

Advancing Information Risk Practices

Start Time	Title	Presenter
1:00 PM	Assessment Pitfalls for Risk Managers	Jeff Lowder
1:55 PM	It's Not All Academic: A Case Study Implementing Cyber Risk Management	Summer Fowler
2:45 PM	BREAK	
3:00 PM	Managing Third-Party Risk	Evan Wheeler, Scott Andersen, Julie Fitton, Brad Keller, Irfan Saif
3:40 PM	Architectural Risk Analysis: NIST 800-53 on Steroids	Evan Wheeler

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Assessment Pitfalls for Risk Managers

SESSION ID: SEM-M03

Jeff Lowder

Director, Global Information Security and Privacy
OpenMarket
@agilesecurity



Is Information Risk Management Feasible?

No!



- ◆ Donn Parker



- ◆ Marcus Ranum



Yes!



- ◆ George Westerman and Richard Hunter



- ◆ Doug Hubbard

Audience Poll

- ◆ Is Information Risk Analysis **Quantitative** or **Qualitative**?

Correct Answer

Correct Answer: BOTH.

- ◆ **Quantitative**: has to do with numerical quantities
- ◆ **Qualitative**: deals with qualities or characteristics, not numerical quantities

Qualitative & Quantitative Aspects

IRM Quantitative Aspects

- ◆ Probability *Value*
- ◆ Business Impact *Amount*
- ◆ Risk Treatment *Cost*
- ◆ Risk Reduction *Amount*
- ◆ Risk *Velocity*

IRM Qualitative Aspects

- ◆ Probability *Type*
- ◆ Business Impact *Types*
- ◆ Risk Treatment *Decision*
- ◆ Risk *Owner*
- ◆ Risk *Viewpoint*

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Risk Estimation

Quick Check: How Good Are You at Estimating Risk?

- ◆ Even if you don't know the exact value of something, you can usually estimate a range of values!
- ◆ How good do you think you are you at estimating ranges? How do you know?
- ◆ Find out! Take a quick calibration survey.

Calibration Survey

#	Question	Answer
1	How many feet tall is the Hoover Dam?	
2	How many inches long is a \$20 bill?	
3	What % of aluminum is recycled in the U.S.?	
4	When was Elvis Presley born?	
5	What percentage of the atmosphere is oxygen by weight?	

Calibration Survey

#	Question	Answer
6	What is the latitude of New Orleans?	
7	In 1913, the U.S. military owned how many airplanes?	
8	The first European printing press was invented in what year?	
9	What % of all electricity consumed in U.S. households was used by kitchen appliances in 2001?	
10	How many miles tall is Mt. Everest?	

How did you do? Answers for calibration survey

#	Question	Answer
1	How many feet tall is the Hoover Dam?	738
2	How many inches long is a \$20 bill?	63/16ths (6.1875)
3	What % of aluminum is recycled in the U.S.?	45%
4	When was Elvis Presley born?	1935
5	What percentage of the atmosphere is oxygen by weight?	21%

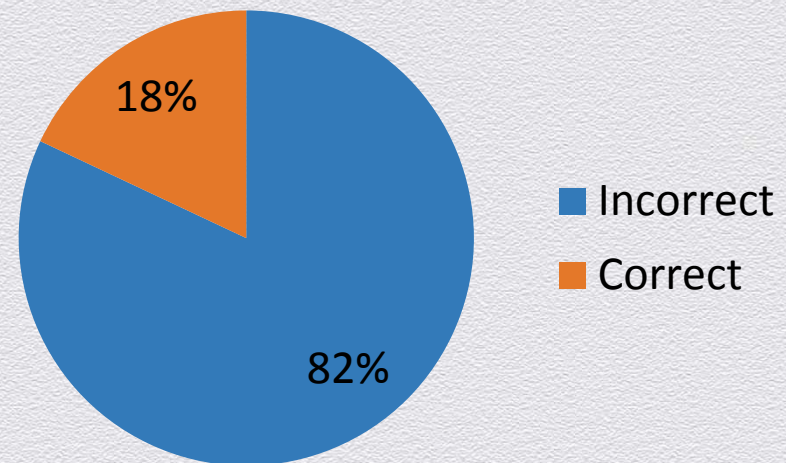
How did you do? Answers for calibration survey

#	Question	Answer
6	What is the latitude of New Orleans?	31
7	In 1913, the U.S. military owned how many airplanes?	23
8	The first European printing press was invented in what year?	1450
9	What % of all electricity consumed in U.S. households was used by kitchen appliances in 2001?	26.7%
10	How many miles tall is Mt. Everest?	5.5

How Did Your Peers Do?

Lowder's Research:

- ◆ How often do GRC professionals correctly estimate ranges in their 90% CI?
- ◆ Among GRC professionals responsible for implementing IRM, the percentage of correct responses dropped to 10%



Quick Check: How Good Are You at Estimating Risk?

- ◆ The proportion of vulnerabilities in the **HackMe Operating System** with publicly available exploit code is 80%.
- ◆ The proportion of vulnerabilities in the **Fort Knox Operating System** with publicly available exploit code is 10%.
- ◆ A new **HackMe** vulnerability is announced with a CVSS score of 6.0.
- ◆ A new **FortKnox** vulnerability is announced with a CVSS score of 8.0.
- ◆ Which vulnerability should you remediate first?

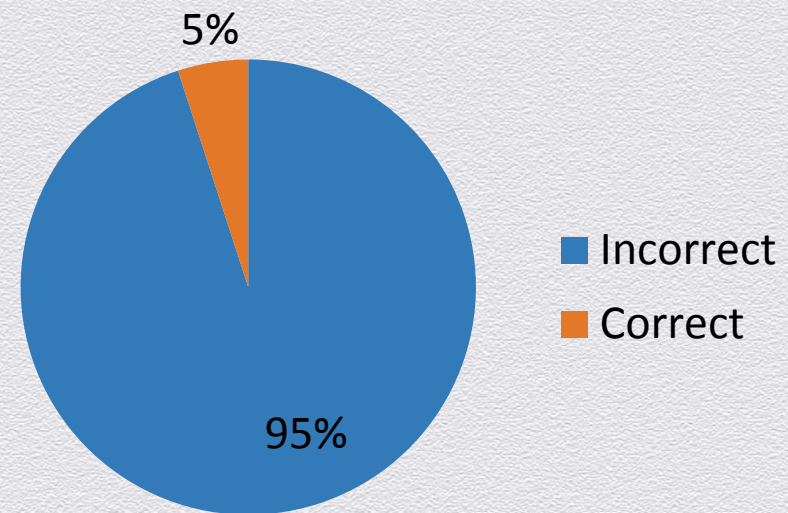
Correct Answer

- ◆ The **HackMe** vulnerability.

How Did Your Peers Do?

