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## I Was Attacked by My Power Supply: A Mock Trial

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Honorable John M. Facciola

U.S. Magistrate Judge (ret.)

# Agenda for the mock hearing





Summary of what has gone before

Call to order

Oral argument

Decision and commentary by Judge Facciola

# We lay our scene



Get The Point purveyor of pointy objects



The Villain



UPisUS power to the people





## A Villain Enters stage left

- UPisUS, headquartered in the Netherlands with the operations center in Belgium, doesn't handle credit cards.
- It doesn't keep its software up to date either.
- ◆ A known, but unpatched, vulnerability is exploited by Snidely Whiplash, a known villain.
- Snidely installs a program into UPisUS systems that he manages from afar.
- He discovers the authentication credentials that UPisUS uses to remotely access the environments of its clients to enable updating the software of its product.
- He attempts to connects into each of the systems of those clients and succeeds with Get The Point, a company headquartered in Sherwood, Arkansas.
- ◆ He installs scraping software in each point-of-sale system in each store worldwide.
- Fly away little credit cards, fly away.

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### Lawyers Appear center stage

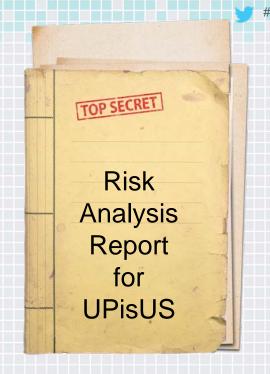
- Get The Point spends 148 million dollars for investigation, notification, and corrective actions.
- It suffers a drop of 18% in consumer revenue.
- It engages the law firm of Everdeen & Snow to seek damages.
- E&S filed a lawsuit against UpisUS in federal court in the Northern District
  of California claiming that UPisUS was negligent in that it allowed its
  systems to be used as a platform for an attack against Get The Point.
- It seeks to recover the cost of investigation, notification, and corrective actions and recover the loss of revenue, \$300 million in total.

#### What is discovered



An intrepid assessor and US citizen had been hired as a consultant working under an NDA...

...to perform a risk analysis, including a security vulnerability assessment, for UPisUS at their request a year prior to the incident. At the **Operations Center in Belgium** he interviews staff about their backgrounds and duties; observes staff performing their duties; and conducts tests.



He delivers the only copy of the report to UPisUS headquarters in the Netherlands.

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#### What has been illuminated

- The CIO of Get The Point has admitted during his deposition that the following controls mandated by the PCI Data Security Standard were not in place:
  - Get The Point should have only allowed UPisUS to connect to Get The Point's systems after UPisUS's request was approved by Get the Point.
  - Get The Point should have monitored all actions initiated by UPisUS while the connection is in place.

#### Mise en scène

- Plaintiff wants that report
- Defendant refuses to produce citing EU regulations forbidding it
- Plaintiff subpoenas the US resident consultant
- Defendant files a motion to quash the subpoena.
- Plaintiff files a cross motion to compel with the intent of making the consultant reveal the contents of the report.



The report

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#### **Dramatis Personæ**

- United States Magistrate Judge John M. Facciola
  - Sitting by designation
- Steven W. Teppler, Esquire
  - Retained counsel for Get The Point
- Lauren X. Topelsohn, Esquire
  - Retained counsel for UPisUS
- Eric Hibbard
  - A security consultant who performed an assessment on UPisUS
- Hoyt L. Kesterson II
  - Greek Chorus





# Post hearing discussion with Judge Facciola

- Discussion with the judge's law clerks—what should his ruling be?
- Judge Facciola's instructions





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