Password

App Name: Eventful

Version: 1.0.4 (Oct 27, 2011)

Category: Social Networking

Ratings: 9,415

Platform: iOS



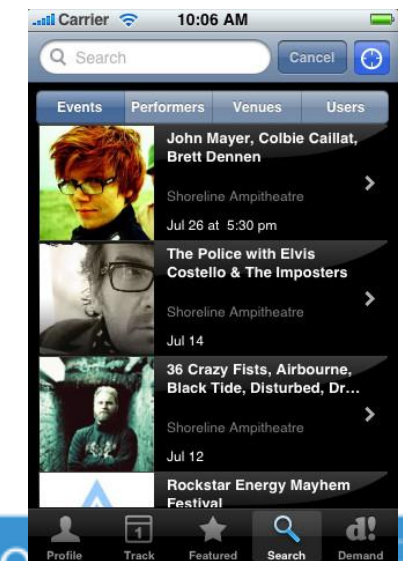
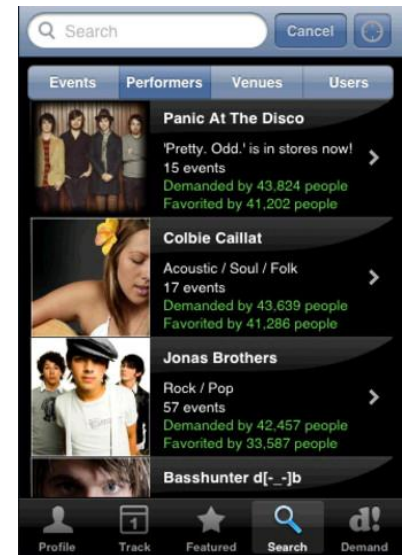
```
[+]http://eventful.com/json/apps/klaxon/star
[-]http://eventful.com/json/apps/klaxon/users/validate
Method: POST
Host: eventful.com
User-Agent: Eventful/1.0.4 CFNetwork/548.1.4
Darwin/11.0.0
```

Request Body:

```
password1=Zscal3r!&yob=1980&password2=Zscal3r!&location_id=
&gender=M&email=apps%40zscaler.com&opt_partners=1&location_
type=&username=unzscaler
```

Server Response:

```
{"errors":null,"is_default_eventful_site":"1","home_url":"h
ttp://eventful.com/sanjose/events"}
[+]http://eventful.com/json/apps/klaxon/locations/search?lo
cation=38.951549,-77.333655&stsess=(null)
[+]http://eventful.com/json/apps/klaxon/users/join
[+]http://eventful.com/json/apps/klaxon/users/edit
```



# Weak Authentication - Shared Libraries

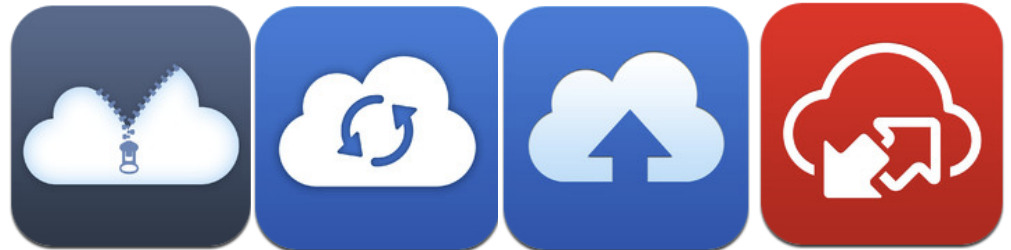
**App Names:** Zip Cloud, JustCloud, MyPCBackup, Novatech Cloud

**Version:** 1.1.2 (September 22, 2012)

**Category:** Productivity

**Vendor:** JDI Backup Ltd

**Platform:** iOS



```
[+]http://data.flurry.com/aas.do
```

```
[-]http://flow.backupgrid.net/account/create
```

Method: POST

Host: flow.backupgrid.net

User-Agent: ZipCloud 1.0.2 (iPod touch; iPhone OS 5.1.1;

en\_US)

Request Body:

```
credentials={"app_time":"100","app":"jdi_ios","app_version":"1.0.2","secret":"","token":""}&payload={"name":"Fnzscaler","password":"Zscal3r!","verify":"1cac4c9b84b77738cb1ede06054ed664","email":"apps@zscaler.com","partner_id":"2"}&version=1.0.0
```

Server Response: ;;v# , r , '+4f , %eG}

```
[+]http://flow.backupgrid.net/auth/request
```

```
[+]http://flow.backupgrid.net/account/devices
```

```
[+]http://flow.backupgrid.net/device/licence
```

```
[+]http://flow.backupgrid.net/device/roots
```



