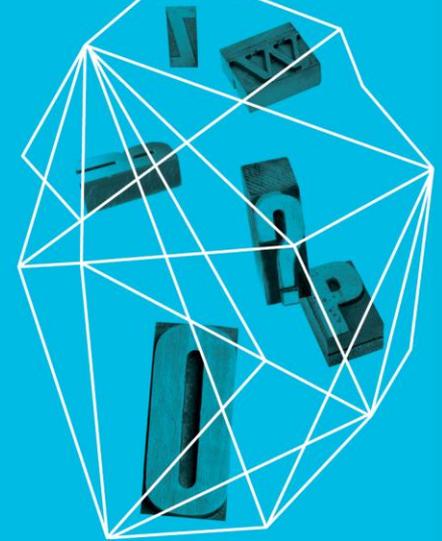


BUILDING YOUR OWN CENTRAL INTELLIGENCE SYSTEM IN THE REAL WORLD

Jan Hertsens
LiveOps

Ryan Barrett
Intermedia

Security in
knowledge



— What is this session about?

- ▶ Building your own security geek system that can automate a broad range of security tasks including:
 - ✓ Logical/Physical access monitoring
 - ✓ Google earth data visualization (and Geo-IP)
 - ✓ XSS face-palm generator
 - ✓ Custom "lock your screen" shamer
 - ✓ Compliance nagging tool



Different Backgrounds

Jan

- Came from business consulting
- Started own malware analysis firm



Ryan

- Operations, security and compliance background

The problem:

so many boxes,
so little time



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— You're doing it wrong

- ▶ Making manual requests for information from system owners
- ▶ Manually using excel spreadsheets, vlookups to organize the data
- ▶ Time consuming and boring
- ▶ Dangerous? Maybe.
- ▶ Definitely a misuse of time.



— Your doing in right!

- ▶ Build a repeatable, automated system
- ▶ Connect and gather data centrally
- ▶ Create web based reports dynamically
- ▶ Use open source software
- ▶ Use spare hardware



Principles

1. Suck up all the data you can find
2. Consolidate & Cross-reference
3. ... Find nuggets
4. Profit!



Getting started

What you need:

Box (or VM instance)

Database

Web server

Scripting language

What we did:

Basic LAMP (Linux/Apache/MySQL/PHP)

