

# SECURING BYOD: MITIGATING RISK, NOT FORCING CONTROL!

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Security in  
knowledge



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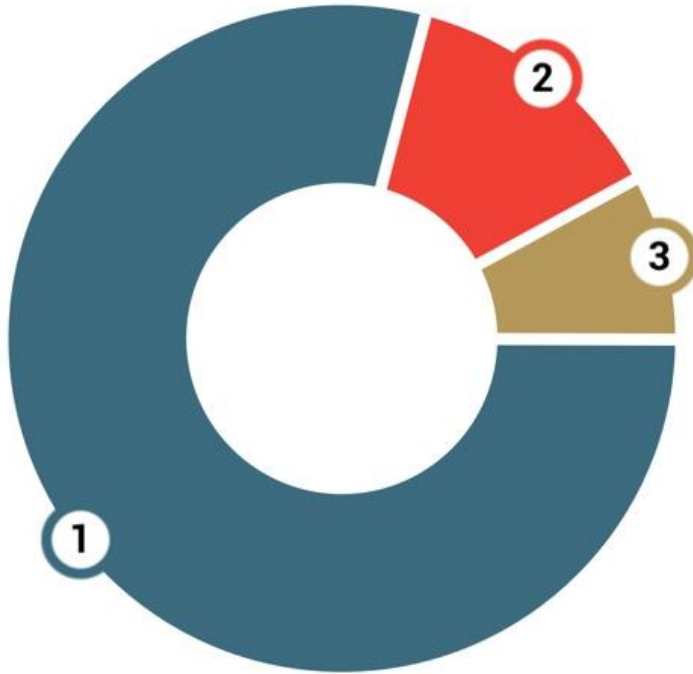
# Overview

- ▶ Cred
- ▶ Data
- ▶ Top Threats and Examples
- ▶ Designing for Security
- ▶ A Risk Management Approach

# Cred

- ▶ 1<sup>st</sup> mobile app stores, mobile JVMs, OHA + Android
- ▶ Security projects for US government orgs
- ▶ Software engineer to startup founder/CEO
- ▶ Now VP/GM Mobile @ Rapid7