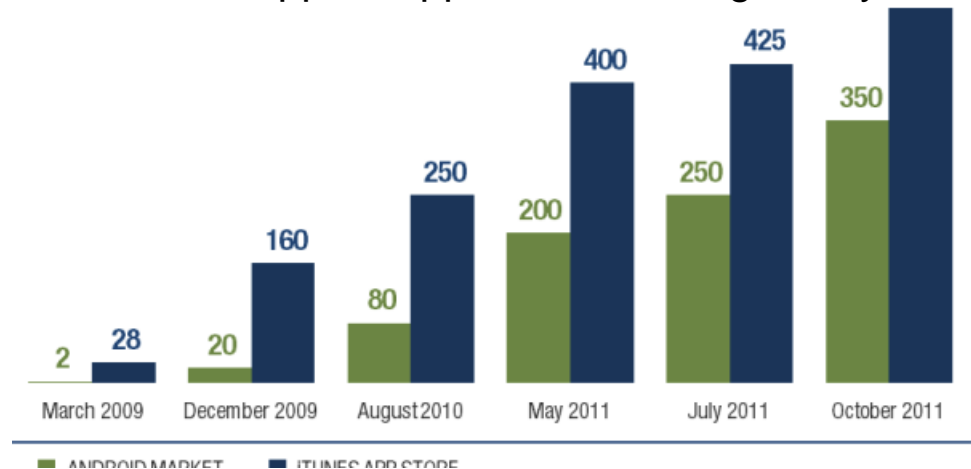
# Mobile Malware Stats

## Mobile Threats By Platform

	2004	2005	2006	2007	2008	2009	2010	2011	TOTAL
Android							9	120	129
iOS						2			2
J2ME			2		2	7	2	5	18
PocketPC	1		1	2	7	8	19	2	40
Symbian	24	124	188	44	19	21	50	58	528
	25	124	191	46	28	38	80	185	717

[http://www.f-secure.com/weblog/archives/MobileThreatReport\\_Q1\\_2012.pdf](http://www.f-secure.com/weblog/archives/MobileThreatReport_Q1_2012.pdf)

## Avail. Apps – App Store vs Google Play



<http://blog.flurry.com/default.aspx?Tag=App%20Store>

- Majority of malware families now target Android
- Malware on iOS apps remains rare
- Malicious apps represent a small fraction of total apps in official stores