You can make this in Perl, Ruby, ASP,
Java

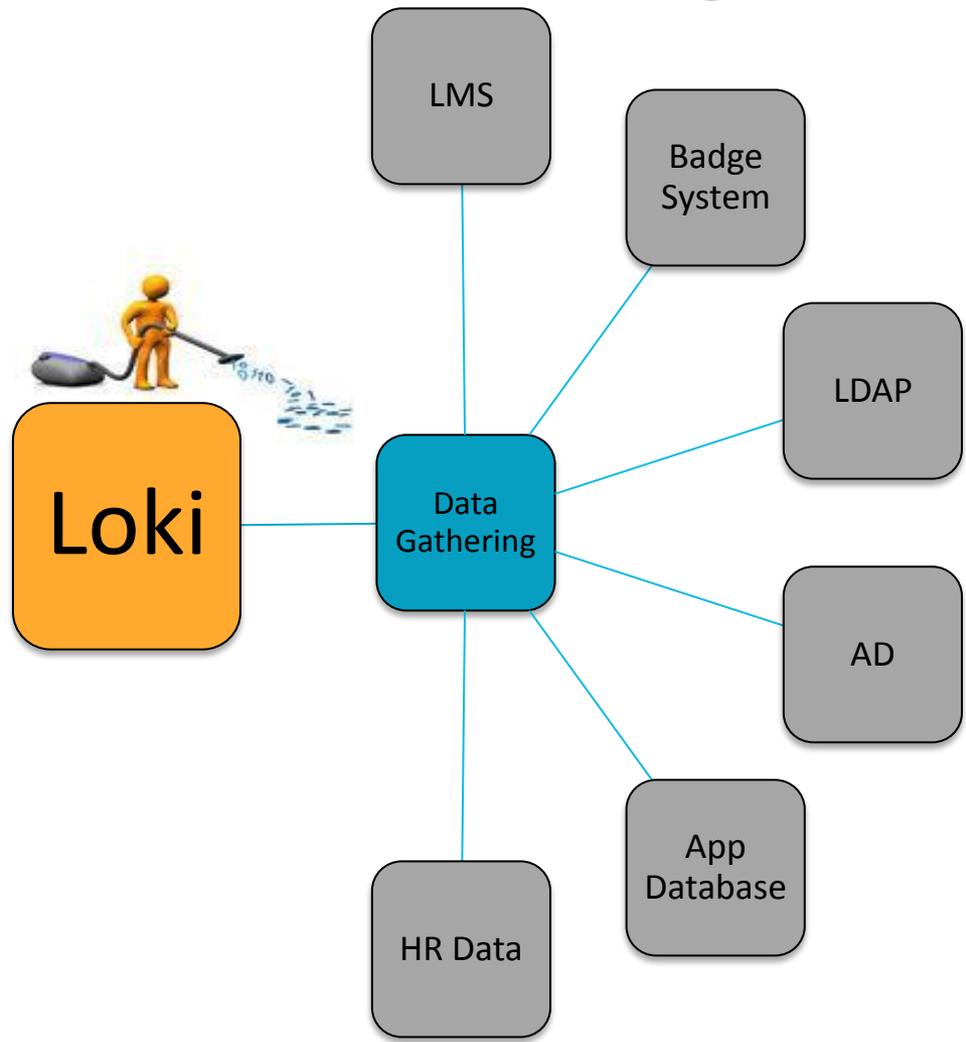


— Isn't this some sort of SIEM?

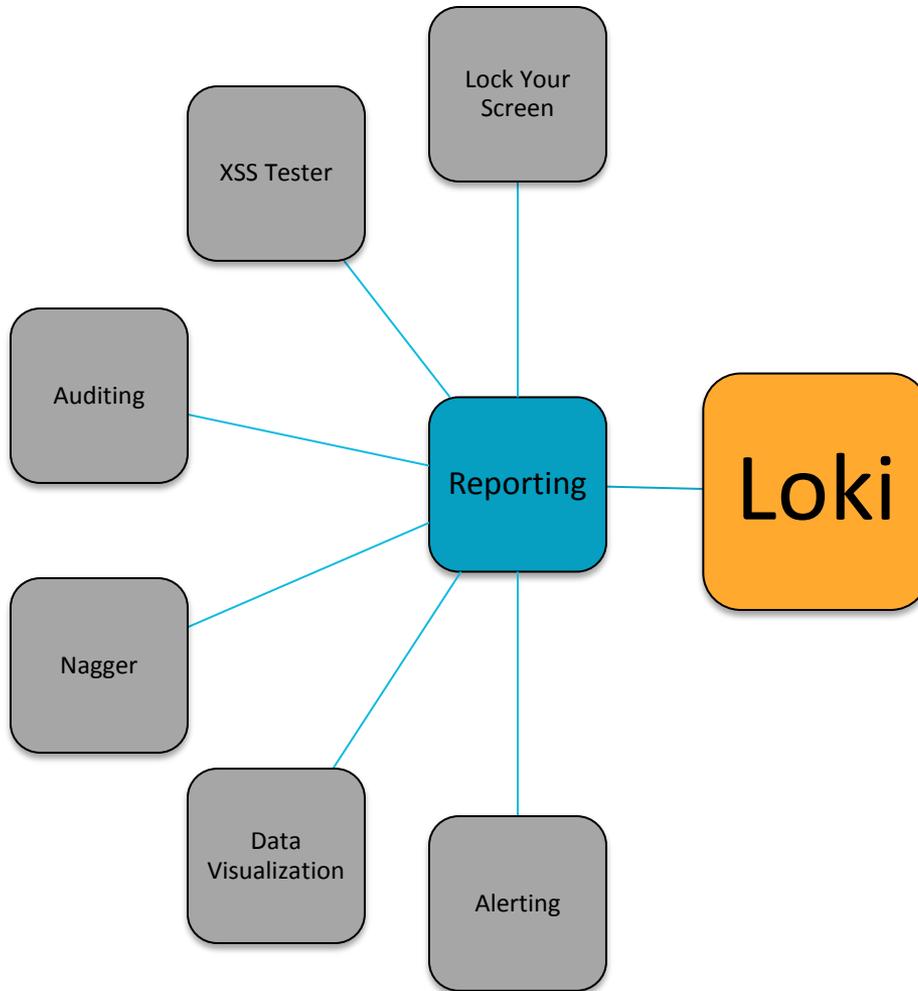
- ▶ No
- ▶ SIEM's typically focus on an IP address as the central data point
- ▶ Our system focused mainly on employee data, application and system data, and source code.
- ▶ Your system can pivot on anything you want; you decide.



Logical view- Data Gathering



Logical view- Reporting





How do we cross-reference users across various systems?



