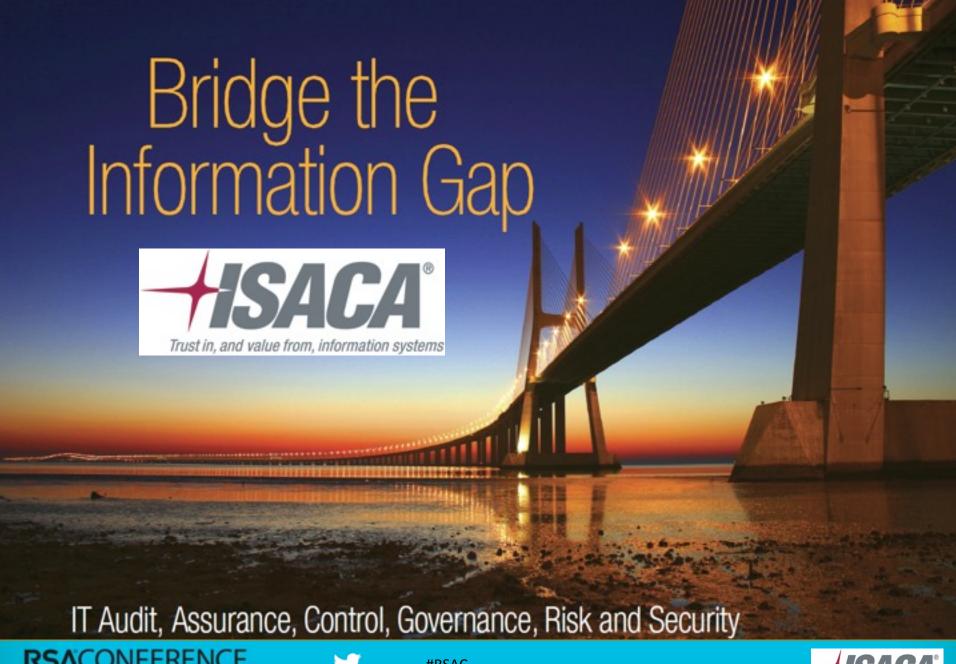
# 10 IT trends influencing the Information Security Profession

Marc Vael

# Security in knowledge







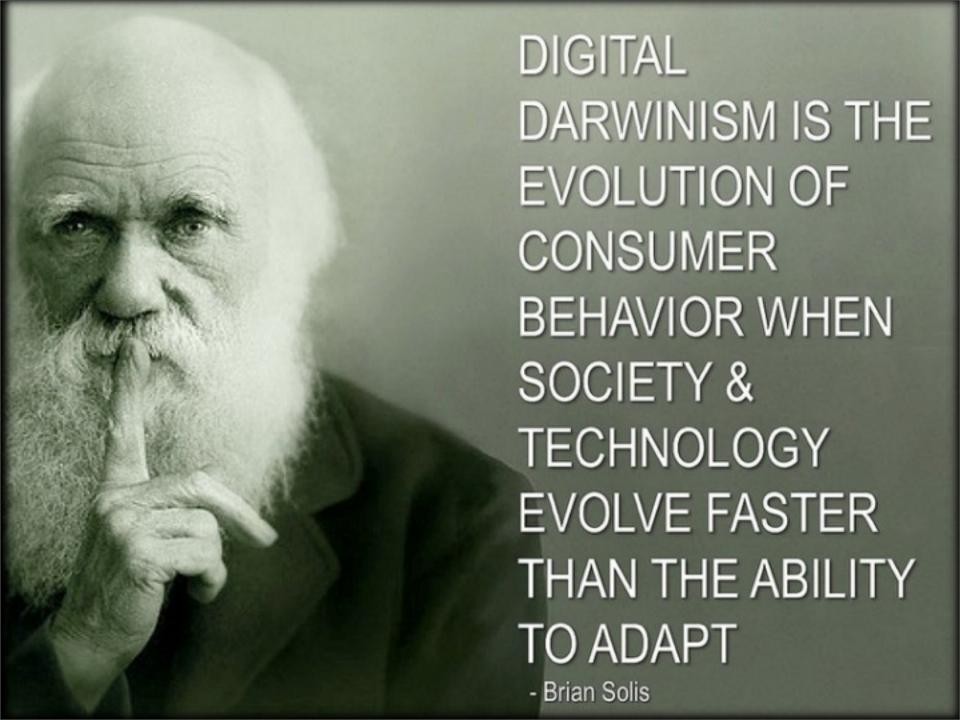


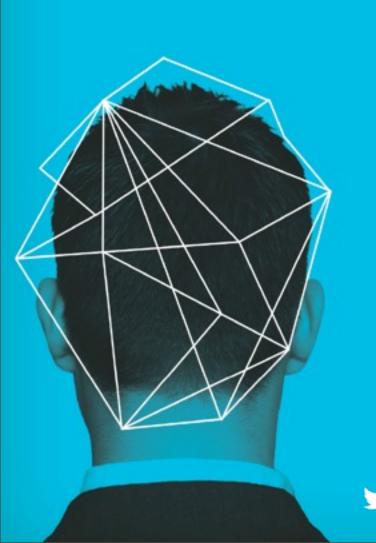












## 1. Hyperconnectivity

































### **Guessing Your Interests**

Like - Dislike - Comment - 1 minute ago - AL



The site will actually guess your interests based on those of your friends, even if you've provided NO information.

### **Sharing Your Phone Number**



Like - Dislike - Comment - 1 minute ago - A.

Your phone number and other contact info is made available to FB developers.



Since some of these developer platforms include malware and the like, this could have very unpleasant consequences.

### Mapping Your Location

Like - Divike - Comment - 1 minute ago - JL



With Facebook Places, your account updates where you are when you post, sharing with the world your location.

### **Forecasting Your Breakups**

Like - Dislike - Comment - 1 minute ago - A



Facebook can actually scan status updates for specific words and has shown that after Valentine's Day and before spring break are the biggest seasons for breakups.

### Missing Information Leaks

Like - Dislike - Comment - 1 minute ago - A



Certain Facebook applications, such as Farmville, have been found to be leaking information to third parties, including advertisers.

### **Keeping Track of Your Habits**

Like - Dislike - Comment - 1 minute ago ... A.



By clicking the "Like" button on other sites, Facebook can track your web habits and see which sites you spend more time on.



The "Like" button is considered illegal in Germany, with a 50,000 euro fine.



EUROPE 2013











#RSAC

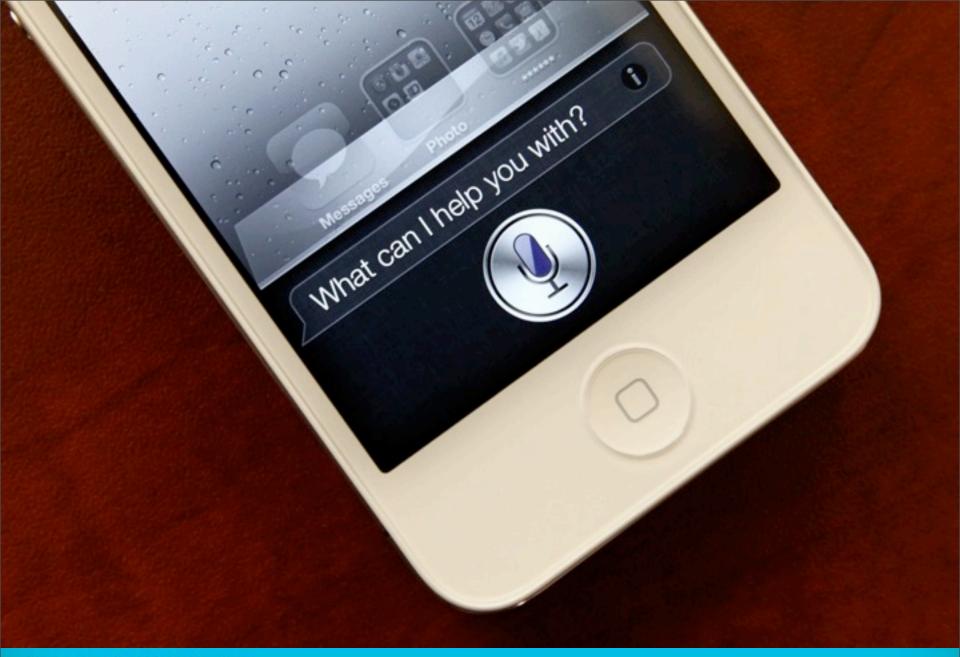


















By 2017, 40% of enterprise contact information will have leaked into Facebook via employees' increased use of mobile device collaboration applications.

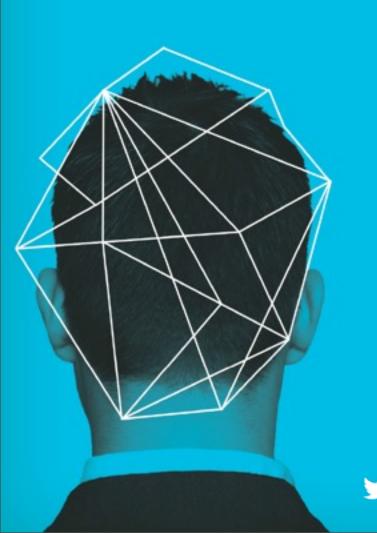
- 1. "mobile" is the ecosystem of devices interacting with each other.
- CISOs will take advantage of the vast amounts of geo-location data to build business information security experience programs.