# Findings

## ZAP Results to Date

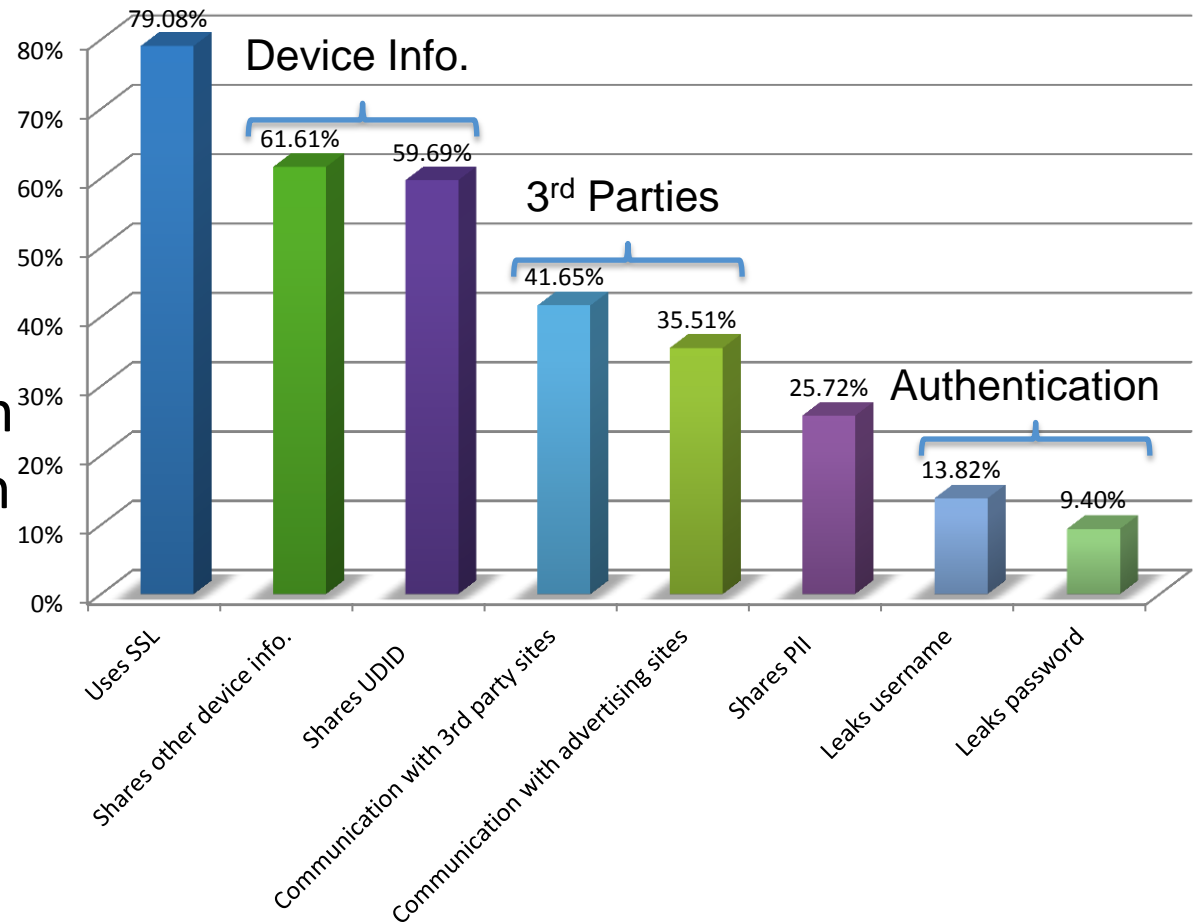




# Mobile Stats - Overall iOS

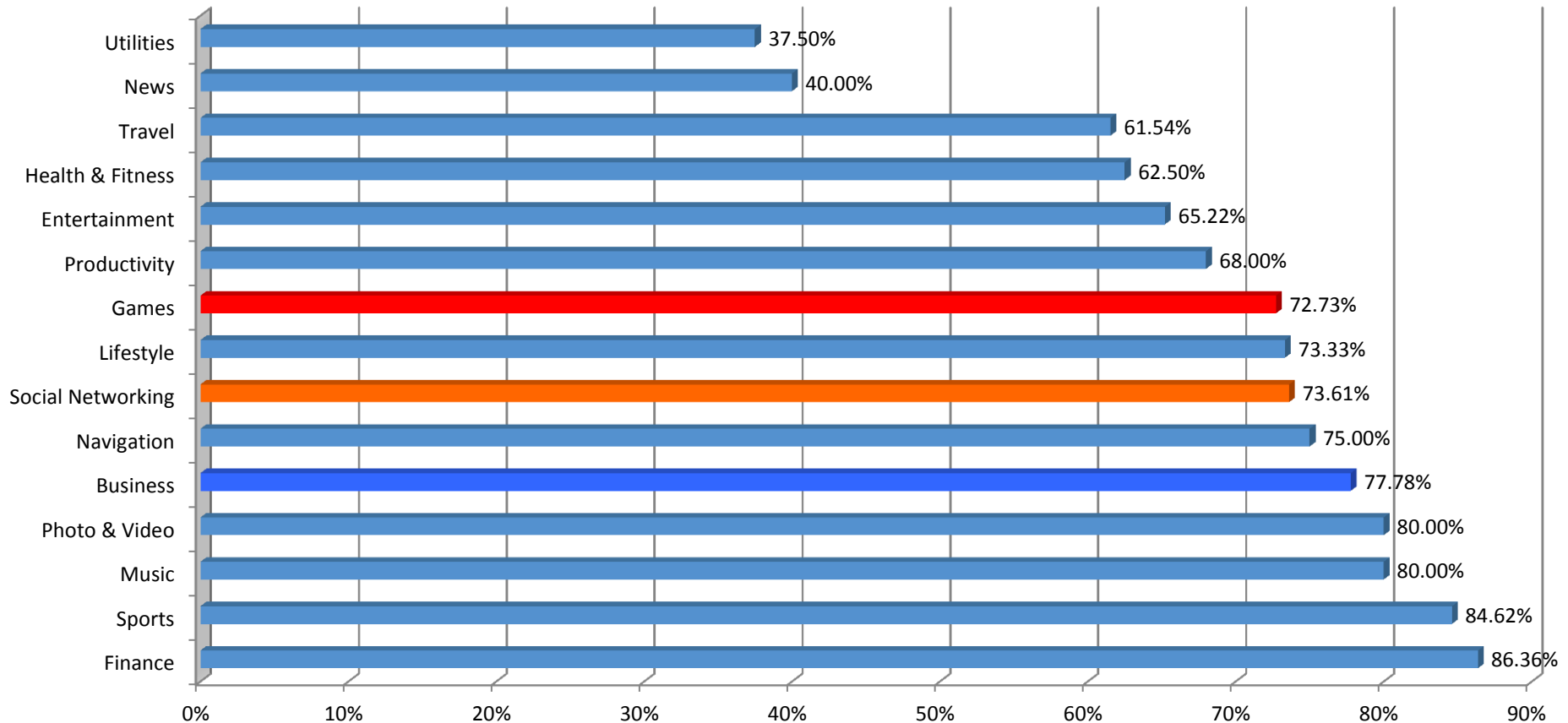
Percentage of iOS apps displaying various communication behaviors

