Security in knowledge

Public Sector Identity: The Evolution Of An Idea

Dave Burhop
Deputy Commissioner/CIO, Virginia DMV

Mike Farnsworth
CAS Project Manager, Virginia DMV

Session ID: PNG-R35B

Session Classification: General Interest

The Phases of Evolution

▶ Initiation

▶ Concept

▶ Challenges

▶ Model Forward

▶ Lessons Learned

Initiation

- ▶ White Paper (Virginia Council on Technology Services)
  - ▶ Educational
  - ▶ Visionary, yet controversial
- ▶ Business Problem – Affordable Care Act/eHHR
- ▶ Strategic Alignment
  - ▶ COVA
  - ▶ AAMVA
  - ▶ CSDII
- ▶ NSTIC

Concept

▶ Government reform required to meet the need

▶ Authentication improvements become necessary

  ▶ Fragmented processes lead to benefits fraud and problems with traceability

  ▶ Problems worsen as on-line transactions increase

  ▶ Government resources becoming scarce as population and benefits programs continue to grow

Concept

▶Private sector authentication benefits not typically seen in government

    ▶Lower administrative costs, reduced theft and better/cheaper service to customers

    ▶Not using this technology results in losses

Challenges

► Initial Funding

  ► Healthcare (ACA)

  ► NSTIC

► Self Sustainment – Long term value proposition

► Monetization – (However, not about making money!)