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Problem

- ▶ Disparate systems (each with their owner) that have different naming conventions for users
 - ▶ E.g. JoeSmith@corp.com, jsmith, jacks, U3110, nibbler
- ▶ The Hertsens theorem:
“Over time, the accuracy of any reference data source will exponentially approach zero unless it is directly linked to a financial consequence.”
- ▶ “Follow the money” rule leads us to HR
 - ▶ Payroll list is managed very accurately!
 - ▶ Contractors & contract pay is audited closely!



Solution: HRID

- ▶ HR now assigns a unique numerical “HRID” to each employee, vendor or contractor when they are hired.
- ▶ One time effort to retrofit existing user accounts
- ▶ Integrate into process
 - ▶ Work with HR, Finance and Sys Admins
 - ▶ Mandatory field on “new hire” forms
 - ▶ Stored in every system at account provision time
 - ▶ LDAP, AD : Unused attribute field
 - ▶ Badge system: Found an unused field
 - ▶ SAP: Found an unused field

— HRID : Paydirt!

- ▶ Physical and logical access reviews are now automated, and instantaneous
- ▶ Instead of weeks of manual work every quarter:
 - ▶ Cross-referencing happens automatically
 - ▶ Review runs every night
- ▶ White-list approach instead of blacklist of “terminated users”
 - ▶ Answers the question “who has an account on my system who doesn’t have a business relationship with the company?”



Connectors



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— Find your data sources

- ▶ SAP (HTTP post)
- ▶ HR upload (HTTP post, manual)
- ▶ Application database (DB connection)
- ▶ Active Directory
- ▶ LDAP
- ▶ CVS Code Repository
- ▶ Learning Management System Badge system (MS SQL)
- ▶ Badge system (via undocumented API)
- ▶ ...

Connector Example: App Database

Simplest case: We need some information from a database that we have native support for.

```
$res=db_select_array("
SELECT DISTINCT
r.rep_id, username, `name`,firstname, lastname,
email, ra.last_login_success
,(SELECT GROUP_CONCAT(p2.name) FROM ccconf.rep_permission rp2, ccconf.permission p2
WHERE rp2.rep_id=r.rep_id AND p2.permission_id =rp2.permission_id ) Perms
,(SELECT rv.value FROM rep_value rv WHERE r.rep_id = rv.rep_id AND rv.attribute_id = 8315 ) `HRID`
FROM ccconf.rep r, ccconf.rep_activity ra
JOIN ccconf.rep_permission rp ON (rp.permission_id IN (15,16,18,728,729,879) AND rp.rep_id=r.rep_id )
WHERE callcenter_id=1 AND r.disabled=0
AND ra.rep_id=r.rep_id
AND NOT EXISTS (
SELECT 1
FROM ccconf.rep_permission rp2
WHERE rp2.rep_id = r.rep_id AND rp2.permission_id in
ORDER BY 1
",$m);
```

Grab data from the remote
datasource

```
$vals=''; $groups=$groupsraw='';
echo "<table>";
foreach ($res as $user)
{
    $empid=$user['HRID']+0; if (!($empid)) {
        $empid='NULL';
    }

    echo "<tr><td>". $user['username'] . $empid . "</td></tr>\n" ;

    $sql="insert into lo_ccusers
(rep_id,username,lastname,firstname
,groups,last_use
,active,employee_id,firstseen,lastseen,created,updated
) values
(" . $user['rep_id'] . ", '" . db_escape($user['username']) . "', '" . db_escape($user['lastname']) . "', '" . db_escape($user['fi
, '" . db_escape($user['Perms']) . "', '" . db_escape($user['last_login_success']) . "'
,1,$empid,now(),now(),now(),now() \n )
ON DUPLICATE KEY UPDATE active=values(active), lastseen=now(), employee_id=values(employee_id)
```

Message it a bit, then insert into our database

Connector Example: Learning Mmgt System (MSSQL)

▶ It has a database, but we had NO native drivers!

▶ So we hacked together a bunch of scripts

```
-rwxr-xr-x 1 jhertsens eng 454 Nov 5 20:18 lms_export.sh
-rwxr-xr-x 1 jhertsens eng 302 Jan 27 2012 lms_import.sh
-rwxr-xr-x 1 jhertsens eng 282 Jun 14 2012 lms_parse.sh
-rwxr-xr-x 1 jhertsens eng 48 Jan 12 2012 lms_run.sh
-rw-r--r-- 1 jhertsens eng 40 Jan 11 2012 lmscommands.sql
-rw-r--r-- 1 jhertsens eng 490440 Jan 25 14:37 lmsout.txt
-rw-r--r-- 1 jhertsens eng 32411 Jan 25 14:37 lo_lmsusers_import.t:
[jhertsens@loki-master1.lab lms]$ cat lmscommands.sql
select * from vw_LO_SecurityCourse
GO
```

```
# Because lab dns is f-ed, we need to hack the ip in there
bsqlldb -S 10.32.54.555 -U mulder -P trustno1 -D inquisiqEX -i lmscommands.sql -o lmsout.txt > /dev/null 2> /dev/null
```