- Stats cover free apps, therefore advertising/analytics communication common
- Leaked password/username – communication w/out SSL
- Collecting device info. a common practice



# Findings - SSL (iOS)

## Apps leveraging SSL by category (iOS)

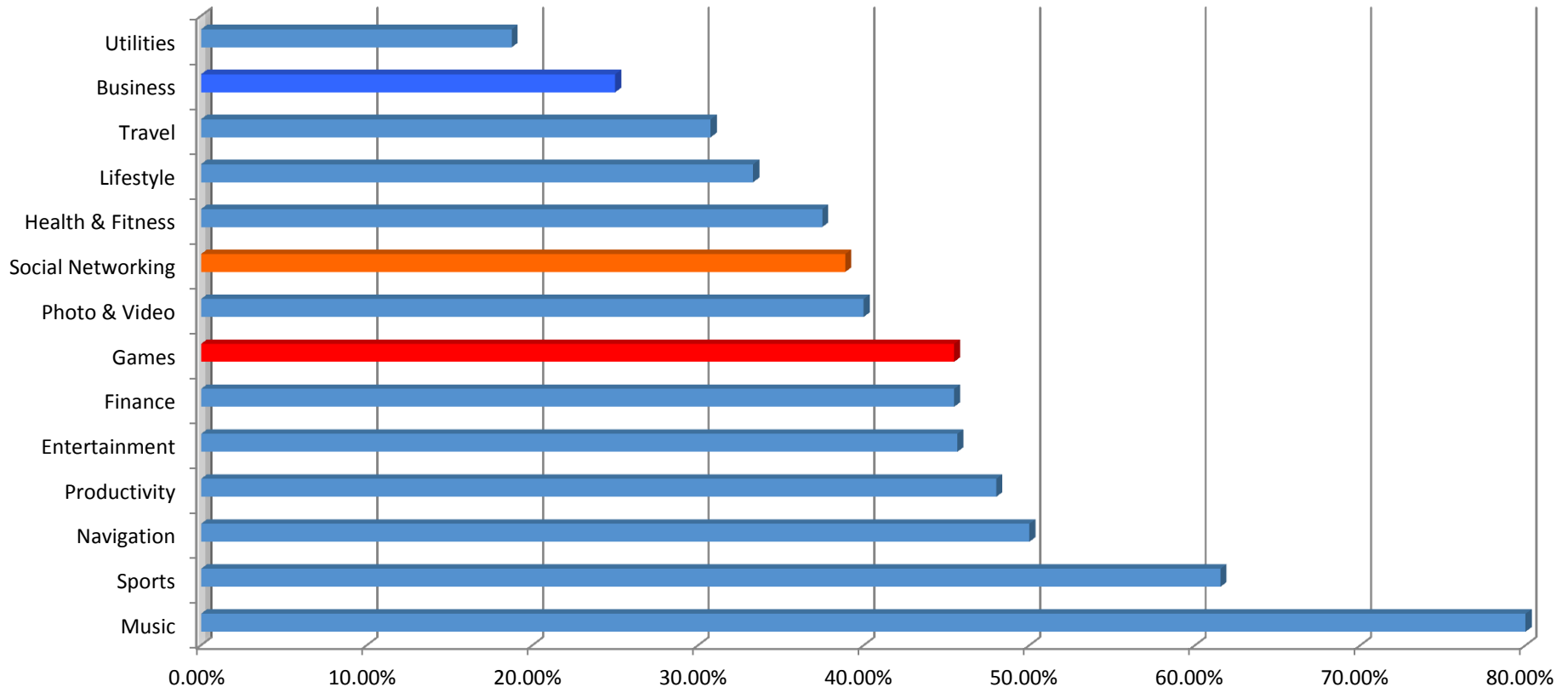


- SSL commonly employed by apps in for at least some communication



# Findings - 3<sup>rd</sup> Parties (iOS)

## Apps Communicating with 3<sup>rd</sup> party sites by category

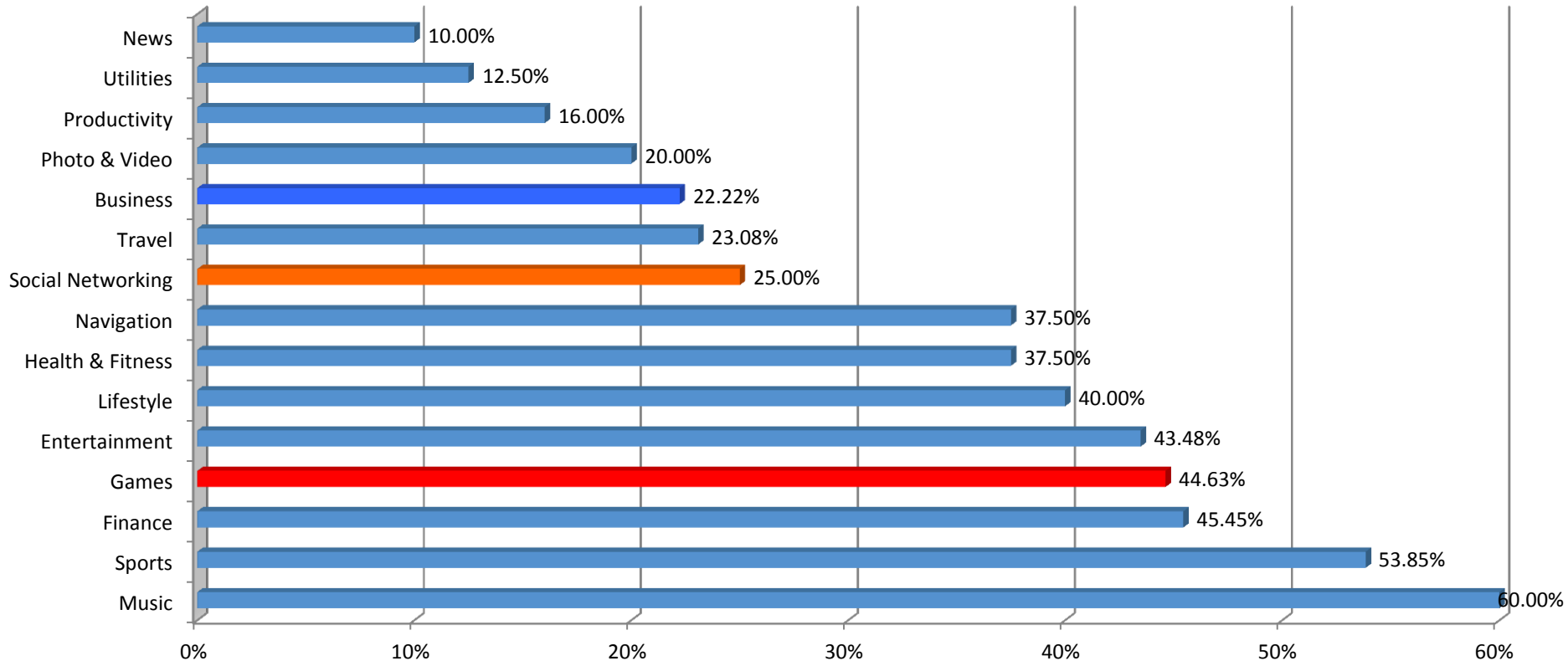


- Business apps less likely to communicate w/ 3<sup>rd</sup> parties
- 3<sup>rd</sup> parties include analytics sites and web based content