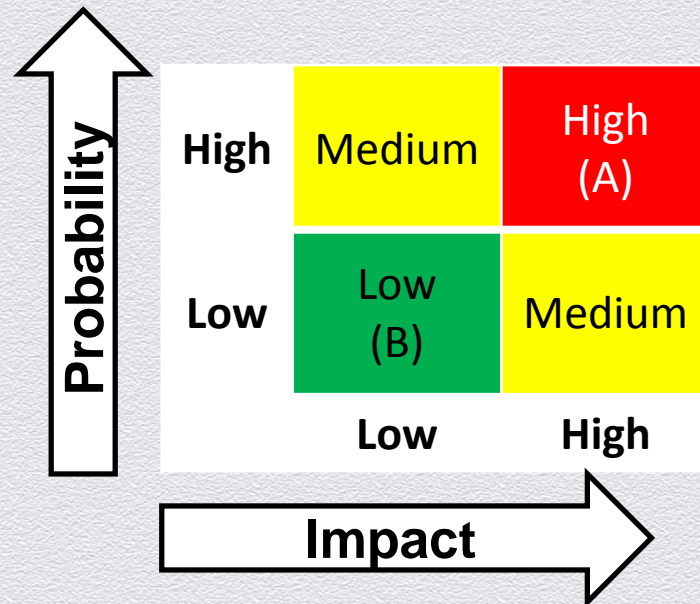
Lowder's Research:

- ◆ How often do GRC professionals commit the base-rate fallacy?
- ◆ When presented with conditional probabilities, 95% of GRC professionals commit the base-rate fallacy

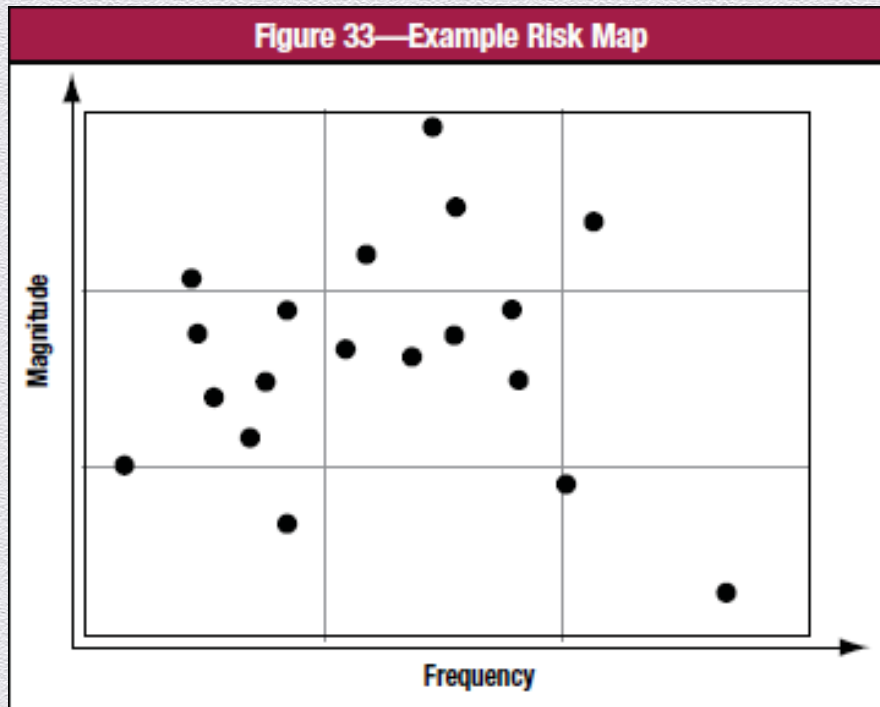


Audience Poll

- ◆ How many of you use a **High / Medium / Low** scale for probability, frequency, impact, or risk?

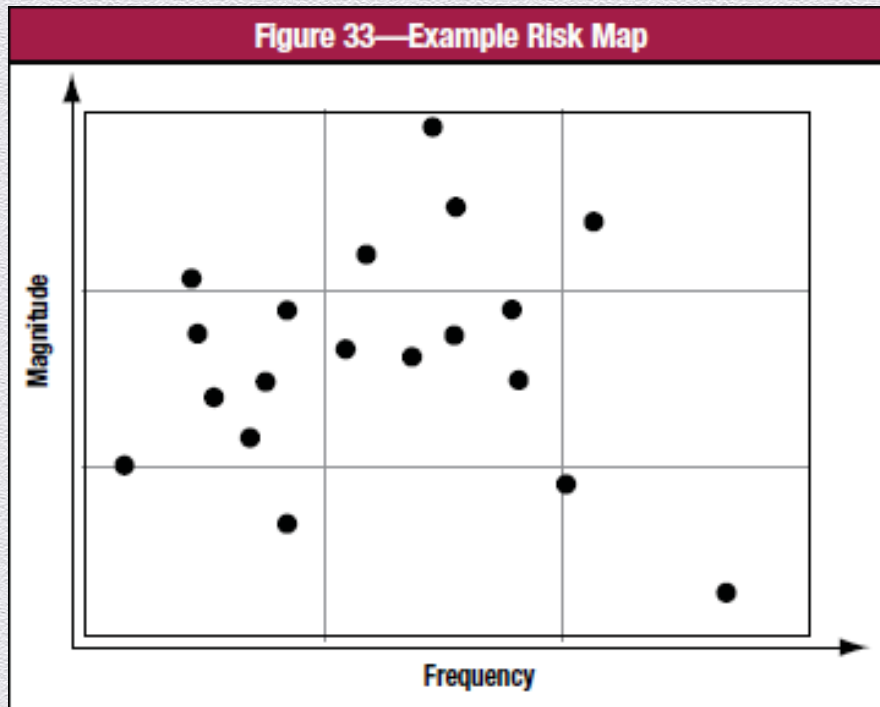


Audience Poll



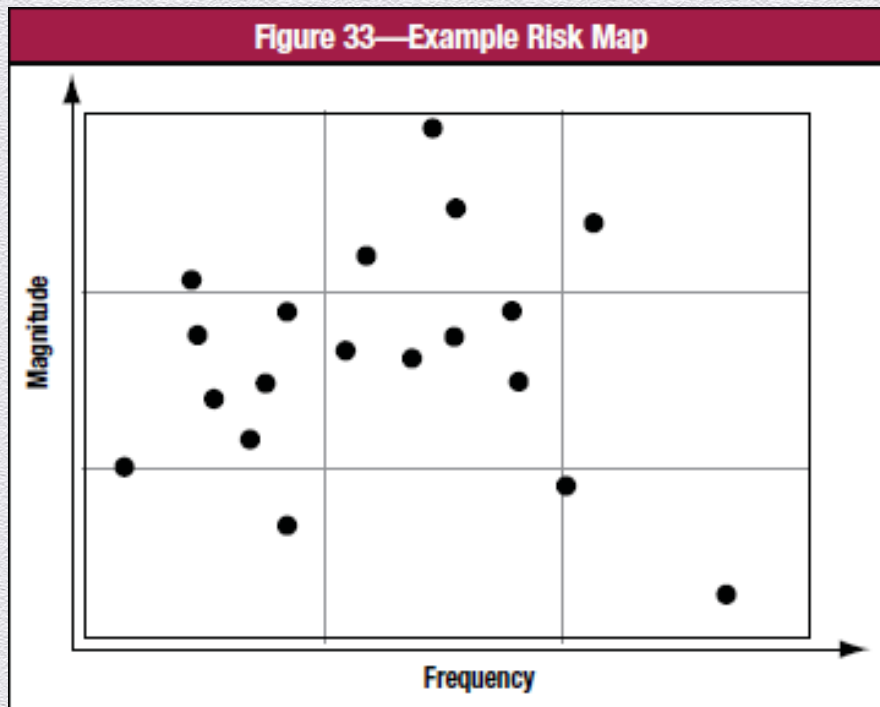
Have you ever produced a matrix like this?

