ZABBIX 2015 Conference

5th annual Zabbix Conference

11 - 12 September 2015 | Riga, Latvia share your passion and search for new knowladge







My timing starting from 20:00 11.09

20:00 – 24:00 – awesome party

24:00 – 02:00 – awesome Riga

peoples

My timing starting from 20:00 11.09

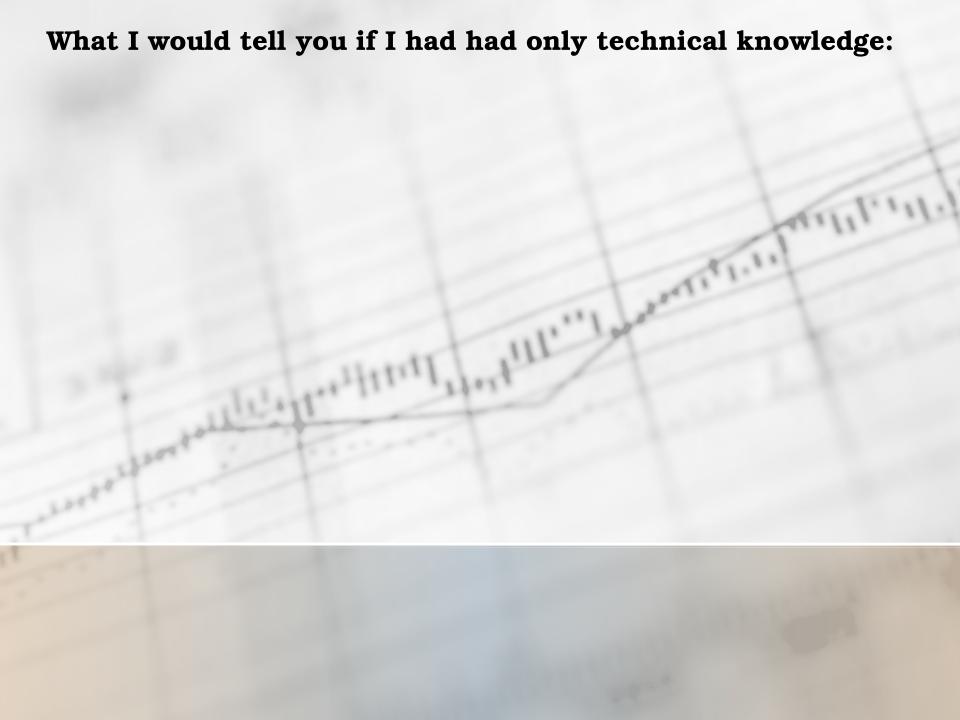
20:00 – 24:00 – awesome party

24:00 – 02:00 – awesome Riga

peoples

07:21 – first critical SMS from zabbix ...a than - help ops & devs

Thanks to Zabbix team! =)



What I would tell you if I had had only technical knowledge:

Event-driven

1 Service discovery

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Event-driven

Service discovery

or

"receive, parse and store multitude of servers/services/data-flows, metrics, logs and actions in order to have an Mesos\Consul\etcd-like service register & discovery"

Eugene Istomin
IT Architect



e.istomin@edss.ee Cone Center,Tallinn



Or may be from the business point of view:

Business continuity 2 and the value delivery

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Business continuity 2 and the value delivery

or

"what is the real cost of resilience, recovery and contingency"

"risk management on steroids for 6-sigma value delivery"

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The knowledge artifact I have now is about the logitoring lifecycle:

Architecture-driven logitoring lifecycle

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Architecture-driven logitoring lifecycle

or

"please, no more another ugly DevOps logging and monitoring pattern"

the meaning of "logitoring" in architecture-driven logitoring lifecycle

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Background to

Logging & monitoring or logitoring

"Time-machine to the Zabbix Conference 2014"

Do the data in monitoring have the same nature as data in logging?



IT Monitoring - sum of methods used to collect defined metrics using checks.

Monitoring ~ protocol/agent, desired data descr, centralized storage, notifications

= Reactive



What is the classical monitoring metric?