### 2. Data Tsunami

























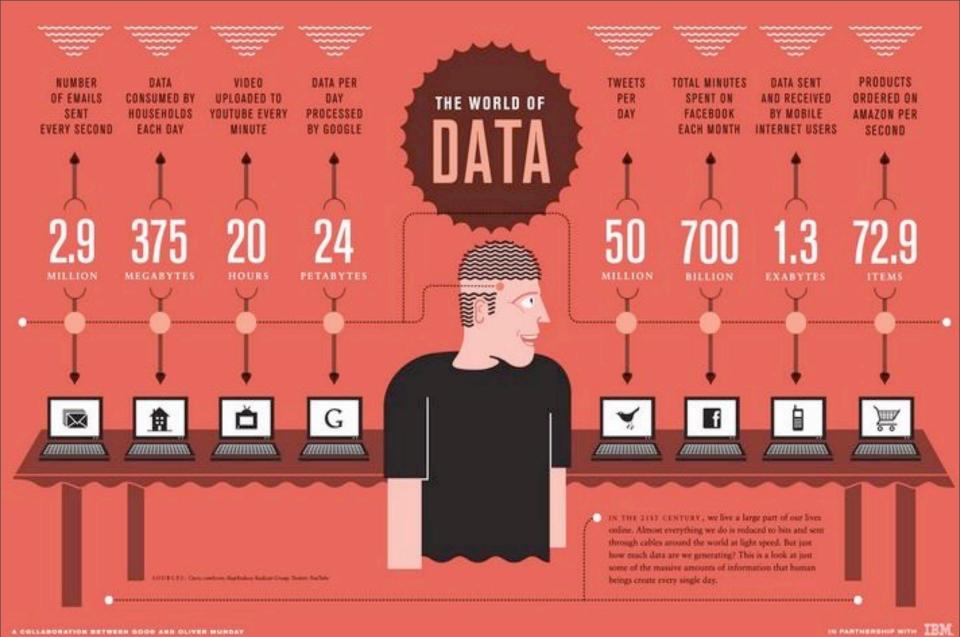


### VOLUME VELOCITY **VALUE** VARIETY VERIFICATION















### UMass Student Exposes Serious Flaws in Harvard Economists' Influential Study



J.K. TROTTER | 3,052 Views | APR 18, 2013

For the the past four days, the insulated world of economics has been thoroughly captivated by an otherwise stuffy-sounding 26-page paper titled "Does High Public Debt Consistently Stifle Economic Growth? A Critique of Reinhart and Rogoff." In it, a 28 year-old University of Massachusetts grad student named Thomas Herndon, along with two of his teachers, identify several errors in an much-discussed 2010 paper (called "Growth in Time of Debt") written by two Harvard economists. Carmen Reinhart and Kenneth Rogoff, about the relationship between high

By 2015, Big Data demand will reach 4.4 million jobs globally, but only 1/3 of those jobs will be filled.



- Clear achievable security project goals will help to align business needs to data opportunities.
- Sensible, adaptable data strategy and data governance rules will help share valuable data.
- 3. Most data security projects will be ongoing & iterative. Initial data assumptions & objectives will need to be reviewed frequently











### 3. Truly Virtual Money







































iBeacons Ranging

Unknown



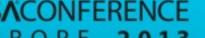


0

222

Screen

More











- Security around financial transactions will be user and company friendly.
- 2. Mechanisms to handle incidents and theft will be simple and effective.











### 4. Internet of Things











# +50% of internet connections => things (M2M)





- · 2011:
  - 15 billion connected things / 50 billion intermittent connections.
- · 2020:
  - 30 billion connected things / 200 billion intermittent connections.
- Key technologies: embedded sensors, image recognition and NFC.









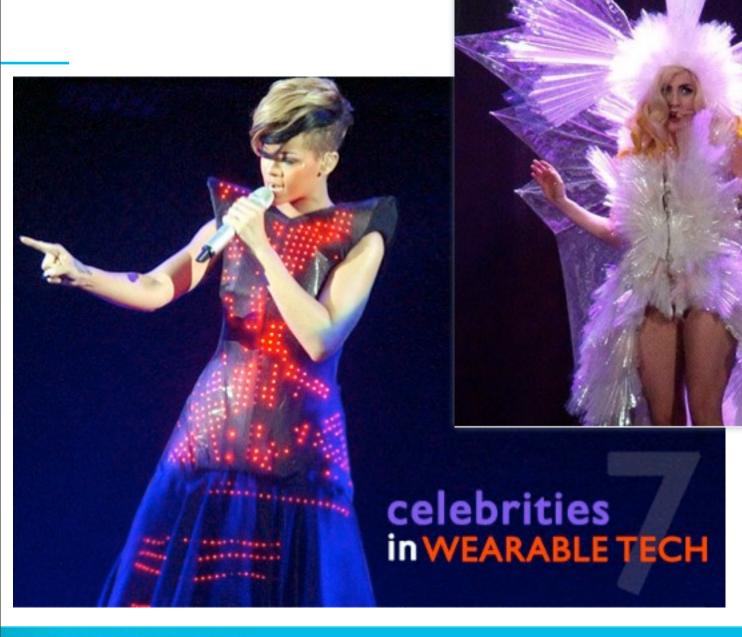
 Wearable smart electronics in shoes, tattoos and accessories will emerge as \$10 billion industry by 2016.







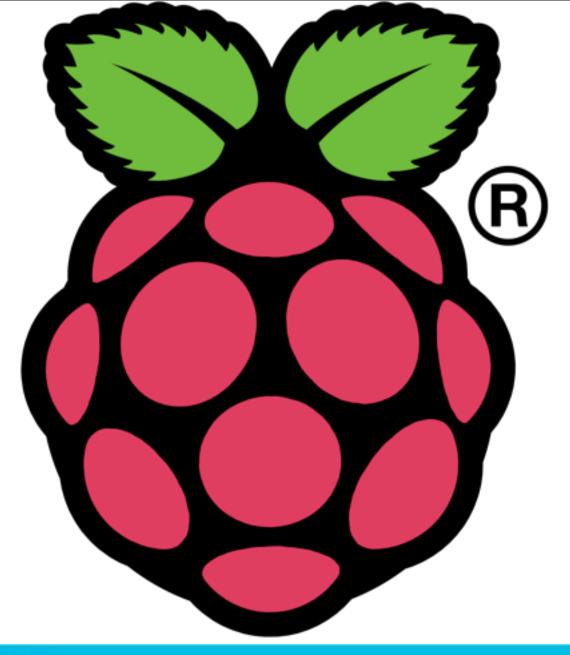




















**RS**ACONFERENCE EUROPE **2013** 









































### Google Glass Is Banned On These Premises





### Windows

A fatal exception 0E has occurred at 0028:C0011E36 in UXD UMM(01) + 00010E36. The current application will be terminated.

- \* Press any key to terminate the current application.
- Press CTRL+ALT+DEL again to restart your computer. You will lose any unsaved information in all your applications.

Press any key to continue \_









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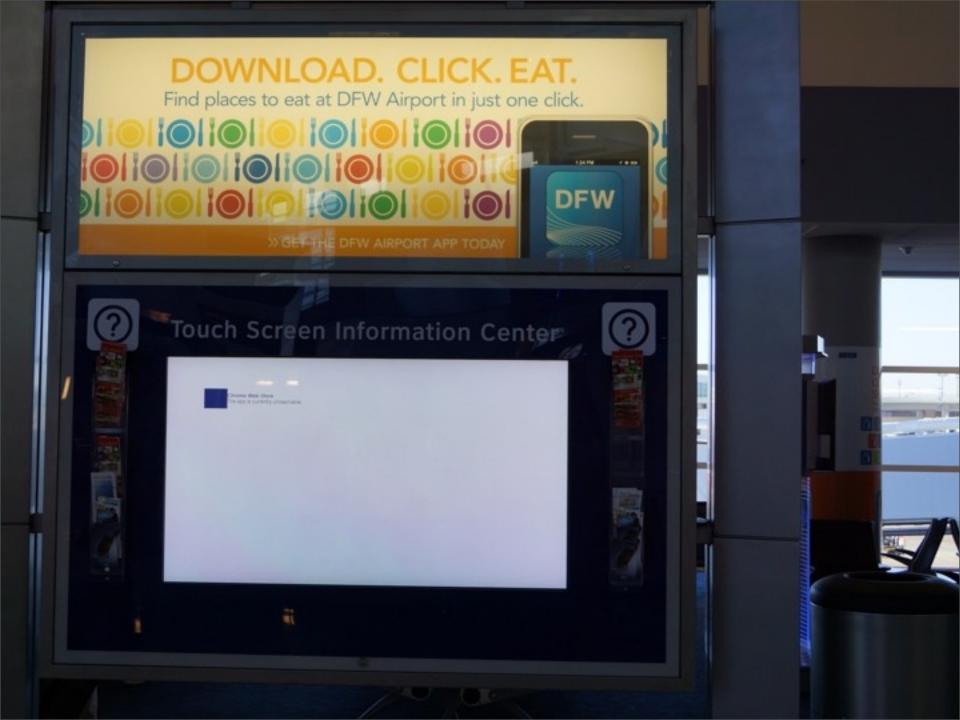


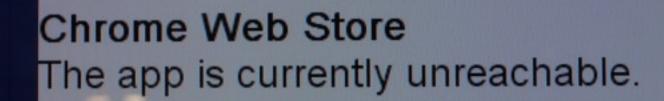
















### Cloud Drive Is Experiencing Problems.

Unfortunately Cloud Drive is not responding at the moment. We are working on this and Cloud Drive will be back as soon as possible.