Audience Poll



Have you ever
'moved' the dots
around inside a
cell?

The Bad News

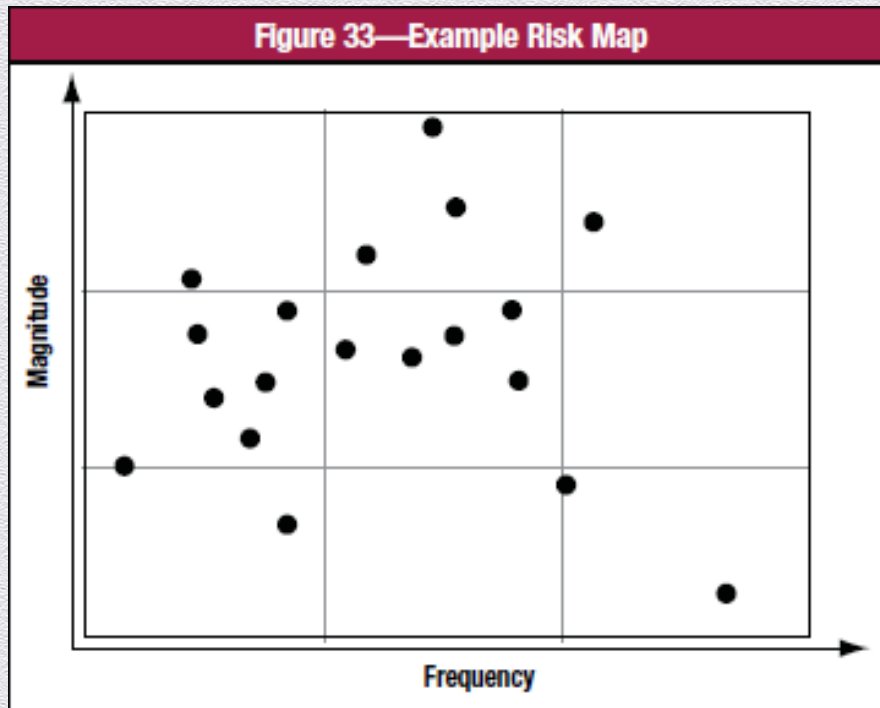


You can't do that.

Scales of Measure

- ◆ **Nominal Scale**: used only for identification; does not indicate quantity, rank, or any other measurement.
- ◆ **Ordinal Scale**: used to denote a position in an ordered sequence (e.g., first, second, third, fourth).
- ◆ **Interval Scale**: used to define the distance between two ordinal numbers.
- ◆ **Ratio Scale**: used to express proportion.

The Bad News



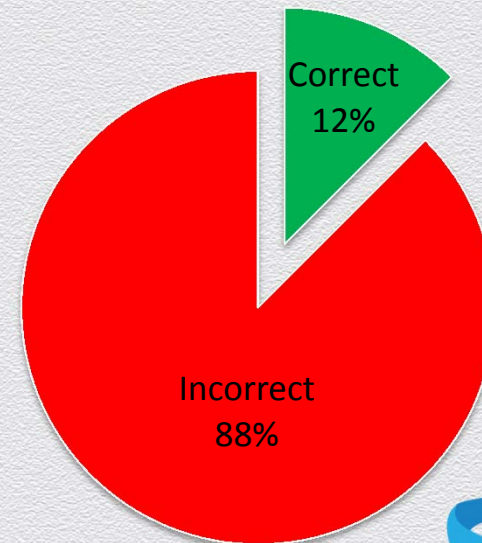
An ordinal scale **cannot** tell you where to put the dots inside the boxes in this matrix

Ordinal Scales + Risk Matrices = Bad Combo

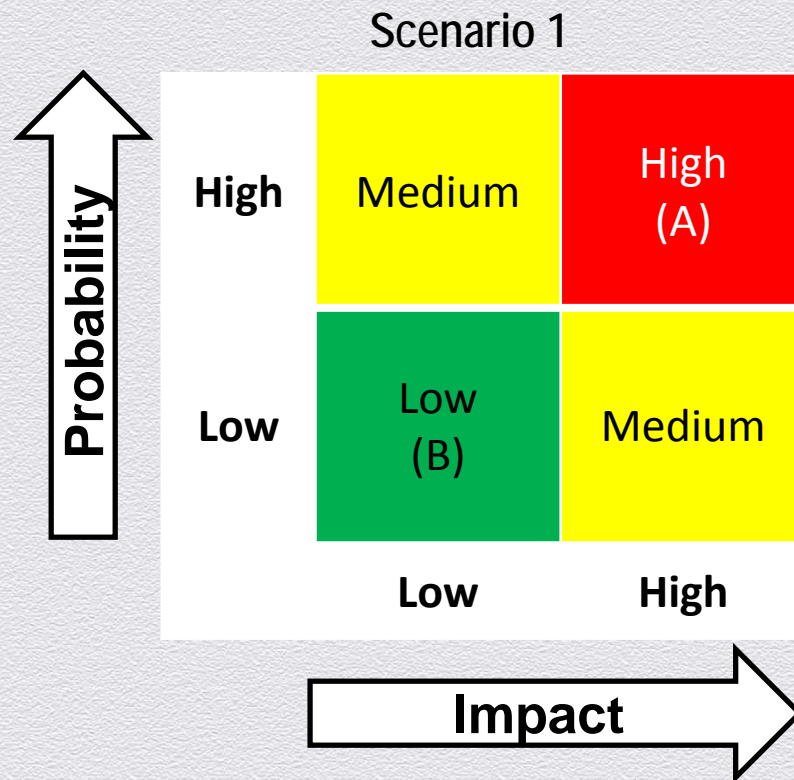
Tony Cox, Ph.D., Risk Analysis



“Risk matrices [*plus ordinal scales*] can be *worse than useless* for High-Low and Low-High risks.”



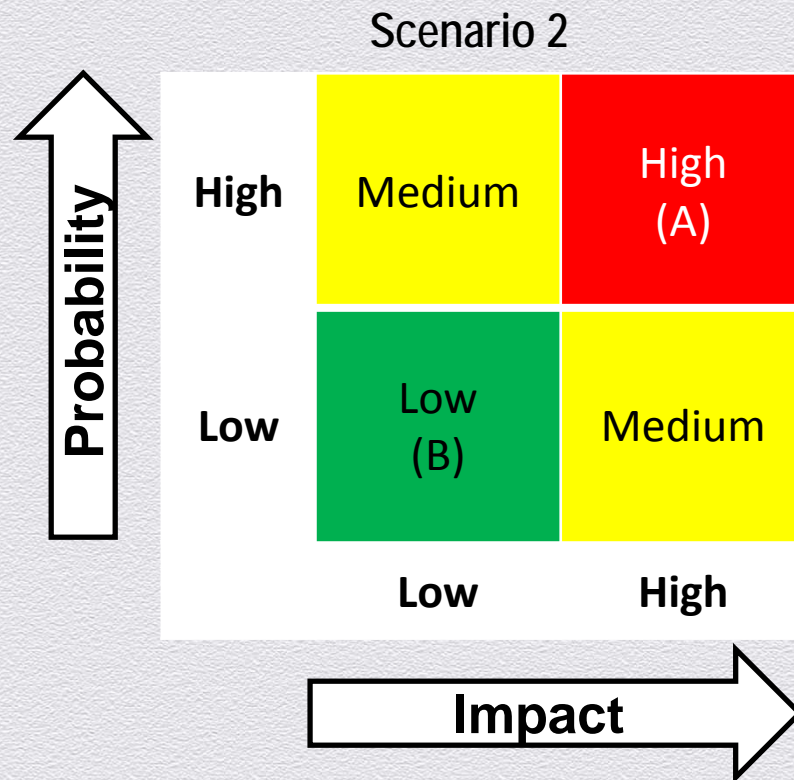
Analysis: 2 x 2 Risk Matrix



If A is high and B is low (or vice versa), the two risks can be ranked with no error.

