
Release Notes for Zenoss Service Dynamics Impact and Event Management Version 4.0

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1. About These Notes

These release notes contain important information about this release of Zenoss Service Dynamics Impact and Event Management ("Impact"), including:

- Where to download the software
- Supported software and environments
- Installation and implementation notes
- Reporting problems and providing feedback

2. Downloading Impact

Contact your Zenoss representative for more information about Impact.

3. Supported Software and Environments

You can install Impact on these Linux® platforms:

- Red Hat® Enterprise Linux 5
- CentOS 5

For each system that will access Insight through a Web browser, you need:

- Firefox (verified with 3.6.x, 4, 5) or Internet Explorer (verified with 7, 8, 9)
- Adobe® Flash® Player

4. Installation and Implementation Notes

For complete installation and implementation instructions, refer to the *Zenoss Service Dynamics Impact and Event Management* guide.

5. Reporting Problems and Providing Feedback

To contact Zenoss Customer Support, go to the support portal at:

<http://support.zenoss.com>

5.1. Product Documentation Feedback

Zenoss welcomes your comments and suggestions to help us improve our product documentation. Please send your comments to:

docs@zenoss.com