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## Lessons Learned from Physical Tamper-Response Applied to Client Devices

SESSION ID: MBS-F01

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# Overview

- ◆ What is tampering
- ◆ Who/what is vulnerable and where?
- ◆ Specific countermeasures
- ◆ Framework to evaluate countermeasures
- ◆ Lessons learned







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## **Tampering: The “Evil Maid”**



# Security is like a layer-cake...





...Take out the foundations for house of fail





# Attacks on the hardware substrate

- ◆ Attacks depending on **physical access**
- ◆ Bypass many conventional software security measures
- ◆ Hardware security measures relatively weak and outdated
- ◆ Invalidate assumptions about scope of system





# Attacker can bypass software protections





# Types of attacks

- ◆ Forensic imaging
- ◆ Hardware implants
- ◆ “Evil Maid”



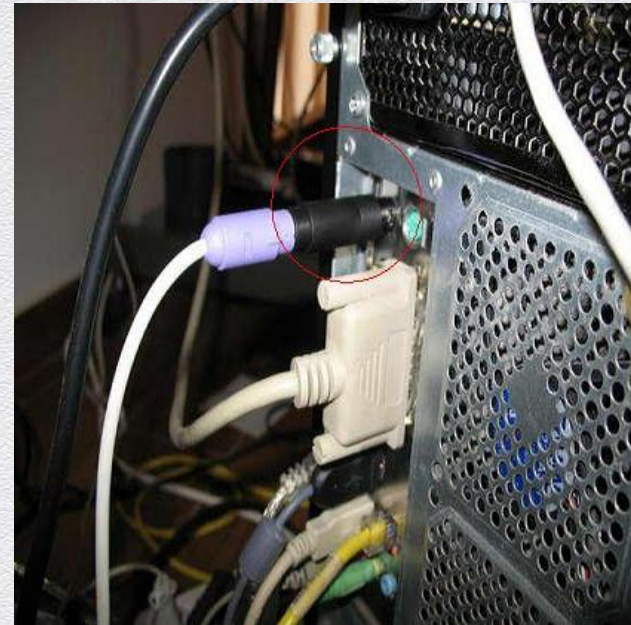


# Forensic Imaging





# Hardware Implants





## The “Evil Maid”







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**Tampering:  
In the real world**



# Major targets

- ◆ Laptops
- ◆ Cellphones
- ◆ Tablets and other electronics
- ◆ Non-electronics





# Travel is a major vulnerability

- ◆ Increased exposure
- ◆ Less defense
- ◆ Potentially different laws





# International Borders





# International Borders





# Hotels





# Luggage





## But not only travel

- ◆ Unattended offices
- ◆ “Interdiction”
- ◆ Journalists
- ◆ Search incident to arrest





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**Countermeasures**



# Conventional security measures are a baseline

- ◆ Screenlockers/access control
- ◆ Full disk encryption
- ◆ Transport encryption for traffic
- ◆ Virtual private networks
- ◆ (Mobile) device management
- ◆ Backups, user training, ...





# Many vendors of many products





# Travel security policies

- ◆ Minimize what you take
- ◆ Pre and post trip wipe
- ◆ “Download-it-there”
- ◆ Dedicated travel pool of equipment





# Physical security

- ◆ Difficult in travel environments
- ◆ Generally ineffective against powerful (State) threats
- ◆ Expensive to maintain
- ◆ Insider threats





## Hotel safes





# Door locks





# Under the door tool





## After-hours access





# Government solutions







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## Tamper-evidence and Tamper-response



# Passive tamper evidence vs. active tamper response

- ◆ Passive
  - ◆ Seals
  - ◆ Stickers
- ◆ Active
  - ◆ “Trusted Computing”
  - ◆ Smartcards
  - ◆ HSM





# Seals





# Seals





# Stickers and improvised seals





# Passive seals

- ◆ Low cost
- ◆ Relatively unobtrusive to users
- ◆ Infrequently verified
- ◆ Can be defeated vs. field verification





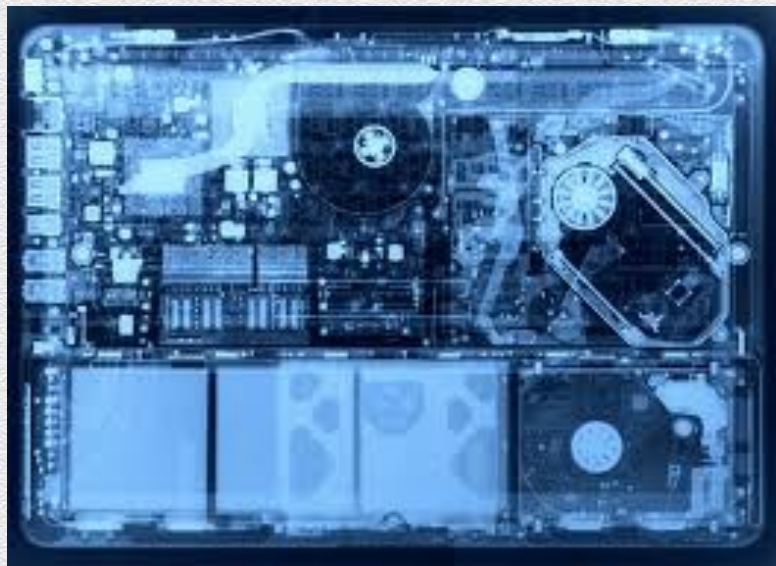
# DOE VAT Seal Results

Results for 244 Seals		
Parameter	Mean	Median
defeat time for 1 person	1.4 mins	43 secs
cost of tools and supplies	\$78	\$5
marginal cost of attack	62¢	9¢
time to devise successful attack	2.3 hrs	12 mins
<ul style="list-style-type: none"><li>• Half of these seals are in use for "critical" opportunities.</li><li>• At least 19% are in use and under consideration for nuclear safeguards.</li></ul>		





# Forensic analysis





## Active tamper-response: TCG/Trusted Computing





# PIN processors





# Smartcards





# Hardware Security Modules





# Threats





# Threats





# Active tamper-response drawbacks

- ◆ Expensive
- ◆ Specialty hardware
- ◆ Can be bypassed, don't protect entire computing device
- ◆ Impractical for “office automation” uses







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**Automatic verification  
of seals**



## Active seals exist





## Active seal drawbacks

- ◆ Expensive
- ◆ Specialty hardware
- ◆ Still highly vulnerable
- ◆ Generally designed for large cargo containers





# Smartphone validation of seals





# Smartphone software validation of passive seals

- ◆ Inexpensive and practical: “Blink comparison”
- ◆ Existing hardware (cellphones running iOS or Android)
- ◆ Non-suspicious hardware (“arrested in China for spying”)
- ◆ Applicable to a range of hardware
- ◆ Many difficult technical challenges (image processing, coatings, integration with enterprise IT)



















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## Lessons Learned



## Major lessons of 2013

- ◆ Users in the field are exposed to many threats
- ◆ Must be unobtrusive to users, but not “click yes to proceed”
- ◆ “Travel naked”: equipment setup in-country
- ◆ Separate infrastructure from low-threat defaults
- ◆ Seal technology, especially when machine-verified, very promising





## 2014 goals

- ◆ Integration of the machine-verification technique into enterprise IT tools (VPN, mail, DLP, ...)
- ◆ Improvement of seal coatings (pearlescent paint? anti-tamper?)
- ◆ Production-quality client software
- ◆ Application of smartphone validation to non-computer seals





## Contact Us

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