The probability of this is $(1/2) * (1/4) = 0.125$.

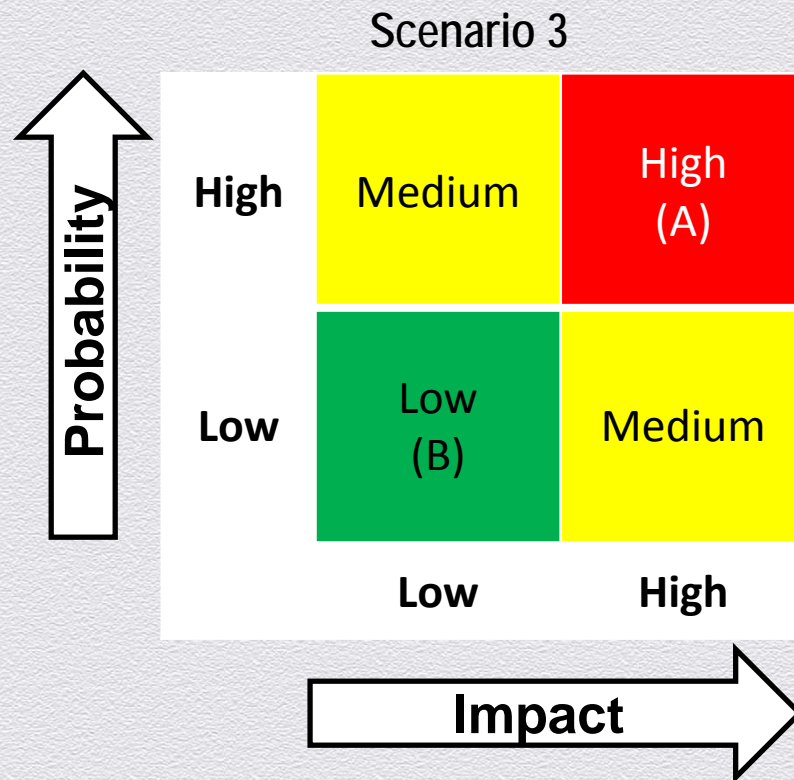
Analysis: 2 x 2 Risk Matrix



If both A and B have the same rating, the risk matrix provides no way to choose among them.

The probability of this is $(1/4) * [(1/2) + (1/4) + (1/2) + (1/4)] = 0.375$.

Analysis: 2 x 2 Risk Matrix



If one risk is medium and the other is not, sometimes the risk matrix will incorrectly rank the risks.

The probability of this is
 $1 - 0.125 - 0.375 = 0.5.$

Analysis: 2 x 2 Risk Matrix

Scenario	Accurate?	Probability
1	😊	12.5%
2	😊 / 😞	37.5%
3	😊 / 😞	50%

What Does This Mean?

Risk Matric Outcome	Probability
Erroneous Risk Matrix	87.5%
No Better than Flipping a Coin	37.5%

For More Information

- ◆ Information Risk Management Body of Knowledge (IRMBOK™)
 - ◆ Society for Information Risk Analysts
 - ◆ www.societyinforisk.org
 - ◆ @societyinforisk

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It's Not All Academic: A Case Study on Implementing a Cyber Risk Management Program

SESSION ID: SEM-M03

Summer Craze Fowler

Deputy Director Cyber Security Solutions (CS2)
Carnegie Mellon University's Software Engineering Institute (CERT Division)
@sumfowler



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Managing Third-Party Risk

SESSION ID: SEM-M03

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The Santa Fe Group

Irfan Saif

Deloitte & Touche LLP

Evan Wheeler

Omgeo

Julie Fitton

EMC Corporation

Scott Andersen

Citi



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Architectural Risk Analysis: NIST 800-53 on Steroids

SESSION ID: SEM-M03

Evan Wheeler

Director, IT Risk Management



Topics

- ◆ Starting with requirements, not just controls
- ◆ Analyzing information flows
- ◆ Leveraging trust models
- ◆ Reducing the threat surface
- ◆ Establishing reusable patterns
- ◆ Scenario:
 - ◆ Designing an alpha testing environment for Agile development team

Are your controls tailored to your organization?



Assume Nothing

“Design flaws account for 50% of security problems. You can’t find design defects by staring at code — a higher-level understanding is required.”

- Gary McGraw

Three fundamental assessment activities:

1. Penetration Testing
2. Code Reviews
3. Architectural Risk Analysis

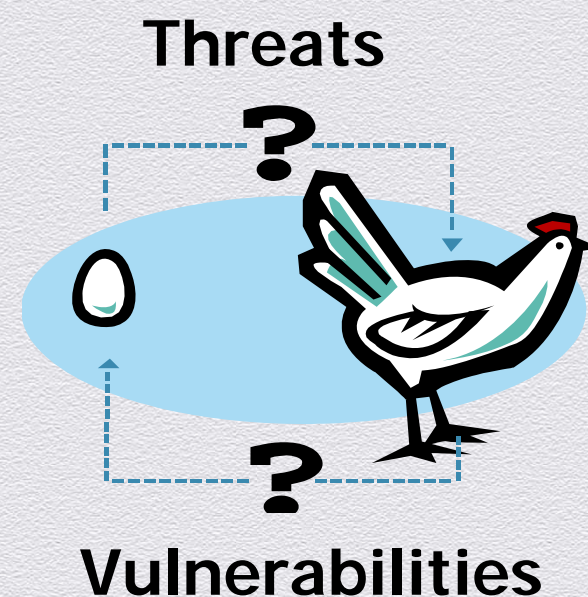
Source: *Software Security: Building Security In*

80



Where do you start assessing?