# Data - Q2 Global Mobile OS Share



1	Android	79%
2	iOS	13%
3	Other	8%

# Data - Blind About BYOD

64%

Allow BYOD

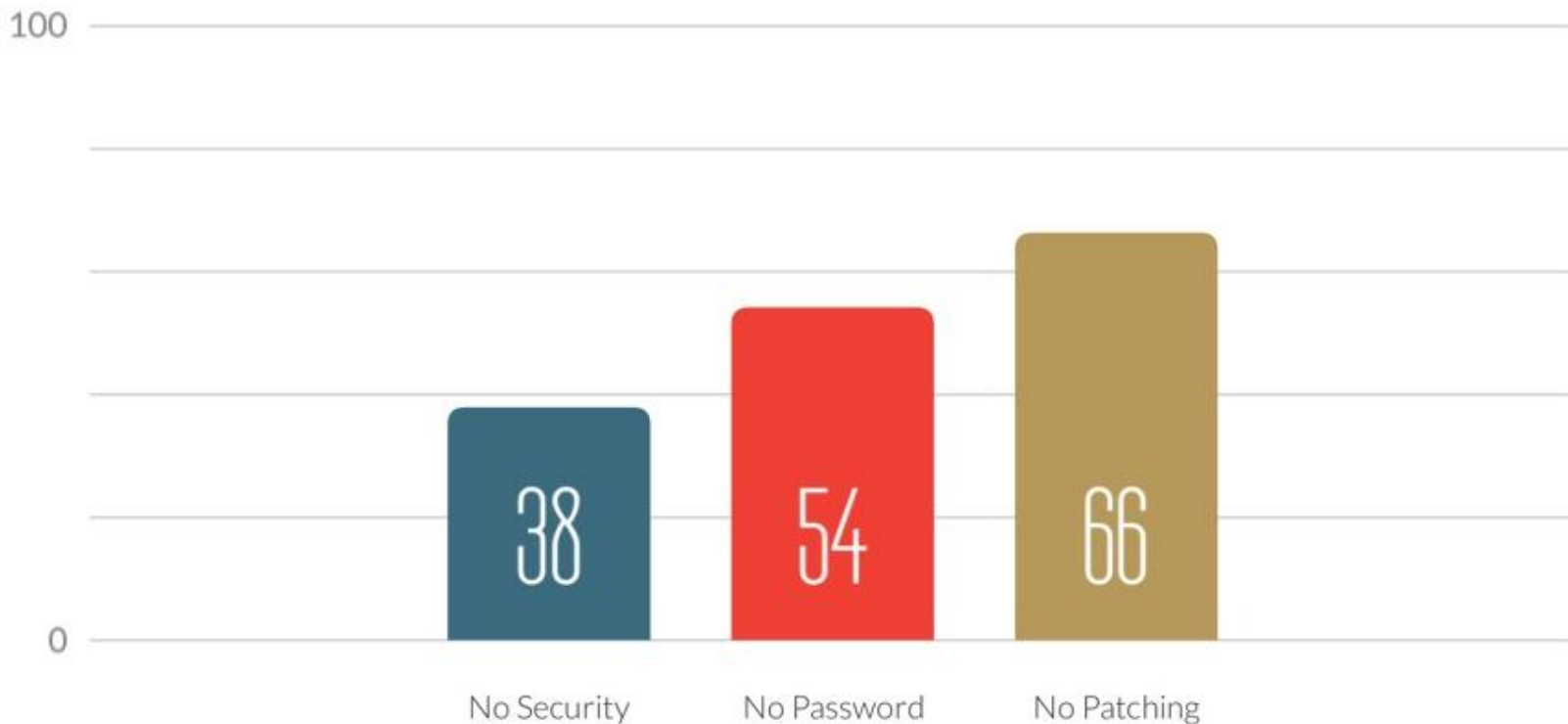
50%

Do Not Know  
Extent Of Mobile  
Device Usage

40%

Do Not Secure  
BYOD

# Data - Policy Insecurity



# WHY NOW?



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# Instinctive When Overwhelmed

- ▶ BYOD has happened fast and most orgs are reeling
- ▶ Instinctive response is to replicate IT asset management and security practices for BYOD
- ▶ Blackberry-like approach to personal mobile devices and containers creates UX challenges and user rejection
- ▶ May not make your organization any more secure as users will attempt to work around your controls



# TOP 7 MOBILE THREATS



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# Lost/Stolen Phones / Terminations



# Lost/Stolen Phones / Terminations

- ▶ 35% of phones are lost or stolen
- ▶ Phones are replaced ~18 months
- ▶ More than 50% of employees kept confidential data upon termination, 40% will use it at their new job
- ▶ Improper termination is an overlooked vulnerability
  
- ▶ Mitigate with PIN/remote wipe policies and patching

# Jailbroken and Rooted Devices



# Jailbroken and Rooted Devices

- ▶ 5% of iOS devices are jailbroken
- ▶ Similar percentage of Android devices are rooted
- ▶ Typically intentionally compromised by end users
  - ▶ Tethering / SIM Unlocking
  - ▶ Customization / Removing Bloatware / Upgrade OS
  - ▶ Evading security policies like PINs
- ▶ Mitigate with jailbreak detection and patching

# Trojans and Malware



# Trojans and Malware

- ▶ Well controlled in iOS App Store
- ▶ Room for improvement in Google Play
- ▶ FDA vs. CDC models
- ▶ 3<sup>rd</sup> party app stores remain high risk
  - ▶ Chinese 1+M phone botnets
- ▶ AV solutions limited to awareness, unable to protect
  
- ▶ Mitigate with app risk management and patching

# User Behavior

Critical System Error

User competence level  
does not meet the  
required  
specification.

someecards  
user card





# User Behavior

- ▶ BYOA – Bring Your Own Apps
  - ▶ BYOD devices average ~50 ad hoc applications
  - ▶ Evernote, Dropbox, Mailbox, etc.
  - ▶ Unintentional leakage of data
- 
- ▶ Mitigate with app risk management and user training

# Promiscuous Apps



# Promiscuous Apps

- ▶ Apps accessing corporate data, frequently unbeknownst to the user
- ▶ Recent versions of LinkedIn, Path, Evernote
- ▶ Pending legislation may drive better awareness through disclosure requirements
  
- ▶ Mitigate with app risk management

# Phishing



# Phishing

- ▶ Personal email address and mobile number are new vectors
  - ▶ Limited screen sizes inhibit browser security
  - ▶ More than 4000 sites are dedicated to mobile phishing
- 
- ▶ Mitigate with user education

# Man In The Middle Attacks



# Man In The Middle Attacks

- ▶ Mobile data costs and wifi-only tablets drive insecure access
- ▶ Difficult to determine compromised communications
  