Numeric! (int/bool/etc)

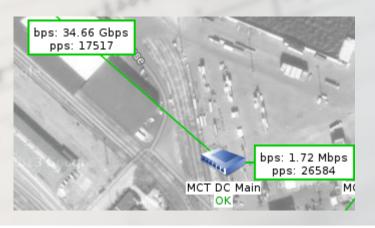




Monitoring is usually used for:

- Servers status dashboard creation
- IT-administrators notification
- Numeric info visualization
- IT-inventory

Monitoring In brief:



- Schema-based
- Use common network protocols or agents
- Stored data not reusable
- Needs by IT eng./admins





IT Logging - sum of methods used to collect pass-through flows information.

Logs ~ syslog, pid/severity/ program, transport, centralized storage.

= Proactive



What is the classical logs metric?

String!





Logging is usually used for:

- Problem resolving
- Debugging & development
- Security access violation events storage



Logging In brief:

- Schema-less
- Use syslog or API/REST
- Stored data are reusable
- Needs by developers





Do the data in monitoring have the **same** nature as data in logging?

Yes,

- Monitoring and logging are subsets of events
- Monitoring is mainly **reactive**
- Logging is mainly proactive

Events is a set includes all possible types of messages (monitoring, logging, JSON data exchange by HTTP or TCP, etc)



Background to

enterprise architecture and systems engineering

"Complexity is not an objective factor but a subjective one."

What is the #enterprise architecture?

A **well-defined practice** for conducting enterprise

- analysis
- design
- planning
- implementation

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A **well-defined practice** for conducting enterprise

- analysis
- design
- planning
- implementation

using a holistic approach at all times

for the **successful development** and **execution of strategy**.

What is the #enterprise architecture?

Background to

enterprise architecture and systems engineering

"If we want to solve problems effectively...we must keep in mind not only many features but also the influences among them"

systems engineering is not engineering

systems engineering is not engineering

What?

SE is a **technique** of using knowledge from **various branches** of **engineering** and **science**

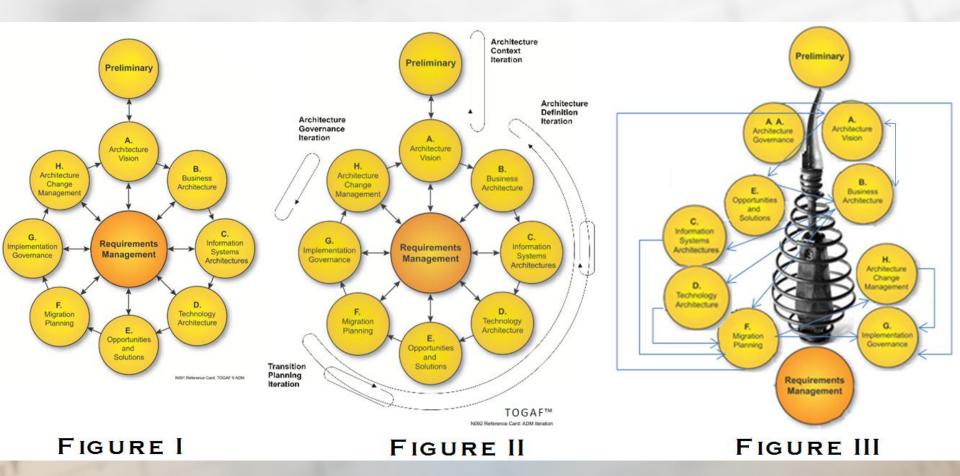
SE is a **technique** of using knowledge from **various branches**

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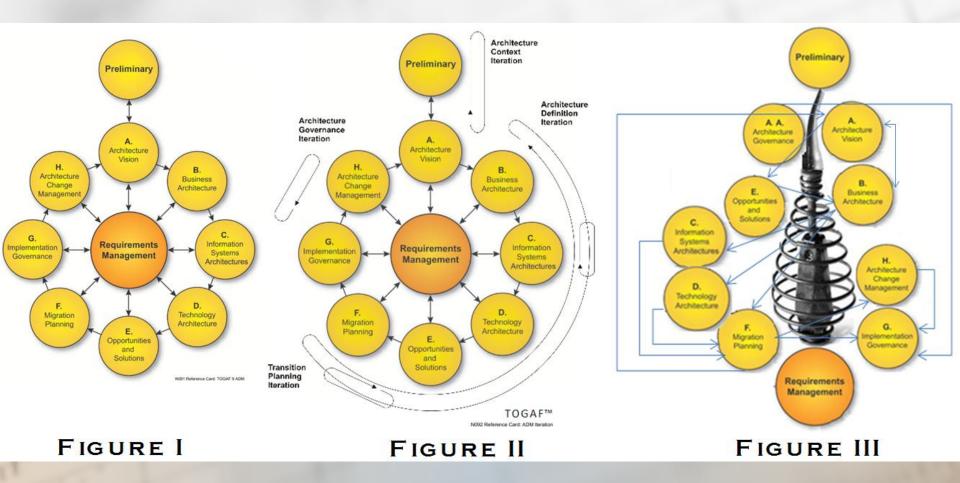
to introduce