Do you need help? Explore our Help pages or contact us

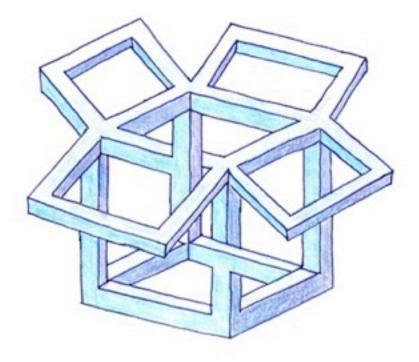
Go to the Manage your Cloud Drive page

Go to the Manage your Cloud Drive page © 2011, Amazon.com, Inc. or its affiliates









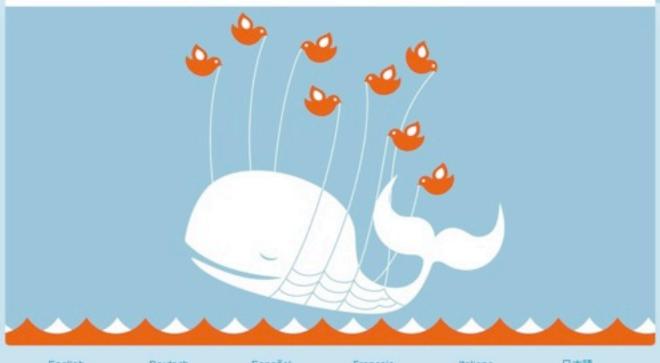
### Error (404)

We can't find the page you're looking for. Check out our Help Center and forums for help, or head back to home.



### Twitter is over capacity.

Please wait a moment and try again. For more information, check out Twitter Status »



English Deutsch Español Français Italiano 日本語

© 2011 Twitter About Us Contact Blog Status API Help Jobs TOS Privacy





한국어



### Something is technically wrong.

Thanks for noticing-we're going to fix it up and have things back to normal soon.

English Deutsch Español Français Italiano 日本語 한국어 Português

@ 2011 Twitter About Us Contact Blog Status API Help Jobs TOS Privacy









502. That's an error.

The server encountered a temporary error and could not complete your request.

Please try again in 30 seconds. That's all we know.







- 1. Sensor security design is vital for the trust & value.
  - 2. Sensor hacks are real.











## 5. Personalized Privacy

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"On the Internet, nobody knows you're a dog."



# "But why should I worry about privacy? I have nothing to hide."













David Farley, d-farley@ibiblio.org Copyright © 2006

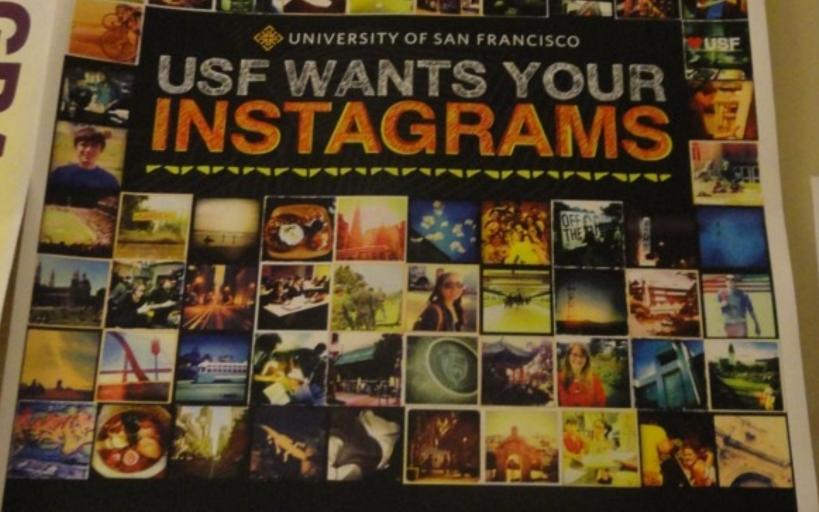
This cartoon is made available on the Internet for personal viewing only. Opinions expressed herein are solely those of the author.











The USF Office of Communications and Marketing is looking for Instagram or Hipstamatic portraits of USF students, photos of cool hangouts around the city, and shots of student life and school spirit.

Send us your images by May 18 and they could be included in our undergraduate admissions materials and brochures!



# Teen posts public birthday party invitation on Facebook: 21,000 RSVPS - Teach kids Facebook privacy

FAMILY & PARENTING | SEPTEMBER 24, 2010 | BY: ROSS ELLIS | + SUBSCRIBE



Your teen is having a birthday party and wants to invite her friends. Is sending out party invitation s on <u>Facebook</u> the best way?

Rebecca Javeleau, 14, of England, created her birthday party event on Facebook, and got the shock of her life when she got 21,000 RSVPs.

Parents: Are you aware that anyone can view the RSVP on the box part to the "anyone can view and RSVP" setting before

Facebook unless you uncheck the box next to the "anyone can view and RSVP" setting before clicking the "Create Event" button.

Rebecca got 21,000 RSVPs from around the world. Even from a fake Justin Bieber and Stephen Hawking.

Had she made her party a private affair, her regular invitation list would have RSVPd and her party would have gone off without a hitch.

The teen's mom cancelled the party, revoked Rebecca's Internet privileges and even called the police to ward off the Facebook party list!











My Great Website is requesting permission to do the following:



### Access my basic information

Includes name, profile picture, gender, networks, user ID, list of friends, and any other information I've shared with everyone.





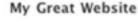


#### Send me email

Which address would you like to use?

An Anonymous email address (xxxx@prox) \$







### Check-ins

My Great Website may read my check-ins.

Report App

Logged in as I (Not You?)

Allow

Don't Allow







Home

### **SNCB Leak Check**

This tool allows you to find whether you were exposed or not the SNCB data leak that occured in December 2012. Try searching for your name to know if you were exposed. If your name is popular, look up your email.

First Name	Lastname	Search
If your name is pop	oular, you might want to chec	k using your email
Email	Search	

### Who?

A citizen that cares about data protection. He believes that you have the right to know whether you're exposed or not.

### What?

This has been build in a few hours with an accent on privacy protection.

### Donate

Help the Electronic Frontier Foundation to defend your rights in the digital world.



SNCB Leak Check

Home

### You've been exposed?

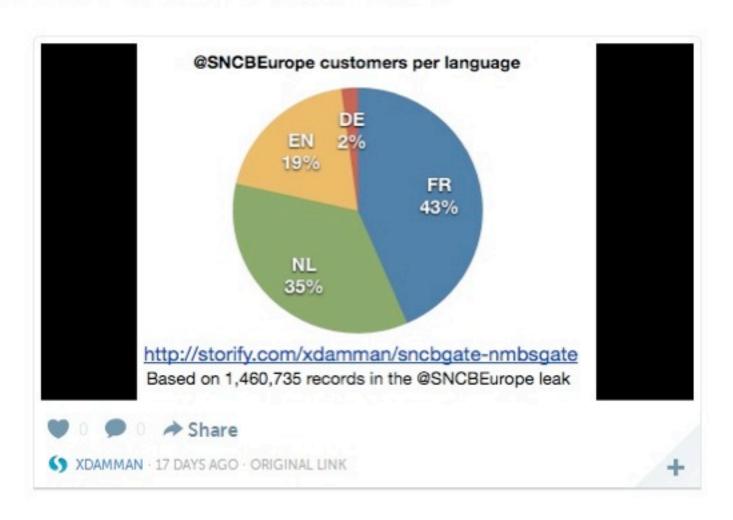
A grey tabel means that field was not exposed. An orange tabel means that field has been exposed.

Tweetitt

Firstname	Lastname	Birthdate	Email	Address	Phone
marc	vael	Not Exposed	Exposed	Street House Number Postal Code City Country	
marc	vael	Not Exposed	Exposed	Street House Number Postal Code City Country	

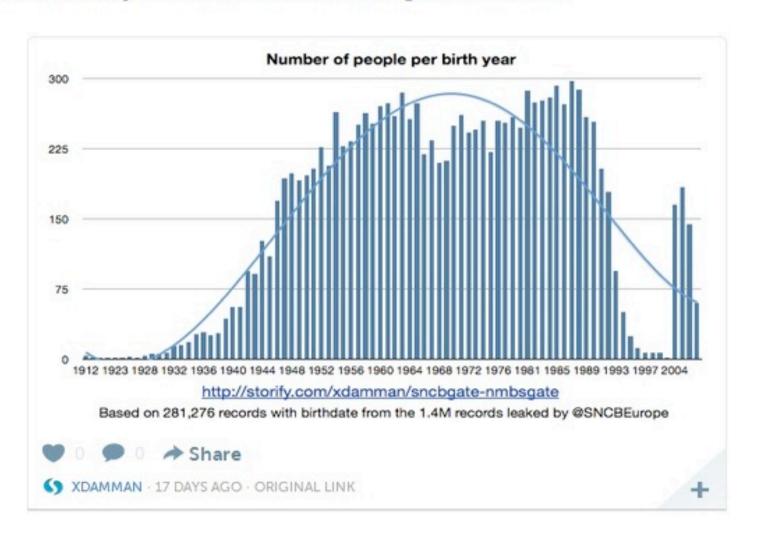
## Language distribution

Guess what are the 3 official languages in Belgium?