# Findings - Advertising (iOS)

## Apps communicating with advertising sites by category

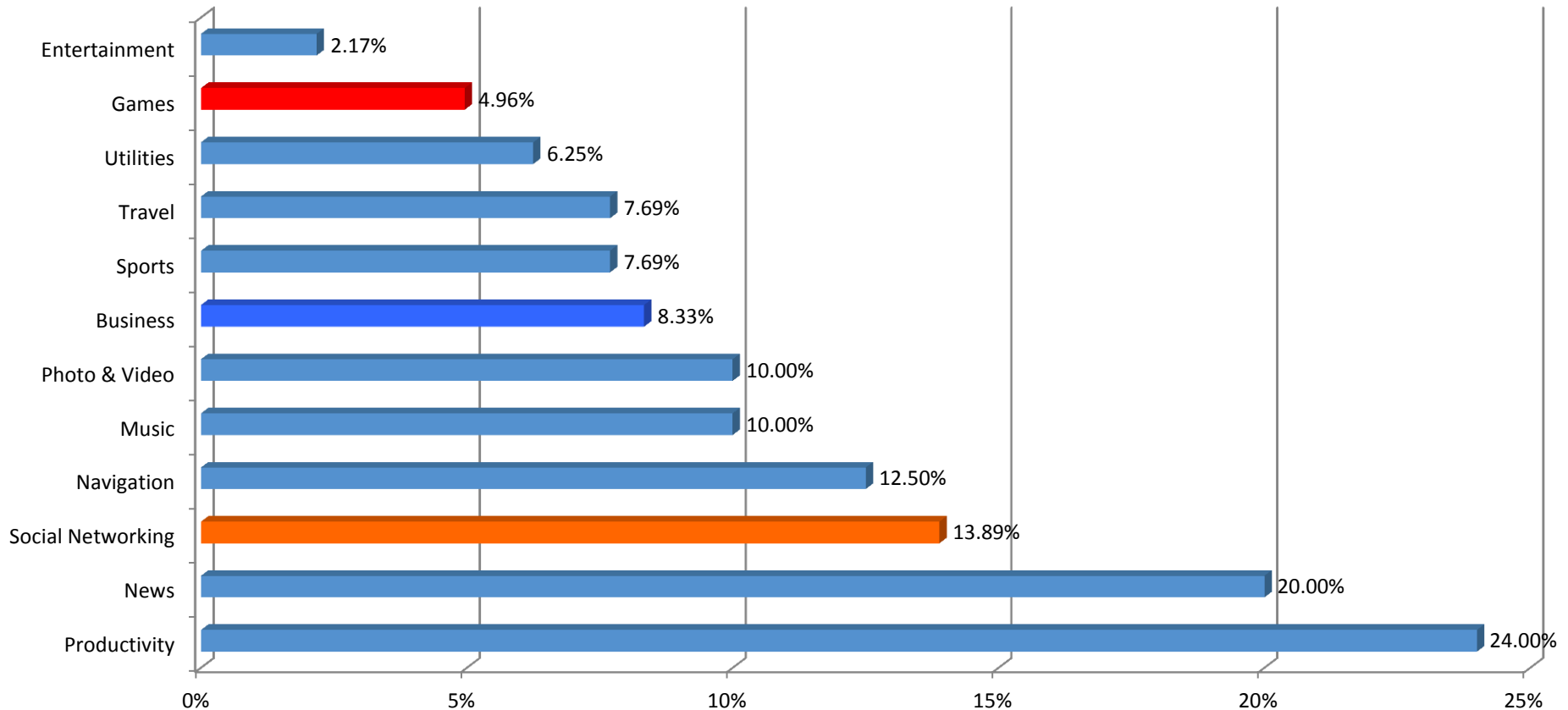


- Business apps less likely to leverage advertising
- Free apps commonly leverage advertising