Call an (experimental) binary that can access the db, grab output

```
sed 's/\\s\\s\\s*/\\t/g' lmsout.txt > lms_out2.txt
#tail lms_out2.txt
# rm lmsout.txt
```

Use file massaging to turn it into a reasonable format

Bulk process the raw results into the database, then clean up

```
mv lms_out2.txt lo_lmsusers_import.txt

echo Importing...
mysqlimport $creds -f --delete secteam $curdir/lo_lmsusers_import.txt

#rm lo_juniperlog_import.csv

echo Processing...
mysql $creds -v -e "CALL secteam.sp_process_lms();"
echo Done.
```

Do all the connectors have to be scripted and automated?

- ▶ No
- ▶ The company had a small HR system that could not be connected programmatically.
- ▶ The HR person manually uploaded (copy/paste) from their excel spreadsheet into an http form we created for them.

Employee & Contractor list upload

liveops Information Security Team's Portal

Employee & Contractor list upload

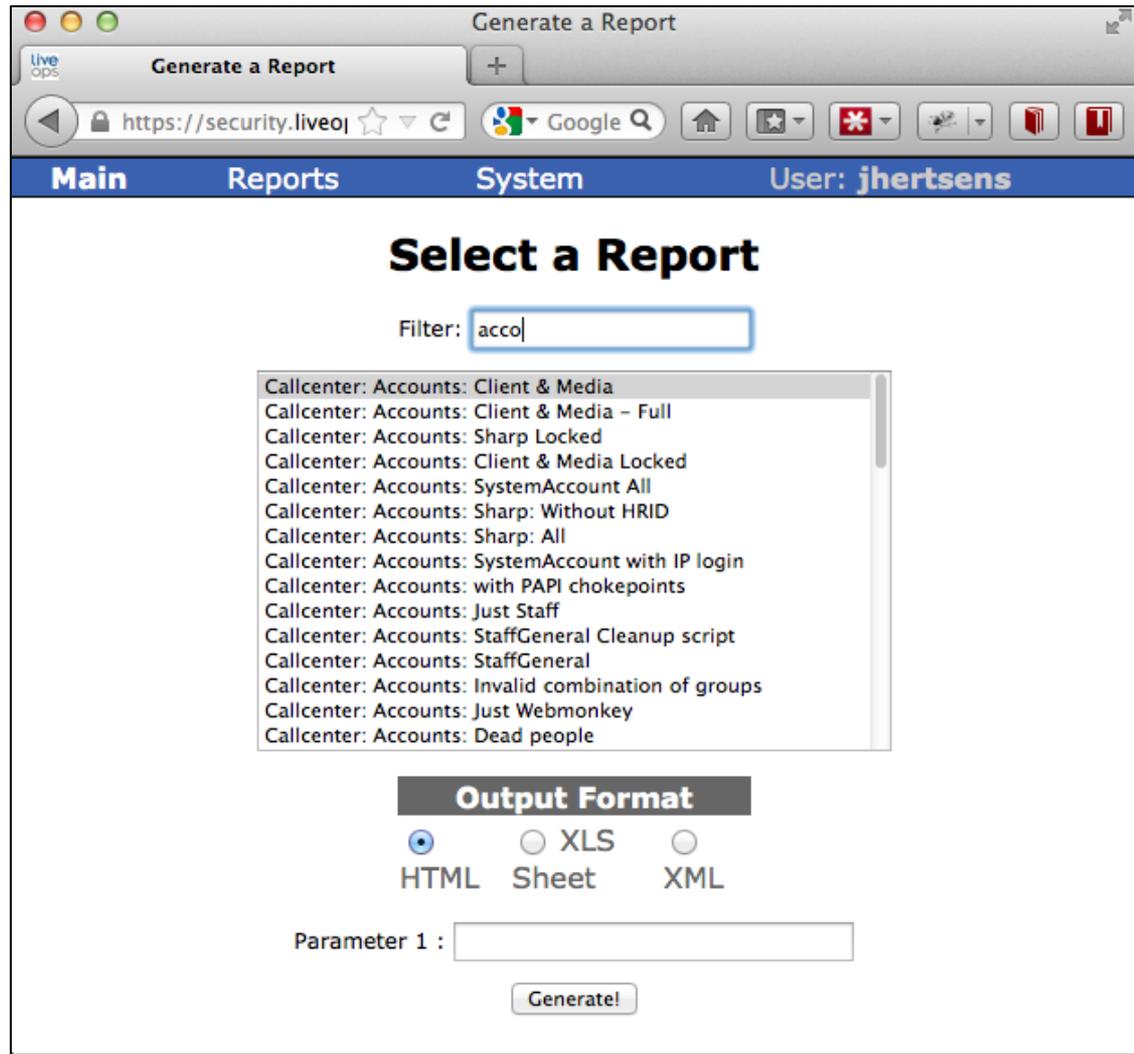
Copy and paste the column from the spreadsheet below. The data should look like this:

1. HRID
2. Last name
3. First name
4. Nickname (Optional)

Submit Data

Local Time: Fri Jan 25 19:39:58 PST 2013 - Your IP: 192.168.253.50 - security.liveops.com

Report Generator



Behind the scenes...

d	descr	descr_long	weight	qry	mailcompat	public	alerting	entity_id	connection	alert_email
151	Callcenter: Failed login attempts per repid	During last 7 days, stats on which...	20	SELECT	0	0	0	NULL	ccconf_dev	NULL
152	Bugzilla: Rowobject fixes patches (Overview)	NULL	77	SELECT b.bug_id `ID`, b.bug_stat...	0	0	0	6	bugzilla	NULL
154	Network: Machine classes and permissions	NULL	61	SELECT class `Machine Class`, c.a...	0	0	0	NULL	NULL	NULL
155	Bugzilla: Reviewbot recent usage	List of bugs that have reviewbot fl...	70	SELECT b.bug_id ID, b.bug_status...	0	0	0	6	bugzilla	NULL
156	Callcenter: Accounts: Sharp Locked	All LOCKED users with any of Shar...	2	SELECT r.rep_id AS ID, username,...	0	0	1	1	ccconf_dev	NULL
157	Callcenter: Accounts: Systemaccount with password changes	All active users without password...	3	SELECT	0	0	0			NULL
158	Network: List of visible machines with web ports	NULL	67	SELECT NCT(IP)	0	0	0			NULL
159	Network: Systems not in KPPs	List of machines detected during s...	69	SEL stactive...	0	0	0			NULL
160	Bugzilla: Reviewbot passed : Checklist	List of bugs that have	71	SEL status...	0	0	0			NULL
163	LDAP Accounts: with HRID anomalies	Active users in LDAP that do not h...	57	SEL name, s...	0	1	1	3	NULL	azahabi@live
164	Network: Machine list with Redzone info	NULL	68	SEL	0	0	0	NULL	NULL	NULL
165	AD: Accounts with HRID anomalies	NULL	93	SELECT	0	1	1	NULL	NULL	it-support@liv
166	Callcenter: Callcenters and encryption key names	Reference list to verify that encryp...	39	SELECT c.callcenter_id `ID`, NAM...	0	1	0	NULL	ccconf_dev	NULL
167	Users with HRID	Reference list of know active empl...	109	select *, HRID `ID` from vw_hrlist...	0	1	0	13	NULL	NULL
168	Callcenter: Accounts: SystemAccount All	NULL	4	SELECT DISTINCT r.rep_id AS ID, u...	0	0	0	1	ccconf_dev	NULL
169	Callcenter: Accounts: SystemAccount with IP login		7	SELECT DISTINCT r.rep_id AS ID, u...	0	0	0	1	ccconf	NULL
170	Callcenter: Accounts: StaffGeneral	Accounts with "StaffGeneral" rights.	11	select r.rep_id as ID, username, `...	0	0	0	1	ccconf	NULL
171	Callcenter: Accounts: StaffGeneral Cleanup script	This is a list of accounts that have...	10	select group_concat(username or...	0	0	0	1	ccconf	NULL
172	AD: All accounts	NULL	92	SELECT uid, fullname, employee_i...	0	0	0	NULL	NULL	NULL
173	Callcenter: IP's of logins by REPID	Given a rep_id, show recent login l...	35	SELECT DATE(logtime) `Date`, INE...	0	0	0	NULL	ccconf_dev	NULL
174	Accounts: Production database users	Users who have mysql access on a...	95	SELECT	0	0	0	NULL	ccconf_dev	NULL
177	AD: No HRID for a week	Active Directory : Users created m...	94	SELECT uid, fullname, DATE(firstse...	0	1	0	NULL	NULL	NULL
178	Bugzilla: Reviewbot passed with QA flag	List of bugs that have	72	SELECT b.bug_id ID, b.bug_status...	0	0	0	6	bugzilla	NULL
179	S2: Accounts with HRID anomalies	NULL	90	SELECT	0	1	1	NULL	NULL	it-support@liv
180	Accounts: Terminated by HR, still have access	People who are terminated accordi...	96	SELECT h.lastname, h.firstname, h...	0	0	1	NULL	NULL	jhertsens@live
181	Callcenter: Groups and usage	NULL	41	SELECT pr.permission_id, pr.ide...	0	0	0	NULL	ccconf_dev	NULL
182	Callcenter: Anomaly: Duplicate rep emails	A list of duplicate email addresses...	42	SELECT email, COUNT(email) AS o...	0	0	0	NULL	ccconf_dev	NULL
183	Callcenter: Accounts: Invalid combination of groups	Accounts with "contradicting" gro...	12	SELECT DISTINCT r.rep_id AS ID, u...	0	0	0	1	ccconf_dev	NULL
184	Callcenter: Accounts with HRID anomalies	NULL	46	SELECT s.rep_id `ID`,	0	0	1	1	NULL	it-support@liv

