

RSAC[®] Studio

CHANGE

Challenge today's security thinking

10 Tips for Running an Effective SOC - BuzzFeed Style

Jeff Caplan

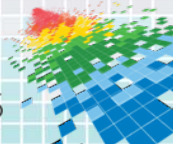
V-SOC Operations Manager
Foreground Security
@lupine313

Effective you say?

- ◆ Minimize Operational Risk & Downtime
- ◆ Find Evil
- ◆ Respond to Incidents in a Timely Fashion
- ◆ Support GRC (Governance, Risk Management & Compliance)
- ◆ Provide “Value”



((Your Executive Board))



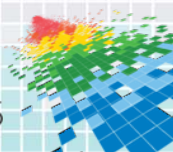
Tips you say?

- ◆ Common Sense
- ◆ Experience
- ◆ Solid Management Strategies
- ◆ Secret Sauce (shhh!)



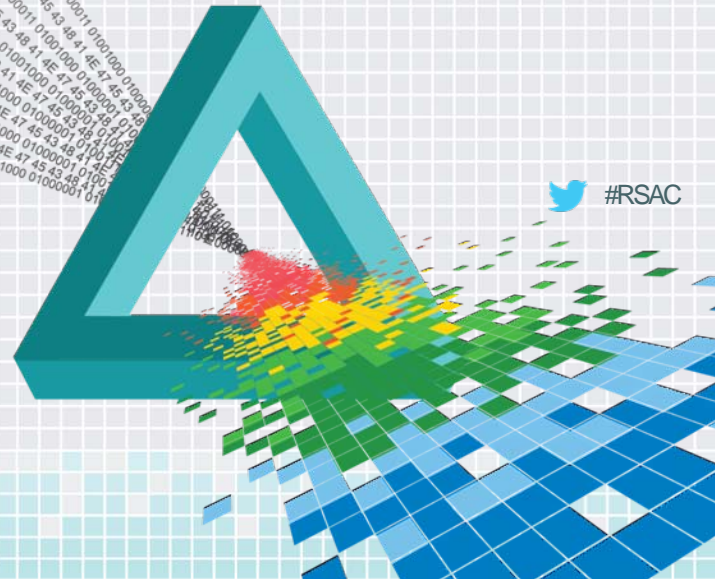
Common Sense

So rare it's a damn super power.

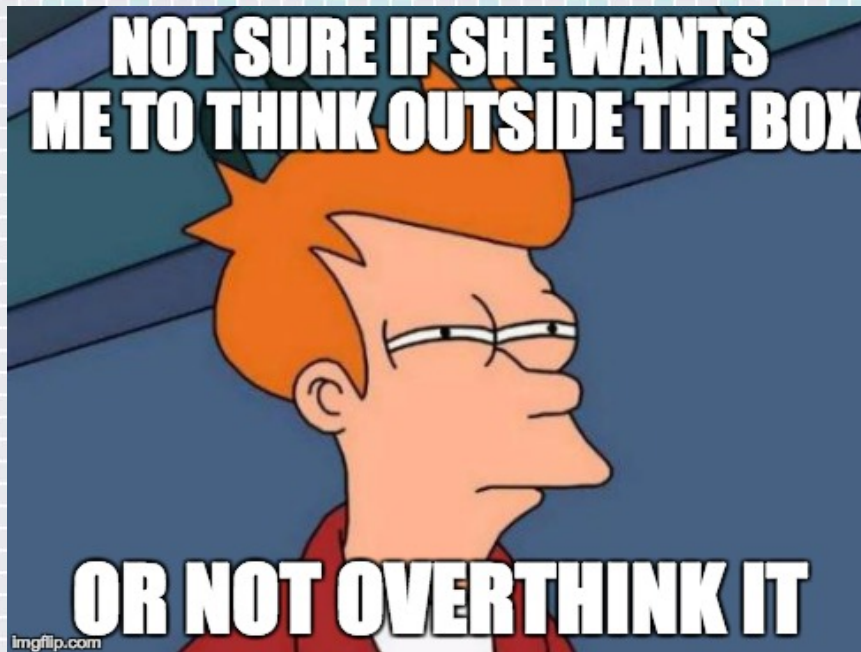


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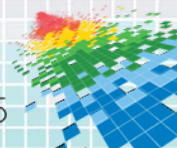
The List...



