

Information Protection in Today's Changing Mobile and Cloud Environments

Art Gilliland, Sr. Vice President

Symantec, Information Security Group

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Data Breach Lawsuit against shoe retailer alleges security negligence,

seeks millions in compensatory and exemplary damages

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By Tim Wilson Dark Reading

Shoe retailer Zappos.com and its parent company, Amazon.com, are being sued for exposing customer data in a breach affecting some 24 million customers.

According to an Associated Press report on the lawsuit against Zappos, a Texas woman has taken the lead in the Kentucky lawsuit, alleging that she and millions of other customers were harmed by the release of personal account information.

Officials representing Zappos in Nevada and parent company Amazon in Seattle declined to comment to AP on the lawsuit filed in U.S. District Court in Louisville.

Zappos alerted employees and customers by email Sunday that names,

ment from Mumbai

Dugu malware n malware targets future attacks

ed computer equipment from a tigation into the Duqu malicious ed could be the next big cyber

alled Web Werks told Reuters formation Technology last week nents from a server that security hackers unicating with computers

en Symantec said it had found a code similar to Stuxnet, a piece oc on Iran's nuclear program.

und the world are racing to lp lay the groundwork for attacks ants, oil refineries and pipelines. covert ops

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Exclusive: NSA helps banks battle hackers

Exclusive: National Security Agency

Exclusive: Medtronic probes insulin pump risks

Exclusive: Nasdaq hackers spied on

and rise of western



chemical industry are merely their latest attack wave



Prices of Assets and Services In The New Market

Overall rank		Item	Percentage		2010 price ranges	
2010	2009		2010	2009		
1	1	Credit card information	22%	19%	\$0.30-\$100	
2	2	Bank account credentials	16%	19%	\$10-\$900	
3	3	Email accounts	10%	7%	\$1-\$18	
4	3	Attack tools	7%	2%	\$5-\$650	
5	4	Email addresses	5%	7%	\$1/MB-\$20/MB	
6	7	Credit card dumps	5%	5%	\$0.50-\$120	
7	6	Full identities	5%	5%	\$0.50-\$20	
8	4	Scam hosting	4%	2%	\$10-\$150	
9	5	Shell scripts	4%	6%	\$2-\$7	
10	9	Cash-out services	3%	4%	\$200-\$500 or 50%-70% of total value	





Specialization of Skills and Professionalization

1. Recon: Know your Targets

2. Incursion: Gain Access

3. Discovery: Create a Map to the Asset

4. Capture: Take Control of the Asset

5. Exfiltrate: Steal or Destroy Asset





Actors Brought Together by Market Forces



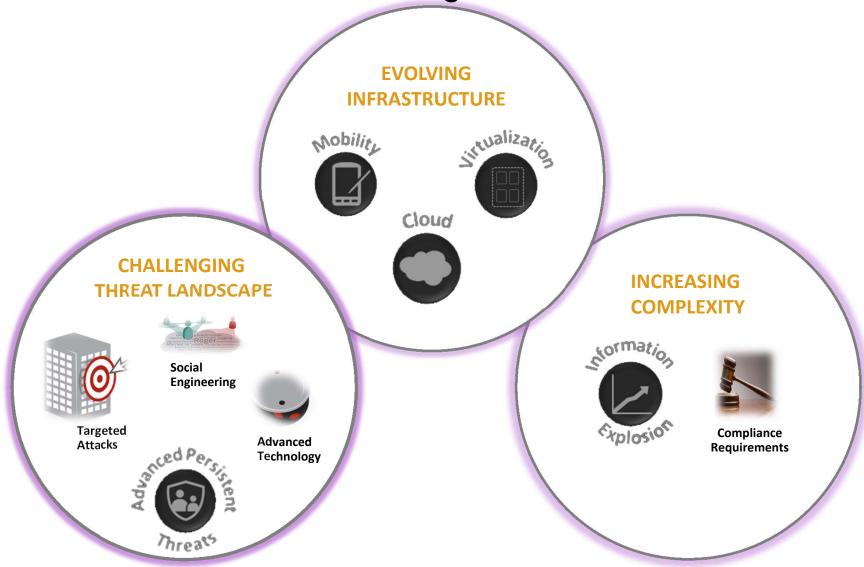


The Transition From Individual Actors to A Systemic Market Driven Adversary

APT	Attacker (Malicious Outsider)	Insider (Malicious and Non- malicious)	Hack-tivist	Cyber Criminals	State Nation
RECON	Free Scanners	Insider Knowledge	Social Networks / Google	Data Mining	Espionage / Collusion
INCURSION	Basic Scripts /MetaSploit	Privileged Access	Social Engineering	Attack Kits / Malcode / Bots / Affiliates	Tailored Malcode / 0-Day
DISCOVERY	Random Targeting	Asset Awareness	Targets of Chance	Targets of Chance / Choice	Targets of Choice
CAPTURE	Visible / Low Value	Critical Assets	Media Worthy Asset or Access	Monetized Assets	High Value IP / Government Secrets
EXFILTRATE	Tagging and Damage	Theft and Damage	DDoS, Theft and Damage	Fraud and Financial Gain	Gain / Maintain Strategic Advantage



