Release Notes for Zenoss Service Dynamics Impact and Event Management Version 4.0

1. About These Notes

These release notes contain important information about this release of Zenoss Service Dynamics Impact and Event Management ("Impact"), including:

- Where to download the software

- Supported software and environments

- Installation and implementation notes

- Reporting problems and providing feedback

2. Downloading Impact

Contact your Zenoss representative for more information about Impact.

3. Supported Software and Environments

You can install Impact on these Linux® platforms:

- Red Hat® Enterprise Linux 5

- CentOS 5

For each system that will access Insight through a Web browser, you need:

- Firefox (verified with 3.6.x, 4, 5) or Internet Explorer (verified with 7, 8, 9)
- Adobe® Flash® Player

4. Installation and Implementation Notes

For complete installation and implementation instructions, refer to the *Zenoss Service Dynamics Impact and Event Management* guide.

5. Reporting Problems and Providing Feedback

To contact Zenoss Customer Support, go to the support portal at:

http://support.zenoss.com

5.1. Product Documentation Feedback

Zenoss welcomes your comments and suggestions to help us improve our product documentation. Please send your comments to:

docs@zenoss.com