 #RSAC

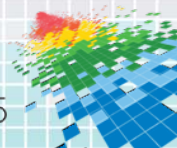


#1. Hire Smart



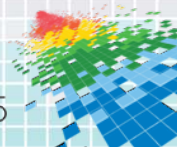


#2. Practice Incident Suppression



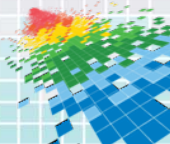


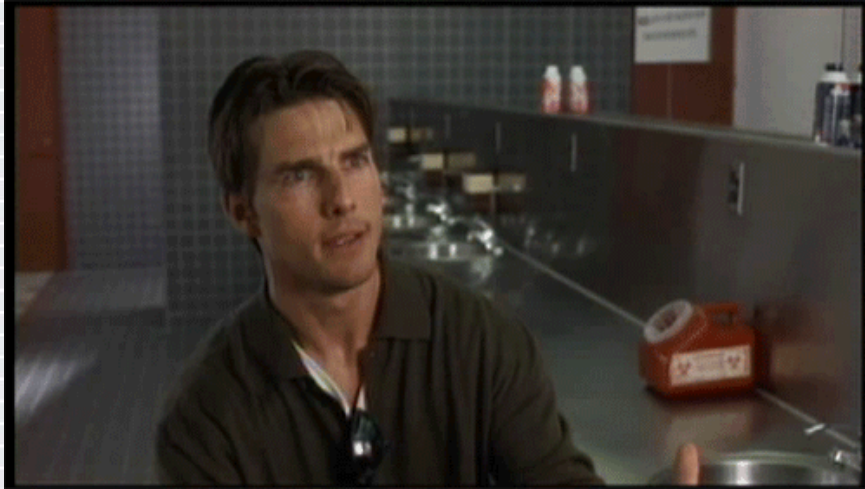
#3. Visibility is KEY



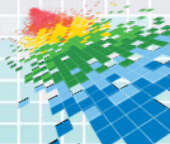


#4. Take *and Review* Notes



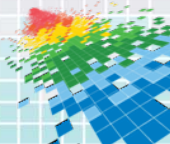


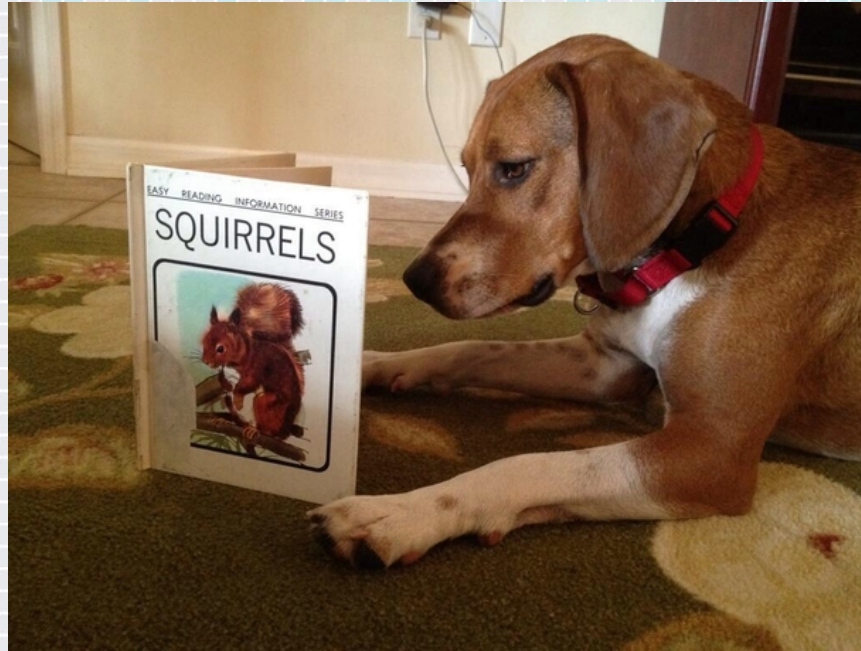
#5. Manage Up + The Power of Pretty!



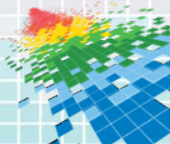


#6. Evaluate & Apply Threat Intelligence



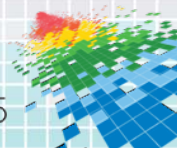


#7 Promote a Hunting Mindset



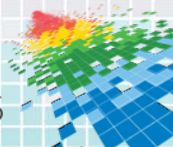


#8. Engage Your Team Daily





#9. Practice, Practice, Practice

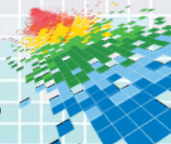


We know that communication is a problem, but the company is not going to discuss it with the employees.



your  cards
someecards.com

#10. Communicate Effectively



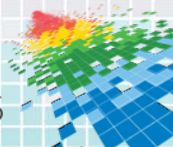
Apply Liberally

- ◆ Easy Stuff:
 1. Reconsider your recruiting strategy.
 2. Implement a performance-based incentive program for your analysts or content creators.
 3. Annotate and/or take notes & ***review regularly!***
 4. Identify/evaluate all sources of threat intelligence.



Apply Carefully

- ◆ Harder Stuff:
 1. Perform a visibility assessment for your organization.
 2. Practice your IR plan - from cradle to grave.
 3. Put together a *really pretty* report template for upper management. Ensure it includes useful metrics.





Thank you!