► Privacy – NSTIC framework guidelines

www.dmvNow.com

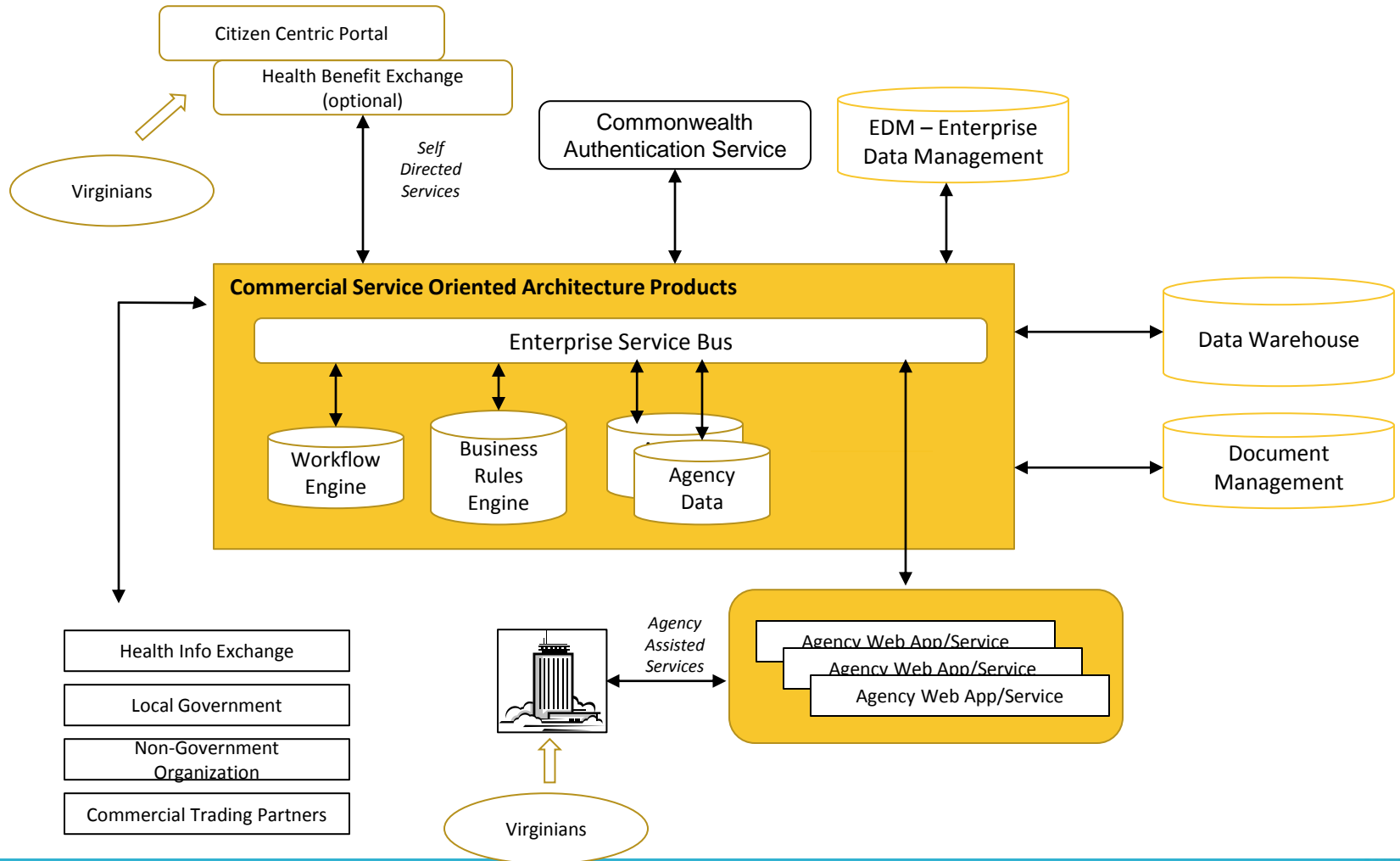# Challenges

▶ Partnering States – Must demonstrate interoperability

▶ Interagency Relationships – Policy, regulations, territorial

▶ Legislative Impact

  ▶ Liability

  ▶ Public Perception

Model Forward

CSDIP/I

SICAM

AAMVA

PIV-I

CAS

NSTIC
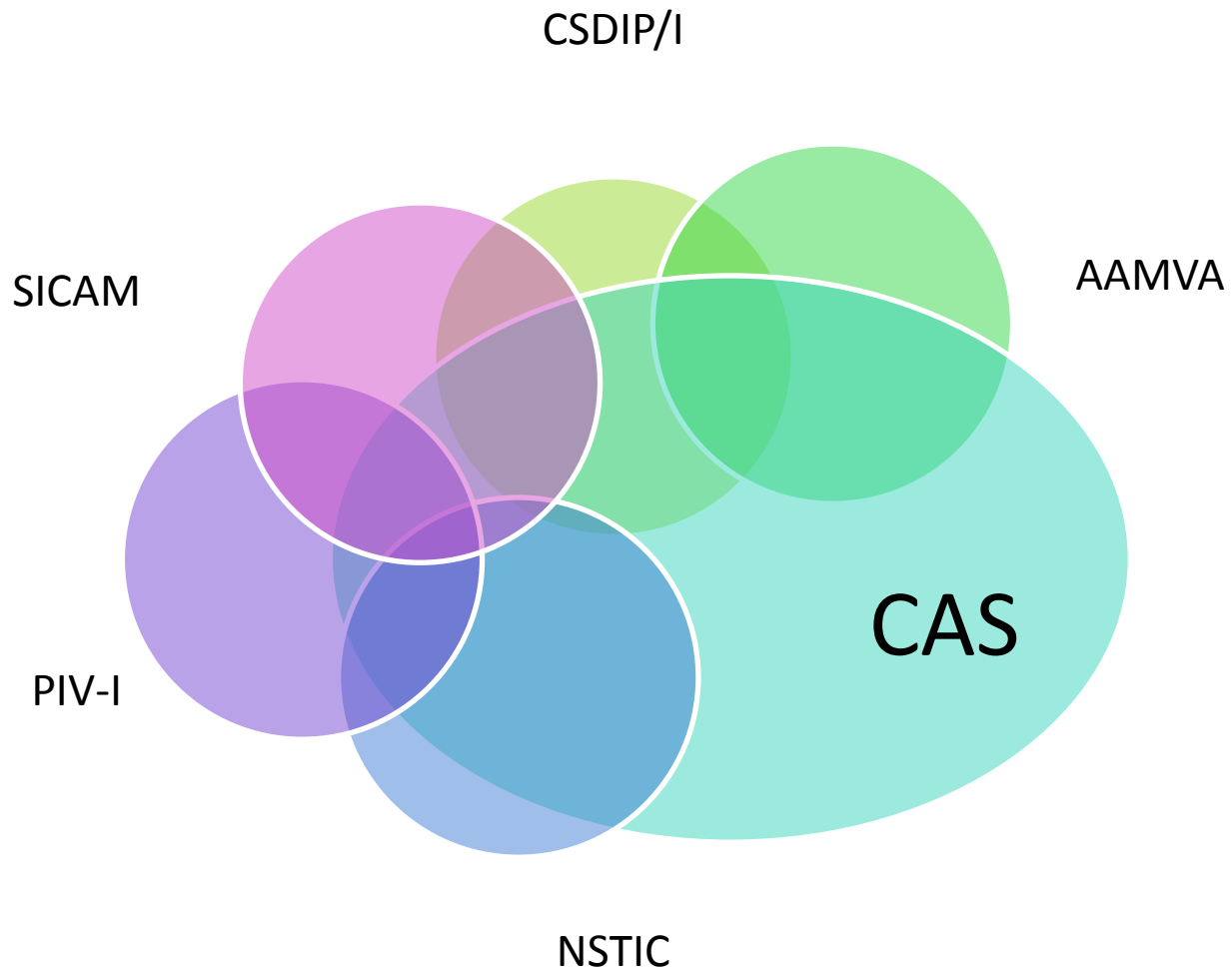
Model Forward

Lessons Learned

► Must be driven from strategic vision

► Executive support is critical

► Funding must be in place

► Privacy community involvement is crucial

► Key stakeholders must see business value

► Must show results and tangible outcomes

► Start small

► Align initiative with industry leaders

► Leverage opportunities as they arise

Dave Burhop
Virginia DMV Deputy Commissioner and CIO
Dave.Burhop@dmv.virginia.gov

Michael P Farnsworth
CAS Project Manager
Michael.Farnsworth@dmv.virginia.gov