SQL for reports

Database

Enable for mailings

Email for alerting

Report Examples

Report: AD: Accounts with HRID anomalies

https://security.liveops.com/admin/r/

Main Reports System User: jhertsens

AD: Accounts with HRID anomalies

Search:

uid	fullname	HRID	Since	VP	Expires	HR Status
abstest	abs test		2012-12-19			Missing number
jmasui	John Masui		2012-12-14 X			Missing number

Report: Callcenter: Accounts: Suspected Active Mailboxes

https://security.liveops.com/admin/rpt/report_main.php?reportnum=93&do_xls=0&p1=&submit=Generate!

Main Reports System User: jhertsens

Callcenter: Accounts: Suspected Active Mailboxes

Callcenter accounts that have the "All send" flag turned on

Search:

ID	username	name	firstname	lastname	email	phonenumber	comment	last_login_success	
99053	LOUSupport	LOUSupport (LOU)	LOU	Support				0000-00-00 00:00:00	StaffGenera
94117	LiveOps Advocacy	LiveOps Advocacy (LiveOps Advocacy)	LiveOps Advocacy				account set up for a PB account as per Regan (Marcia)	2009-05-29 18:13:40	StaffGenera
93037	Bilingual Referral	Bilingual Referral	Bilingual Referral					2009-06-02 02:09:23	Mailbox
78216	Spanish Script Suggestions	Spanish Script Suggestions (Spanish Script)	Spanish Script Suggestions					2009-05-31 22:33:20	Mailbox
69219	Agent License Administration	Agent License Administration	Agent License Administration		pneblock@liveops.com			2009-06-02 12:32:10	Staff
							Support account for ProFlowers program. PM: Adam		



How do we get those darn **users** to **behave** (in compliance with company procedures)?

Reminder Mailing System

- ▶ Problem: Users “forget” to ..
 - ▶ Complete trainings
 - ▶ Keep data up to date
 - ▶ Login and change their password
- ▶ Solution: Automated Reminder system
 - ▶ Automates the "reminding" of required (compliance) activities
 - ▶ Existing Report + Template + Timing = Reminder



Overview

List of Templates

Description	Mailing Title
Callcenter: Stale accounts warning	FYA: Your Callcenter account "<# username #>" is about to be disabled.
LMS: First Course Nag : Never taken	FYA Reminder: "LiveOps Security Awareness" course
LMS: Re-Take course after 1 year	FYA Reminder: Please re-take "LiveOps Security Awareness" course

Records 1 to 3 of 3

[\[Create New Template\]](#)

List of Jobs

Name	Last Run	Freq.	Enabled
Callcenter: Accounts: Staff gone stale	2012-12-04 05:23:57	7	Yes
LMS : Nag: Never taken	2012-12-01 05:24:07	5	Yes
LMS: Retake after 1 year	2012-12-04 05:23:35	7	Yes

[\[Create New Job\]](#)

[Run batch now](#)

[\[Back to main page\]](#)

Making it happen

live ops Edit Template :: LMS: First Cour...

https://security.liveops.com/admin/ma/letter_edit.php?id=1

Main Reports System User:

Edit Template LMS: First Course Nag : Never taken

Mail Title: FYA Reminder: "LiveOps Security Awareness" course

Description: LMS: First Course Nag : Never taken

Mail Body:

Dear <# firstname #> <# lastname #>,
As part of the LiveOps Security program, every employee or contractor who uses our systems is required to complete the "LiveOps Staff Security Awareness" program on a yearly basis.
This can be completed online in about 15-20 minutes, provides helpful reminders and will fulfill our compliance requirements (such as PCI).
An account has been created for you on:
URL: http://lms-sc.liveops.com/
(This is only accessible at the office or via VPN)
Username: <# uid #>
Password: <# password #>
As soon as you complete the course, you will stop receiving these reminders.
* Important note (this has caused confusion in the past):
The "LiveOps Staff Security Awareness" has TWO lessons under it; "Staff Security Awareness Presentation"

Delete Template (Don't forget to **crunch your HTML** before sending)

Used in Jobs
LMS : Nag: Never taken

[Back to Overview]-[Back to main page]

Making it happen (SQL'ness)

Description: LMS : Nag: Never taken

Letter Template: LMS: First Course Nag : Never taken [Edit]

Query: LMS: Mailing: Nag 1: Never taken [Edit]

Repeat days: 5 (0 for oneshots)

Enabled:

Delete Job

[\[Back to Overview\]](#)-[\[Back to main page\]](#)

Pick what report to run. SQL gets executed when needed, recordset date gets merged into template

Search: mailcompat Field: "qry" - TEXT(65535) NOT NULL utf8

```
SELECT
s.uid, s.password
, s.lastname
, s.firstname
, s.email
, DATE(s.firstseen) `firstseen`
, DATE(s.lasttaken) `lasttaken`
FROM lo_lmsusers s
JOIN lo_hrusers h
ON (h.employee_id = s.employee_id)
WHERE s.active = 1
AND s.excluded = 0
AND (h.active = 1)
AND s.lasttaken IS NULL
AND s.firstseen < (NOW() - INTERVAL 10 DAY)
ORDER BY s.firstseen,1
```

mailcompat	public	al
1	0	
1	0	
1	0	
1	0	
1	0	

Buttons: Open... Save... Text Image Hex [Eye icon] Cancel OK

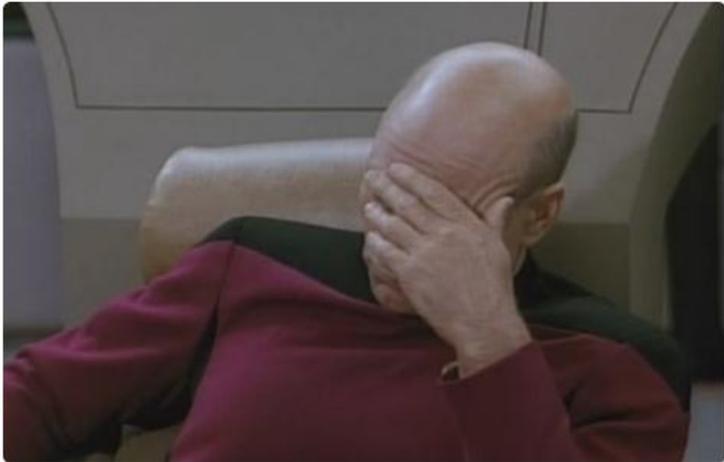
“Lock your Screen” system

LiveOps Lock Screen: Picard Facepalm

LiveOps Lock Screen: Picard Fac...

https://security.liveops.com/lols/

Google



You forgot to lock your terminal again, didn't you?
Captain Picard is very disappointed.

Your computer was locked less than a minute ago.

What is this? Visit <http://lowiki.liveops.com/Security/lols>

AJAX logging of how long the system remains unattended

“Lock your Screen” system

- ▶ Problem: Users leave their systems unlocked
 - ▶ Closing the gap on screensavers
- ▶ Solution: “Lock your screen” shaming system
 - ▶ Provide a gamification system
 - ▶ Let users “pwn” each other
 - ▶ Keep track of the usage stats
 - ▶ Publish “top offenders” for extra humiliation



How do we get those darn **developers** to **behave** (in compliance with company procedures)?

ops

— Fighting XSS with face-palms

- ▶ Problem:
Having developers and QA do tests for XSS is boring, repetitive
- ▶ Solution:
Facepalm image generator



— Facepalms (Cont.)