1. Business Impact Assessment
2. Threat Modeling
3. Incident/Vulnerability Analysis
4. Controls Self Assessment



Case Study - AcmeHealth

- ◆ AcmeHealth based in Cambridge, MA
- ◆ A medium sized healthcare benefits software provider
- ◆ Provides hosted benefits management solution
- ◆ Customers located in all 50 states and 16 countries
- ◆ Company has about 150 fulltime employees

AcmeHealth Scenario – Alpha Environment

- ◆ Company is moving to an Agile development model
- ◆ Development team is asking to create an alpha environment for testing functionality with customers
- ◆ Business requirements:
 - ◆ Needs to be Internet accessible
 - ◆ Will have no real data, just test data
 - ◆ Will often have code that has only been functionally tested
 - ◆ Internal access needs to be open and flexible

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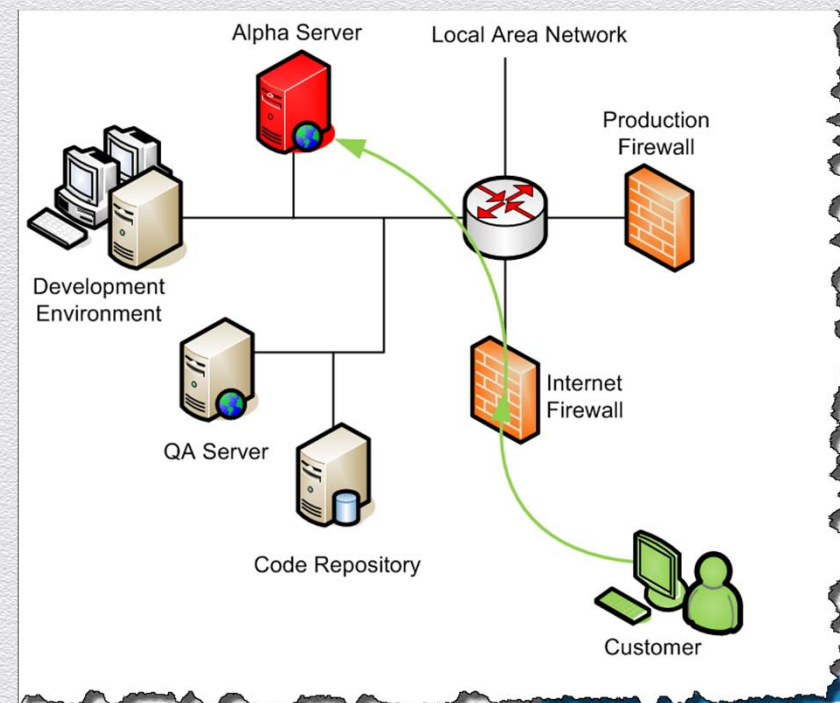


Sensitivity & Threats

AcmeHealth Proposal for Development Team

Dev Proposal

- ◆ Add new alpha server to existing DEV/QA network
- ◆ Allow any source through firewall
- ◆ Control access with username/password in the web application
- ◆ Allow DEV team privileged server access



What is important to the organization?



Financial



Legal



Reputational



Regulatory

- ◆ Establish a risk profile
 - ◆ The Business Owner rates the resource's importance to the organization
 - ◆ Should account for individual CIA(A) considerations
 - ◆ Can be completed even before any implementation decisions are made

AcmeHealth Prioritization using OCTAVE

Allegro Worksheet 7		IMPACT AREA PRIORITIZATION WORKSHEET
PRIORITY	IMPACT AREAS	
5	Reputation and Customer Confidence	
3	Financial	
4	Productivity	
n/a	Safety and Health	
2	Fines and Legal Penalties	

AcmeHealth Security Requirements using OCTAVE

(5) Security Requirements			
<i>What are the security requirements for this information asset?</i>			
<input type="checkbox"/> Confidentiality	Only authorized personnel can view this information asset, as follows:		
<input checked="" type="checkbox"/> Integrity	Only authorized personnel can modify this information asset, as follows:		Only development teams may change/update content ...
<input checked="" type="checkbox"/> Availability	This asset must be available for these personnel to do their jobs, as follows:		Should be available to clients for testing periods ...
	This asset must be available for _____ hours, _____ days/week, _____ weeks/year.		Short outages (less than 2 hours) are not significant ...
<input type="checkbox"/> Other	This asset has special regulatory compliance protection requirements, as follows:		
(6) Most Important Security Requirement			
<i>What is the most important security requirement for this information asset?</i>			
<input type="checkbox"/> Confidentiality	<input checked="" type="checkbox"/> Integrity	<input type="checkbox"/> Availability	<input type="checkbox"/> Other

How should this be used?

analytical input to avoid unnecessary investments.

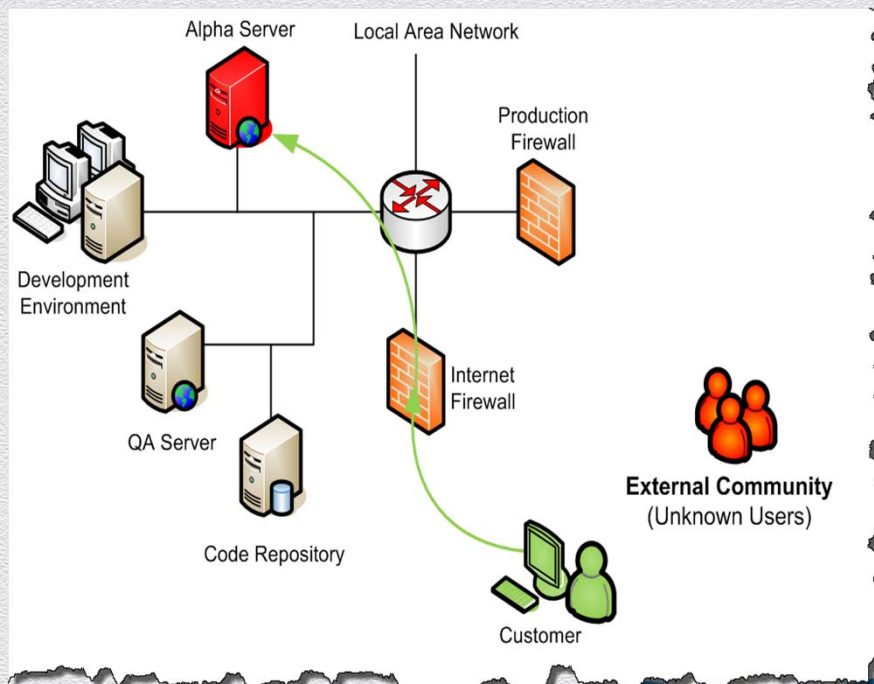
- **System Design:** Understanding and designing the system architecture with varying information sensitivity levels in mind may assist in achieving economies of scale with security services and protection through common security zones within the enterprise. For example, an information system containing privacy information may be located in one security zone with other information systems containing similar sensitive information. Each zone may have varying levels of security. For instance, the more critical zones may require 3-factor authentication where the open area may only require normal access controls. This type of approach requires a solid understanding of an agency's information and data types gained through the security categorization process.

NIST SP 800-60

Threats to AcmeHealth

Threat Surface

- ◆ Intended flow:
 - ◆ Customer access to web application on alpha server
- ◆ Unintended flows:
 - ◆ External unknown access to web application
 - ◆ External unknown access to web server



What are likely threats to AcmeHealth?

Common attack scenarios

Appendix B: Attack Types

As described in the Introduction, numerous contributors who are responsible for responding to actual attacks or conducting red team exercises were involved in the creation of this document. The resulting Critical Controls are therefore based on first-hand knowledge of real-world attack and the associated defenses.