## Birth years distribution

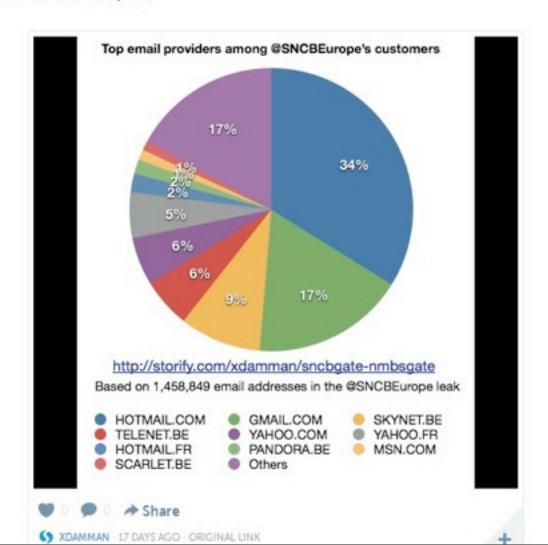
The listing includes the birthdate for 281,276 people. Here is the distribution (I had to remove 1980 and 2003 which were, for unknown reasons, disproportionally represented. Maybe a default value in their registration form?).



## Top email providers

I've computed the top 1000 email providers. The top 5 are:

- 1. HOTMAIL.COM (363,202 email addresses)
- 2. GMAIL.COM (187,090)
- 3. SKYNET.BE (99,806) (very first Internet provider in Belgium)
- 4. TELENET.BE (60,011)
- YAHOO.COM (59,293)



## Geographic distribution [new]

<u>atgouverneur</u> mapped the data on Google Maps to have a better view of the geographic distribution of all those customers.



Belgium as you could imagine, but there are also many (probably tourists or expatriates).

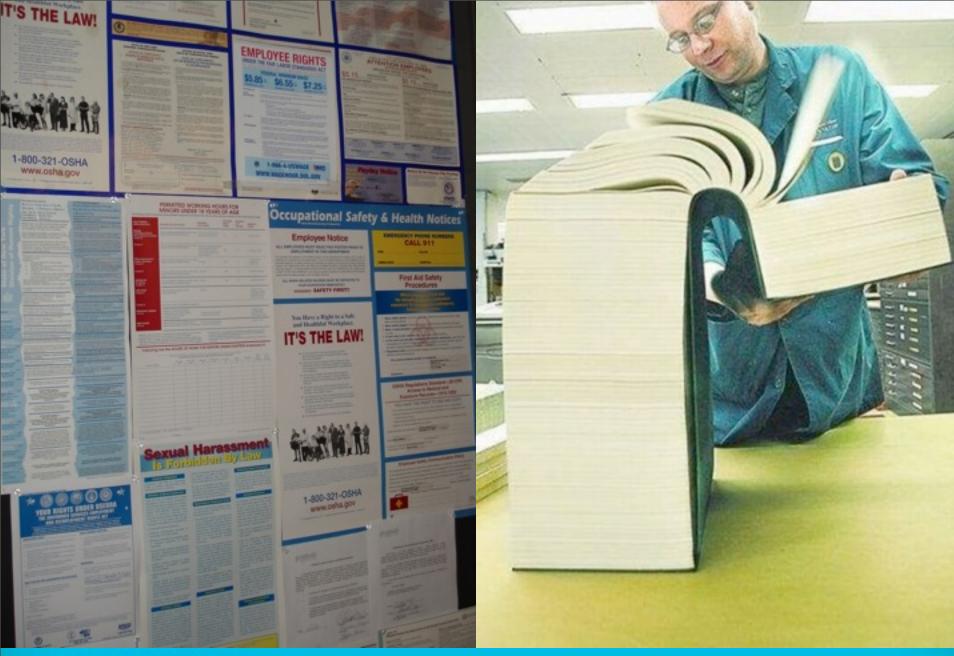




























# 6. Personalized eLearning



ACADEMY

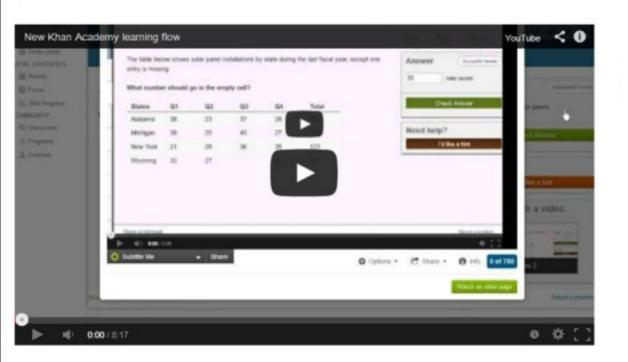
Our Mission

Blog Our Team Our Interns Our Content Specialists Our Supporters Volunteer MCAT Video Competition

## A free world-class education for anyone anywhere.

Khan Academy is an organization on a mission. We're a not-for-profit with the goal of changing education for the better by providing a free worldclass education for anyone anywhere.

All of the site's resources are available to anyone. It doesn't matter if you are a student, teacher, home-schooler, principal, adult returning to the classroom after 20 years, or a friendly alien just trying to get a leg up in earthly biology. Khan Academy's materials and resources are available to you completely free of charge.



#### How it works for students

Students can make use of our extensive library of content, including interactive challenges, assessments, and videos from any computer with access to the web.

## Coaches, parents, and teachers

Coaches, parents, and teachers have unprecedented visibility into what their students are learning and doing on the Khan Academy.









#### YOUR COURSES

Problem with your course enrollments? Get help here.



Designing and Executing Information Security Strategies

Ended 3 months ago

University of Washington

Mar 25th (10 weeks long)

View class archive

View course info | Un-enroll

Recommendations for...

Students

Lifelong Learners

Professionals

Study ahead. Take college-level courses not offered at school.





Search by course name, category, university, or instructor

•

Global Partners (12) · US State Institutions (0)

Sort by Starting soon

Starting Soon Eligible For

Signature Track 12

All Languages 12 English 12

Russian 1 Turkish 1

0 Arabic

Chinese 0 French

0 0 German

Italian

M Japanese 0 Portuguese 0

Spanish

Ukrainian 0

All Categories 90 Arts | 1

Biology & Life Sciences 17

Business & Management 12

CS: Artificial Intelligence

Chemistry

Pennsylvania State University

Creativity, Innovation, and Change with Jack V. Matson, Darrell Velegol & Kathryn W. lablokow

8 weeks long

Sep 1st 2013



The University of North Carolina at Chapel Hill Metadata: Organizing and Discovering Information

with Jeffrey Pomerantz



0

0

University of Minnesota

Introduction to Recommender Systems with Joseph A Konstan & Michael D Ekstrand

Signature Track

Sep 2nd 2013

8 weeks long

Sep 3rd 2013 14 weeks long



University of California, Irvine Foundations of Virtual Instruction with Cindy Carbajal

Sep 30th 2013 5 weeks long



University of Michigan Internet History, Technology, and Security with Charles Severance

Oct 7th 2013 11 weeks long





Show pagesource

recer + public + start ou are here: start

#### VERIS Overview

VERIS schema (GitHub)

#### Schema documentation

- Incident tracking
- Victim demographics
- Incident description
- Actors
- Actions
- Assets
- Attributes
- Discovery & Response
- Impact assessment
- Indicators of Compromise

#### Schema Enumerations

VERIS Community Database

#### VERIS form example

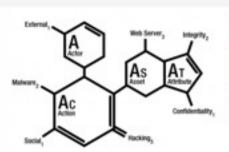
Classification examples

The A4 Grid

Publications

Mailing list

Terms of use



The Vocabulary for Event Recording and Incident Sharing (VERIS) is a set of metrics designed to provide a common language for describing security incidents in a structured and repeatable manner. VERIS is a response to one of the most critical and persistent challenges in the security industry - a lack of quality information. VERIS targets this problem by helping organizations to collect useful incident-related information and to share that information anonymously and responsibly - with others. The overall goal is to lay a foundation from which we can constructively and cooperatively learn from our experiences to better measure and manage risk.

This site serves as a central hub for all things VERIS. On it, you will find information and resources for leveraging VERIS in your organization as well as interacting with the growing community of users. We hope you'll become part of that community, and help build a set of valuable information that benefits us all.

#### Announcement

The VERIS wiki is moving from the original @Zoho site to its new home here. If you are looking for the most up-to-date resources on VERIS, we recommend you grab the XML schema and related resources from @GitHub and join the @mailing list.

#### VERIS Resources

overview: A brief summary of VERIS and what it can do for you.

usage: An explanation of the terms of use associated with VERIS.

schema: The latest VERIS schema files are @available on GitHub. We moved from beta to v1 in Jan 2013 (currently in json format) and will be maintaining a regular update schedule from this time forward (probably annually or bi-annually).

documentation: This wiki is the primary source of supporting documentation pertaining to the VERIS Community schema. When the current update process is complete, it will provide additional guidance and commentary on the schema and its use.

data: The VERIS Community Database (VCDB) is an open and free repository of publicly-reported security incidents in VERIS format. You can grab the @raw data or use an @interactive dashboard.

publications: We encourage those using VERIS to share incidents and/or publish their findings with the community. Those we know of are listed below (If this list looks short, that's because it is; wanna help us extend it?).

Verizon's Data Breach Investigations Reports (DBIR) contain statistics from thousands of incidents classified using VERIS, and are @available here.

interact: We know mailing lists have lost much of their former glory, but they're still a pretty good way to interact with a large group. VERIS has one, and you can sign up here

assistance: If you need to directly contact those responsible for developing and overseeing VERIS, send an email to admin (at) veriscommunity (dot) net.

start.txt - Last modified: 2013/09/10 20:27 by wbak



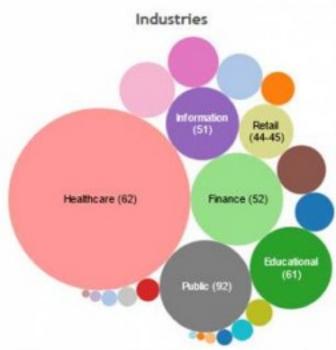






### Please navigate using the tabs at the top

## VERIS Community Database (VCDB)



Selecting (clicking) an industry above or an organizational size below will filter the categories shown on the right.