technological **innovations** into the **planning** and **development** stages of a system.

Business Process of TOGAF



Business Process of TOGAF



...process is not that simple as appears in the TOGAF diagram even with flattened iterations.

Background to

enterprise architecture and systems engineering

"TOGAF provides a best practice framework for adding value, and enables the organization to build workable and economic solutions which address their business issues and needs."

Administration – Governance Roles & Responsibilities

Planning – EA program road map and implementation plan

```
Framework - ..

Blueprint - ..

Communication - ..

Compliance - ..

Integration - ..

Involvement - ..
```

Administration – Governance Roles & Responsibilities

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EA level 0

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Blueprint - ..
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Integration - ..

Involvement - ..

EA level 0

No rules at all =)

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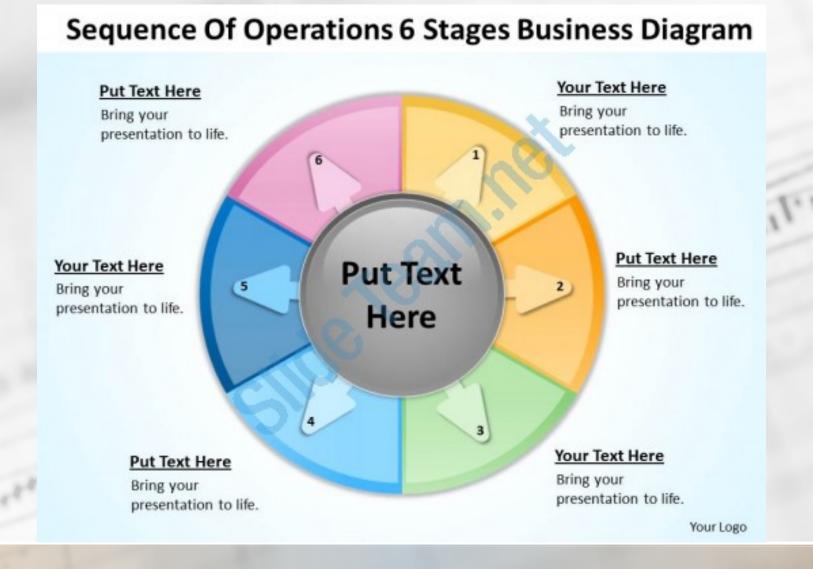
Compliance - ..