- ▶ For testers and QA:
 - ▶ Fill fields with:
Test Test
 - ▶ Check if you see a facepalm, yell
- ▶ What we log:
 - ▶ All parameters supplied
 - ▶ Referral URL
 - ▶ Time & Date
 - ▶ Request IP



Crazy products for fun & profit



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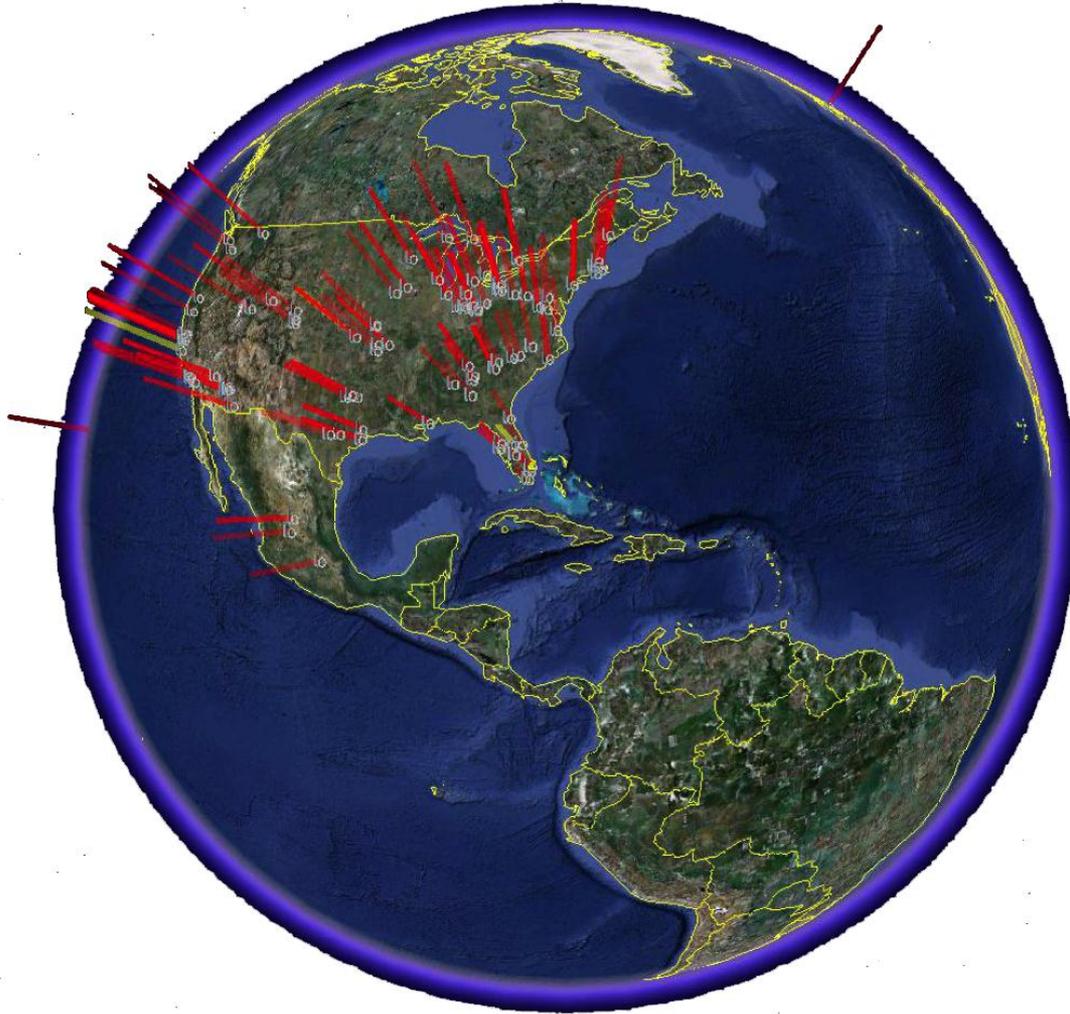
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— Geolocate everything

- ▶ Get the tools:
 - ▶ An IP-to-location database
<http://www.maxmind.com>
 - ▶ An address-to-location API (e.g. Google maps)
<https://developers.google.com/maps/documentation/geocoding/>
- ▶ Run it on all your data
- ▶ Make reports!
 - ▶ Visual reports google earth map
 - ▶ Transactions per region
 - ▶ People logging in from multiple countries
 - ▶ Etc...



— Make it look interesting





Demo Time!



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Conclusion



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Lesson Learned

- ▶ Think outside the boxes & shelves
- ▶ Nobody understands your business but you
- ▶ Involve other departments
 - ▶ Make their life easier
 - ▶ Make allies, get funding & resources

Lesson Learned

- ▶ Hire / borrow / cajole a developer!
- ▶ Don't be afraid to start. Jump in and build.
- ▶ It costs nearly nothing to start.
- ▶ Find some extra hardware, prove value, then move up!

Q&A

Source & supporting
materials

<http://g.obijan.com/LokiSR>



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