# Findings - Passwords (iOS)

## Apps leaking passwords by category

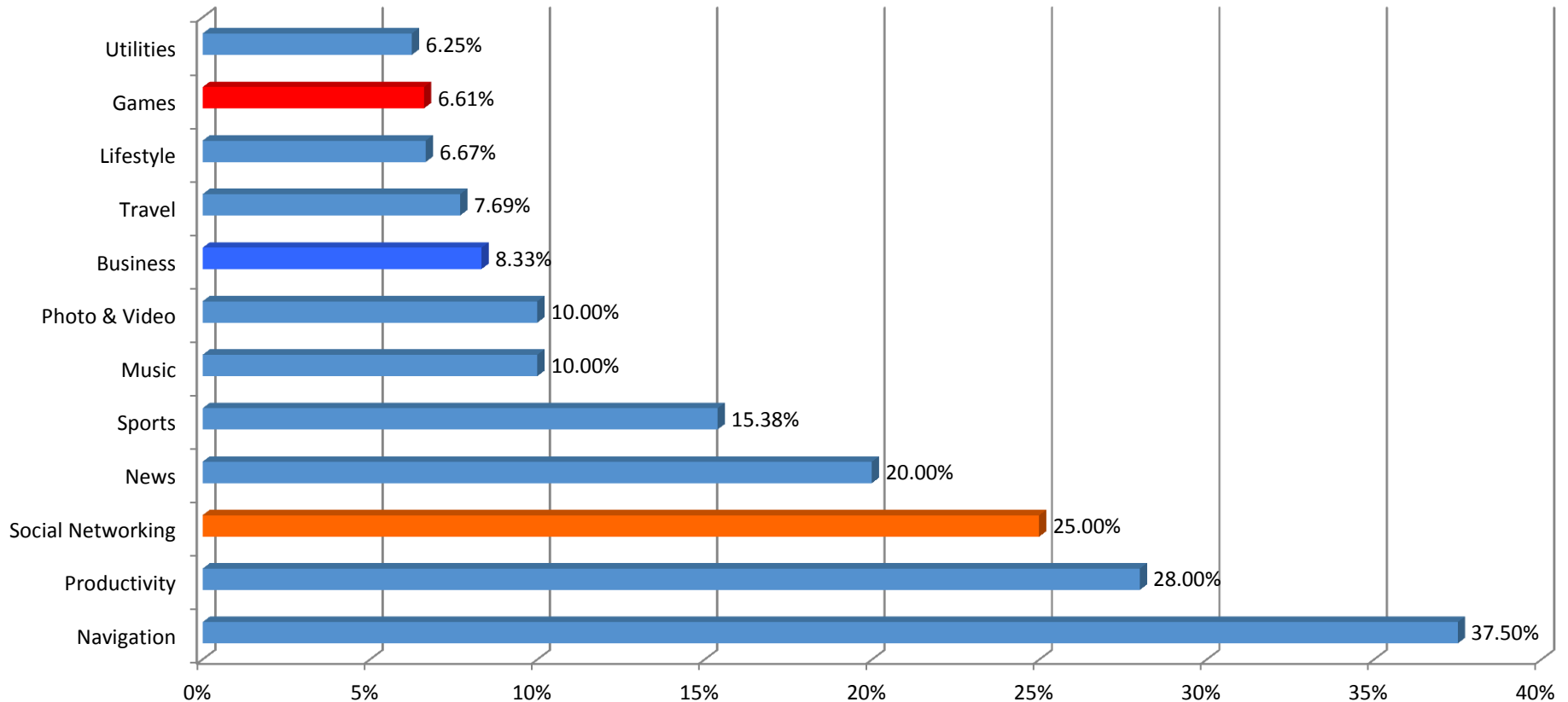


- Passwords considered leaked if sent in clear text or with simple encoding (i.e. Base64)