Attack Summary	Most Directly Related Critical Control
Attackers continually scan for new, unprotected systems, including test or experimental systems, and exploit such systems to gain control of them.	1
Attackers distribute hostile content on Internet-accessible (and sometimes internal) websites that exploit unpatched and improperly secured client software running on victim machines.	2, 3
Attackers continually scan for vulnerable software and exploit it to gain control of target machines.	2, 4
Attackers use currently infected or compromised machines to identify and exploit other vulnerable machines across an internal network.	2, 10
Attackers exploit weak default configurations of systems that are more geared to ease of use than security.	3, 10
Attackers exploit new vulnerabilities on systems that lack critical patches in organizations that do not know that they are vulnerable because they lack continuous vulnerability assessments and effective remediation.	4, 5

SANS Critical Controls for Effective Cyber Defense

Data breach through

External Hacking results in Server Confidentiality & Integrity breaches

Figure 6: VERIS A4 grid associations between

Server.Conf	35%	48%	23%	.	1%	.	2%	2%	5%
Server.Integ	35%	41%	23%	2%	.	1%	.	2%	2%
Server.Avail	1%	2%	1%
Network.Conf	.	.	.	1%
Network.Integ	.	.	.	1%
Network.Avail
User.Conf	35%	36%	22%	1%	32%	.	.	.	3%
User.Integ	35%	34%	22%	1%	32%	.	.	.	1%
User.Avail	1%	.	.	.	1%
Media.Conf	.	.	2%	2%	1%	.	.	2%	5%
Media.Integ	.	.	2%	2%	1%	.	.	2%	3%
Media.Avail	.	.	.	1%
People.Conf	22%	24%	29%	4%	1%	.	.	4%	4%
People.Integ	22%	24%	29%	4%	1%	.	.	4%	4%
People.Avail	.	2%	2%	1%	1%	.	.	.	1%
	External.Malware	External.Hacking	External.Social	External.Misuse	External.Physical	External.Error	External.Env	Internal.Malware	Internal.Hacking

Verizon DBIR 2013

#RSAC

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Control Selection

SANS Critical Controls

1. Inventory of Authorized and Unauthorized Devices and Software
2. Secure Configurations for Hardware and Software
3. Continuous Vulnerability Assessment and Remediation
4. Secure Configurations for Network Devices

NIST 800-53 Mapping

Control	References
Critical Control 1: Inventory of Authorized and Unauthorized Devices	CM-8 (a, c, d, 2, 3, 4), PM-5, PM-6
Critical Control 2: Inventory of Authorized and Unauthorized Software	CM-1, CM-2 (2, 4, 5), CM-3, CM-5 (2, 7), CM-7 (1, 2), CM-8 (1, 2, 3, 4, 6), CM-9, PM-6, SA-6, SA-7
Critical Control 3: Secure Configurations for Hardware and Software	CM-1, CM-2 (1, 2), CM-3 (b, c, d, e, 2, 3), CM-5 (2), CM-6 (1, 2, 4), CM-7 (1), SA-1 (a), SA-4 (5), SI-7 (3), PM-6
Critical Control 4: Continuous Vulnerability Assessment and Remediation	RA-3 (a, b, c, d), RA-5 (a, b, 1, 2, 5, 6)

SANS Critical Controls for Effective Cyber Defense

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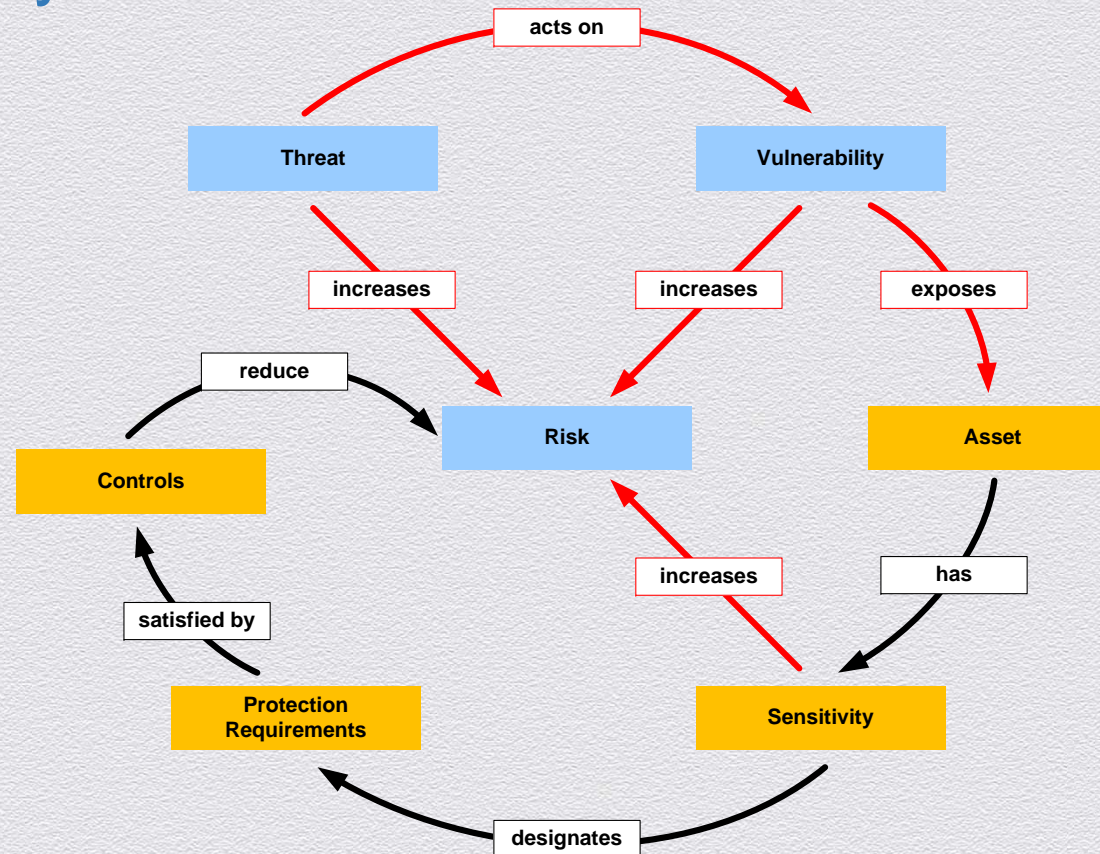
Information Flows

A Different Approach

- ◆ Information Flow based
- ◆ Risk focused
- ◆ Provides structure for determining:
 - ◆ Control requirements per flow
 - ◆ Placement of physical, logical, and virtual boundaries
 - ◆ Placement of resources
- ◆ Generates reusable patterns