### Organizational Size



("Small" organizations have less than 1,000 employees)



EUROPE **2013** 



Last updated:

June 13th, 2013

The Vocabulary for Event Recording and Incident Sharing (VERIS) is a set of metrics designed to provide a commo

language for describing security incidents in a structured and repeatable manner. VERIS is a response to one of the most critical and persistent challenges in the security industry - a tack of quality information. VERIS targets this problem by helping organizations to collect useful incident-related information and to share that information -





Like this? Visit veriscommunity.net

Want Data? Visit github.com/vz-risk

Incident Count

1,218

20

- 1. Sharing security learning experiences is easy & effective.
- 2. Security certifications with CPE & ethical obligations are proper proof towards the outside world.





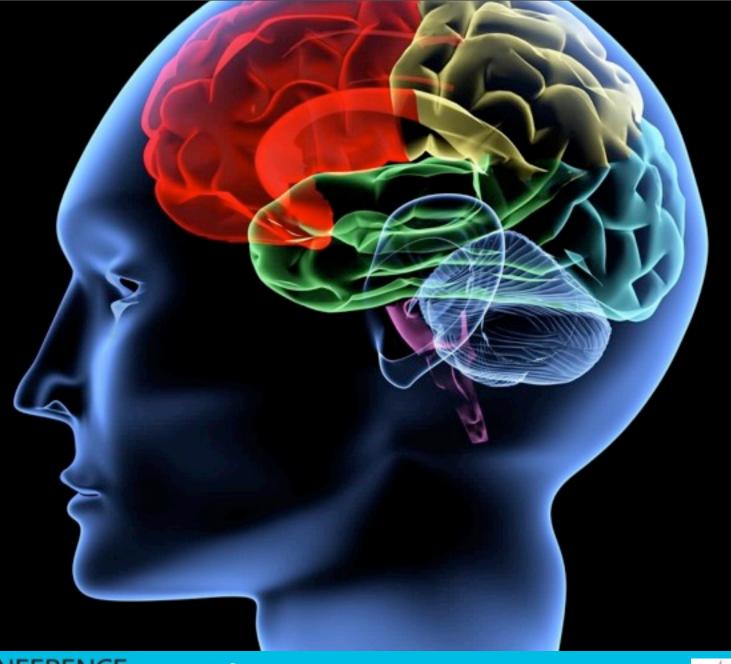






## 7. Private Memory





















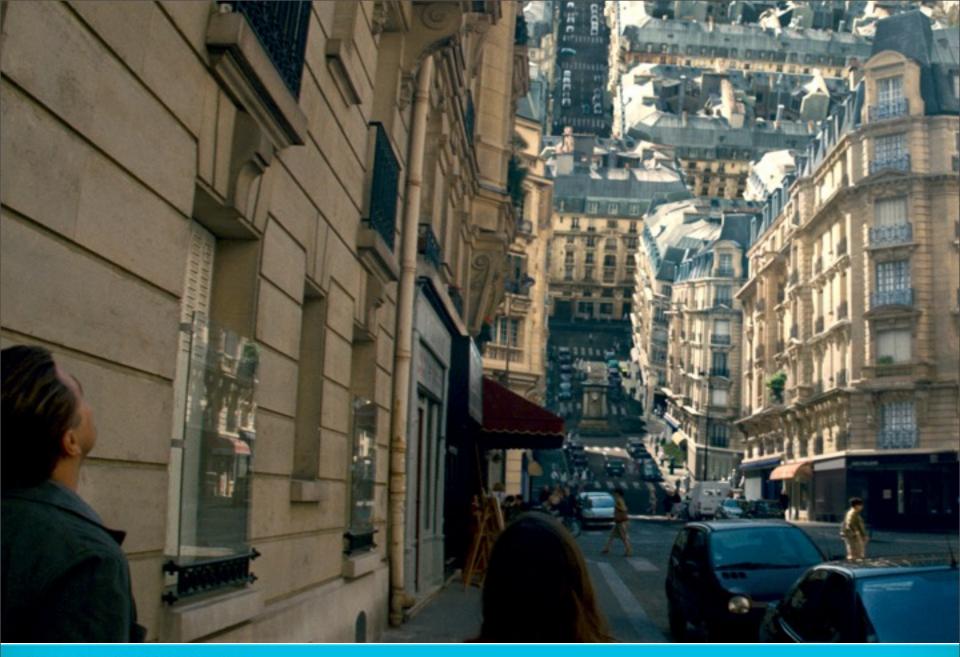








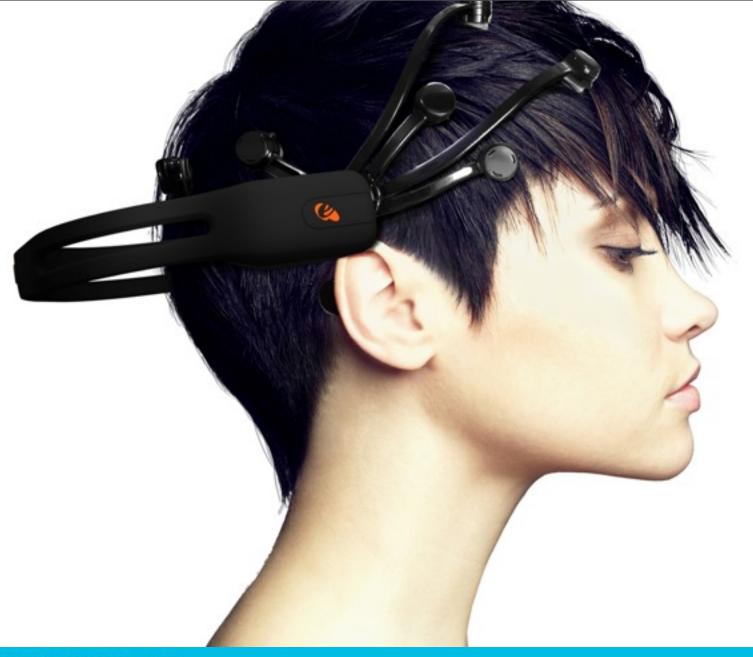


















Product

Media

Forum

Reserve Your Insight



What you can do with a little Insight...











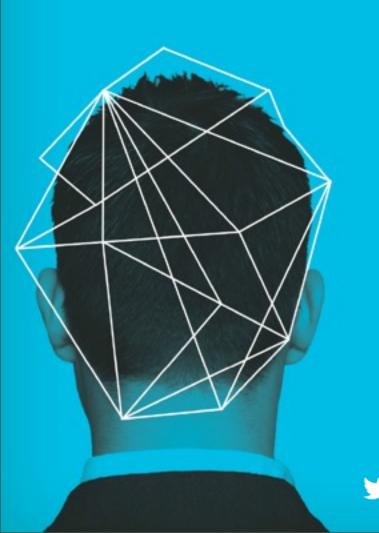
- Security on archives is critical, based on its value.
- Risk of changing or stealing memory is real.