Integration - ..
```

Involvement - ..

EA level 5

... Captured metrics are used to identify inefficiencies in EA processes and templates prior to notification of issues



What we have in real IT?

Just a some template without a common sense.

Background to

enterprise architecture and systems engineering

Layers:

- Business & Information
- Application & Data
- Technical Infrastructure

Let's talk about #Archimate modelling

Archimate

open and independent modelling language for enterprise architecture

ArchiMate provides

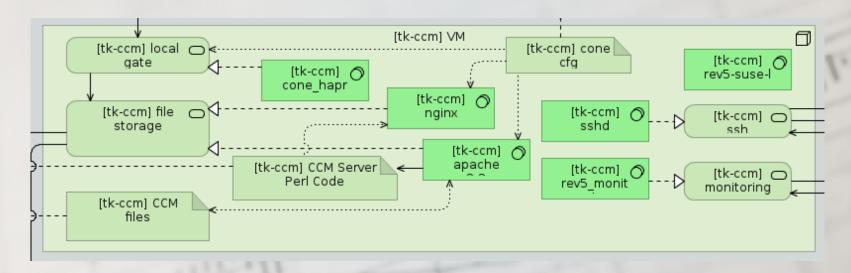
instruments to enable enterprise architects to describe, analyze and visualize the relationships among business domains

Let's talk about #Archimate modelling

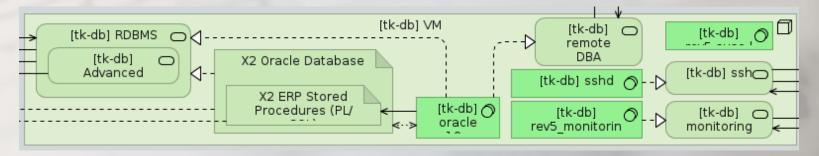
Let's talk about Archimate modeling



Real Archimate scheme



From SSH/Zabbix on the right side to application functions on the left side





Architecture-driven logitoring lifecycle

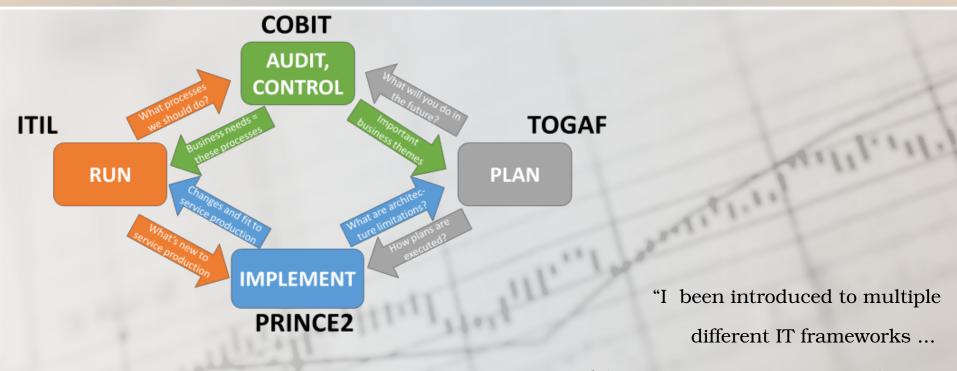
"The matter of logitoring is events/facts provision to all infrastructure levels.

There are no "logging" or "monitoring" terms anymore - Both are just the functions of the event provision engine"

What is wrong with monitoring & logging now?

Problems in Communication Between Popular IT Frameworks





but they all failed to capture the whole picture."

Colour represent the way thinks:

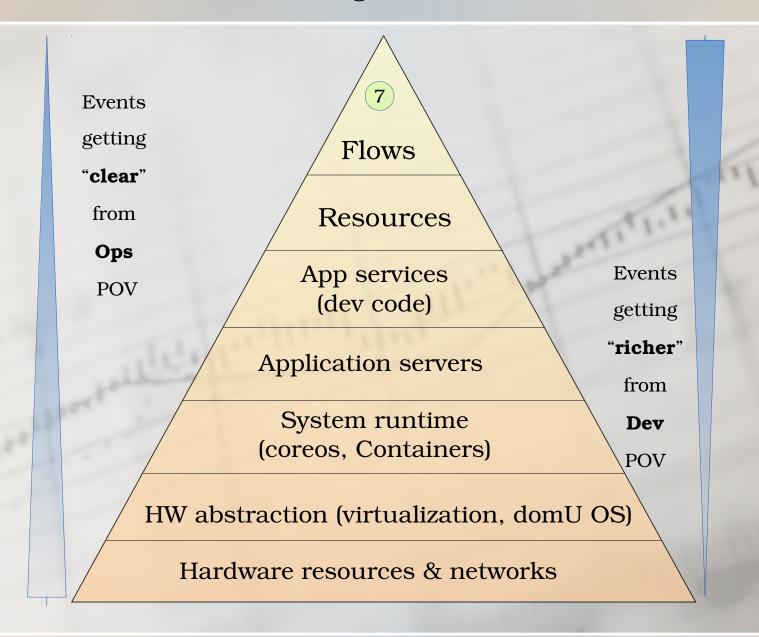
Green – CIO **Gray** - Enterprise Architects

Blue – PMO Orange – IT service production



What's wrong: "rich" vs "clear"





What is wrong with monitoring & logging now?

We need a three persons:

- 1) **Technical** one
 - 2) Action-man
 - 3) An Architect

What is wrong with monitoring & logging now?

We need a three persons:

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Time mashine moving us to 2025

Beep - beep - beeeep... moving to the future

In 2025

We need a three persons:

- 1) Technical one
 - 2) Action-man
 - 3) An Architect

The questions from 2025

1) Please describe a successful monitoring-like solutuion

In 2025

We need a three persons:

- 1) Technical one
 - 2) Action-man
 - 3) An Architect

The questions from 2025

2) How we will use monitoring-like solutions in 2025?

We need a three persons:

- 1) Technical one
 - 2) Action-man
 - 3) An Architect

The questions from 2025

3)

Describe a value of monitoring-like solutions for end users/IT/business

What is wrong with monitoring & logging now?

Architecture-driven logitoring lifecycle

"The matter of logitoring is events/facts provision to all infrastructure levels.

