



Security in knowledge

Banking Fraud: Where is the Liability – With the Customer, Bank or Vendor?

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Topics to be Addressed

- ▶ Case Study: PATCO vs. People's United
- ▶ What is 'Reasonable Security'?
- ▶ Role of Third-Party Service Providers
- ▶ Implications of:
 - ▶ UCC's Article 4A
 - ▶ FFIEC's Authentication Guidance
- ▶ Anti-Fraud Technology – What's Essential?
- ▶ Out-of-Court Settlements – Who's Accepting Responsibility?
- ▶ Tips to Avoid Costly Litigation