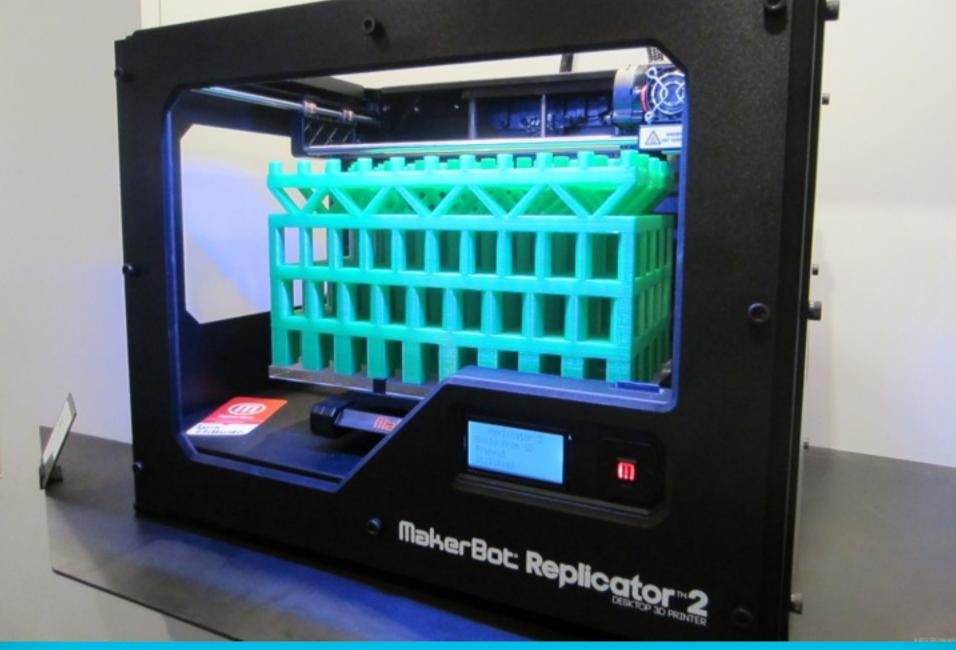








## 8. Printing of Things

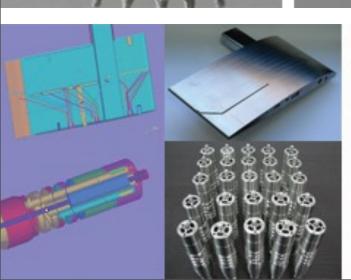






























#RSAC











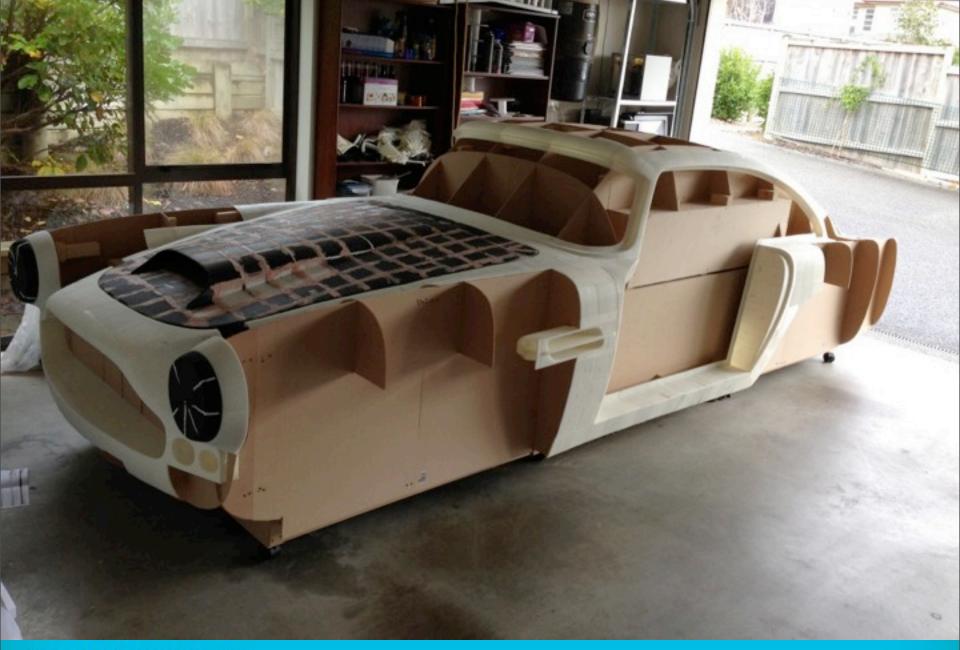








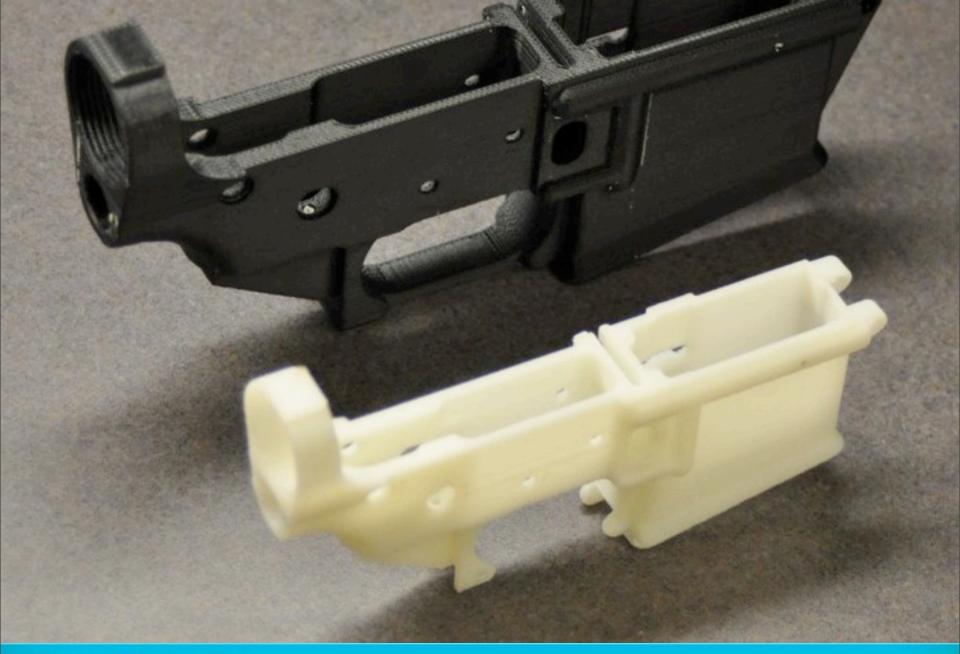








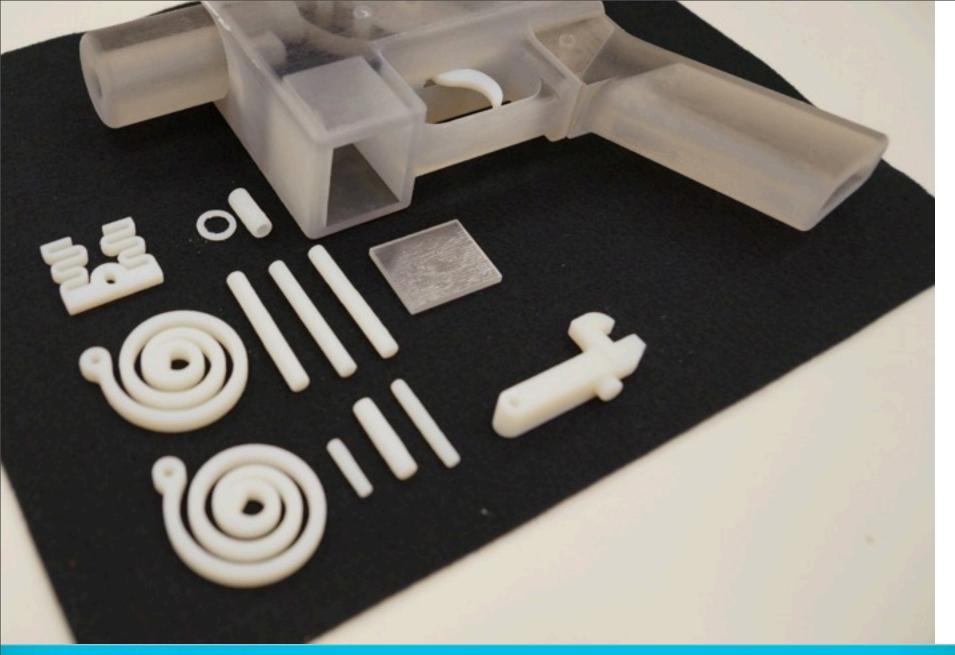














































# Printer produces personalised 3D chocolate



By Katia Moskvitch Technology reporter, BBC News

Chocolate lovers may soon be able to print their own 3D creations thanks to work by UK scientists.

A 3D printer that uses chocolate has been developed by University of Exeter researchers and it prints layers of chocolate instead of ink or plastic.

Although still a prototype, several retailers have already expressed interest in taking on the device.



The printer uses chocolate instead of ink

3D printing using plastic and metal is already widely used in industry to speed up design work.

Lead scientist Dr Liang Hao told BBC News that chocolate printing, just like any other 3D printing technique, starts with a flat cross-section image - similar to that produced by ordinary printers turning out images.

"Then you do a 3D shape - layer by layer, printing chocolate instead of ink, like if you were layering 2D paper to form a 3D shape," he said.

Once a layer is completed, it solidifies, and the machine moves on to the next layer.

#### Related Stories

In pictures: Express yourself with 3-D printing

'Printing out' new ears and skin

The printed future of Christmas dinner



- 1. Security reviews on purchased devices and materials are vital.
- Challenges on controls of the authenticity and quality of designs, raw materials and end products are "the standard".







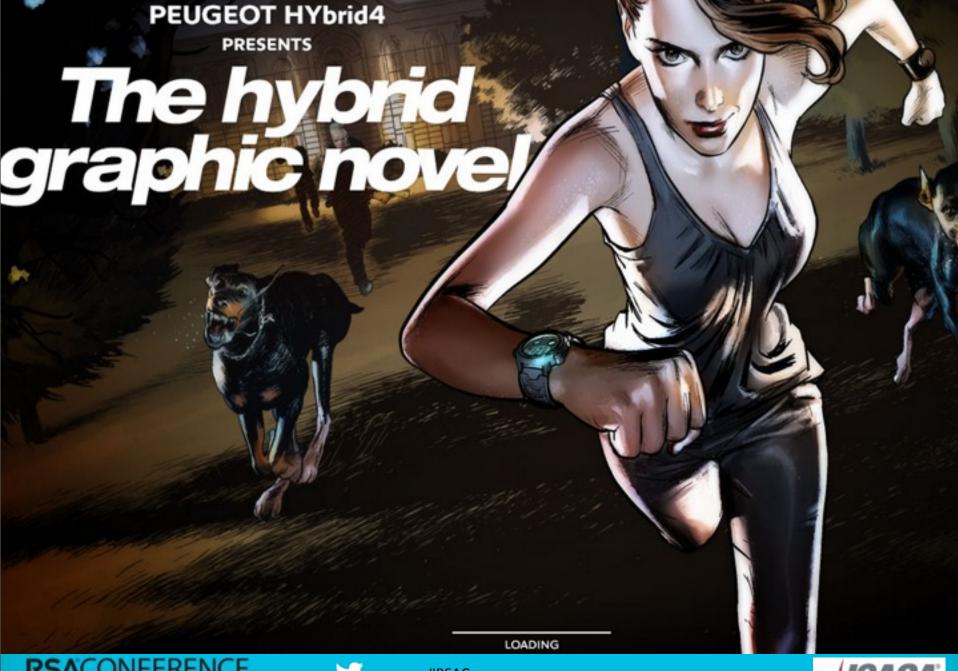




# 9. Augmented Reality







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#RSAC





















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Technology

Products

Company

Nev

API

CrowdOptic's patented technology (U.S. Patent No. 8.527,340) analyzes where people point their mobile and wearbale devices to identify activity hot spots, engage users with contextual applications, and curate social media content.

### Aim Your Device

to find your Facebook friends in the crowd



From finding Facebook friends in the crowd to interacting with the live entertainers and athletes, CrowdOptic lets fans at live events engage in new ways using their devices.