- ▶ Mitigate with per app VPN connections

# THREAT AND VULNERABILITY EXAMPLES



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# It All Started With A Dream

- ▶ Malware exploiting vulnerabilities
  - ▶ DroidDream (2009)
    - ▶ Embedded in 60+ apps/games in Google Play
    - ▶ Arbitrary privilege escalation, ad hoc C&C payload download
  - ▶ Obad (2013)
    - ▶ SMS Phishing, embedded in Google Play fake apps
    - ▶ Leveraged 0-day to keep DeviceAdministrator privileges

# Browser and File-based Attacks

- ▶ Webkit attack (2007-10) – <http://jailbreakme.com> and AppSnapp
  - ▶ Jailbreak an iOS device simply by visiting a website
- ▶ PDF attack (2011) – Click-to-pwn scenario
  - ▶ Jailbreak an iOS device by opening a malformed PDF

# Android OEM Customizations

- ▶ HTC
  - ▶ Unauthorized permissions
- ▶ LG
  - ▶ Sprite Backup
- ▶ Samsung
  - ▶ TouchWiz / Dialer
- ▶ Motorola
  - ▶ TrustZone vulnerability unlock

# Platform Weaknesses

- ▶ Android Master Key Vulnerability (2013)
  - ▶ Modify legitimate APKs with trojans and bypass crypto signature check
- ▶ iOS Lockscreen Bypasses (2007 – present)
  - ▶ Varying levels of access to the entire device, contacts, photos, dialer without entering policy-mandated PIN

# INTERMEDIATE RECAP



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# Intermediate Recap

- ▶ BYOD is pervasive
- ▶ Many orgs just getting started on securing BYOD
- ▶ Most IT/security teams fly blind
- ▶ Top 7 threats are real and growing
- ▶ Challenges with control-based approaches to secure against threats

# WHAT NOW?



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# Inheriting Control-based Approaches

- ▶ Instinctively treat personally-owned devices like company assets
- ▶ Control is at odds with UX for most end users
  - ▶ Users abandoned Blackberry for UX
  - ▶ Leverage UX focus and make it easy for users to be secure



# Clean Slate Approach

- ▶ Design it (Don't inherit it)
  - ▶ BYOD is not for every organization
  - ▶ Involve your employees
  - ▶ Make it too hard for the end user and they will work around you, exposing your organization to even more risks
  - ▶ There may not be an alternative given Blackberry's troubles

# MANAGE THE RISK



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# A Risk Management Approach

- ▶ Define tolerable risk and acceptable use
- ▶ Get real visibility and balance with employee privacy
- ▶ Assess the risks and prioritize remediation / mitigation
- ▶ Act
- ▶ Rinse and repeat

# Tolerable Risk and Acceptable Use

- ▶ Differentiate between corporate issue and personally owned if appropriate
- ▶ Define what data can be wiped in specific situations
- ▶ Engage and communicate with employees
  - ▶ Their acceptance is equally important
- ▶ At a minimum, implement basic native security policies
  - ▶ Passwords, encryption, VPN configuration

# Getting Visibility

- ▶ 50% of organizations know about BYOD, but not the extent of it
- ▶ Classic example: financial services organization
  - ▶ Estimated: 15% BYOD penetration, minimal Android usage
  - ▶ Actual: 85% BYOD penetration, 20x more Android devices
- ▶ Realtime visibility into all mobile usage is essential

# Assess Risks / Prioritize Action

- ▶ Analyze devices for vulnerability exposure, risky behaviors
- ▶ Review high severity vulns for business risk
- ▶ Identify unpatched devices whose vulnerability exposure can be reduced or eliminated with an update

# Act

- ▶ Inform users, reiterate policies
  - ▶ Provide a window for patching, along with specific details
  - ▶ Suggest recommended applications over riskier alternatives
  - ▶ Aggressive: block user access
  - ▶ Balanced: hand hold users through upgrade process

# Importance of Mobile Patching

75%

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iOS devices  
outdated

> 60%

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Devices with a high  
sev vuln

94%

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Devices with high  
sev vulns that can  
mitigate with a  
patch



# Recap

- ▶ BYOD is pervasive, but not for every org
- ▶ Most organizations are in the dark about BYOD and risks
- ▶ Top 7 threats are real and growing
- ▶ Design for risk management, don't inherit approaches to control
- ▶ Patching is central to managing risk

# Thank you!

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