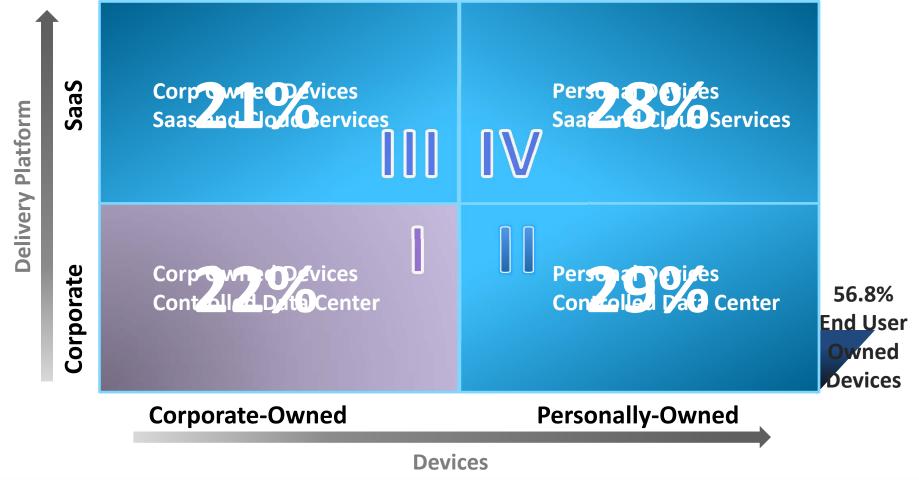
Fundamental Shifts Adding to Business Risk





Additional Access and Delivery Models Creates New Security Challenges

49.5% Cloud/SaaS Based





A New Defense in Depth: Infrastructure Independent and Adversary Focused

Required Capability

1. Recon

2. Incursion

3. Discovery

4. Capture

5. Exfiltrate

Strong security awareness, counter intelligence

Continuous enforcement of controls according to risk policy (mgmt and protection)

Actively monitor infrastructure, information and users

Control unusual internal movement and access of sensitive data

Defined response plan, forensics, damage mitigation strategy and information recovery





Required Shifts To Drive Success In The New Model

RISK

Risk defined by business relevant assets

Contextual Security Intelligence

Prioritized Actions

INFORMATION

Policy on the information

Business access and flexibility

Extend past enterprise boundaries

PEOPLE

Authenticated access

Monitor for normal behavior

Systematically define ownership and rights

NEW SECURITY CONTROL POINT



Accenture Overview

Who is Accenture?

- A global management consulting, technology services and outsourcing company.
- Combining unparalleled experience, comprehensive capabilities across all industries and business functions and extensive research on the world's most successful companies, Accenture collaborates with clients to help them become high performance businesses and governments

Quick Facts

- Net Revenues: US\$25.5 billion for fiscal 2011 (12 months ended Aug. 31, 2011)
- Exchange/Ticker: NYSE / ACN
- Index Memberships: S&P 500, Russell 1000® Index, Fortune Global 500
- Employees: More than 244,000
- Global Reach: Offices and operations in more than 200 cities in 54 countries
- Geographic Regions: Americas, Asia Pacific, Europe / Middle East / Africa (EMEA)





The Accenture Global Delivery Network





Accenture - Unique Challenges

INFORMATION CENTRIC BUSINESS

LARGE DIVERSE GLOBAL WORKFORCE

- Different Modes of Work
- Device Explosion
- Highly Mobile

DIVERSE SECURITY REQUIREMENTS

- Industry
- Geography

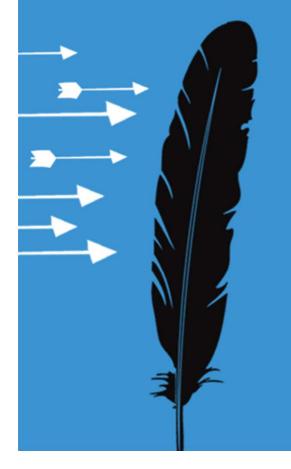
RAPIDLY EVOLVING



How to Apply What You Have Learned Today

- In the first three months following this presentation you should:
 - Develop a plan to identify your organizations sensitive information
 - Evaluate readiness across each capability
 - Prepare a breach response plan
- Within six months you should:
 - Build a capability development plan





Thank You!

Art Gilliland Art_Gilliland@symantec.com