CrowdOptic Augmented Reality and Analytics Read about CrowdOptic's platform for tracking and analyzing crowd interest by focus.

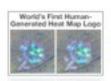
Crowd Engagement



#### Highlights



CrowdOptic at TechCrunch Disrupt SF with Google Glass and Robert Scoble (03:55)



### "It's a little piece of magic." - Alexandra Tanner,

Alexandra Tanner,
 E-Business & Interactive Manager,
 Lancôme Canada.



#### New Heat Signal for Social Media

CrowdOptic analyzes hundred of millions of mobile social media posts to identify, tag, and rebroadcast the most relevant videos, photos and social media content.





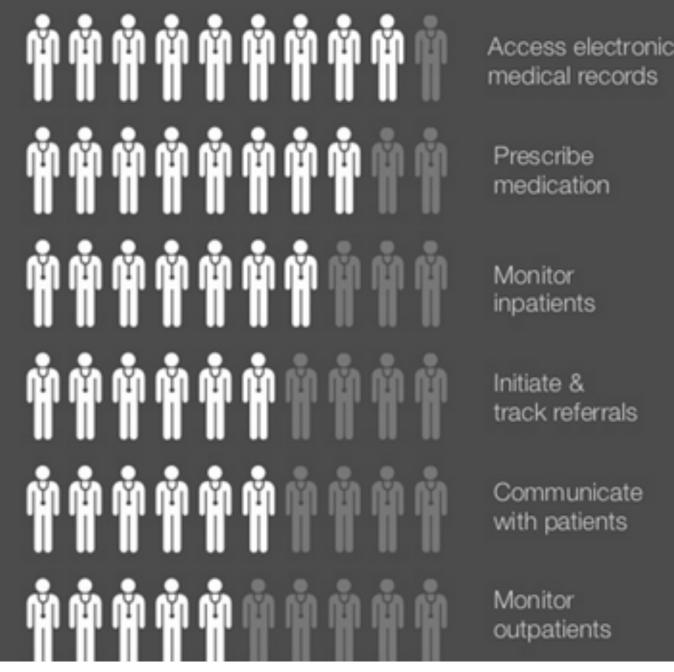
- Security solutions accommodate & optimize touch, swipe, voice experiences to obtain a strong visual security presence
- 2. Augmented reality builds real relationships with user & customer expectations on various platforms.

# ► AUGMENTED REALITY



# 10. Advanced eHealth

Most doctors
WISH
they could
wirelessly:



HIS 2013 report

conditions, symptoms, treatments...



# Live better, together!™

Making healthcare better for everyone through sharing, support, and research

#### Join now

(it's free!)



#### Learn from others

Compare treatments, symptoms and experiences with people like you and take control of your health



#### Connect with people like you

Share your experience, give and get support to improve your life and the lives of others



#### Track your health

Chart your health over time and contribute to research that can advance medicine for all







### patientslikeme<sup>1</sup>

**Symptoms** Filter by: All Please type at least 3 letters to choose a condition

patients

Symptom name

Sexual dysfunction

Home > Symptoms

Patients

Please type at least 3 letters in the search box to see results

Symptoms At PatientsLikeMe

Seventy

Treatments

reported

Search

#### **Primary Symptoms** Patients

Anxious mood	76,480	534
Depressed mood	76,623	632
Fatigue	77,479	834
Insomnia	64,409	432
Pain	74,365	1,226
	Severe Moderate Mild   No	ne

Community Symptom Reports Click on a symptom to see severity, treatments taken and what patients have to say about their experiences.

Prev 1 2 3 4 5 ... 82 83 Next > Other symptoms added by patients like you # of patients Treatments reported Fatigue Depressed mood Anxious mood 534 Pain 74,365 Insomnia 64,409 432 Headaches 304 Brain fog Excessive daytime sleepiness (somnolence) 27,236 Stiffness/Spasticity 26,408 492 **Balance problems** 







#### Community Treatment Reports Click on a treatment to see what patients have to say about side-effects, perceived effectiveness, advice, burden, dosages and cost.

### 1,611 Prescription Drugs

Treatment	# of Patients
Gabapentin (Neurontin, Ratio- Gabapentin)	4,995
Duloxetine (Cymbalta, Yentreve)	4,834
Baclofen (Mylan Baclofen, DOM- Baclofen)	3,034
Pregabalin (Lyrica)	3,783
Glatiramer acetate (Copaxone)	3,645

#### See all 1,611 Prescription Drugs...

106 Physical Therapy	
Treatment	# of Patients
Physical Therapy (PT)	942
Massage Therapy	859
Chiropractic	468
Range of Motion Exercises	393
Deep breathing and relaxation	228

#### See all 106 Physical Therapy...

### 234 Lifestyle Modifications

Treatment	# of Patients
Handicap/Disability Parking Permit	1,673
Heat avoidance	485
Rest	464
Naps	419
Physical activity and exercise as tolerated	324

#### See all 234 Lifestyle Modifications...

268 Nutrition/Diets	
Treatment	# of Patients
Water	623
Diet modification	285
Gluten Free Diet	217
Avoid Caffeine	199
Juice, fresh veg and fruit	180

### 381 Over the Counter Drugs

Treatment	# of Patients
Ibuprofen	2,412
Aspirin	1,831
Acetaminophen (Paracetamol)	1,175
Naproxen OTC	659
Cetinizine	499

#### See all 381 Over the Counter Drugs...

### 415 Equipment

Treatment	# of Patients
Walking Stick/Cane	1,737
Wheelchair (powered)	874
Walker	777
Wheelchair (manual)	555
Non-invasive Ventilator	538

See all 415 Equipment...

### 5 Psychotherapy

Treatment	# of Patients
Individual Therapy	3,520
Group Therapy	240
Peer Support Group	143
Couples/Family Therapy	90
Inpatient Therapy	12

#### See all 5 Psychotherapy...

60	
n u	-
U J	Surgeries

O 3 surgenes	
Treatment	# of Patients
PEG-Percutaneous Endoscopic Gastrostomy	137
Tracheostomy	69
Gallbladder removal (cholecystectomy)	34
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### 1,875 Supplements

Treatment	# of Patients
Vitamin D	3,266
Omega 3 Fish Oil	2,487
Multivitamins	2,405
CoQ10 (CoEnzyme Q10)	1,454
Vitamin C (ascorbic acid)	1,324

See all 1,875 Supplements...

#### 250 Procedures

Treatment	# of Patients
MRI	861
Acupuncture	457
Neuromuscular Electrical Stimulation	344
Blood test	321
Lumbar Puncture	241

#### See all 250 Procedures....

#### 153 Exercises

Treatment	# of Patients
Physical Exercise	1,172
Walking	664
Yoga	621
Stretching	543
Exercise	202

See all 153 Exercises...

### 61 Complementary and Alternative

Treatment	# of Patients
Homeopathy	48
Acupressure	20
Reiki/Energy Therapy	6
Vitamin C Intravenous (IV)	5















Scales

Blood Pressure Monitor

Baby Monitor

Activity Tracker

Apps

Support

My Account Store



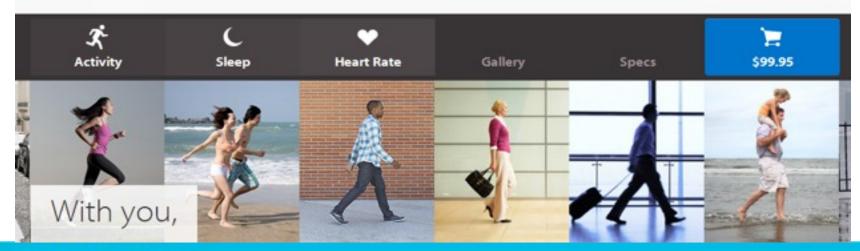
# pulse

### Track. Improve.

An 8-gram smart tracker to monitor your activity 24/7, measure your heart rate and improve your health.



Watch the movie







Introducing Scanadu Scout™

# Finally, you can know yourself best.



Check your health as easily as your email.

















Introducing the

# Scanadu Scout™

A scanner packed with sensors that enables anyone to conduct sophisticated physical exams – in a snap.

Features

Design

Tech Specs



# Simply place the Scanadu Scout™ to the forehead.

As if it is reading your mind, the Scanadu Scout™ detects problems early. It potentially decreases hospital readmissions, and the costs of managing chronic conditions for









Introducing the

# Scanadu Scanaflo™

Scanaflo™ is a urine test kit that will empower people to monitor their health at home.

Features Tech Specs

The convenience of testing at home, with the accuracy of testing at a lab, at a fraction of the price.

Scanaflo will test for levels of glucose, protein, leukocytes, nitrates, blood, bilirubin, urobilinogen, specific gravity, and pH in urine. It will also test for pregnancy.

Scanaflo™ is a urine test kit that will empower people to monitor their health at home. It is designed to give them an early warning if something is wrong with their liver, kidneys, urinary tract, or metabolism. These warnings could

















welcome

health

ancestry

how it works

store

search

help

# Get to know you. Health and ancestry start here.



- · Reports on 240+ health conditions and traits
- Discover your lineage, find relatives and more
- Get updates on your DNA as science advances

order now







# Learn hundreds of things about your health.

Using your DNA information, 23andMe helps you know more about your health so you can take an active role in managing it. With reports on over 240+ health conditions and traits, here are a few of the things you'll learn about you.



#### Carrier status

Find out if your children are at risk for inherited conditions, so you can plan for the health of your family.



### Health risks

Understand your genetic health risks. Change what you can, manage what you can't.