# Findings - User Names (iOS)

## Apps leaking user names by category Percentage

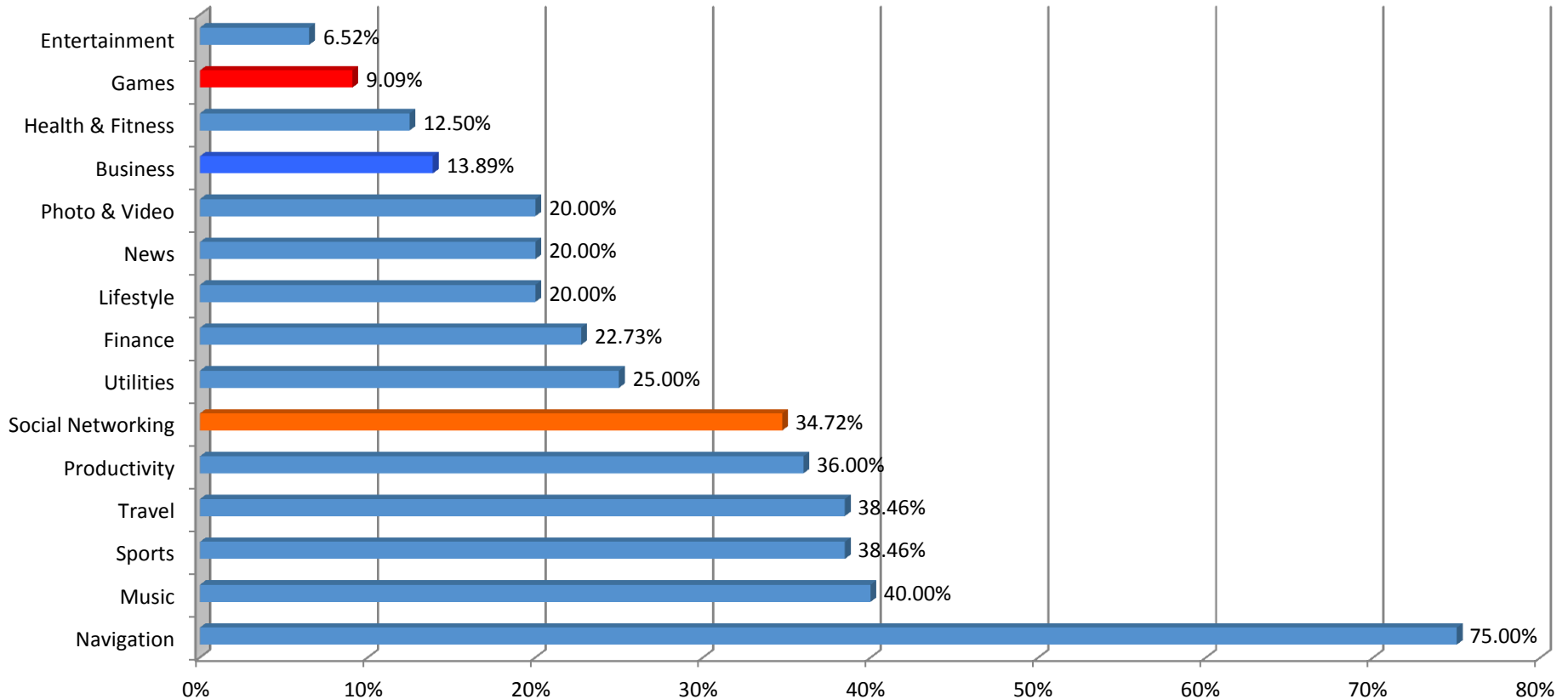


- User names considered leaked if sent in clear text or with simple encoding (i.e. Base64)