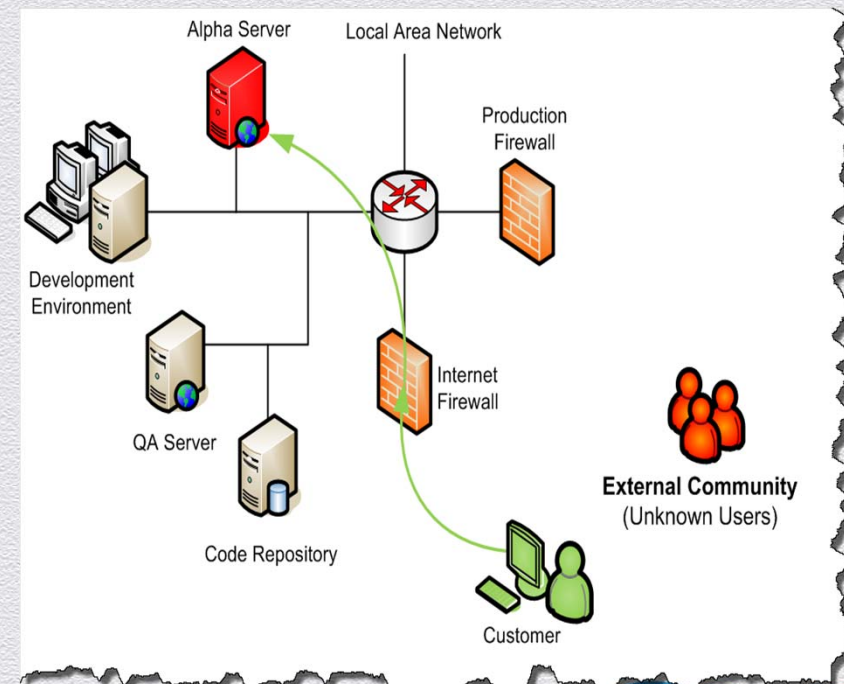
Risk Ecosystem



What is our exposure and how do we reduce it?

Risk Reduction Approaches

1. Reduce the Threat Surface
2. Mitigate Vulnerabilities
3. Reduce the Sensitivity of Resources



Reduce Threat Surface

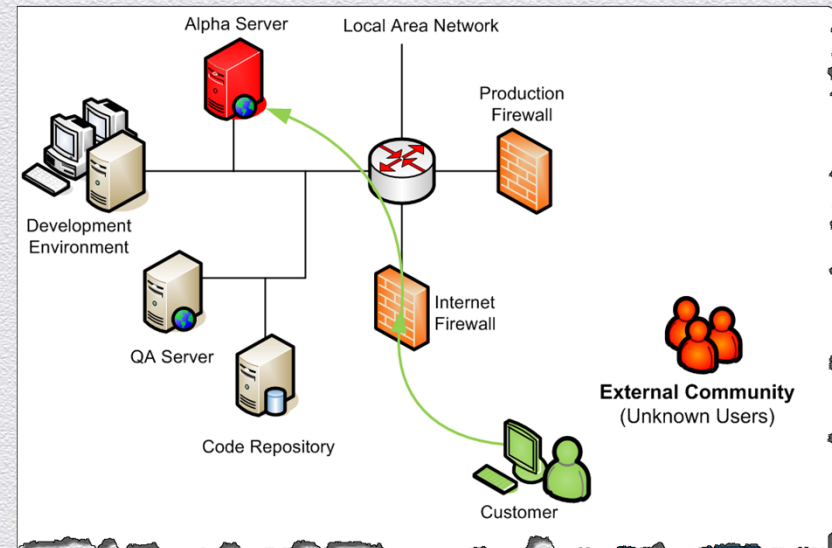
Information Flow	Threat Surface	Vulnerability (CVSS)	Sensitivity	Exposure
Any -> Alpha Server	Large anonymous 5	SQL Injection 10	High 4	200

Threat Surface:

- 5 - large anonymous population (any Internet host)
- 4 - extended corporate population (employees & vendors)
- 3 - limited and known population (employees & clients)
- 2 - general corporate population (employees)
- 1 - small and trusted population (resource administrators)

Risk Sensitivity:

- 4 - compromise would be severe or catastrophic
- 3 - compromise would be significant or serious
- 2 - compromise would be minor or limited



Classifying Information Flows



Trustworthiness

- internal
- external
- ----
- trusted
- untrusted



Flow initiator

- human
- automated



Privilege level

- basic
- privileged
- management

Mapping Flows to Security Requirements

End-Point / Medium	Privilege Level																	
	Basic						Privileged						Management					
	Human			Automated			Human			Automated			Human			Automated		
	L	M	H	L	M	H	L	M	H	L	M	H	L	M	H	L	M	H
External Anonymous	S3	S5	S5															
External Untrusted	S3	S4	S5	S3	S4	S5	S4	S4	S5	S4	S4	S5						
Internal Untrusted	S2	S4	S5															
External Trusted	S3	S4	S5	S3	S3	S4	S3	S4	S5	S3	S3	S5	S4	S4	S5	S3	S4	S5
Internal	S2	S3	S5	S2	S3	S4	S3	S3	S5	S2	S3	S4	S3	S4	S4	S3	S3	S4

Defining Security Levels

Security Level	Functional Assurance Requirements ⁱ
S5	Application protocol and session filtering, inspection, and validation
	<p>S5.1. Traffic should be inspected at the application level (OSI Layers 4-7).</p> <p>S5.2. Application level protocol decoding and policy enforcement.</p> <p>S5.3. Validation of proper application behavior.</p> <p>S5.4. Enforce authorization policies based upon user identity, endpoint state, and/or network information.</p> <p>S5.5. Protect against and eradicate malicious code transmission, and update protection.</p> <p>S5.6. Detect application layer attacks using signature-based, anomaly-based, and behavior-based methods.</p> <p>S5.7. Include mechanisms (should be automated) to isolate and eliminate application attacks and exploits.</p> <p>S5.8. Audit activity based upon user identity, endpoint security state, and/or network information.</p> <p>S5.9. Prevent the unauthorized release of information or any unauthorized communication when there is an operational failure of the control mechanism.</p>

	Security Level Enhancements	
	Risk Sensitivity Moderate	Risk Sensitivity High
Confidentiality	<p>C2</p> <p>C2.1. Employ medium strength cryptographic mechanisms to limit unauthorized disclosure of information.</p> <p>C2.2. Establish a trusted communications path between communication endpoints.</p> <p>C2.3. Employ authentication mechanisms to limit unauthorized disclosure of information.</p>	<p>C3</p> <p>C3.1. Employ high strength cryptographic mechanisms to prevent unauthorized disclosure of information.</p> <p>C3.2. Establish a trusted communications path between communication endpoints.</p> <p>C3.3. Employ strong multifactor authentication mechanisms to limit unauthorized disclosure of information.</p>
Integrity	<p>T2</p> <p>T2.1. Services resources are uniquely identified and authenticated by the client.</p> <p>T2.2. Employ medium strength cryptographic mechanisms to recognize changes to information during transmission.</p>	<p>T3</p> <p>T3.1. Services resources are uniquely identified and authenticated by the client using strong authentication methods.</p> <p>T3.2. Employ high strength cryptographic mechanisms to recognize changes to information during transmission.</p> <p>T3.3. Source and point health/policy.</p>