#### Drug response

Arm your doctor with information on how you might respond to certain medications.



#### Health tools

Document your family health history, track inherited conditions, and share the knowledge.



### Inherited traits

Explore your genetic traits for everything from lactose intolerance to male pattern baldness.



#### Scientific advances

Keep receiving updates on your DNA as discoveries are made, so your knowledge grows as you do.





- eHealth is successful based on security built in the design and implementation of core applications.
- 2. Patients, doctors, hospitals and governments agree on a secure and auditable information exchange convention.



**ADVANCED eHEALTH** 







# In summary

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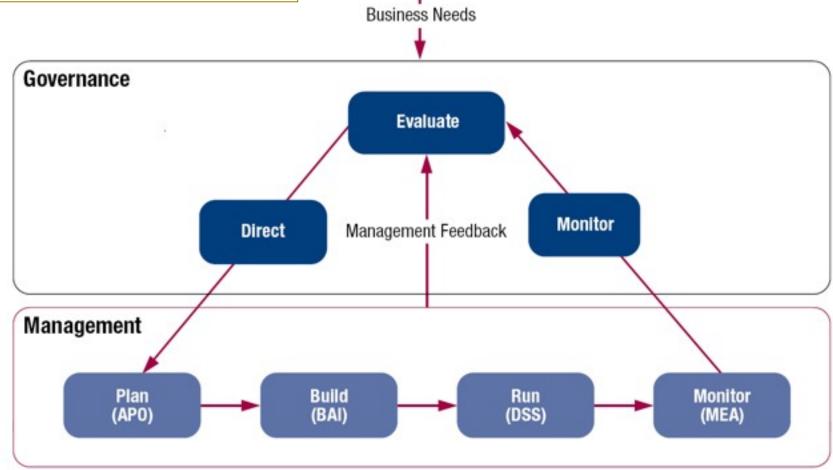










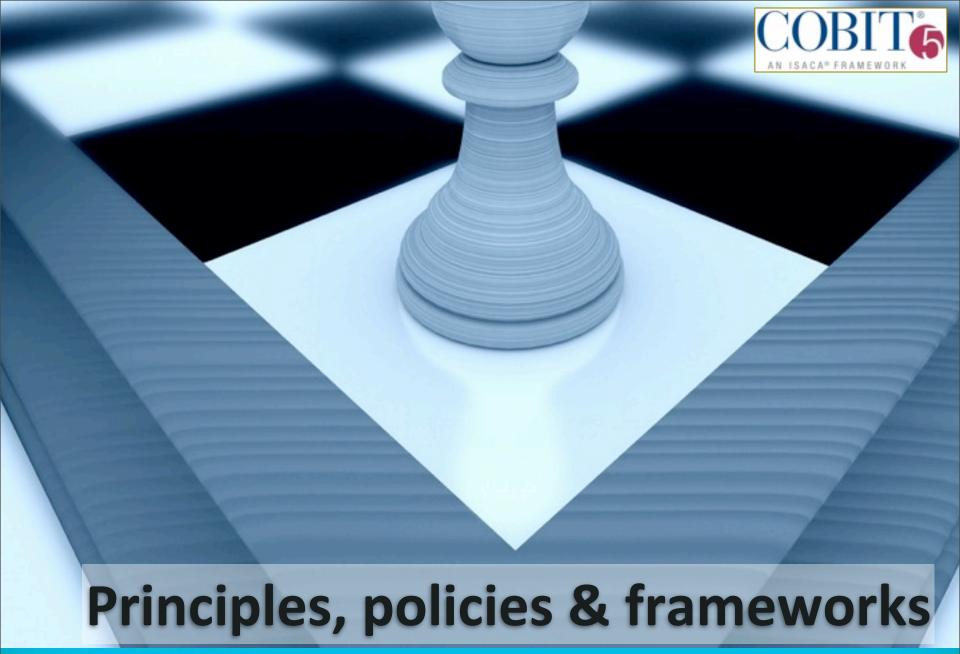


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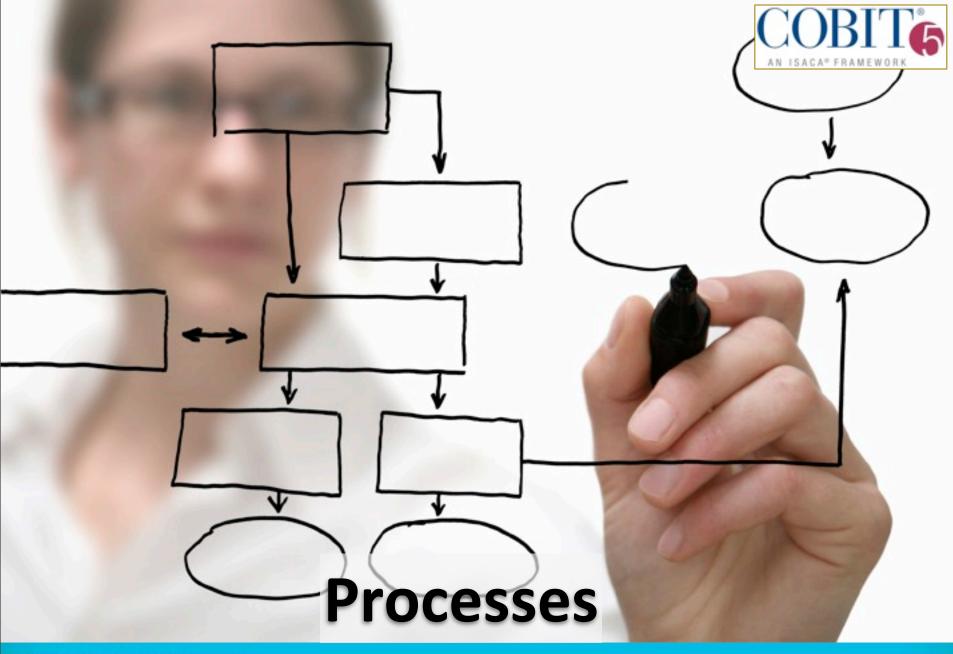


















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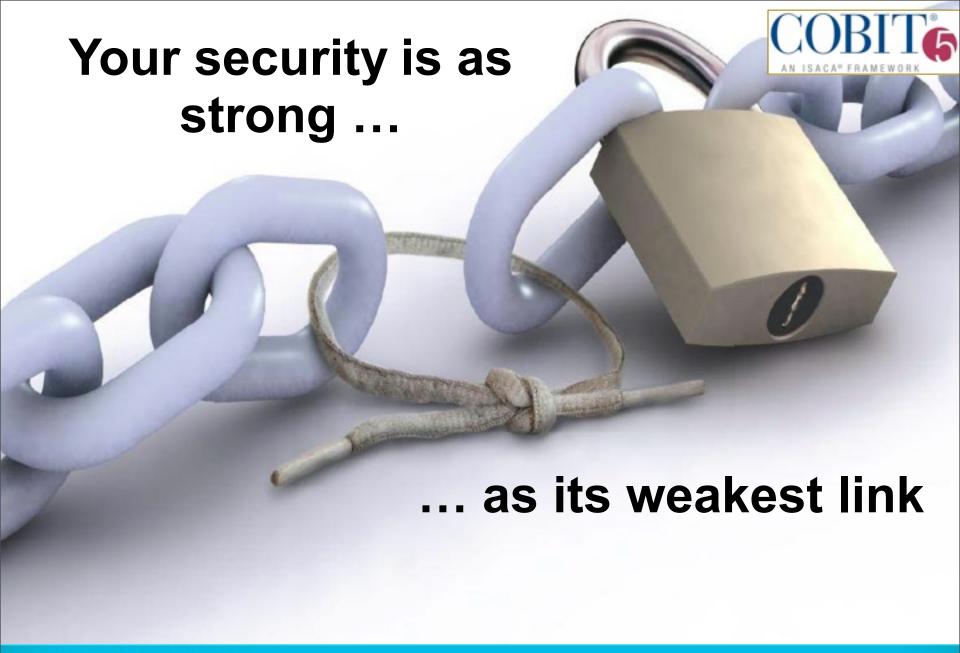












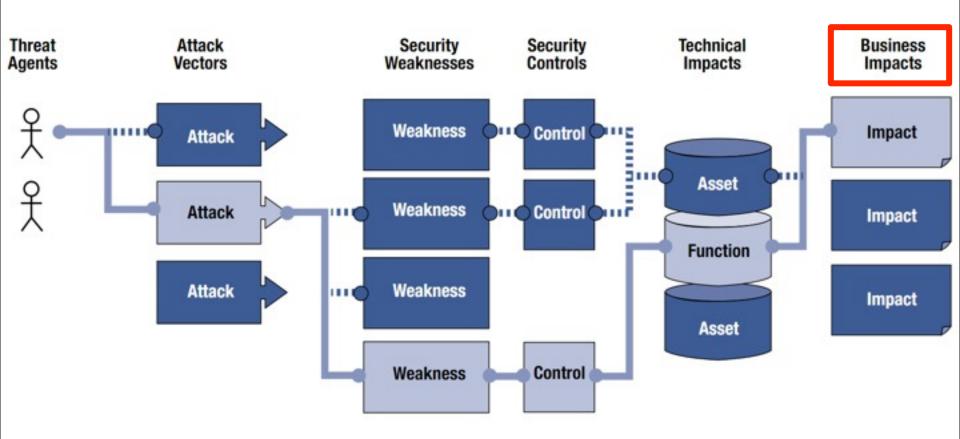
































Always room for improvement



















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## www.isaca.org/knowledgecenter



## Thank you!

Marc Vael

**ISACA** 

@marcvael

marc@vael.net

http://www.isaca.org