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What is #architecture-driven logitoring lifecycle?

Architecture-driven

logitoring lifecycle

"The matter of logitoring is events/facts provision to all infrastructure levels.

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Best practices:

1) self-reported status

(systemd integration as example)

Architecture-driven

logitoring lifecycle

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(erlang zabbix sender as example)

Architecture-driven

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(haproxy syslog as example)

Architecture-driven

logitoring lifecycle

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Architecture-driven

logitoring lifecycle

"The matter of logitoring is events/facts provision to all infrastructure levels.

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Best practices:

2) dynamic items

(Zabbix LLD as example)

Architecture-driven

logitoring lifecycle

"The matter of logitoring is events/facts provision to all infrastructure levels.

There are no "logging" or "monitoring" terms anymore - Both are just the functions of the event provision engine"

Best practices:

2) dynamic items

(Elasticsearch & Kibana4 as example)

Architecture-driven logitoring lifecycle

"The matter of logitoring is events/facts provision to all infrastructure levels.

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How we can integrate Archi-schemes in Zabbix?

(maps)

Architecture-driven logitoring lifecycle

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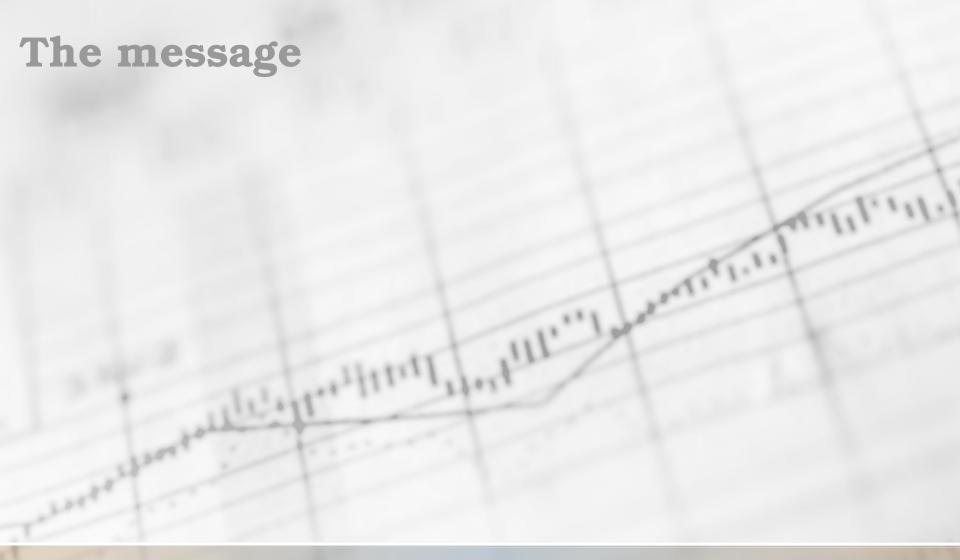
(item/trigger source)

Architecture-driven logitoring lifecycle

"The matter of logitoring is events/facts provision to all infrastructure levels.

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How we can use Archi-schemes as CMDB/Service Registration?



What I'm speaking about last 20 minutes?

The message

We need to cooperate In order to build up

"The matter of logitoring is events/facts provision to all infrastructure levels.

There are no "logging" or "monitoring" terms anymore - Both are just the functions of the event provision engine"

the successful monitoring-like solutuion reflecting our real business value

Thanks!

Architecture-driven logitoring lifecycle

or

"please, no more another ugly DevOps logging and monitoring pattern"

the meaning of "logitoring" in architecture-driven logitoring lifecycle

[please relax, take a deep breath and feel free to speak about :]

Thanks!

Architecture-driven logitoring lifecycle

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