End-Point Example

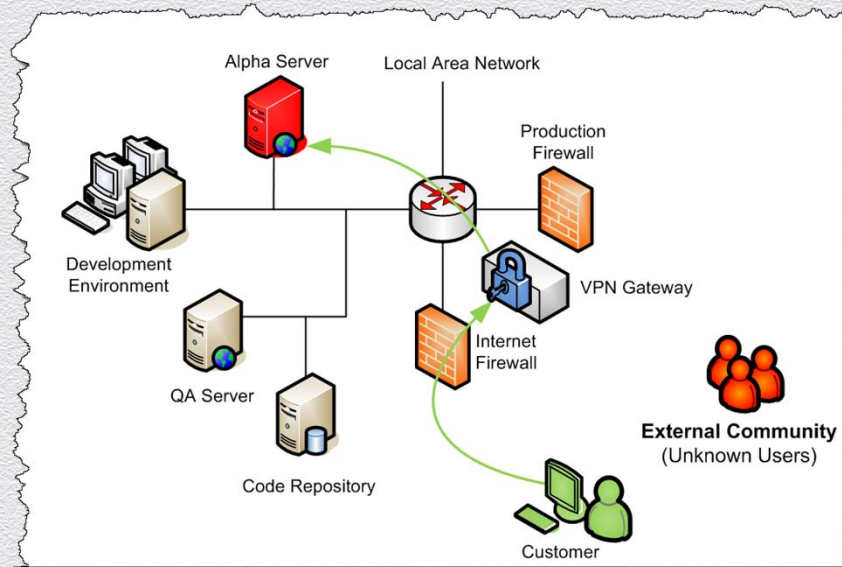
Security Level	Functional Assurance Requirements ⁱⁱ
S5	Hardened configuration and comprehensive authentication, encryption, and threat prevention
	Include S4 requirements.
	S5.1. Provide no network services including basic diagnostic tools like the ICMP protocol.
	S5.2. Employ disk-level cryptographic mechanisms to limit unauthorized disclosure of information.
	S5.3. Detect and prevent attempts to inactivate or uninstall host controls, or manually delete local control file dependencies.
	S5.4. Record the following successful and failed activity: logon events, system events, policy changes, and account management.
	S5.5. Employ application-level control using rule sets that block or allow applications that try to access system resources including the network.

- S5.6. Protect against and eradicate malicious code transmission in real-time by integrating with the email client, web browsers, and automatically scanning local and external media devices.
- S5.7. Detect and prevent kernel and user-level rootkits.
- S5.8. Prevent any activation of remote control or collaboration features without explicit user notification and acceptance.
- S5.9. Identify applications based on the following characteristics: file name, unique hash value, file size, date/timestamps, or software version
- S5.10. Include mechanisms (should be automated) to isolate and eliminate application attacks and exploits.
- S5.11. Employ device-level controls using rule sets that restrict access to/from devices, such as USB, infrared, FireWire, SCSI, serial ports, parallel ports, and writable media drives.

Proposed Solution

Information Flow	Threat Surface	Vulnerability (CVSS)	Sensitivity	Exposure
Clients -> VPN Gateway VPN -> Alpha Server	limited and known 3	SQL Injection 10	High 4	200 120

- ◆ A traditional firewall doesn't meet these requirements on its own
- ◆ Restricting firewall to client networks may not be manageable
- ◆ Application may be lacking authentication
- ◆ What is the risk appetite or tolerance?



Additional Risk Scenarios

- ◆ Transitive risk to other systems on the internal network?
- ◆ How will the Alpha get Internet access for updates, patching, etc.?
- ◆ How do you ensure sensitive data isn't used in Alpha?
- ◆ How would the security requirements be different if the risk profile of the resource or trust relationship were different?

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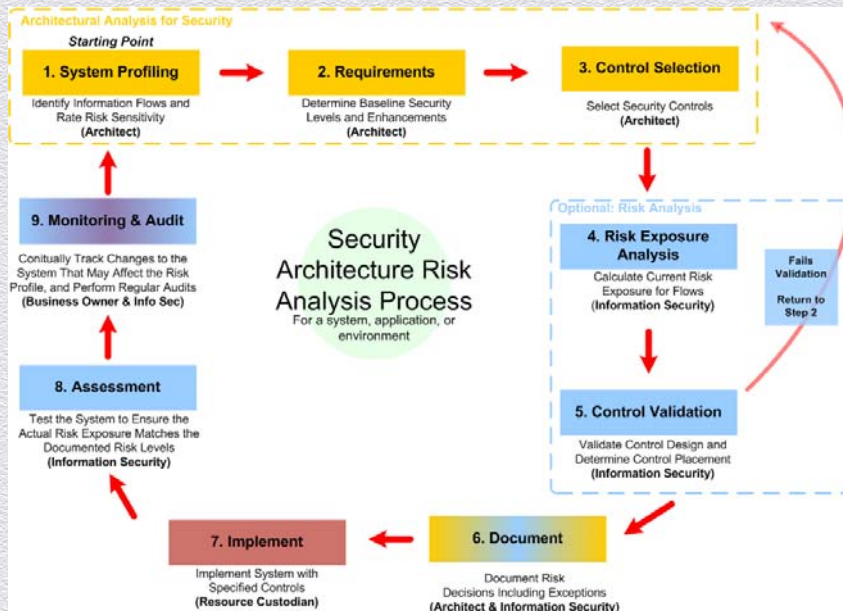
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Repeatable Process

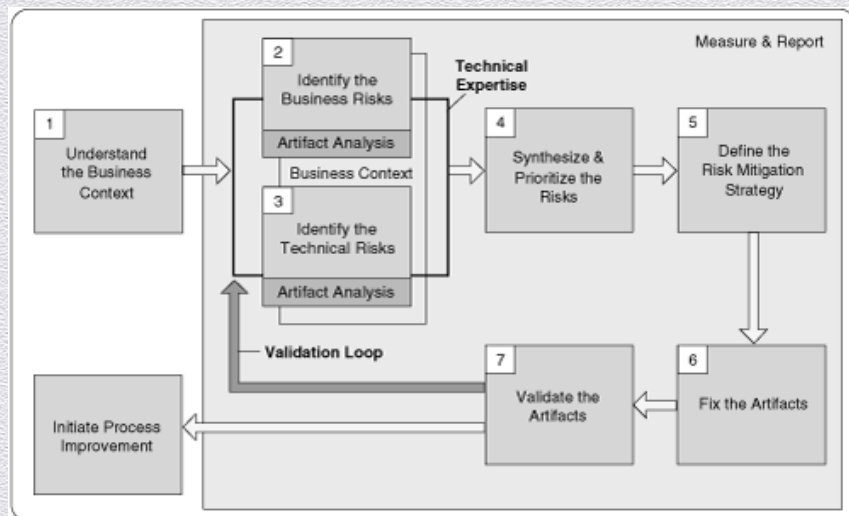
Analysis Process Approaches

Allows for approved patterns



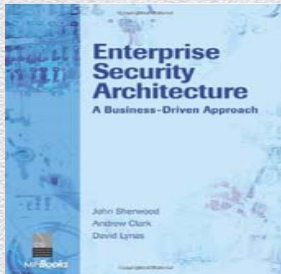
<http://www.ossie-group.org/publications.html>

Digital flow fits into RMF



<http://www.informit.com/articles/article.aspx?p=446451>

Reference Materials



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- ◆ ISBN: 978-1578203185
- ◆ Publisher: CRC Press
- ◆ Publication Date: November 2005
- ◆ Amazon Link: <http://amzn.com/157820318X>



Security Risk Management: Building an Information Security Risk Management Program from the Ground Up

- ◆ ISBN: 978-1597496155
- ◆ Publisher: Syngress
- ◆ Publication Date: May 2011
- ◆ Amazon Link: <http://amzn.to/hyrMvC>

Security Patterns Repository: <http://www.scrypt.net/~celer/securitypatterns/>

SANS Critical Controls for Effective Cyber Defense

Verizon Data Breach Investigations Report 2013