# Findings - PII (iOS)

## Apps sharing PII by category

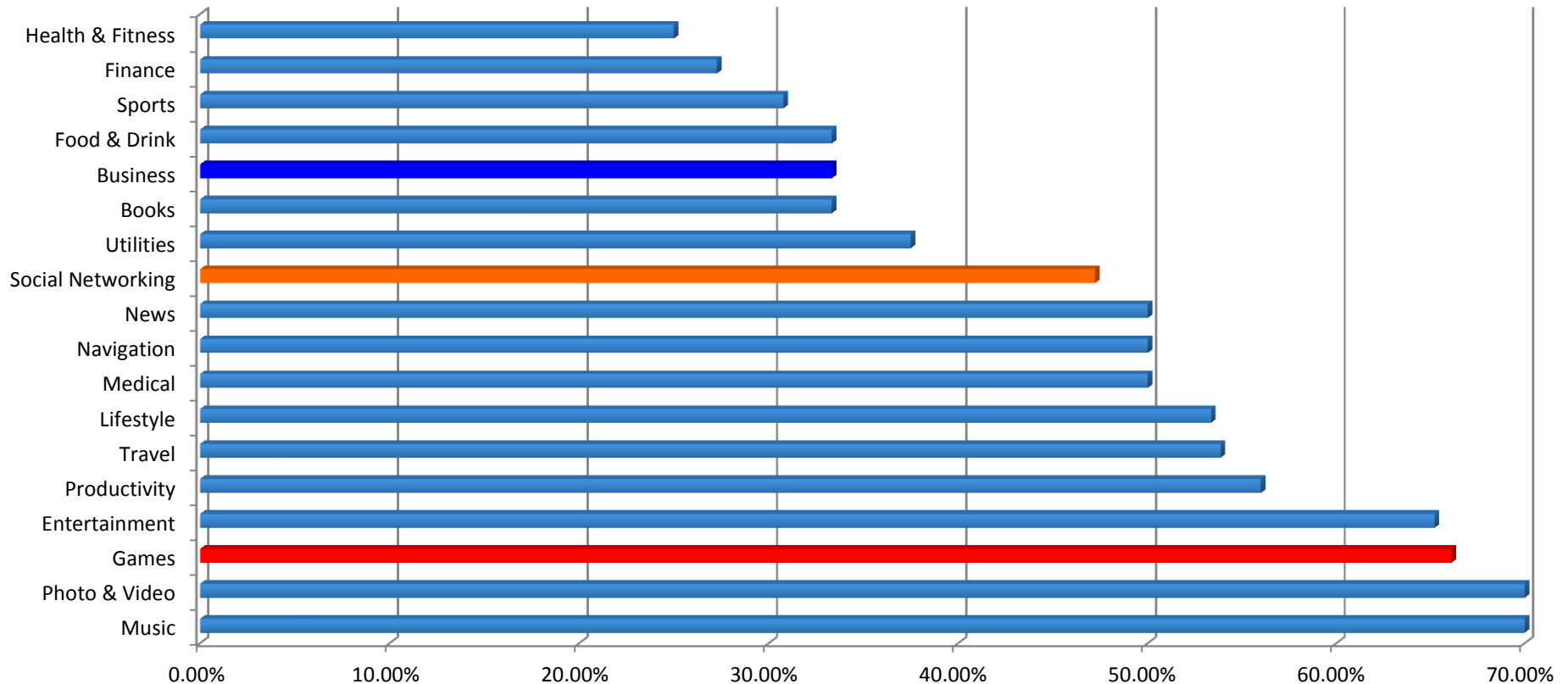


- PII consists of canary data - email address, phone number, mailing address, etc.



# Findings - UDID (iOS)

## Apps sharing UDID by category



- UDID (Unique Device Identifier) allows for activity from a specific smartphone/tablet to be tracked





# Conclusion

- Risk
  - Prevalence of privacy risk significantly outweighs security risk
- Android vs iOS
  - Privacy risks are equally prevalent in both platforms
  - Malicious apps remain relatively rare and are primarily a product of Android app stores, especially unofficial stores
  - Although Google has implemented *Bouncer* to scan for malicious apps, it remains imperfect and both Apple/Google fail to filter even basic privacy issues
- Cause
  - Mobile application development is exploding and there are limited tools and expertise available to properly secure applications
- Solution
  - App store gatekeepers are in the best position to conduct basic filtering to limit basic privacy risks



# How to Apply What You Have Learned Today

- Identify
  - Assess business needs and risks – establish mobile strategy/policy
  - Implement technology which permits the ability to manage/monitor mobile activity (MDM, SWG, etc.)
- Enforce
  - Mobile devices must not lower overall corporate security posture
  - Monitor and manage mobile app traffic just as you would web traffic
  - Restrict use of apps that expose security/privacy risks



# VP, Security Research

## Michael Sutton

[threatlabz.com](http://threatlabz.com)  
[zap.zscaler.com](http://zap.zscaler.com)

