



# OTT, Virtual Carriers and the new wave of spam threats in the 4G/LTE World

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### Big Statements

- Mobile Spam in North America originating from "Main" operators is collapsing
  - Better defenses, technology & intelligence
  - Collaboration (Operators, Industry, Law Enforcement)
- Mobile Spammers are now switching to other routes to your handset
  - VoIP / Virtual Carriers now preferred
  - Other less well protected interfaces





# Getting new accounts from Virtual Carriers is trivial

#### **On Handset Apps**

 Pick your country & city of choice for snow-shoe accounts

No Physical SIM card / device

required



#### **Bulk Sending API's even easier**

API's commonly available

```
JSON XML PHP Python C# Java Ruby Node.js
```

```
<?php
// Get the PHP helper library from *****.com/docs/php/install
require_once('/path/to/*****-php/Services/*****.php');
// Your Account Sid and Auth Token
$sid = "*****************
$token = "{{ auth_token }}";
$client = new Services_*****($sid, $token);
$client->account->messages->sendMessage($snowshoeaccountnumber,
$target_list , "Spam message goes here");
```



#### Visualizing Spam Attacks from these sources

#### From "Main" Mobile Operators

- Messaging attacks should be concentrated / bursty
  - Physical presence (i.e. location) required
  - Account take down motivated by Operators to maintain reputation

#### **From Virtual Operators**

- Messaging attacks from VoIP operators should be distributed
  - Lots of accounts possible (to spread attack profile)
  - Multiple sources

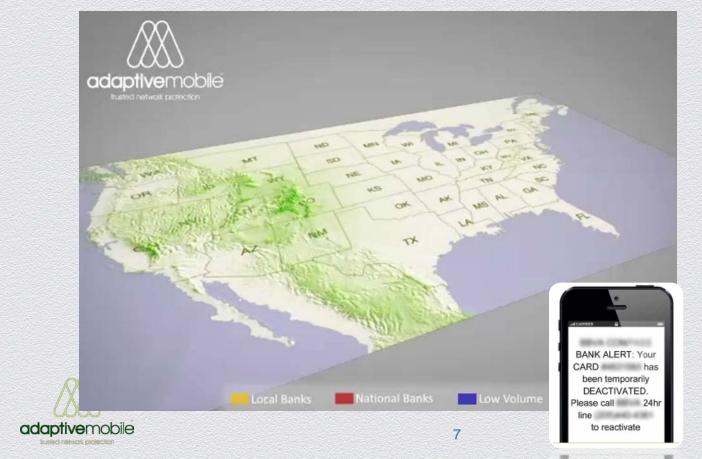






# 1 Million Blocked Virtual Operator Spam

# An example of a Local Target Campaign

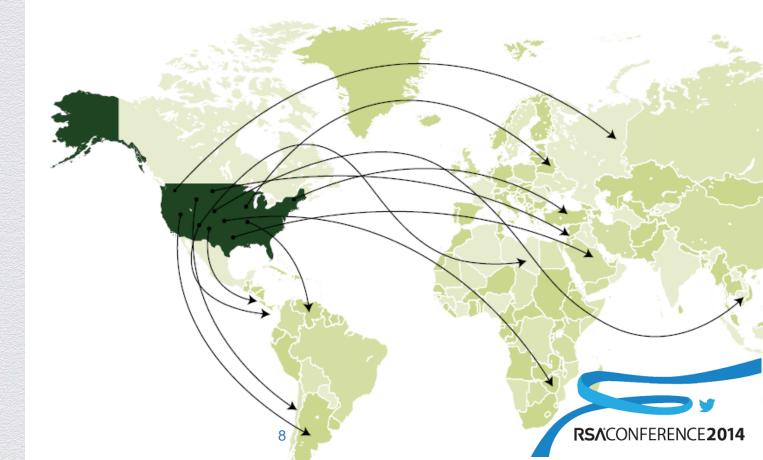


- High value bank scams
- Using both national & local banks
- Local brands used in focused attacks



# Cross border abuse is becoming the norm

Attacks now going to international destinations





# Examples of long range campaigns



#### Mobile Attacks linked with Hacks

- Highly organized & cross group co-operation
- Profile changes rapidly
  - From new websites
  - To hacked legitimate websites (in conjunction with PC virus)
  - To heavy Redirector usage (Short URLs)
  - To Content Delivery Networks

- From months to years in attack evolution
- Now seeing days in attack type evolution













Content Delivery Networks





#### When App Choices affect the Stock Market



Free Android app that **earns you money** by selling your unused SMS credits that come with your monthly phone plan.

**\$0.001** per SMS sent from user's device





# Penny Stock

Mobiles with Bazuc app installed took part in massive (~100k) **Penny Stock** spam in US





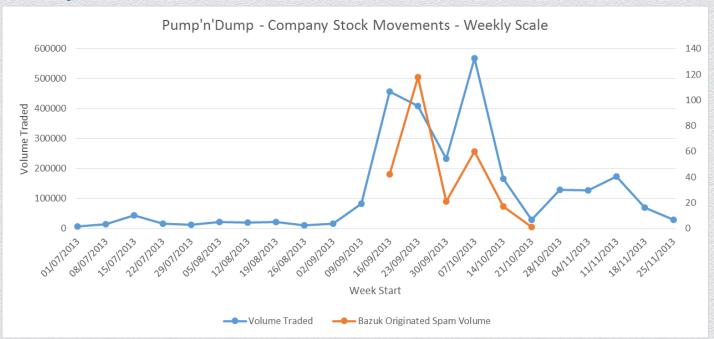




# Geographic Spread of Bazuc-infected phones



# Stock Impact



Total Stock traded during July/Aug period: \$31k

Total Stock traded during Sep/Oct period: \$682k

adaptive mobile This attack has re-emerged this month

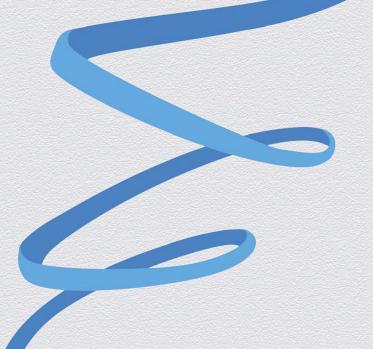


#### LTE Defense

- Spam & Abuse is beatable in mobile networks
- Lessons for the future for RCS/IM Messaging
- However as previous 'safe havens' are eliminated,
   Spammers will evolve (by accident or deliberately) to use less well defended inputs
  - VolP Carriers
  - Shortcodes
  - RCS
- Think of all input points! Spammers will flow through weakest points







#### **Thank You**

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